



Standing Instruction Details

- **Introduction**

The Bank offers standing instruction service which enables customers to arrange regular foreign currency exchange transactions in future and designated dates. The Standing Instruction order will take effect starting from the next day the instruction is received.

- **Execution Method and Time**

The standing instruction will be conducted as live transactions at 10: 00 am on the specified exchange date. Unless there is a different agreement on the standing instruction form, the exchange rate for each standing instruction will be the actual exchange rate executed by our Bank's exchange channels on the specified exchange date and will not be affected by market exchange rate fluctuations or any time difference between the board exchange rates and the actual transaction.

- **Transaction Currencies**

The available transaction and conversion currencies include TWD, CNY, USD, CAD, AUD, NZD, JPY, HKD, SGD, ZAR, EUR, SEK, CHF, and GBP.

- **Setting Channels**

Available Channels

(1) Online Banking / Mobile Banking 24-hour online Foreign Exchange Platform

(2) SCB branches (Please contact us during branch business hours.)

(https://service.standardchartered.com.tw/location_finder/branch_table/Index)

(3) Phone banking service contact number: (02) 4058-0088

- **Transaction Types / Valid Period**

(1) Future Date (a specified date) : This type of standing instruction will help customers to execute live foreign currency exchange transactions on a single specified date according to the agreed terms of the Standing Instruction.

(2) Weekly Designated Day: This type of standing instruction will assist customers to execute live foreign currency exchange transactions on a designated day of the week (e.g., every Tuesday, Wednesday) within the pre-determined period, according to the agreed terms of the standing instruction.

(3) Monthly Designated Date: This type of standing instruction will assist customers to execute live transactions on a specified date of the month (e.g., 5th and 10th of every month) within the pre-determined period, according to the agreed terms of the Standing Instruction.

If the order is not successfully executed and settled during the valid period, it will be considered expired and invalid.



- For any other matters, please refer to the relevant regulations and the Bank's Account Opening Agreement