

How to initiate KRA Payments in Straight2Bank NextGen.

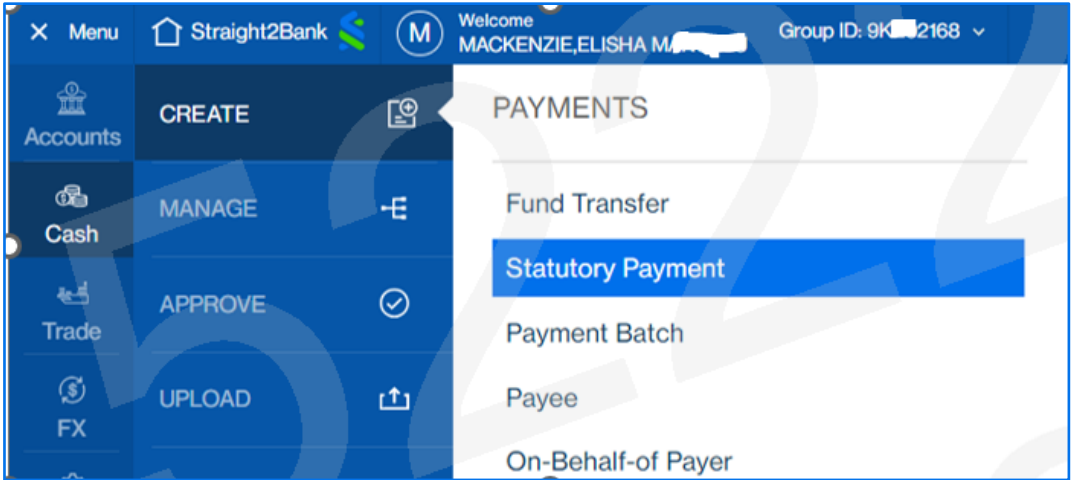


How to initiate KRA Payments in Straight2Bank NextGen.

Payment Initiation.

This is a Real-Time instant payment.

- 1). Log into Straight2Bank and start from the options on the left. Navigate to **Menu > Cash > Create > Statutory Payment:**



- 2). Insert the initial parameters as follows;
- a).Payment Reference:** This field is auto populated. You can key in your unique reference and the field accepts up to 16 characters. E.g. PAYE Sept 2021 / CustomsInv 0234 etc.

YOUR REFERENCE	PI9KE02168A09365
----------------	------------------



How to initiate KRA Payments in Straight2Bank NextGen.

Payment Initiation.

b). Tax Type:

- Choose the respective tax type from drop down list.(Either Custom Tax or Domestic Tax).

Note* : When the payment reference number is only numerical, initiate the payment as a domestic tax even if it is a customs tax. The payment will still be processed successfully.

The screenshot shows a web form for initiating a KRA payment. The 'COUNTRY/MARKET' field is set to 'KENYA'. The 'TAX TYPE' dropdown menu is open, showing two options: 'Kenya Custom Tax' and 'Kenya Domestic Tax'. Below the dropdown, there are two buttons: 'CANCEL' and 'SAVE & CLOSE'.

COUNTRY/MARKET	KENYA
TAX TYPE	Enter Tax Type
	Kenya Custom Tax
	Kenya Domestic Tax
<div>CANCEL SAVE & CLOSE</div>	

c). Copy paste the E-slip Number generated from the KRA platform after generating a payment slip.

- For Customs Tax where the Entry Number is for example, **2020MSA 7651678** key it in as **2020MSA7651678.**



How to initiate KRA Payments in Straight2Bank NextGen.

Payment Initiation.

d). Key in the amount and click on validate. You should get a confirmation message like the one shown below.

TAX DETAILS

E-SLIP NUMBER

2023202200004567

PAYMENT AMOUNT

KES

100,000.00

KES One Hundred Thousand Shilling

VALIDATE

CLEAR DETAILS

Tax Details Validated Successfully

e). Click on continue at the bottom and proceed to approve the payment.



How to initiate KRA Payments in Straight2Bank NextGen.

Payment Initiation.

3). If you get an error (*Rejected Transaction 'technical error'*) after you have approved the payment and released it to bank, engage the Relationship Manager, Service Manager or our Contact Centre team so that the payment can be completed from the bank's end.

4). If you key in a customs tax eslip (E.g., 21NBOIM4029XXXXX) and get the error **"The Eslip does not exist"**.

- Add letter E at the end and try validating the eslip again.
- Check within the KRA document if you have another reference number starting with 10202...(all numbers) and do it as a domestic tax.



For further assistance, our Support Team is available 24/7 through the following channels:

Email: Straight2bank.ke@sc.com / Businessclient.Service@sc.com |

Phone: +254 020 329 3901 / +254 703 093 901

Visit our Straight2Bank support center for more details - <https://www.sc.com/s2b/support/>

Disclaimer

This communication is issued by SC Group. While all reasonable care has been taken in preparing this communication, no responsibility or liability is accepted for any errors of fact, omission or for any opinion expressed herein. You are advised to exercise your own independent judgment (with the advice of your professional advisers as necessary) with respect to the risks and consequences of any matter contained herein. SC Group expressly disclaims any liability and responsibility for any losses arising from any uses to which this communication is put and for any errors or omissions in this communication. This communication contains information that is proprietary to SC Group and should not be circulated to third parties without SC Group's prior written approval. "SC Group" means Standard Chartered Bank and each of its holding companies, subsidiaries, related corporations, affiliates, representative and branch offices in any jurisdiction.

No part of this document may be reproduced in any form, electronically stored or transmitted or otherwise disseminated without the express prior written approval of SC Group. Copyright © 2021 SC Group. All rights reserved. All copyrights subsisting and arising out of this document belongs to SC Group and may not be copied, distributed, amended, modified, adapted or translated in any way without the prior written consent of SC Group