

Announcement

Sep. 1, 2014

Dear Client,

In response to “Implementation Plan of the Construction and Generalization of CNAPS Generation II” released by The People’s Bank of China, Standard Chartered Bank (China) Limited will carry out the 1st phase of system upgrade on 19 Sep 2014.

On 19 Sep 2014, the counters at all our branches will stop accepting Bulk Electronic Payment System (“BEPS”) instructions for domestic low-value transfers starting from 14:00pm. The cut-off time of BEPS payments done via Straight2Bank will be 15:00pm. BEPS instructions submitted via Straight2Bank after 15:00pm will be processed on 22 Sep 2014 (Monday). Incoming Renminbi BEPS transfers from other banks will not be accepted after 15:30pm. The service will resume normal on 22 Sep 2014 (Monday).

The service of High Value Payment System (“HVPS”) for domestic high-value transfers is unaffected. Please arrange your collections and payments, such as payroll, in advance. We apologise for any inconvenience it may cause.

Announcements regarding the arrangement of subsequent phases of upgrade will be made in due course.

Should you have any enquiries, please contact our branch staff or call the following service hotlines:

Corporate and Institutional Clients: 800 999 0213 or 86755 22150988

SME Clients: 800 999 0018 or 400 888 8393

Thank you for your understanding and cooperation.

Standard Chartered Bank (China) Ltd