

## 【帳戶綜覽 - Account Overview】

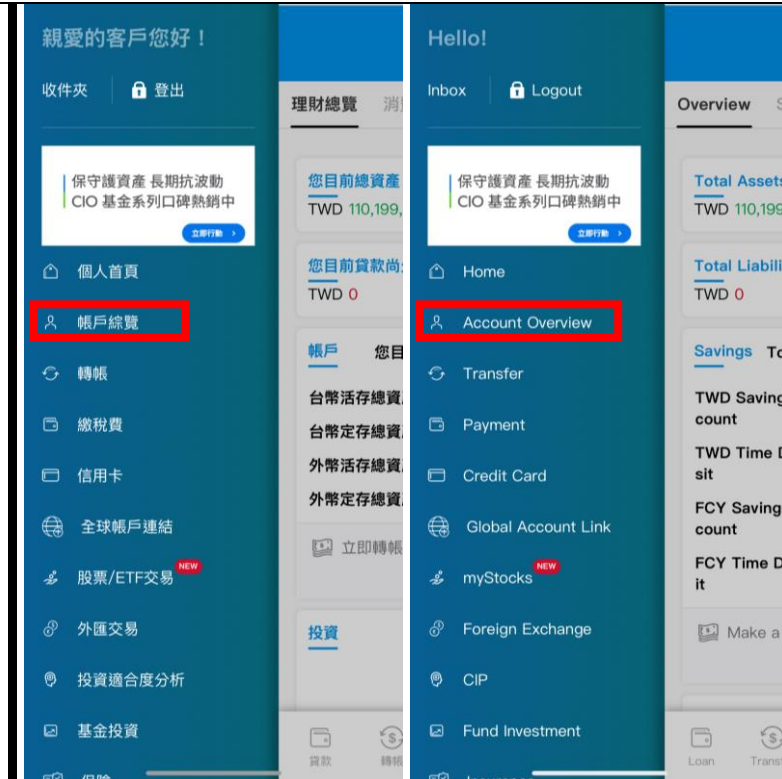
### 帳戶綜覽 - Account Overview

#### 功能列

→ 帳戶綜覽

#### Functions

→ Account Overview



## 1. 台幣活存 - TWD Savings Account

### 步驟 1. 台幣活存

→ 查看更多

### Step 1. TWD Savings

### Account

→ More

帳戶綜覽	Account Overview																				
台幣活存 台幣定存 外幣活存 外幣定存 <b>活期儲蓄存款</b> 02720●●●●●●●●9688 存款總金額 TWD <b>306,312.00</b>	<b>TWD Savings Account</b> TWD Time Deposit FI <b>Savings Account</b> 02720●●●●●●●●9688 Account Balance TWD <b>306,312.00</b>																				
<table border="1"> <thead> <tr> <th>最近交易紀錄</th> <th>轉帳類別</th> <th>金額</th> </tr> </thead> <tbody> <tr> <td>2018/06/15 01:55</td> <td>放利</td> <td>\$65,280.00</td> </tr> <tr> <td>2018/06/15 01:53</td> <td>放利</td> <td>\$713.00</td> </tr> <tr> <td>2018/06/15 01:53</td> <td>利息</td> <td>\$713.00</td> </tr> </tbody> </table>	最近交易紀錄	轉帳類別	金額	2018/06/15 01:55	放利	\$65,280.00	2018/06/15 01:53	放利	\$713.00	2018/06/15 01:53	利息	\$713.00	<table border="1"> <thead> <tr> <th>Transaction history</th> <th>Transfer Category</th> </tr> </thead> <tbody> <tr> <td>2018/06/15 01:55</td> <td>Interest Issuance</td> </tr> <tr> <td>2018/06/15 01:53</td> <td>Interest Issuance</td> </tr> <tr> <td>2018/06/15 01:53</td> <td>Interest</td> </tr> </tbody> </table>	Transaction history	Transfer Category	2018/06/15 01:55	Interest Issuance	2018/06/15 01:53	Interest Issuance	2018/06/15 01:53	Interest
最近交易紀錄	轉帳類別	金額																			
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<p>查看更多</p>	<p>More</p>																				
<p>辦理定存 即時轉帳</p>	<p>Open TD Make a Transfer</p>																				

### 步驟 2. 台幣活存明細頁

### Step 2. Transactions

交易明細	Transactions
<b>活期儲蓄存款</b> 02720●●●●●●●●9688 存款總金額 TWD <b>306,312.00</b> 可動用餘額 TWD <b>306,312.00</b>	<b>Savings Account</b> 02720●●●●●●●●9688 Account Balance TWD <b>306,312.00</b> Available Balance TWD <b>306,312.00</b>
<p>辦理定存 即時轉帳</p>	<p>Open TD Make a Transfer</p>
<p>交易明細</p> <p>2018/05/24 至 2018/08/24</p> <p>查詢</p>	<p>Transactions</p> <p>2018/05/24 ~ 2018/08/24</p> <p>Search</p>

## 1.1 台幣活存轉定存 – Open TD

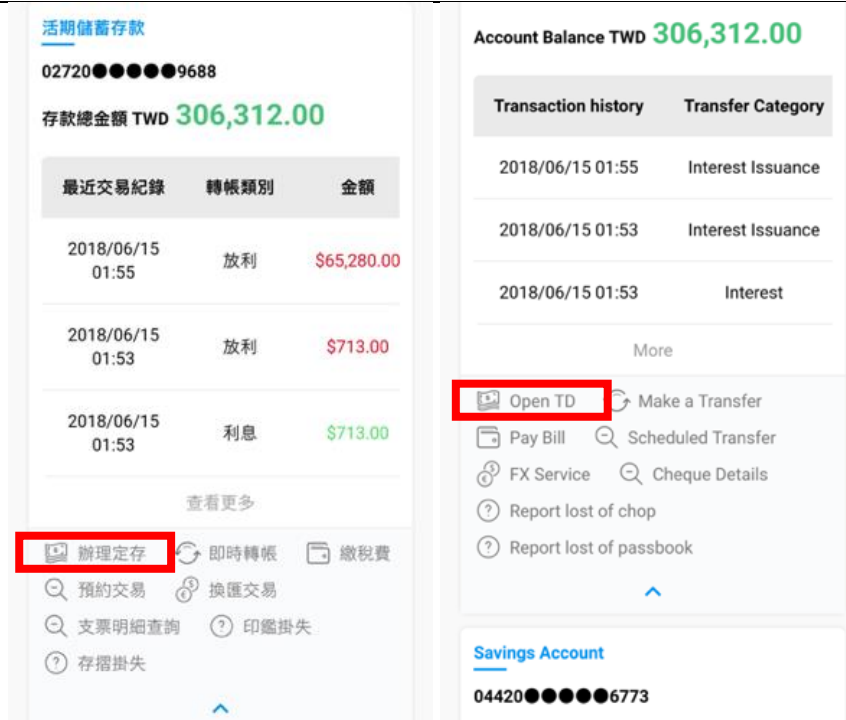
步驟 1. 點選台幣活存帳號

→ 辦理定存

Step 1. Choose

Account

→ Open TD



活期儲蓄存款  
02720●●●●●●●●9688  
存款總金額 TWD 306,312.00

最近交易紀錄	轉帳類別	金額
2018/06/15 01:55	放利	\$65,280.00
2018/06/15 01:53	放利	\$713.00
2018/06/15 01:53	利息	\$713.00

Account Balance TWD 306,312.00

Transaction history	Transfer Category
2018/06/15 01:55	Interest Issuance
2018/06/15 01:53	Interest Issuance
2018/06/15 01:53	Interest

More

- Open TD
- Make a Transfer
- Pay Bill
- Scheduled Transfer
- FX Service
- Cheque Details
- Report lost of chop
- Report lost of passbook

Savings Account  
04420●●●●●●●●6773

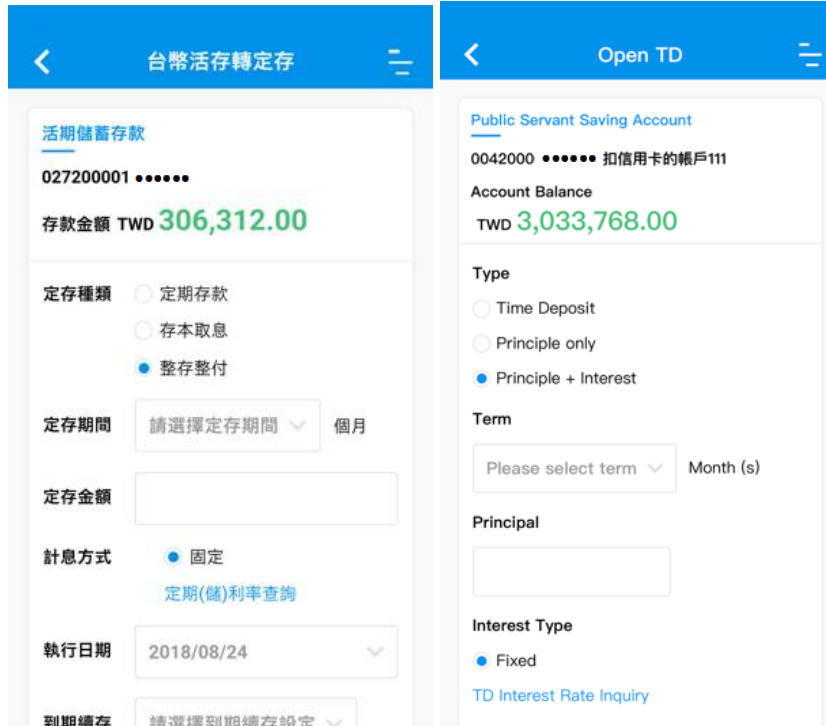
辦理定存

步驟 2. 填寫相關欄位

→ 辦理定存

Step 2. Fill in Deposit details

→ Open TD



台幣活存轉定存

活期儲蓄存款  
027200001 ●●●●●●●●  
存款金額 TWD 306,312.00

定存種類

- 定期存款
- 存本取息
- 整存整付

定存期間 請選擇定存期間 個月

定存金額

計息方式

- 固定
- 定期(儲)利率查詢

執行日期 2018/08/24

到期續存 請選擇到期續存設定

Open TD

Public Servant Saving Account  
0042000 ●●●●●●●● 扣信用卡的帳戶111  
Account Balance  
TWD 3,033,768.00

Type

- Time Deposit
- Principle only
- Principle + Interest

Term

Please select term Month (s)

Principal

Interest Type

- Fixed
- TD Interest Rate Inquiry

步驟 3. 輸入網銀密碼  
Step 3. Fill in  
password

台幣活存轉定存	Open TD
<p>活期儲蓄存款</p> <p>02720000 ••••••</p> <p>存款金額 TWD <b>306,312.00</b></p>	<p>Public Servant Saving Account</p> <p>0042000 •••••• 扣信用卡的帳戶111</p> <p>Account Balance</p> <p>TWD <b>3,033,768.00</b></p>
<p>交易時間 2018/08/24</p> <p>定存種類 整存整付</p> <p>定存期間 12個月</p> <p>定存金額 12,300.00</p> <p>計息方式 固定</p> <p>執行日期 2018/08/24</p> <p>到期續存設定 不續存</p> <p>交易類型 單次預約交易</p> <p>網銀密碼 <input type="password"/></p>	<p>Transaction Time</p> <p>2018/08/30</p> <p>Type</p> <p>Lump Sum Deposit and Payment</p> <p>Term</p> <p>12Month (s)</p> <p>Principal</p> <p>10,000.00</p> <p>Interest Type</p> <p>Fixed</p> <p>Execution Date</p> <p>2018/08/31</p> <p>Maturity Instruction</p>

步驟 4. 顯示交易結果訊  
息

Step 4. Transaction  
Result

台幣活存轉定存	Open TD
<p>活期儲蓄存款</p> <p>02 •••••• i9688</p> <p>存款金額 TWD <b>306,312.00</b></p>	<p>Public Servant Saving Account</p> <p>00 •••••• i3060 扣信用卡的帳戶111</p> <p>Account Balance</p> <p>TWD <b>3,033,768.00</b></p>
<p><b>預約成功</b></p> <p>交易時間 2018/08/24 15:25</p> <p>定存種類 整存整付</p> <p>定存期間 12個月</p> <p>定存金額 TWD 12,300.00</p> <p>計息方式 固定</p> <p>到期續存設定 不續存</p> <p>交易類型 單次預約交易</p> <p>執行日期 2018/08/24</p> <p><a href="#">回到帳戶綜覽</a></p>	<p><b>Your scheduled transaction has been successfully completed.</b></p> <p>Transaction Time</p> <p>2018/08/30 13:32</p> <p>Type</p> <p>Lump Sum Deposit and Payment</p> <p>Term</p> <p>12Month (s)</p> <p>Principal</p> <p>TWD 10,000.00</p> <p>Interest Type</p> <p>Fixed</p>

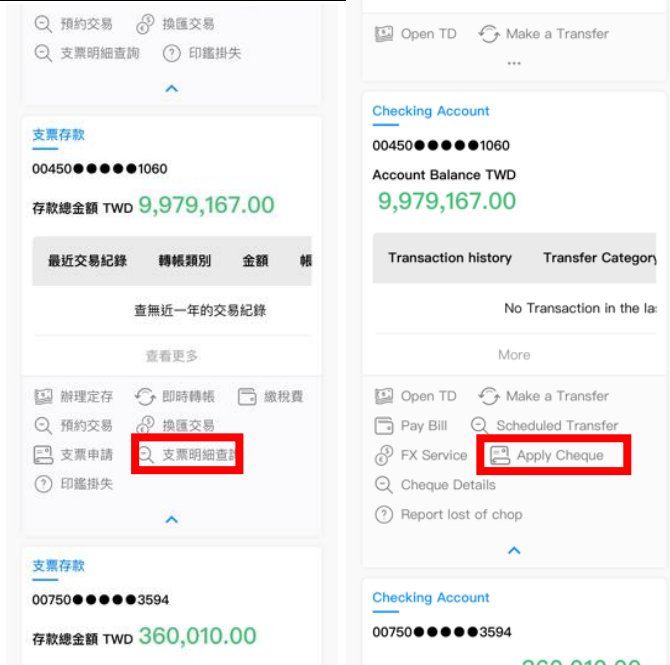
## 1.2 支票申請 – Apply Cheque

步驟 1. 選取欲申請的帳戶

→ 支票申請

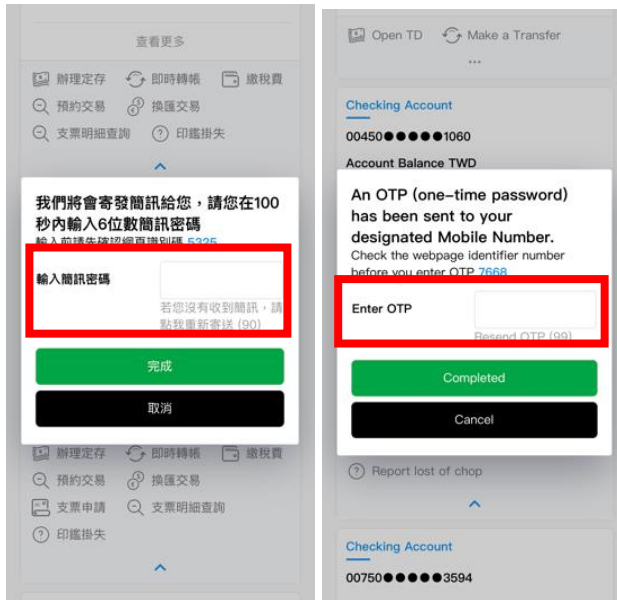
Step 1. Select Account

→ Apply Cheque



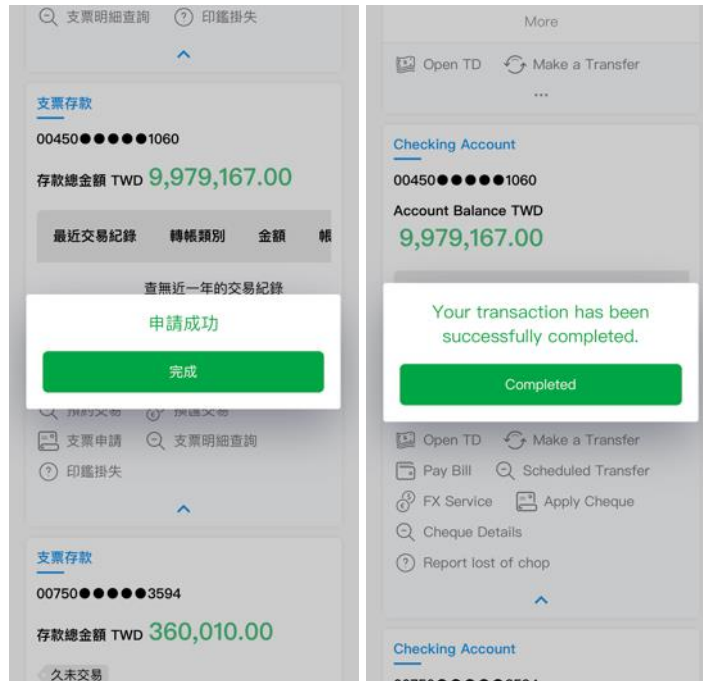
步驟 2. 輸入簡訊密碼

Step 2. Enter OTP



### 步驟 3.顯示交易結果訊

### Step 3.Transaction Result



### 1.3 支票明細查詢 – Cheque Details

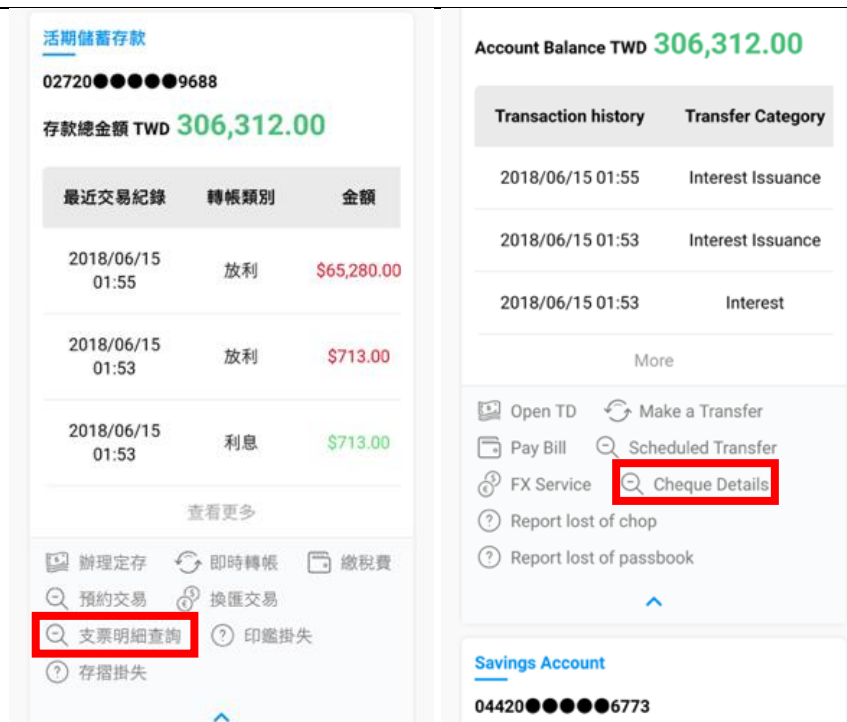
#### 步驟 1.選取欲申請的帳戶

→支票明細查詢

#### Step 1.Select

Account

→Cheque Details

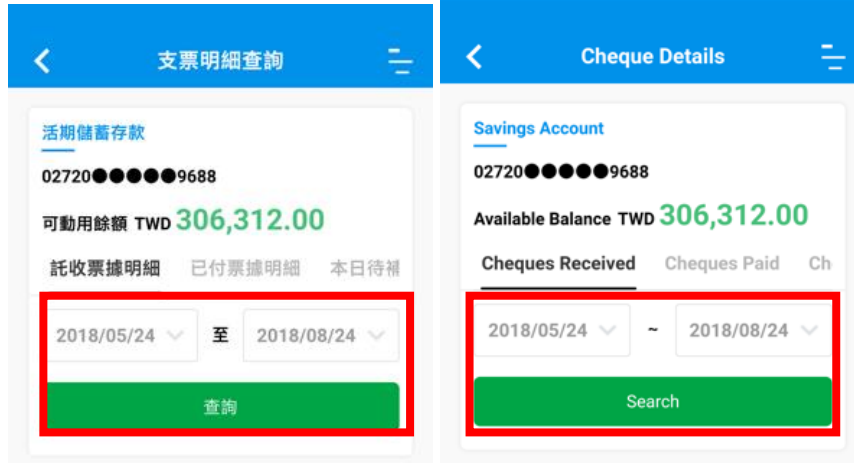


步驟 2. 選取明細查詢時間區間

→查詢

Step 2. Fill in search start date and end date

→Search



The image displays two side-by-side screenshots of a mobile banking application interface. Both screenshots show account details for a Savings Account with a balance of TWD 306,312.00. The left screenshot is in Chinese, titled '支票明細查詢' (Cheque Details Query), and shows a search date range from 2018/05/24 to 2018/08/24. The right screenshot is in English, titled 'Cheque Details', and shows the same search date range. Both screenshots have a red box highlighting the search date range and the search button.

**Left Screenshot (Chinese):**

- Header: 支票明細查詢
- Account Type: 活期儲蓄存款
- Account Number: 02720●●●●●●●●9688
- Available Balance: 可動用餘額 TWD 306,312.00
- Navigation: 託收票據明細 | 已付票據明細 | 本日待補
- Search Range: 2018/05/24 至 2018/08/24
- Search Button: 查詢

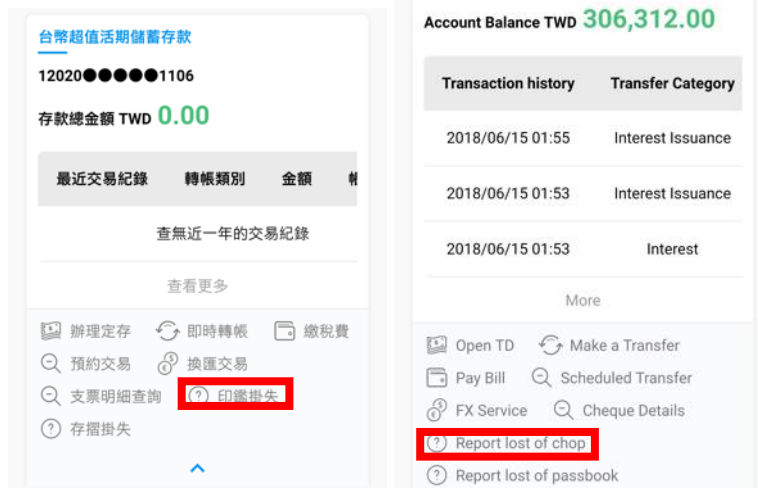
**Right Screenshot (English):**

- Header: Cheque Details
- Account Type: Savings Account
- Account Number: 02720●●●●●●●●9688
- Available Balance: Available Balance TWD 306,312.00
- Navigation: Cheques Received | Cheques Paid | Ch
- Search Range: 2018/05/24 ~ 2018/08/24
- Search Button: Search

## 1.4 台幣活存帳戶印鑑掛失 – Report loss of chop

步驟 1. 選取欲辦理帳戶  
→ 印鑑掛失

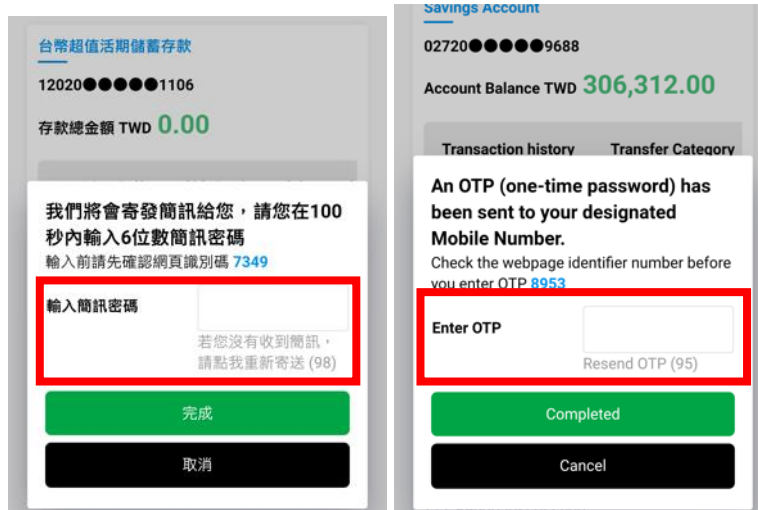
Step 1. Choose  
account  
→ Report lost of  
chop



The screenshot shows two panels from the Standard Chartered mobile app. The left panel displays account information for '台幣超值活期儲蓄存款' (Taiwan Super Value Flexible Savings Account) with account number 12020●●●●●●1106 and a balance of TWD 0.00. A menu at the bottom includes options like '辦理定存', '即時轉帳', '繳稅費', '預約交易', '換匯交易', '支票明細查詢', '存摺掛失', and '印鑑掛失' (Report lost of chop), which is highlighted with a red box. The right panel shows the 'Account Balance TWD 306,312.00' and a 'Transaction history' table with columns for 'Transaction history' and 'Transfer Category'. The table lists three transactions from 2018/06/15, all categorized as 'Interest Issuance' or 'Interest'. A 'Report lost of chop' option is also highlighted with a red box in the bottom menu.

步驟 2. 輸入簡訊密碼

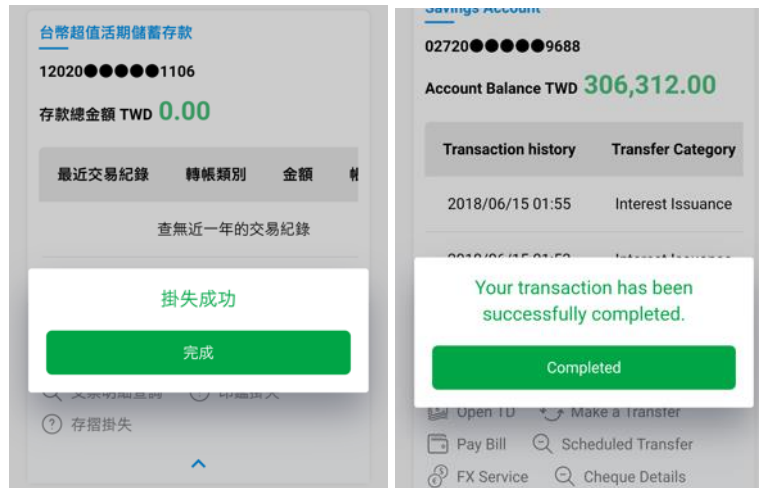
Step 2. Enter OTP



The screenshot shows two panels from the Standard Chartered mobile app during the OTP verification step. The left panel displays the same account information as the previous step, but with a red box around the '輸入簡訊密碼' (Enter OTP) input field. The text above the field reads: '我們將會寄發簡訊給您，請您在100秒內輸入6位數簡訊密碼' and '輸入前請先確認網頁識別碼 7349'. Below the field are '完成' (Completed) and '取消' (Cancel) buttons. The right panel shows the 'Savings Account' details for account number 02720●●●●●●9688 with a balance of TWD 306,312.00. A message states: 'An OTP (one-time password) has been sent to your designated Mobile Number. Check the webpage identifier number before you enter OTP 8953'. A red box highlights the 'Enter OTP' input field, and 'Resend OTP (95)' is visible below it. 'Completed' and 'Cancel' buttons are at the bottom.

### 步驟 3.顯示交易結果訊息

#### Step 3.Transaction Result



## 1.5 台幣活存帳戶存摺掛失 – Report loss of passbook

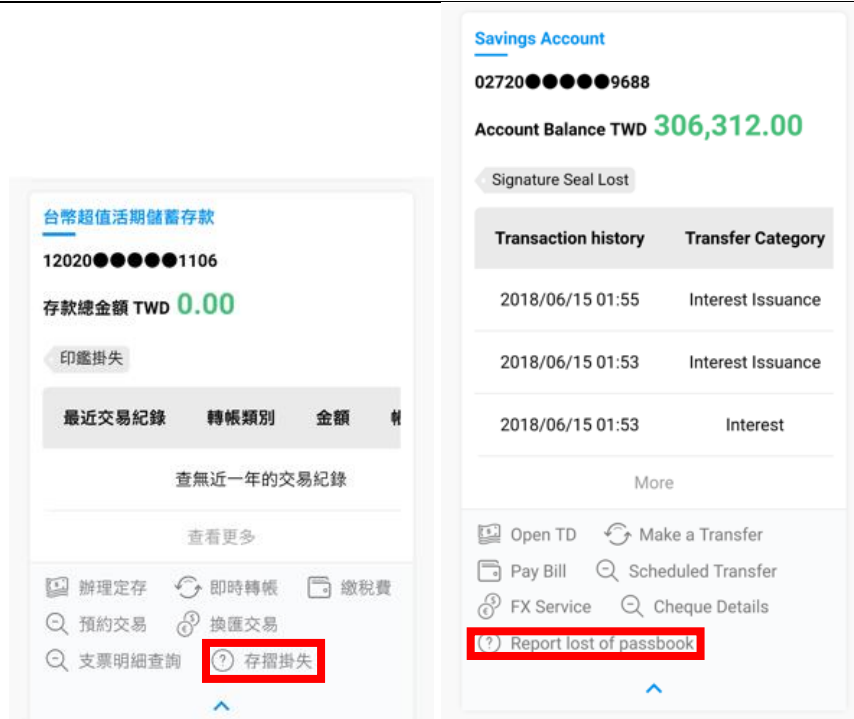
### 步驟 1.選取欲辦理的帳戶

→存摺掛失

#### Step 1.Choose

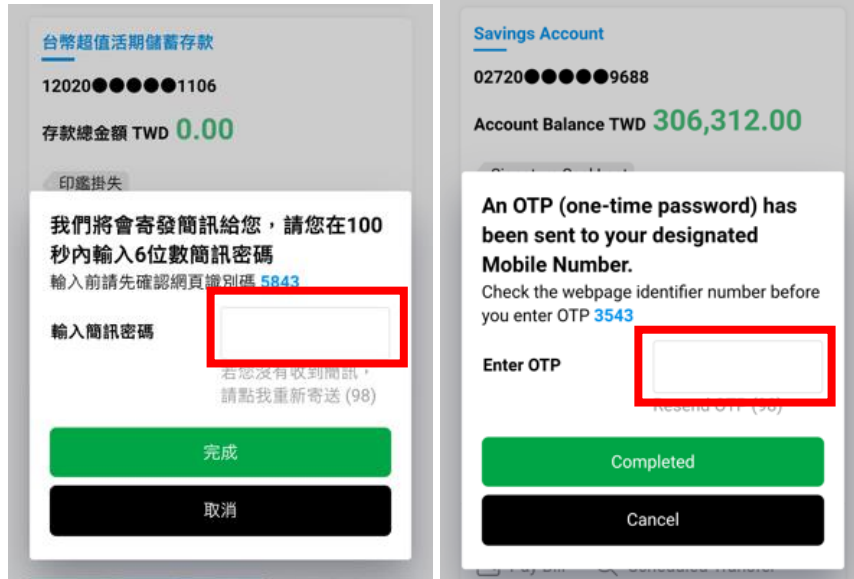
Account

→Report loss of passbook



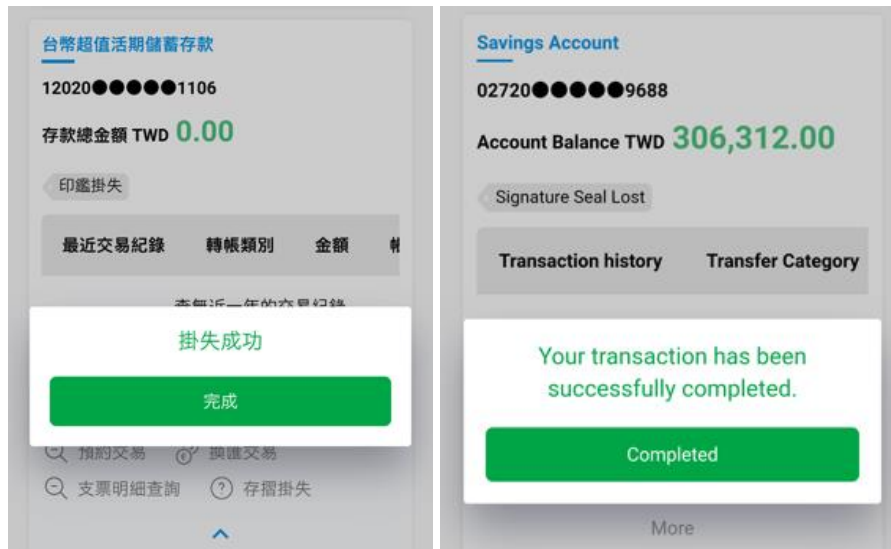
### 步驟 2. 輸入簡訊密碼

#### Step 2. Enter OTP

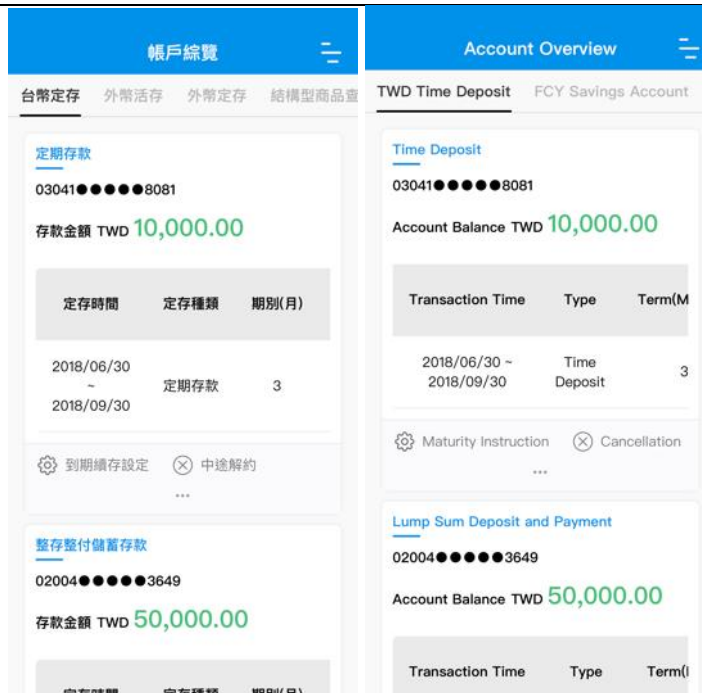


### 步驟 3. 顯示交易結果訊息

#### Step 3. Transaction Result



## 2. 台幣定存 – TWD Time Deposit



The screenshot displays two account overview panels. The left panel, titled '帳戶綜覽' (Account Overview), shows two accounts: '定期存款' (Time Deposit) with account number 03041●●●●●8081 and a balance of TWD 10,000.00, and '整存整付儲蓄存款' (Lump Sum Deposit and Payment) with account number 02004●●●●●3649 and a balance of TWD 50,000.00. The right panel, titled 'Account Overview', shows the same two accounts in English. The 'Time Deposit' account details include a transaction time from 2018/06/30 to 2018/09/30, a term of 3 months, and options for 'Maturity Instruction' and 'Cancellation'.

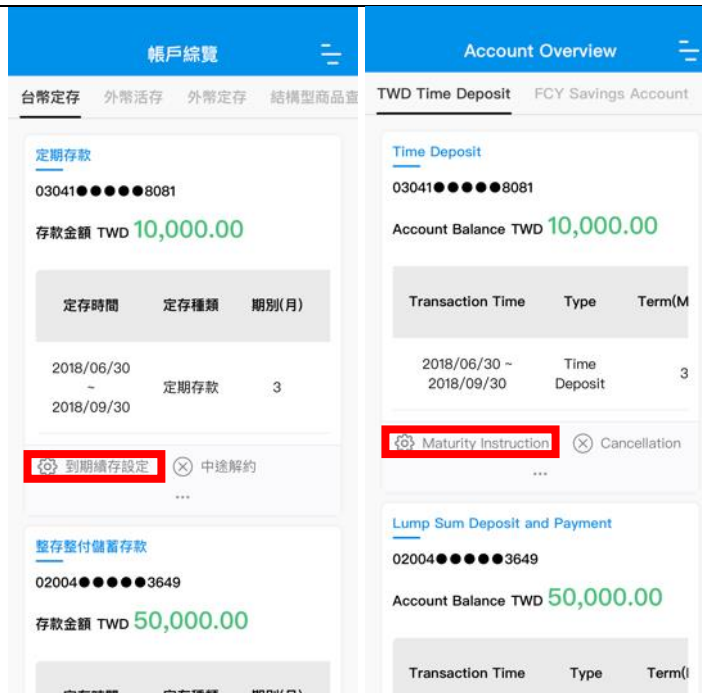
### 2.1 台幣定存帳戶到期續存設定 – TWD Time Deposit Maturity Instruction

步驟 1. 選取欲辦理的帳戶

→ 到期續存設定

Step 1. Choose Account

→ Maturity Instruction



This screenshot is similar to the previous one but highlights the '到期續存設定' (Maturity Instruction) option in the left panel and the 'Maturity Instruction' option in the right panel with a red box, indicating the selection step.

## 步驟 2. 輸入網銀密碼

### Step 2. Enter OTP

< 到期續存設定 ≡

定期存款

00●●●●●● 18365

定存金額	TWD 500,000.00
期別	3個月
利率	0.525%
起息日	2018/07/19
到期日	2018/10/19
質借/透支	無
到期續存設定	續存
存單種類	無實體單摺
綜合性融資	無

網銀密碼

確認

< Maturity Instruction ≡

Time Deposit

00●●●●●● 18365

Principal	TWD 500,000.00
Term	3months
Interest Rate	0.525%
Effective Date	2018/07/19
Due Date	2018/10/19
Pledge/Overdraft	No
Maturity Instruction	No Rollover
Type	Virtual

## 步驟 3. 顯示交易結果訊息

### Step 3. Transaction Result

< 到期續存設定 ≡

定期存款

00●●●●●● 8365

變更成功

定存金額	TWD 500,000.00
期別	3個月
利率	0.525%
起息日	2018/07/19
到期日	2018/10/19
質借/透支	無
到期續存設定	續存
存單種類	無實體單摺
綜合性融資	無
交易時間	2018/08/28 18:12

回到帳戶總覽

< Maturity Instruction ≡

Time Deposit

00●●●●●● 18365

The following setting has been successfully completed.

Principal	TWD 500,000.00
Term	3months
Interest Rate	0.525%
Effective Date	2018/07/19
Due Date	2018/10/19
Pledge/Overdraft	No
Maturity Instruction	No Rollover

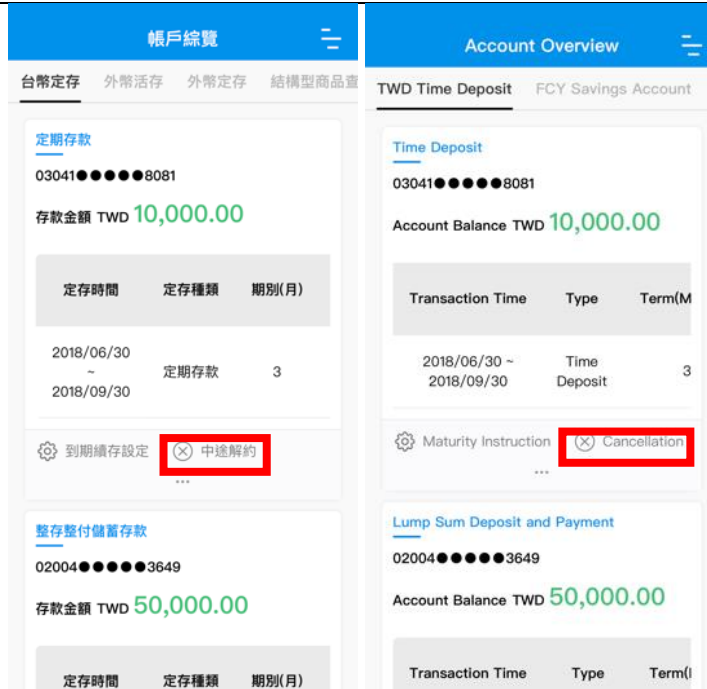
## 2.2 台幣定存帳戶中途解約 – TWD Time Deposit Cancellation

步驟 1. 選取欲辦理的帳戶

→ 中途解約

Step 1. Choose Account

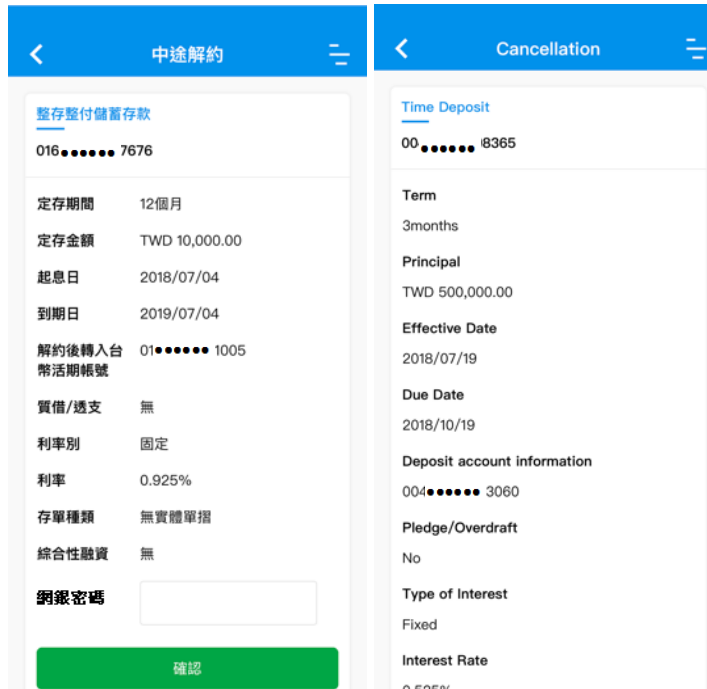
→ Cancellation



The screenshot displays two account overview screens side-by-side. The left screen is titled '帳戶綜覽' (Account Overview) and shows details for a '定期存款' (Time Deposit) account with ID 03041 and a balance of TWD 10,000.00. Below the account details, there is a table with columns '定存時間' (Deposit Term), '定存種類' (Deposit Type), and '期別(月)' (Term in Months). The table shows a deposit from 2018/06/30 to 2018/09/30, categorized as '定期存款' (Time Deposit) with a term of 3 months. At the bottom, there are two options: '到期續存設定' (Maturity Instruction) and '中途解約' (Cancellation), with the latter highlighted in a red box. The right screen is titled 'Account Overview' and shows details for a 'Time Deposit' account with ID 03041 and a balance of TWD 10,000.00. It also features a table with columns 'Transaction Time', 'Type', and 'Term(M)'. The table shows a deposit from 2018/06/30 to 2018/09/30, categorized as 'Time Deposit' with a term of 3 months. At the bottom, there are two options: 'Maturity Instruction' and 'Cancellation', with the latter highlighted in a red box. Below these are sections for '整存整付儲蓄存款' (Lump Sum Deposit and Payment) for account 02004 with a balance of TWD 50,000.00, also showing a table with columns '定存時間', '定存種類', and '期別(月)'.

步驟 2. 輸入網銀密碼

Step 2. Enter OTP



The screenshot displays two confirmation screens side-by-side. The left screen is titled '中途解約' (Cancellation) and shows details for a '整存整付儲蓄存款' (Lump Sum Deposit and Payment) account with ID 016 and a balance of TWD 10,000.00. The details include: '定存期間' (Deposit Term) 12個月 (12 months), '定存金額' (Deposit Amount) TWD 10,000.00, '起息日' (Start Date) 2018/07/04, '到期日' (Maturity Date) 2019/07/04, '解約後轉入台幣活期帳號' (Transfer to TWD Current Account) 016 and 1005, '質借/透支' (Pledge/Overdraft) 無 (None), '利率別' (Interest Type) 固定 (Fixed), '利率' (Interest Rate) 0.925%, '存單種類' (Certificate Type) 無實體單摺 (No physical certificate), '綜合性融資' (Comprehensive Financing) 無 (None), and a field for '網銀密碼' (OTP). A green '確認' (Confirm) button is at the bottom. The right screen is titled 'Cancellation' and shows details for a 'Time Deposit' account with ID 00 and a balance of TWD 500,000.00. The details include: 'Term' 3months, 'Principal' TWD 500,000.00, 'Effective Date' 2018/07/19, 'Due Date' 2018/10/19, 'Deposit account information' 004 and 3060, 'Pledge/Overdraft' No, 'Type of Interest' Fixed, and 'Interest Rate' 0.525%.

### 步驟 3.交易完成

## Step 3.Transaction

### Result

中途解約		Cancellation	
整存整付儲蓄存款 016●●●●●● 7676		Time Deposit 00●●●●●● 8365	
<b>交易成功</b>		<b>Your transaction has been successfully completed.</b>	
定存期間	12個月	Term	3months
定存金額	TWD 10,000.00	Principal	TWD 500,000.00
起息日	2018/07/04	Effective Date	2018/07/19
到期日	2019/07/04	Due Date	2018/10/19
實領本利和	TWD 10,004.00 (若存款利息逾超過 2萬元(含),內扣健 保補充保費)	Principal and Interest	TWD 500,149.00
解約支付息	TWD 4.00	( If received Interest payment is NT\$20,000 or more, we will deduct the National Health Insurance Supplementary Fee from the interest pay out. )	
解約回收息	TWD 0.00	<b>Interest Payable for TD cancellation</b>	
代扣所得稅	TWD 0.00		
解約後轉入台幣活期帳號	0●●●●●● 1005		
質借/透支	無		
利率別	固定		
利率	0.025%		

### 3.外幣活存 FCY Savings Account

#### 帳戶綜覽

外幣活存 外幣定存 結構型商品查詢

外幣活存帳戶

03105●●●●●●●5312

久未交易

幣別	開戶日期	最近交易日期
美金 USD	2008/07/24	2008/07/24

辦理定存 換匯交易 ...

外幣活存帳戶

12005●●●●●●●9381

幣別	開戶日期	最近交易日期

#### Account Overview

FCY Savings Account FCY Time Deposit Vie

Foreign Currency Savings Accounts

03105●●●●●●●5312

Idle

Currency	Account opened	Date
USD	2008/07/24	2008/07/24

Open TD FX Service ...

Foreign Currency Savings Accounts

12005●●●●●●●9381

Currency	Account opened	Date

### 3.1 外幣活存轉定存 – Open TD

#### 步驟 1. 輸入相關欄位

→ 辦理定存

#### Step 1. Fill in

Transaction details

→ Open TD

外幣活存轉定存

外幣活存帳戶

005..... 10001 外幣約定轉出帳號暱稱

外幣定存 外幣優利定存

開立幣別

定存期間

外幣定存利率查詢

定存金額

到期續存設定

辦理定存

取消

說明事項

1. 續存定期存款僅限同一戶名、同一幣別、同一分行帳戶。

Open TD

Foreign Currency Savings Accounts

005..... 0001 外幣約定轉出帳號暱稱

FCY Time Deposit FCY Promotional T

Currency

Term

View Interest Rate

Principal

Maturity Instruction

Open TD

Cancel

#### 步驟 2. 輸入網銀密碼

#### Step 2. Enter OTP

外幣活存轉定存

外幣活存帳戶

005..... 10001 外幣約定轉出帳號暱稱

存款金額 JPY 2,933,974.00

開立幣別 JPY

交易日期 2018/08/29

利率 0.150%

定存期間 三個月

定存金額 50,000.00

到期續存設定 本息自動續存

網銀密碼

辦理定存

Open TD

Foreign Currency Savings Accounts

005..... 0001 外幣約定轉出帳號暱稱

Account Balance AUD 40,162.86

Currency AUD

Transaction Date 2018/08/29

Interest Rate 2.140%

Term 一個月

Principal 3,000.00

Maturity Instruction No Rollover

Password

### 步驟 3.交易完成

## Step 3.Transaction Result

外幣活存轉定存	Open TD
<p>外幣活存帳戶</p> <p>0050530***** 外幣約定轉出帳號暱稱</p> <p>存款金額 JPY</p> <p><b>交易成功</b></p> <p>定存帳戶</p> <p>開立幣別 JPY</p> <p>交易日期 2018/08/29 11:01</p> <p>利率</p> <p>定存期間 三個月</p> <p>定存金額 50,000.00</p> <p>到期續存 設定 本息自動續存</p> <p>回到帳戶綜覽</p> <p>繼續辦理下一筆定存</p> <p>說明事項</p>	<p>Foreign Currency Savings Accounts</p> <p>00*****30001 外幣約定轉出帳號暱稱</p> <p>Account Balance AUD <b>37,162.86</b></p> <p>Your transaction has been successfully completed.</p> <p>Time Deposit</p> <p>5041050051453</p> <p>Currency</p> <p>AUD</p> <p>Transaction Date</p> <p>2018/08/29 11:16</p> <p>Interest Rate</p> <p>2.140%</p> <p>Term</p> <p>一個月</p> <p>Principal</p> <p>3,000.00</p>

### 3.1.2 外幣活存轉定存 – Open TD

## 外幣優利定存 – FCY Promotional Time Deposit

### 步驟 1.輸入相關欄位

→辦理定存

## Step 1.Fill in transaction details

→Open TD

外幣活存轉定存	Open TD
<p>外幣活存轉定存</p> <p>外幣活存帳戶</p> <p>03*****10361 test 2</p> <p>外幣定存 外幣優利定存</p> <p>開立幣別</p> <p>請選擇開立幣別</p> <p>專案名稱</p> <p>請選擇專案名稱</p> <p>定存期間</p> <p>請選擇定存期間</p> <p>外幣定存利率查詢</p> <p>利率</p> <p>請選擇利率</p> <p>符合外幣優利定存專案額度</p>	<p>Open TD</p> <p>Foreign Currency Savings Accounts</p> <p>00*****10001 外幣約定轉出帳號暱稱</p> <p>Account Balance USD <b>5,947,703.57</b></p> <p>FCY Promotional Time Deposit</p> <p>Currency</p> <p>USD</p> <p>Campaign</p> <p>Q2 USD TD-1</p> <p>Term</p> <p>3Months</p> <p><a href="#">View Interest Rate</a></p> <p>Interest Rate</p> <p>2.000% (min ticket size USD 30,00)</p>

## 步驟 2. 輸入網銀密碼

### Step 2. Enter OTP

外幣活存轉定存	Open TD
<p>外幣活存帳戶</p> <p>00!..... i0001 外幣約定轉出帳號暱稱</p> <p>存款金額 USD <b>5,947,703.57</b></p> <p>外幣定存 外幣優利定存</p> <p>開立幣別 USD</p> <p>專案名稱 Q2美金定存優惠1</p> <p>定存期間 3個月</p> <p><a href="#">外幣定存利率查詢</a></p> <p>利率 2.000% (單筆最低USD 30,000元)</p>	<p>Foreign Currency Savings Accounts</p> <p>00!..... i0001 外幣約定轉出帳號暱稱</p> <p>Available Balance USD <b>5,947,703.57</b></p> <p>Currency USD</p> <p>Campaign Q2 USD TD-1</p> <p>Interest Rate 2.000%</p> <p>Term 3Months</p> <p>Principal 40,000.00</p> <p>Maturity Instruction Rollover of Principal and Interest</p>

## 步驟 3. 顯示交易結果訊息

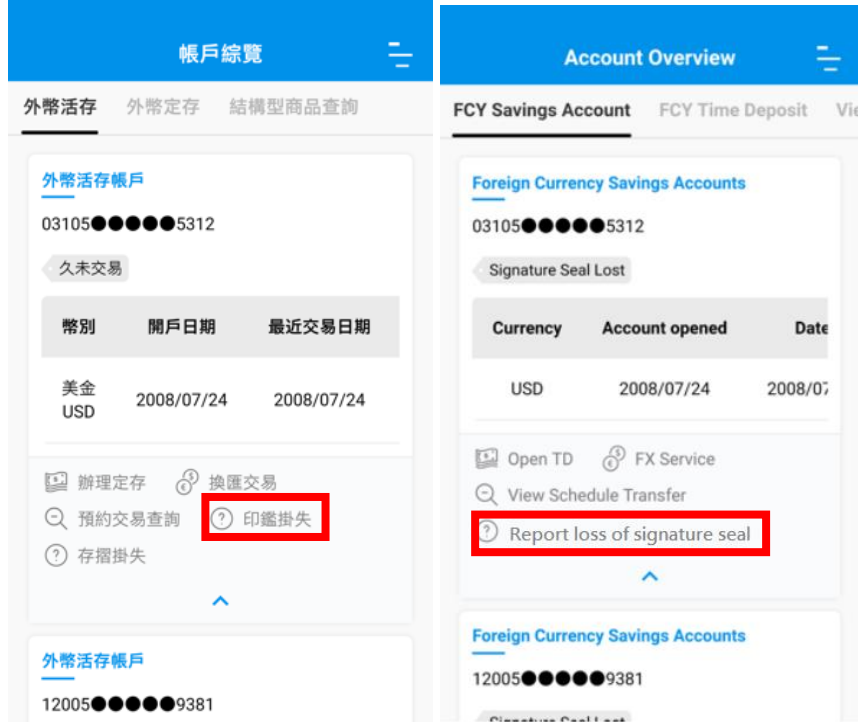
### Step 3. Transaction Result

外幣活存轉定存	Open TD
<p>外幣活存帳戶</p> <p>0050530..... 外幣約定轉出帳號暱稱</p> <p>可動用餘額 USD <b>5,947,703.57</b></p> <p>交易成功，可於外幣帳戶定存明細查詢。</p> <p>定存帳戶 5041010051437</p> <p>開立幣別 USD</p> <p>交易日期 2018/08/29 11:06</p> <p>專案名稱 Q2美金定存優惠1</p> <p>利率 2.000%</p> <p>定存期間 3個月</p> <p>定存金額 30,000.00</p> <p>到期續存 本息自動續存</p> <p>設定</p> <p>付息方式 本息自動續存不適用</p> <p><a href="#">回到帳戶總覽</a></p>	<p>Foreign Currency Savings Accounts</p> <p>0050530..... 外幣約定轉出帳號暱稱</p> <p>Available Balance USD <b>5,947,703.57</b></p> <p>Your transaction has been completed successfully. The FCY time deposit can be viewed in account details.</p> <p>Time Deposit 5041010051495</p> <p>Currency USD</p> <p>Transaction Date 2018/08/29 11:17</p> <p>Campaign Q2 USD TD-1</p> <p>Interest Rate 2.000%</p>

### 3.2 外幣活存帳戶印鑑掛失 – Report loss of signature seal

步驟 1. 選取欲辦理帳戶  
→ 印鑑掛失

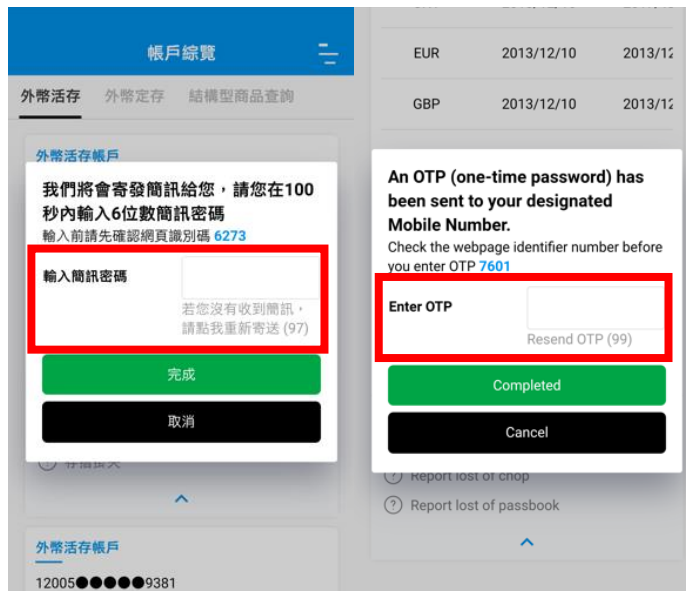
Step 1. Choose  
account  
→ Report loss of  
signature seal



The screenshot shows two views of the account overview: '帳戶綜覽' (Account Overview) on the left and 'Account Overview' on the right. Both views show account details for a Foreign Currency Savings Account (USD, 03105...5312). In the '帳戶綜覽' view, the '印鑑掛失' (Report loss of signature seal) option is highlighted with a red box. In the 'Account Overview' view, the 'Report loss of signature seal' option is also highlighted with a red box.

步驟 2. 輸入簡訊密碼

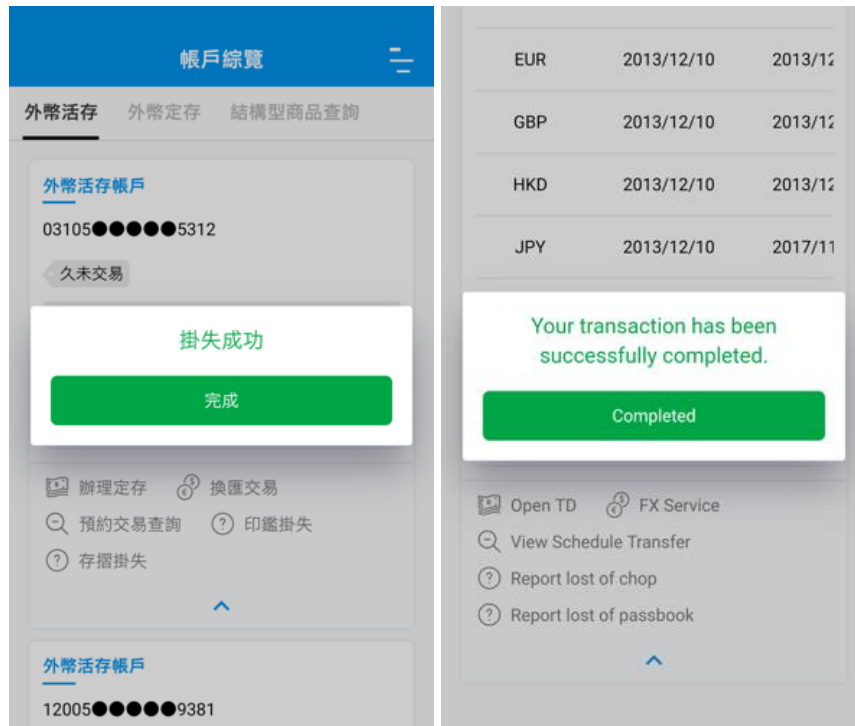
Step 2. Enter OTP



The screenshot shows the OTP verification screen. The text reads: '我們將會寄發簡訊給您，請您在100秒內輸入6位數簡訊密碼' (We will send you a text message, please enter a 6-digit text message password within 100 seconds). Below this, there is an input field for the OTP, which is highlighted with a red box. The screen also shows a '完成' (Completed) button and a '取消' (Cancel) button.

步驟 3.顯示交易結果訊息

Step 3.Transaction Results



The image displays two side-by-side screenshots of a mobile banking application interface. The left screenshot shows the 'Account Overview' (帳戶綜覽) screen for a foreign currency current account (外幣活存帳戶) with account number 03105...5312. A green confirmation box in the center reads '掛失成功' (Lost successfully) with a '完成' (Completed) button. Below the confirmation, there are navigation options: '辦理定存' (Open TD), '換匯交易' (FX Service), '預約交易查詢' (View Schedule Transfer), and '存摺掛失' (Report lost of chop). The right screenshot shows the same account overview for account number 12005...9381. A green confirmation box reads 'Your transaction has been successfully completed.' with a 'Completed' button. Below it, the same navigation options are visible: 'Open TD', 'FX Service', 'View Schedule Transfer', 'Report lost of chop', and 'Report lost of passbook'. At the top of the right screenshot, there is a table listing currency types and dates.

EUR	2013/12/10	2013/12
GBP	2013/12/10	2013/12
HKD	2013/12/10	2013/12
JPY	2013/12/10	2017/11

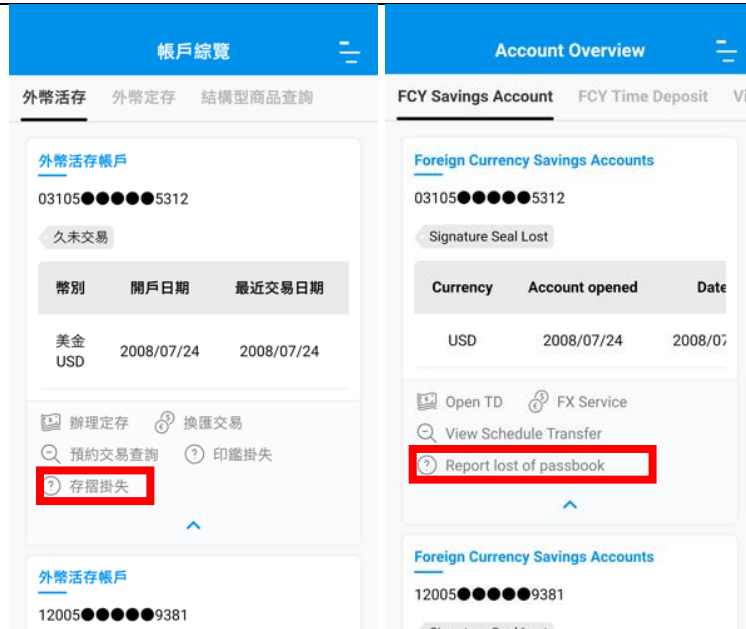
### 3.3 外幣活存帳戶存摺掛失 - Report loss of passbook

步驟 1. 選取欲辦理的帳戶

→ 存摺掛失

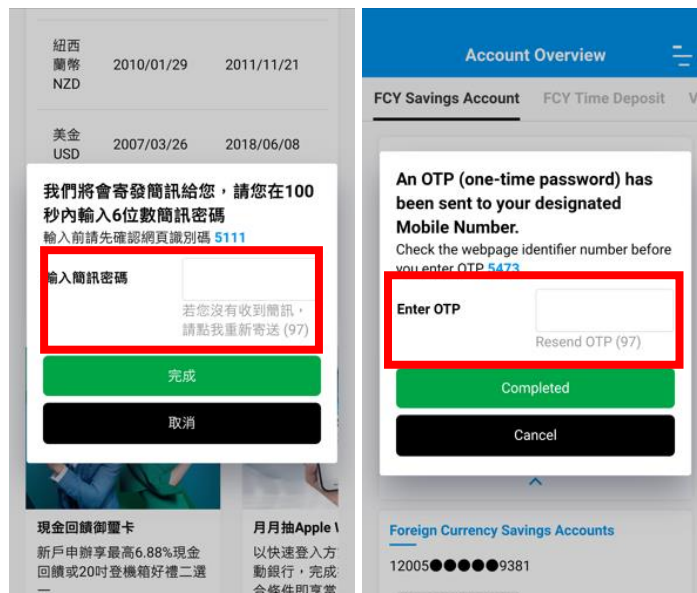
Step 1. Choose Account

→ Report loss of passbook

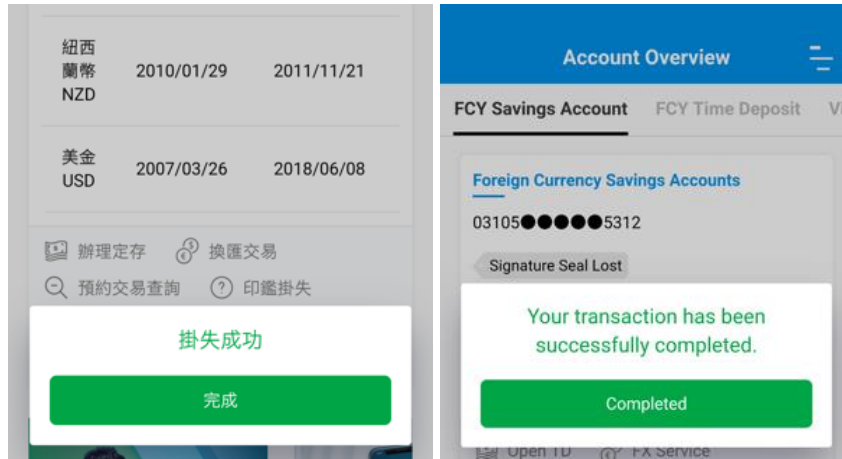


步驟 2. 輸入簡訊密碼

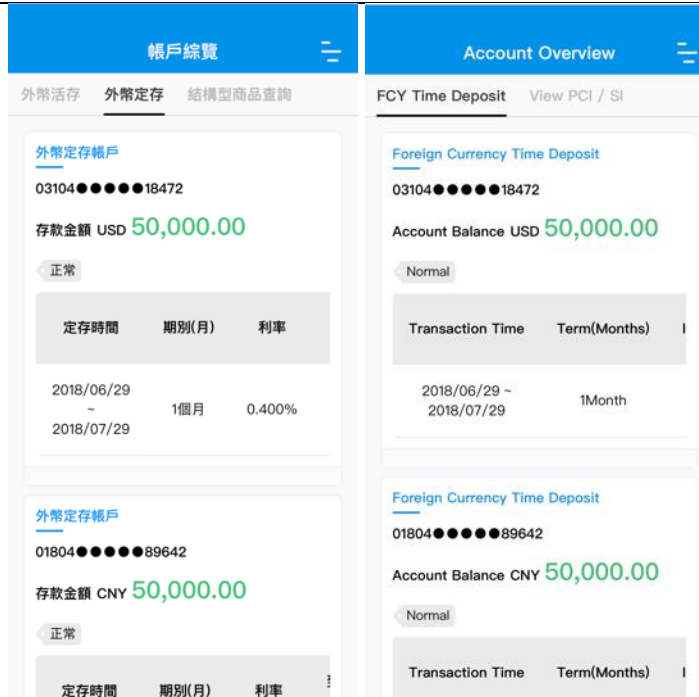
Step 2. Enter OTP



步驟 3.顯示交易結果訊  
息 Step 3.Transaction  
Result



## 4.外幣定存 Foreign Currency Time Deposit

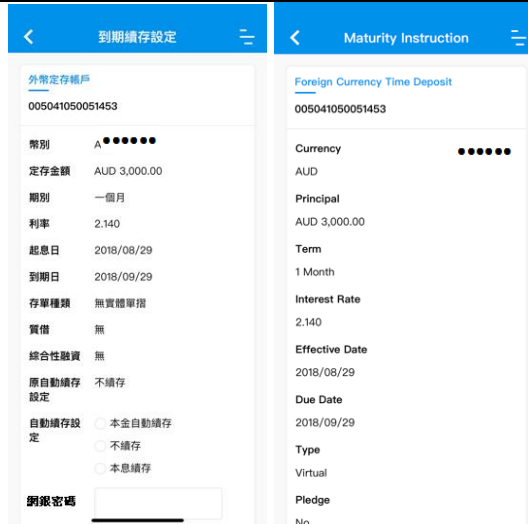


The screenshot displays two account overview screens side-by-side. The left screen is in Chinese, titled '帳戶綜覽', and shows details for a USD deposit (03104●●●●●●●●18472) with a balance of USD 50,000.00. The right screen is in English, titled 'Account Overview', and shows details for the same USD deposit. Below these, another set of screens shows a CNY deposit (01804●●●●●●●●89642) with a balance of CNY 50,000.00. Both screens show a 'Normal' status and a table with columns for 'Transaction Time', 'Term(Months)', and 'Interest Rate'.

### 4.1 外幣定存帳戶到期續存設定 – Foreign Currency Time Deposit Maturity Instruction

#### 步驟 1.輸入網銀密碼

Step 1. Enter  
password



The screenshot shows two side-by-side screens for setting maturity instructions. The left screen is titled '到期續存設定' and the right is 'Maturity Instruction'. Both screens show account details for a Foreign Currency Time Deposit (005041050051453). The left screen lists various parameters: Currency (AUD), Principal (AUD 3,000.00), Term (1 Month), Interest Rate (2.140), Effective Date (2018/08/29), Due Date (2018/09/29), and Type (Virtual). The right screen shows the same information in a more compact layout. At the bottom of the left screen, there is a section for '自動續存設定' (Automatic Renewal Settings) with radio buttons for '本金自動續存' (Principal Auto-Renew), '不續存' (Do Not Renew), and '本息續存' (Principal and Interest Auto-Renew). A '網銀密碼' (Online Banking Password) input field is also visible.

## 步驟 2.顯示交易結果訊息 Step 2.Transaction Result

< 到期續存設定 ≡

外幣定存帳戶

001.....1453

交易成功

交易時間	2018/08/29 13:52
幣別	AUD
定存金額	AUD 3,000.00
期別	一個月
利率	2.140
起息日	2018/08/29
到期日	2018/09/29
存單種類	無實體單據
質借	無
綜合性融資	無
變更後自動續存設定	本金自動續存(利息不續存)

回到帳戶總覽

< Maturity Instruction ≡

Foreign Currency Time Deposit

005.....424

Your transaction has been successfully completed.

Transaction Time	2018/08/29 14:07
Currency	USD
Principal	USD 30,000.00
Term	6 Months
Interest Rate	2.580
Effective Date	2018/07/31
Due Date	2019/01/31

## 4.2 外幣定存帳戶中途解約 - Foreign Currency Time Deposit Cancellation

### 步驟 1. 輸入網銀密碼

#### Step 1. Enter OTP

中途解約	Cancellation
外幣定存帳戶 00504101*****	Foreign Currency Time Deposit 005041050*****
幣別 USD	Currency AUD
專案名稱 Q2美金定存優惠1	Campaign
定存金額 USD 40,000.00	Principal AUD 3,000.00
期別 三個月	Term 1 Month
利率 2.000%	Interest Rate 2.140%
起息日 2018/08/29	Effective Date 2018/08/29
到期日 2018/11/29	Due Date 2018/08/29
解約後實領利息金額 USD 0.00	Interest collected upon cancellation AUD 0.00
代扣所得稅 USD 0.00	
解約後實領本利和 USD 40,000.00	
解約後轉入外幣活期帳號 501***** 01	
存單種類 無實體單據	
質借 無	

### 步驟 2. 顯示交易結果訊息

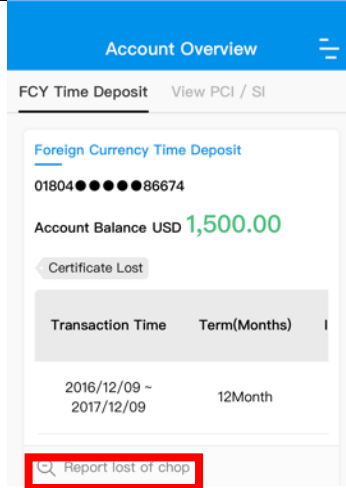
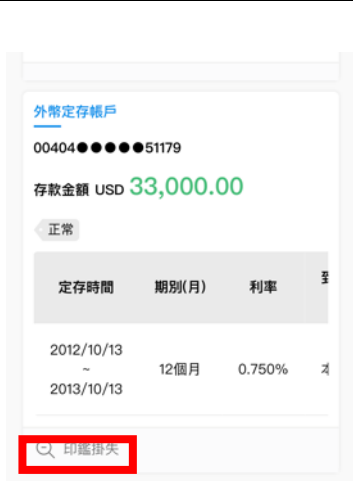
#### Step 2. Transaction Result

中途解約	Cancellation
外幣定存帳戶 00504101*****	Foreign Currency Time Deposit 00504105*****
<b>交易成功</b>	<b>Your transaction has been successfully completed.</b>
幣別 USD	Currency AUD
專案名稱 Q2美金定存優惠1	Campaign
定存金額 USD 40,000.00	Principal AUD 3,000.00
期別 三個月	Term 1 Month
利率 2.000%	Interest Rate 2.140%
起息日 2018/08/29	Effective Date 2018/08/29
到期日 2018/11/29	Due Date 2018/08/29
解約後實領利息金額 USD 0.00	
代扣所得稅 USD 0.00	
解約後實領本利和 USD 40,000.00	
解約後轉入外幣活期帳號 501***** 01	
存單種類 無實體單據	

### 4.3 外幣定存帳戶印鑑掛失 - Foreign Currency Time Deposit report loss of chop

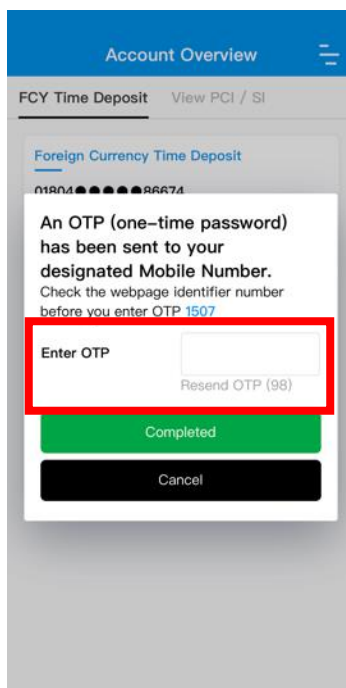
步驟 1. 選取欲辦理帳戶  
→ 印鑑掛失

Step 1. Choose account  
→ Report loss of chop



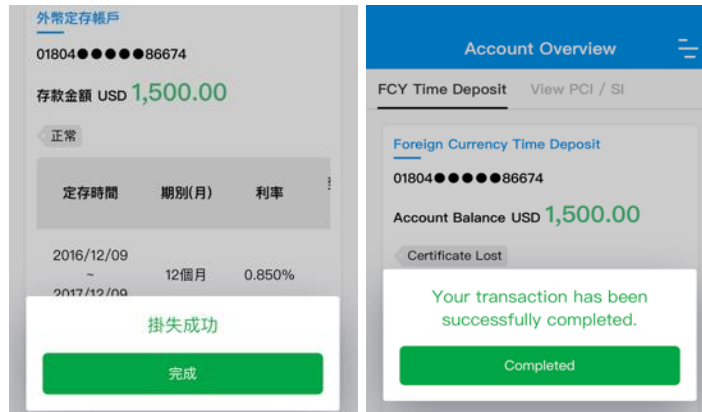
步驟 2. 輸入簡訊密碼

Step 2. Enter OTP



步驟 3.交易結果

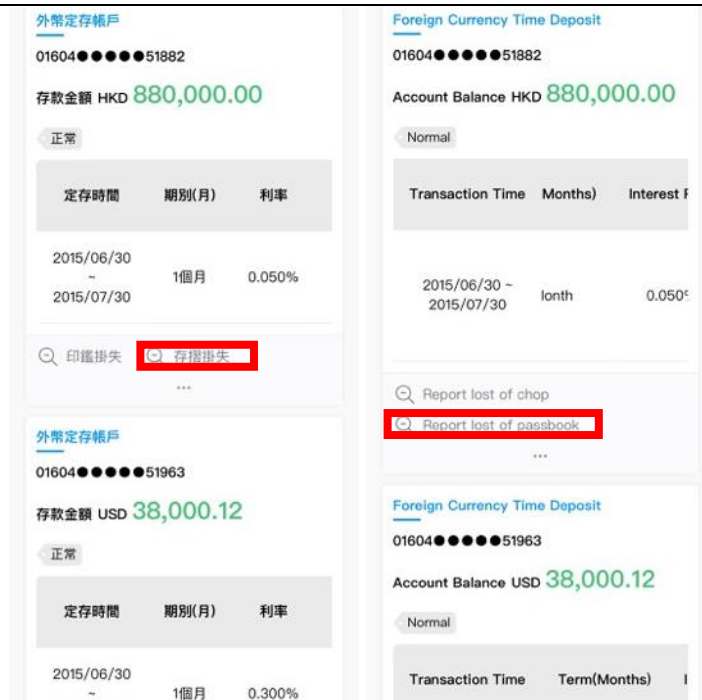
Step 3.Transaction result



4.4 外幣定存帳戶存摺掛失 - Foreign Currency Time Deposit report loss of passbook

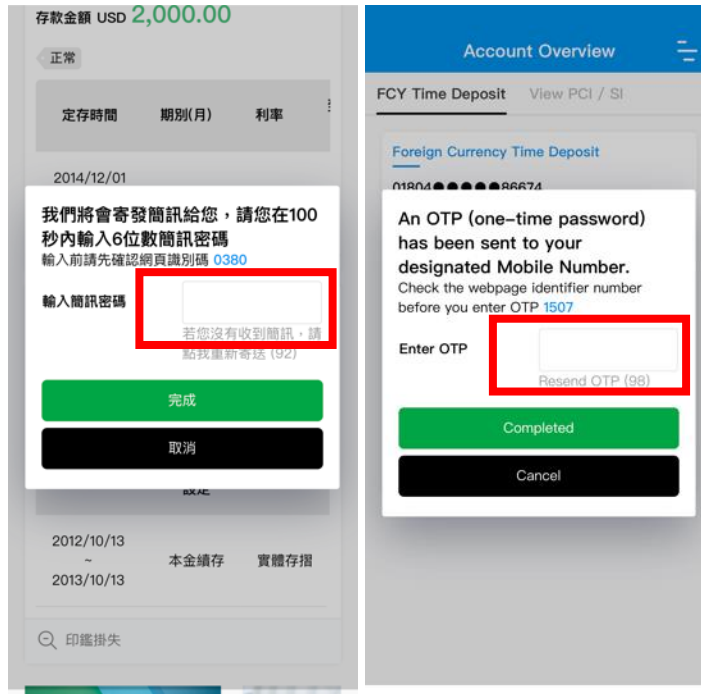
步驟 1.選取欲辦理帳戶  
→存摺掛失

Step 1.Choose account  
→Report loss of passbook



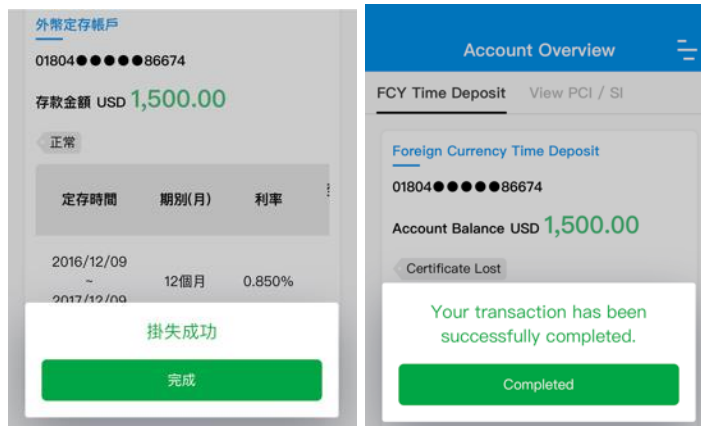
### 步驟 2.輸入簡訊密碼

#### Step 2. Enter OTP



### 步驟 3.顯示交易結果訊息

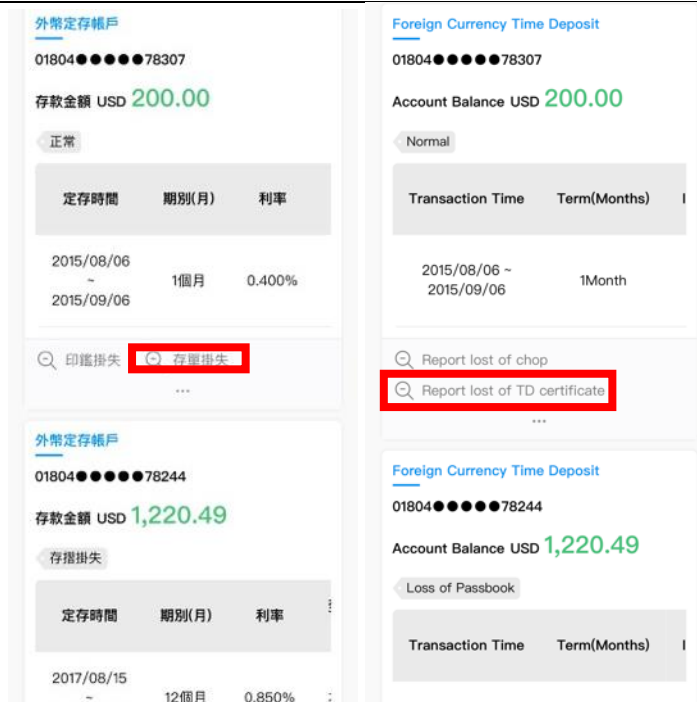
#### Step 3. Transaction result



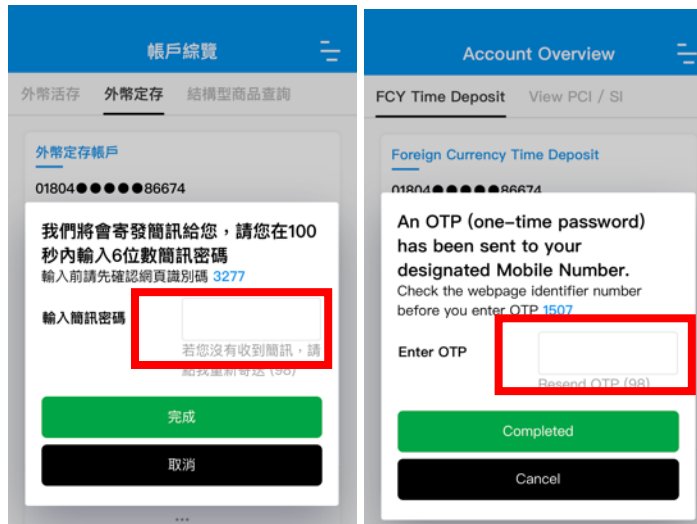
### 4.5 外幣定存帳戶存單掛失 - Foreign Currency Time Deposit report loss of TD certificate

步驟 1. 選取欲辦理帳戶  
→ 存單掛失

Step 1. Choose account  
→ Report loss of TD certificate



步驟 2. 輸入簡訊密碼  
Step 2. Enter OTP



步驟 3.顯示交易結果訊息

Step 3.Transaction result

外幣定存帳戶  
01804●●●●●●86674

存款金額 USD 1,500.00

正常

定存時間	期別(月)	利率
2016/12/09 ~ 2017/12/09	12個月	0.850%

掛失成功

完成

Account Overview

FCY Time Deposit View PCI / SI

Foreign Currency Time Deposit

01804●●●●●●86674

Account Balance USD 1,500.00

Certificate Lost

Your transaction has been successfully completed.

Completed

5.結構型商品查詢 – View PCI/ SI

帳戶綜覽

外幣活存 外幣定存 結構型商品查詢

查詢所有結構型商品使用狀態

商品代碼/ 交易序號	商品名稱	SI起始日/ PCI起約日
1408FX09G	1個月期投資連結結構型商品	2014/09/10
1412FX14G	C匯率型	2015/01/15
1701FX01G	人民幣匯率型	2017/08/14
2375987	70%-超值外幣結構型商品	2015/11/13

Account Overview

FCY Time Deposit View PCI / SI

Search for PCI/SI

Product Code/ Transaction No	Product Name	SI Effect PCI Effect
1408FX09G	1個月期投資連結結構型商品	2014/
1412FX14G	C匯率型	2015/
1701FX01G	人民幣匯率型	2017/
2375987	70%-超值外幣結構型商品	2015.
2376219	70%-超值外幣結構型商品	2015.