



Where can one access Smart Form 如何获取智能支付指令

智能支付指令可以通过我行的官网下载,下载后即可保存为PDF文件供日常使用:

企业及金融机构部、商业银行部:

https://www.sc.com/cn/business/download-centre.html

中小企业金融:

https://www.sc.com/cn/business-sme/download-centre/

The Smart Forms are able to be downloaded from our Website Immediately and save as PDF.

Corporate & Institutional Banking and Commercial Banking:

https://www.sc.com/cn/en/business/download-centre.html

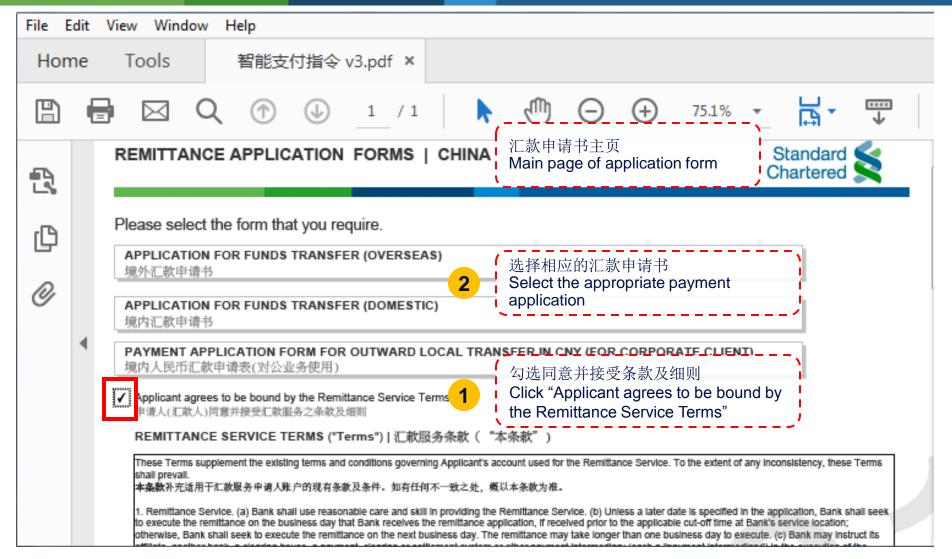
Business Banking:

https://www.sc.com/cn/en/business-sme/download-centre/



Main page of Application Form

汇款申请书主页



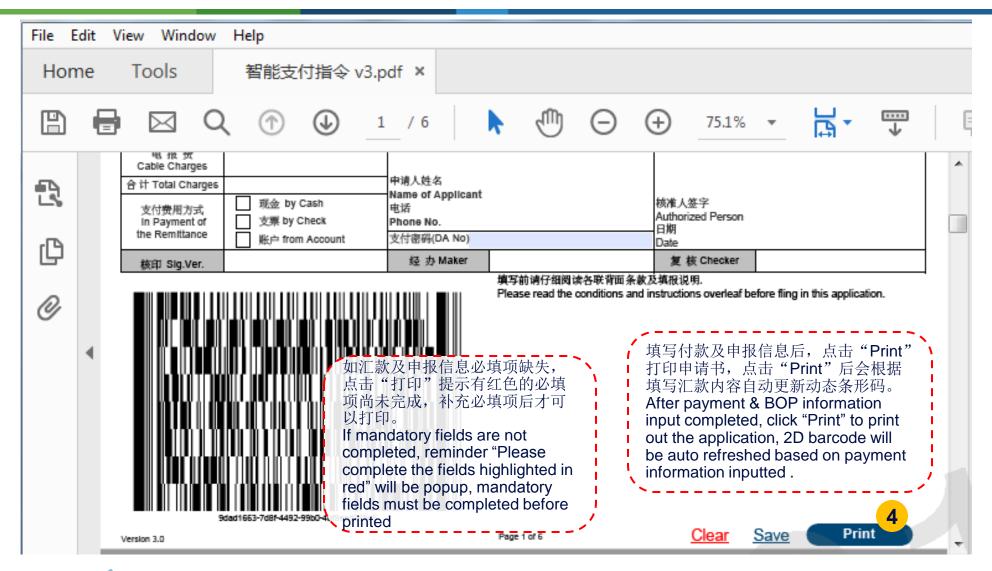


Application for Funds Transfer (Overseas) 境外汇款申请书

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Application for Funds Transfer (Overseas)

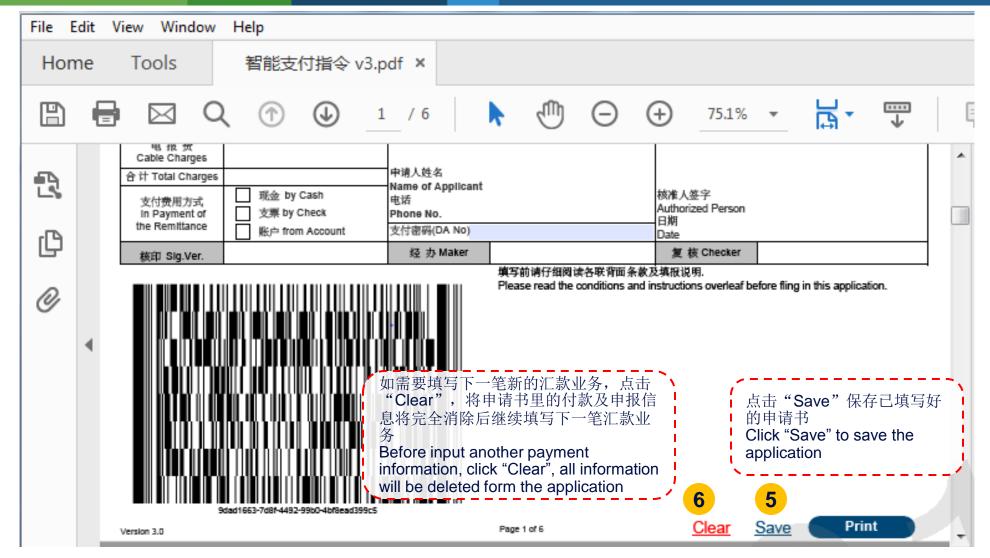
境外汇款申请书





Application for Funds Transfer (Overseas)

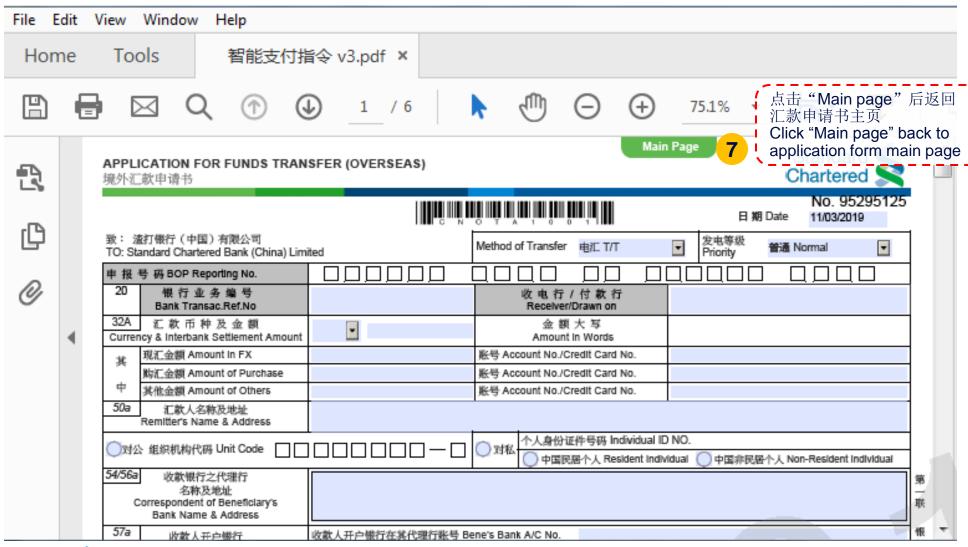
境外汇款申请书





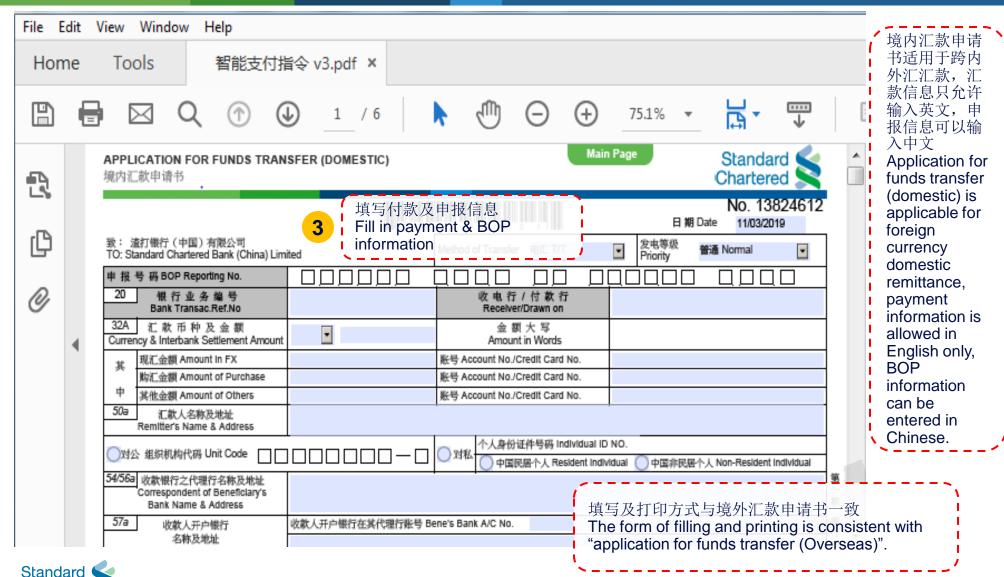
Application for Funds Transfer (Overseas)

境外汇款申请书





Application for Funds Transfer (Domestic) 境内汇款申请书



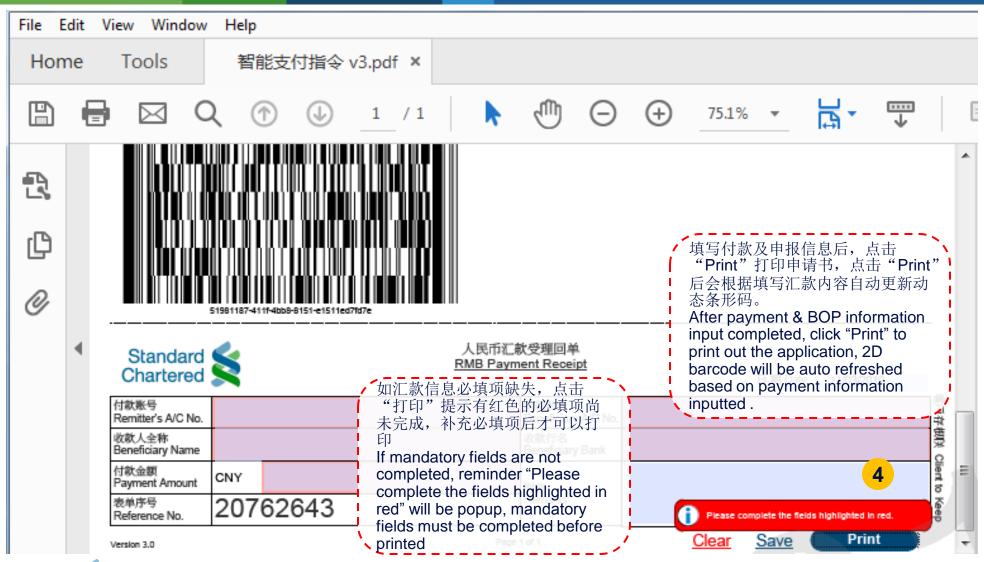


Payment Application Form for Outward Local Transfer in CNY (For corporate client) 境内人民币汇款申请表(对公业务使用)

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Payment Application Form for Outward Local Transfer in CNY (For corporate client)

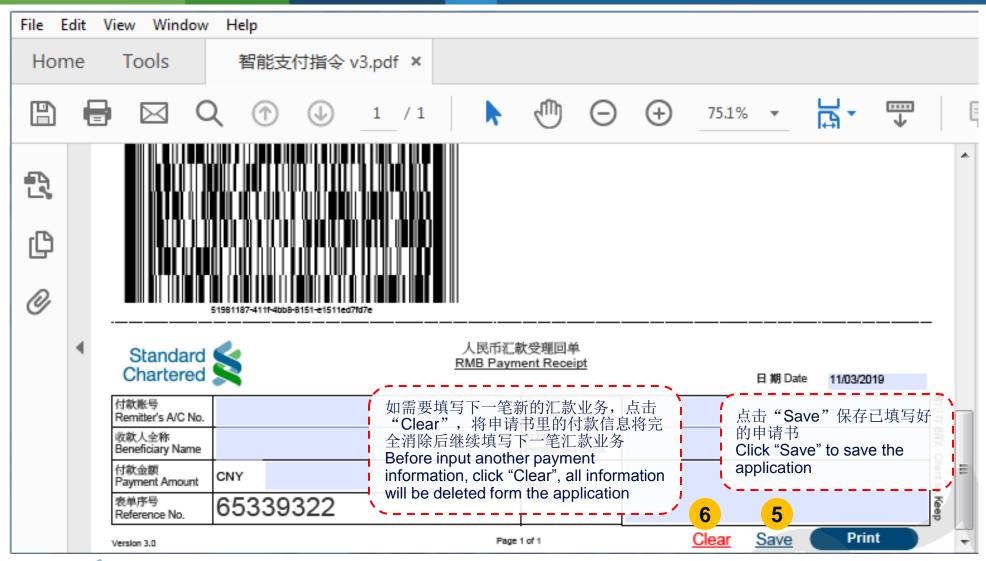
境内人民币汇款申请表 (对公业务使用)





Payment Application Form for Outward Local Transfer in CNY (For corporate client)

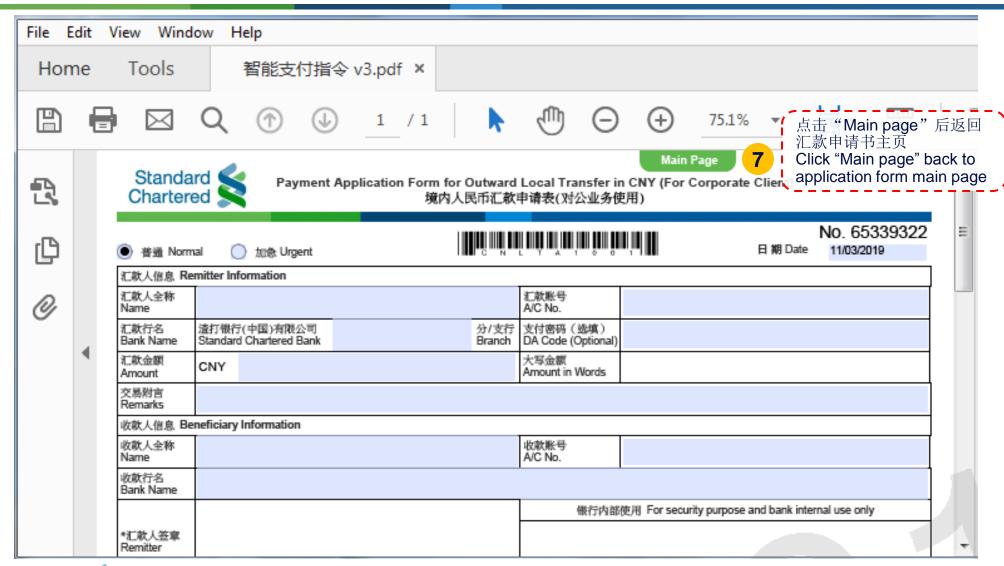
境内人民币汇款申请表 (对公业务使用)





Payment Application Form for Outward Local Transfer in CNY (For corporate client)

境内人民币汇款申请表 (对公业务使用)





Frequently Asked Questions

常见问题解答

- 1. Q. Where can one access Smart Form?
 - 问:客户可以从哪里获得智能付款指令?

A. The forms are available at our website. The best way to use the form is to download from the 'Download Centre' link, and save as PDF.

答:智能付款指令可以通过我行的官网下载。使用智能付款指令的最佳方式是通过"表格下载中心"下载,并将其保存为PDF格式。

- 2. Q. Is it compatible with all the browsers?
 - 问:智能付款指令与所有的浏览器兼容吗?

A. The Smart form is developed using the latest adobe version and is best compatible using latest version of Internet Explorer. Other browsers / versions may not be able to support this pdf form 'in' the browser. It is recommended to download the form by visiting 'Forms centre' page, right-clicking on 'Remittance form' and selecting option 'Save link as' and save it as PDF for subsequent use.

答: 智能付款指令是使用最新版本开发的,并且使用最新版本的Internet Explorer是最兼容的。 其他浏览器/版本可能无法在浏览器中支持此PDF格式。建议通过"表格下载中心"下载,并将其储 存为PDF格式,以供日后使用。



3. Q. Client is not able to download the form from the website?

问:客户端无法从网站下载表格?

A. The client would need Install Adobe XI, it's a free download from below linkage

答:客户端需要安装Adobe XI,可以通过以下链接免费下载。

https://supportdownloads.adobe.com/thankyou.jsp?ftpID=5507&fileID=5519

4. Q. The Barcode header number on the printed forms is the same for all forms received from various customers?

问:从不同客户收到的表格,打印表格上的页面顶部的条形码是相同的?

A. Yes, Each product has a unique barcode name at the top of the page.

答:是的,每个产品在页面顶部都有一个独特的产品名称



5. Q. What are the Key features / benefits of Smart Form?

问:智能付款指令的主要特点/优点是什么?

A. Key features/benefits are processing time & accuracy improved and aim to enhance 'Client experience'.

答: 主要的特点/优点是银行处理时间和正确性得到提高从而提升客户体验。

6. Q. Can the form be saved an re used at a later date for another payment?

问: 该申请表是否可以在稍后的某个日期重新使用以进行另一次付款?

A. Yes, the form can be saved. However once the form is opened on a later date the value date field will auto change to the current date. The 2D dynamic barcode at the bottom will not be refreshed if payment information will not change/get updated. Pls be reminded to click the button of "save "to save the payment information for later use with the same beneficiary information.

答:可以的,申请表是可以保存的。如果在稍后的日期打开申请表,"日期"字段将自动更改为当前日期。如果申请表内的汇款信息没有任何的更改或者更新,位于申请表底部的2D动态条形码不会更新。请务必点击"save"键保存付款信息方便日后有相同收款信息时使用。



7. Q. Can the customer input a future value date in the application forms?

问:客户能否在该申请表上填写未来的付款日期?

A. Yes, there is an option in the form where the customer can change the value date.

答:可以的,客户可以在申请表中填写未来的付款日期。

8. Q. For which all payments the forms have to be used?

问:哪些付款必须使用该申请表格?

A. S2B e-banking platform is our most recommended channel to initiate payments. If you really need to initiate the manual payments, you can use these Smart Form: Application for funds transfer (Overseas), Application for funds transfer (Domestic) & Payment application form for outward local transfer in CNY.

答: 数字银行平台是我们最推荐的支付渠道。如果您确实需要通过纸质指令支付,可以使用以下智能智能付款指令进行支付:境外汇款申请书、境内汇款申请书、境内人民币汇款申请表。



9. Q. Can client print Smart form without filling mandatory fields?

问: 客户可以在不输入必填项的情况下打印智能付款指令吗?

A. No. User cannot print the form, unless all the mandatory fields in the Form are filled. If client tries to print incomplete form, an error prompt is displayed and the mandatory fields get highlighted in Red. User can print a form only using Print button provided at the bottom of the form. If any other print options are used, form will display an error message.

答:不可以的。除非智能付款指令中的所有必填项都已输入,否则用户无法打印智能付款指令。如果客户试图打印不完整的表单,则会显示错误提示,必填项以红色突出显示。用户只能使用智能付款指令底部提供的"打印"按钮打印智能付款指令。如果使用任何其他打印选项,窗体将显示错误消息。

10. Q. How to identify mandatory fields in Smart form?

问:如何识别智能表单中的必填项?

A. Mandatory fields get highlighted in Red if client tries to print incomplete form.

答:如果客户试图打印不完整的表单,必填项以红色突出显示。



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