

## Leading the way in Asia, Africa and the Middle East

**Bank of America Merrill Lynch Conference 2013** 



### Forward looking statement



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# Leading the way in Asia, Africa and the Middle East

Richard Meddings
Group Finance Director

### Who we are



- Over 150 year heritage
- Over 1,700 branches & offices
- Presence in 70 markets
- Over 88,000 employees
- Listings in London, Hong Kong & Mumbai
- Credit ratings AA- / A1 / AA- (S&P / Moody's / Fitch respectively)
- Around 90% of income from Asia, Africa and Middle East
- Lead regulated by the UK Prudential Regulation Authority
- Market cap: US\$58bn (Sept 2013)



### What we stand for



#### **Our Strategic Intent**

The world's best international bank

### Leading the way in Asia, Africa and the Middle East

**Our Brand Promise** 

### Here for good

#### Jur /alues

## Our Distinctive Strengths

## Our Commitments

#### Courageous

We take measured risks and stand up for what is right

#### Responsive

We deliver relevant, timely solutions for clients and customers

#### International

We value diversity and work as One Bank

#### Creative

We innovate and adapt, continuously improving the way we work

#### **Trustworthy**

We are reliable, open and honest

#### **Collaborative Network**

Combining global capability and local knowledge

#### Clients and Customers

Building deep and long term relationships

#### **Disciplined Growth**

Delivering results without compromising balance sheet strength or control of risks and costs

#### Colleagues

A great place to work, enabling individuals to grow and teams to win

#### Society

A force for good, promoting sustainable economic and social development

#### Investors

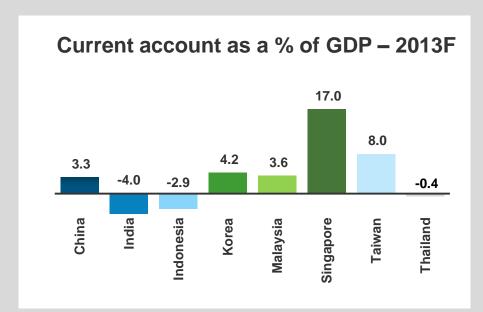
A distinctive investment, delivering consistently superior performance

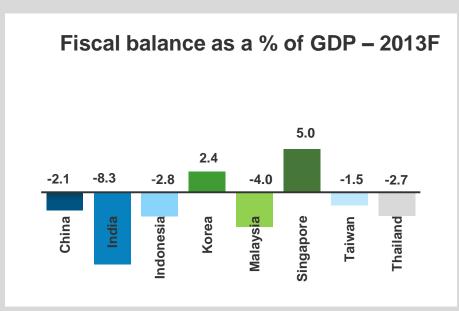
#### Regulators

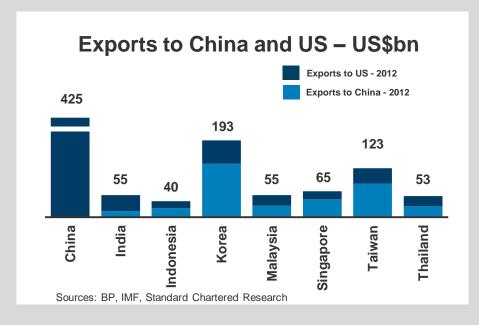
A responsible partner with exemplary governance and ethics

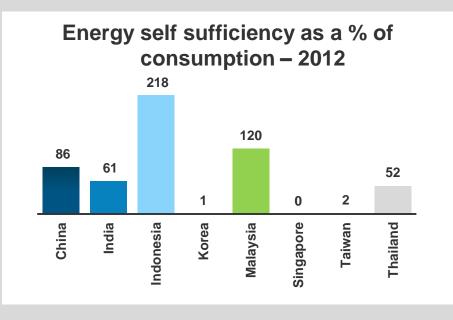
### One region, many differences







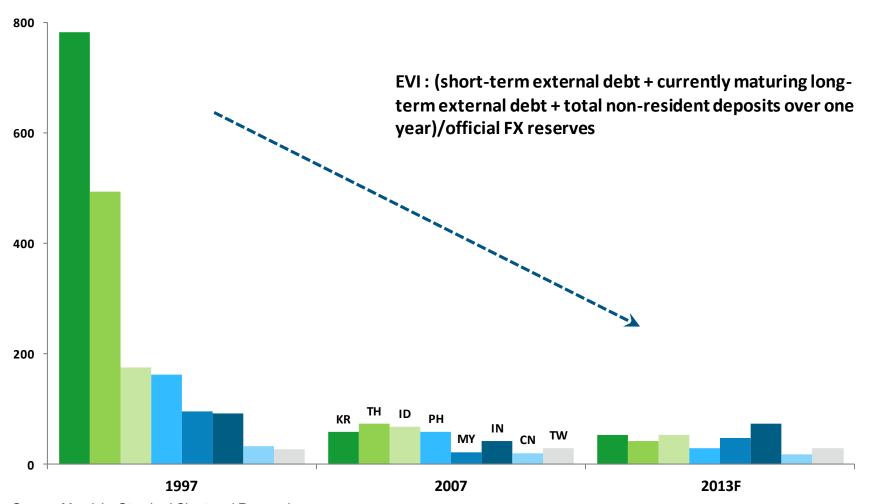




### This cycle is different



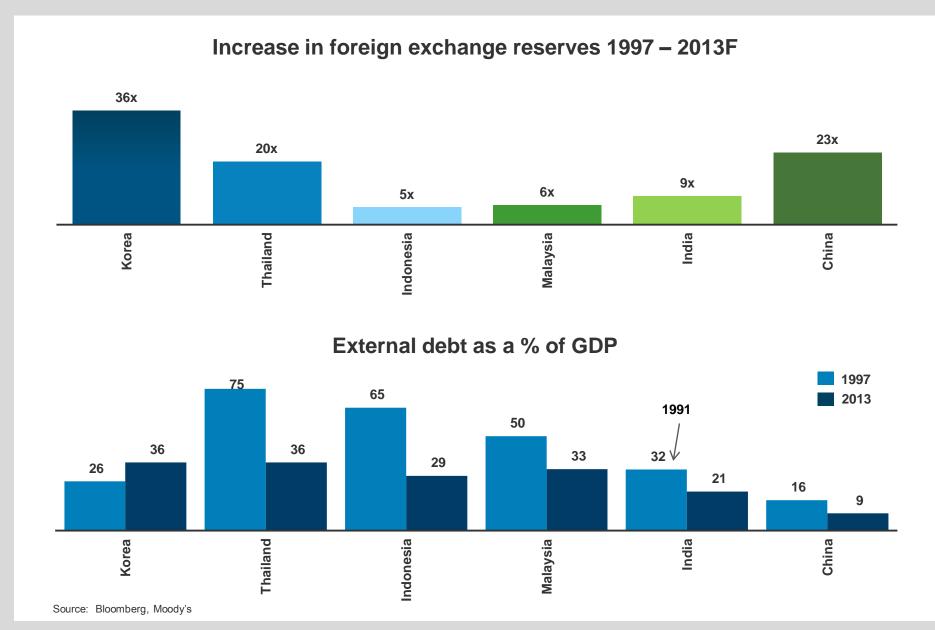
#### Moody's External Vulnerability Indicator (EVI)



Source: Moody's, Standard Chartered Research

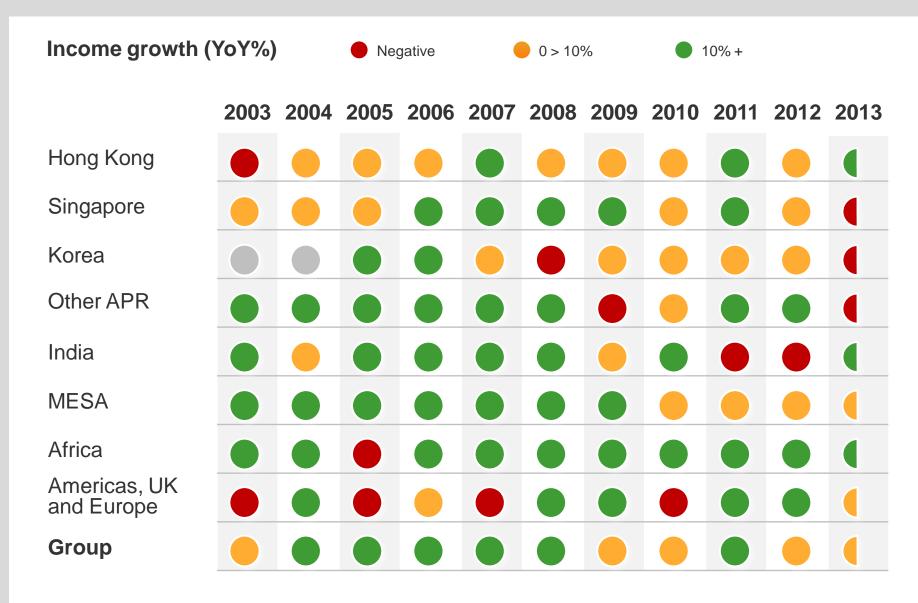
### Wiser, stronger and more resilient





### Historical performance





### Performance highlights



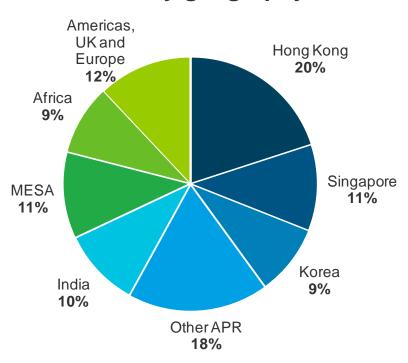
	H1 13	YoY%	YoY% Normalised*
Income	US\$10.0bn	<b>1</b> 7%	<b>1</b> 5%
Jaws	3%		
Normalised earnings	US\$2.9bn		6%
Normalised return on equity	13.3%		
Dividend per share	28.8c	6%	

<sup>\*</sup> Normalised as per details on page 114 of the half year 2013 press release - Note: signage used throughout the presentation is Better / (Worse)

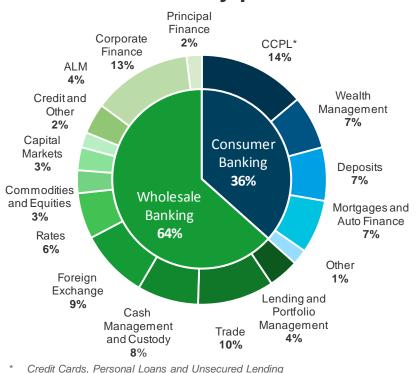
### Diversity a differentiator



#### Income by geography



#### Income by product



- Well diversified income by geography& product
- 17 markets with double digit growth
- 25 markets with income over US\$50m

- In Africa, 7 markets with income > US\$50m and 3 over US\$100m
- 1HK client income and Hong Kong profits > US\$1bn in a half for the first time

### Consumer Banking performance



US\$m	H1 12*	H2 12*	H1 13	YoY%
Income	3,429	3,592	3,683	7
Expenses	(2,246)	(2,350)	(2,340)	(4)
Operating profit before impairment	1,183	1,242	1,343	14
Loan impairment	(290)	(384)	(506)	(74)
Other impairment	(9)	(36)	0	100
Profit from associates	24	19	21	(13)
Operating profit	908	841	858	(6)

<sup>\*</sup> Prior periods have been restated for Permata (now equity accounted as per IFRS 11)

### Wholesale Banking performance



US\$m	H1 12*	H2 12*	H1 13	YoY%
Income	5,942	5,730	6,305	6
Income (ex. OCA)	5,942	5,730	6,068	2
Expenses	(2,633)	(3,319)	(2,694)	(2)
Loan impairment	(285)	(237)	(224)	21
Other impairment	(65)	(86)	(11)	83
Profit from associates	69	70	91	30
Operating profit	3,028	2,158	3,467	14
Operating profit (ex.OCA)	3,028	2,158	3,230	7

<sup>\*</sup> Prior periods have been restated for Permata (now equity accounted as per IFRS 11)

### Relationship leader in Transaction Banking



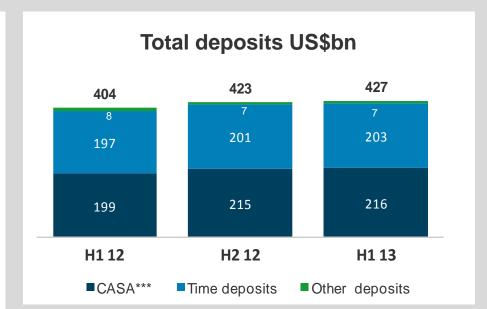
- Primary transaction banker to 197
   or 21% of Asian institutions
- Leader for wallet capture as primary banker at 72% of transaction volume
- Share of primary/secondary banker grown by 2.9% from 31% to 33.9% in last 4 years
- Leader in client satisfaction: lead for 5 of the top 10 satisfaction drivers across Sales, Service & Operations

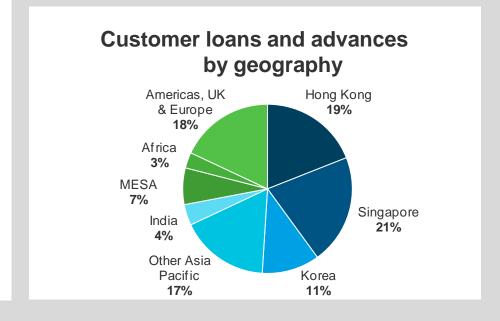


### Group balance sheet



- Customer deposit funded franchise
- Liquid asset ratio of 28.3% and US\$184bn of liquid assets
- Minimal refinancing requirements
- Basel III NSFR\* and LCR\*\* requirements already met
- No direct sovereign exposure to Greece, Ireland, Italy, Portugal or Spain





<sup>\*</sup> Net stable funding ratio

<sup>\*\*</sup> Liquidity coverage ratio

<sup>\*\*\*</sup> Current account and savings account

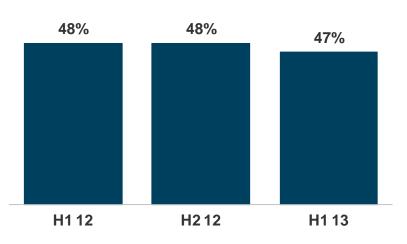
### Risk management



#### **Consumer Banking**

- 81% of Consumer Banking portfolio is fully or partially secured
- Only 11% of the SME portfolio is unsecured
- Average LTV on mortgage portfolio of 47%

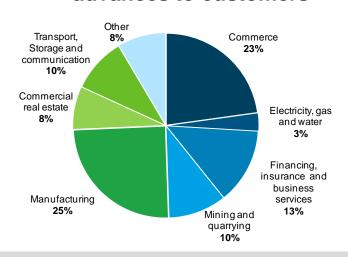
### Average LTV on mortgage portfolio (%)



#### Wholesale Banking

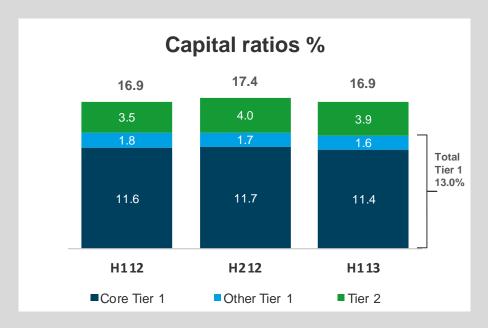
- 65% of Wholesale Banking loans less than 1 year maturity
- Continue to distribute assets
- Well diversified book by geography and industry

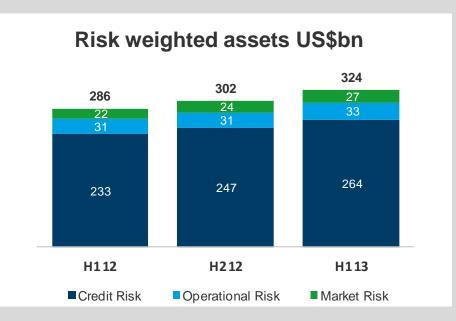
### Wholesale Banking Loans and advances to customers

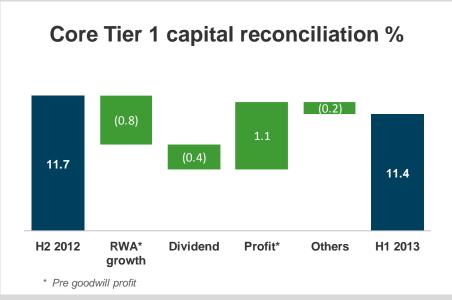


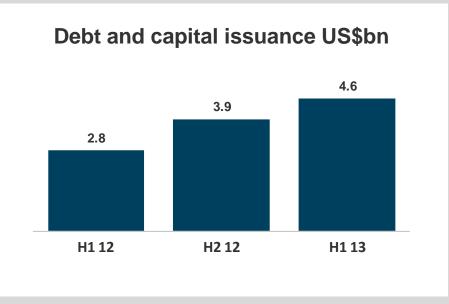
### Capital generation











### Outlook



We have good momentum and our clients remain highly active

 We remain focused on balance sheet foundations and supporting our customers and clients

 Our markets continue to grow and we continue to gain share in multiple products