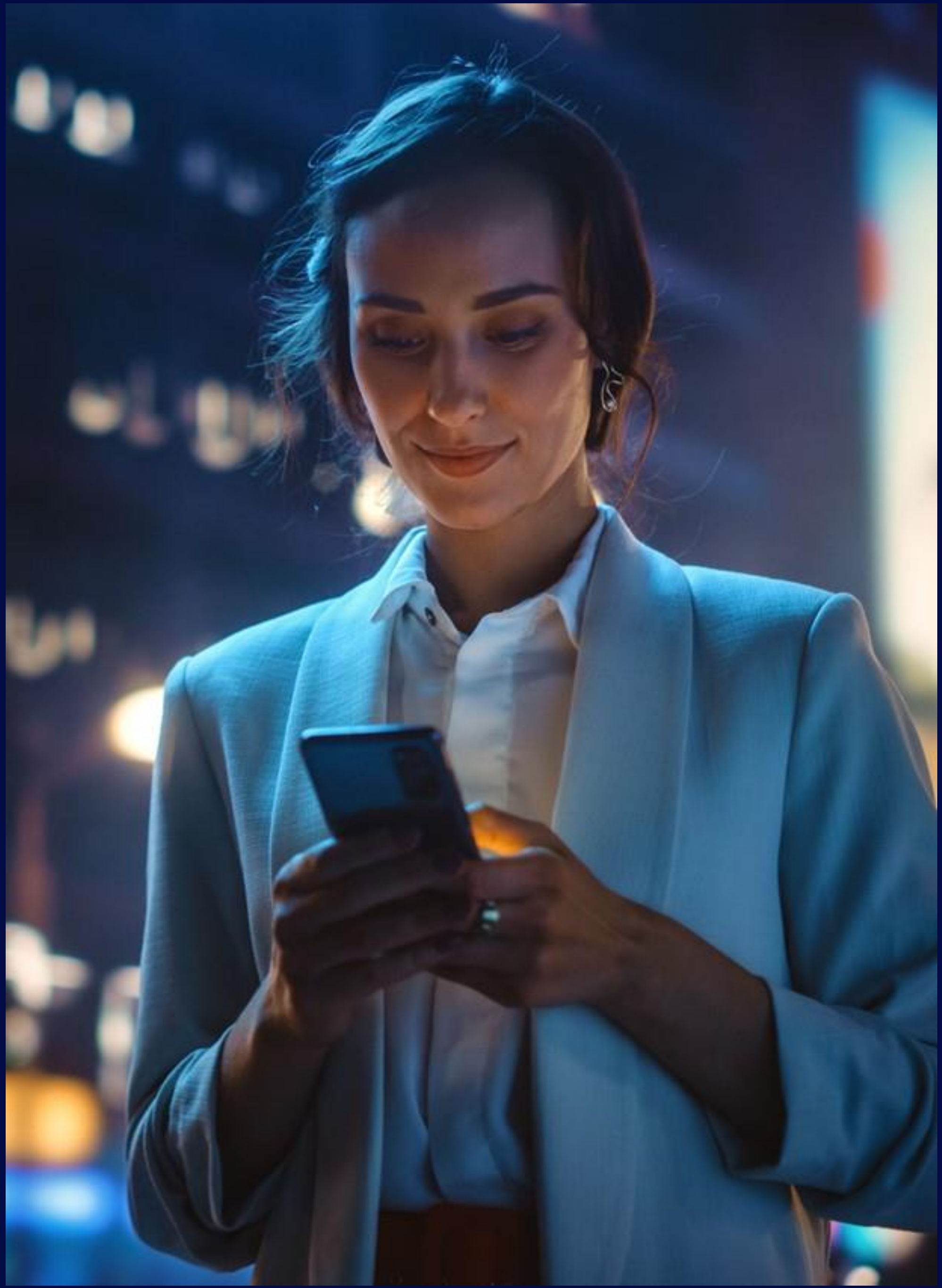
standard chartered

Straight2Bank Mobile App

Setup and Introduction Guide

Straight2Bank

Making banking simple, 24/7



Welcome to Straight2Bank mobile app

Single Global App

Enjoy a consistent global banking experience with a single app, without the hassle of switching between multiple apps or learning different interfaces, no matter where you or your businesses may be.

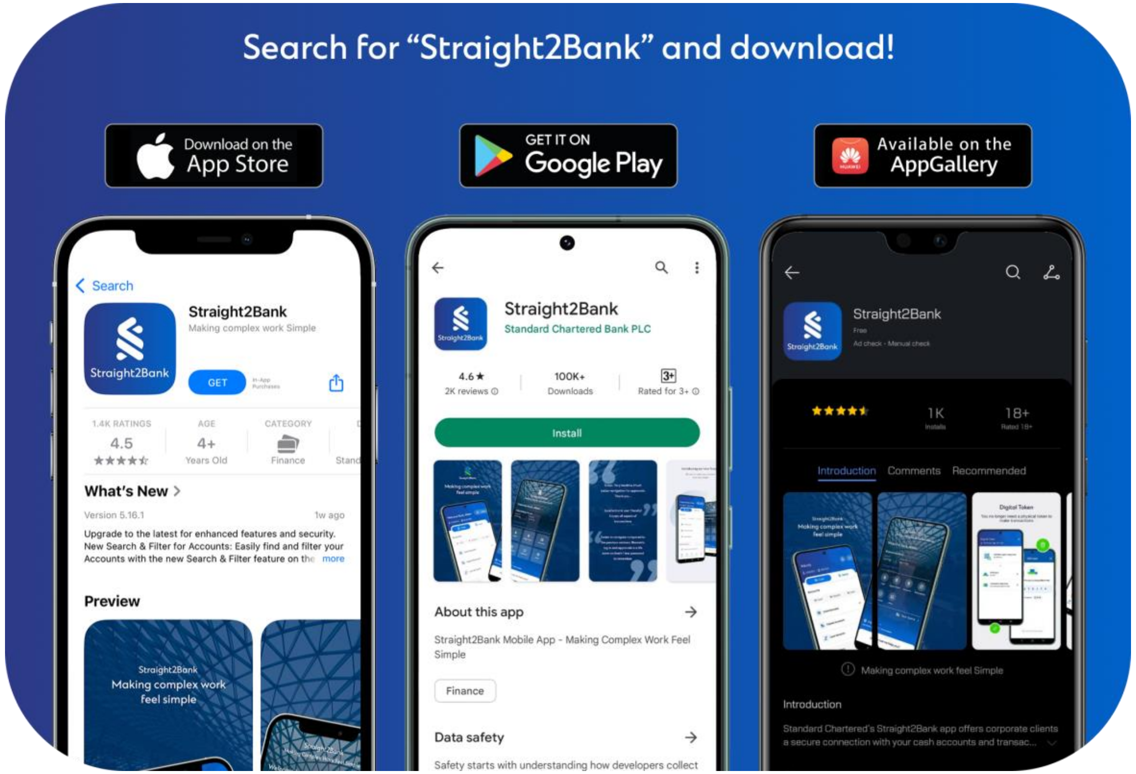
Digital Token

Eliminate the need for a separate physical token with our integrated digital token.

Secure On-the-Go Banking

Review your balances and authorise transactions securely, efficiently and conveniently. Stay connected with all your accounts, anytime, anywhere.

Available for download from over 180 app stores globally, Standard Chartered's Straight2Bank mobile app offers corporate clients a secure, real-time banking experience at their fingertips.



Download on the App Store
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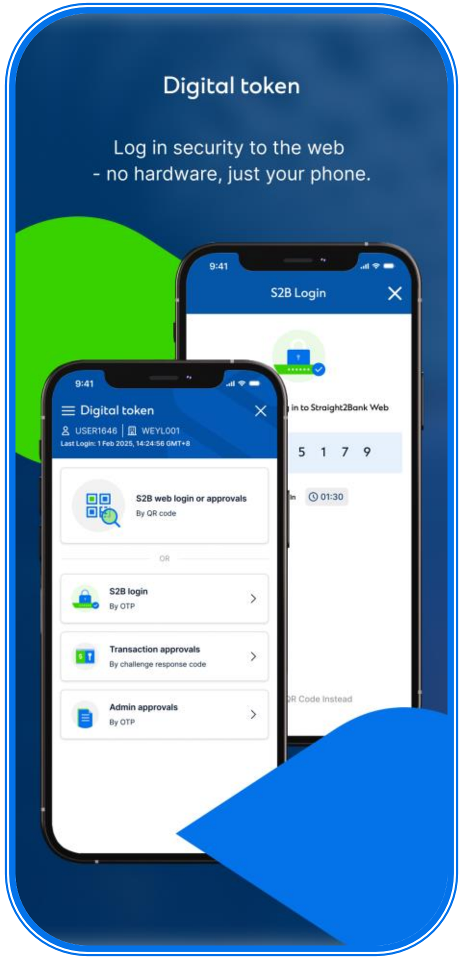
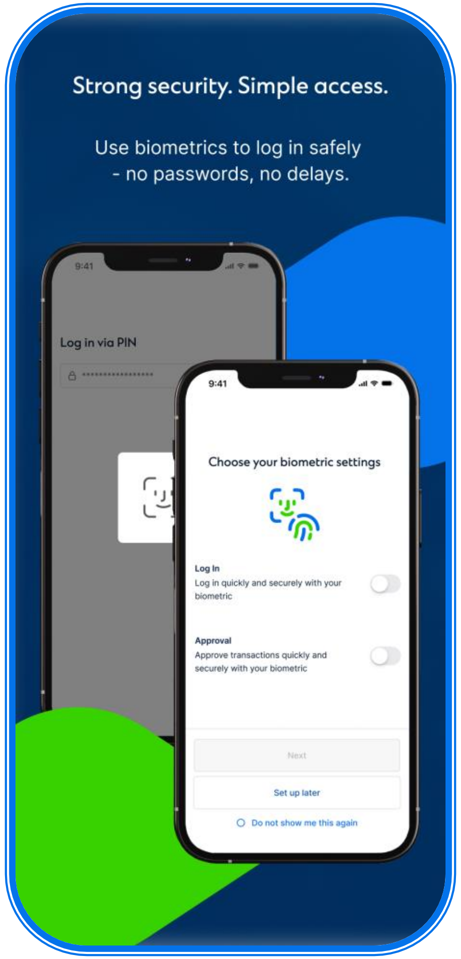
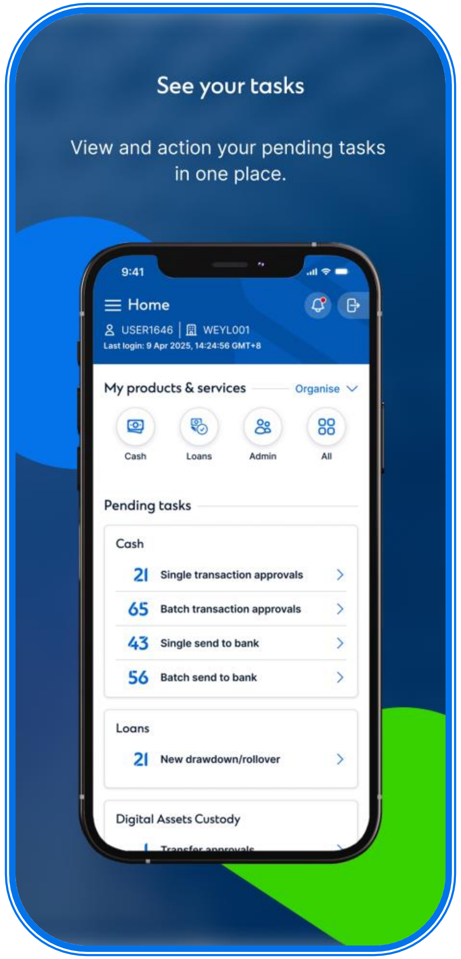
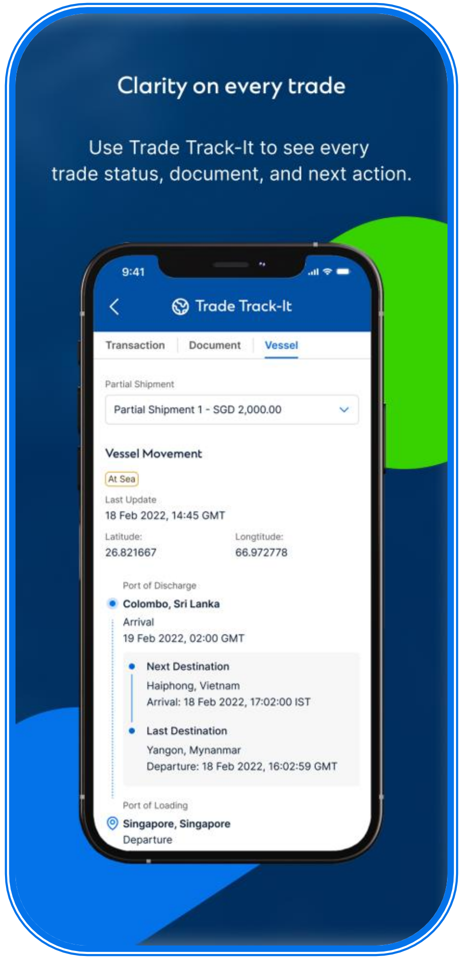
EXPLORE IT ON AppGallery

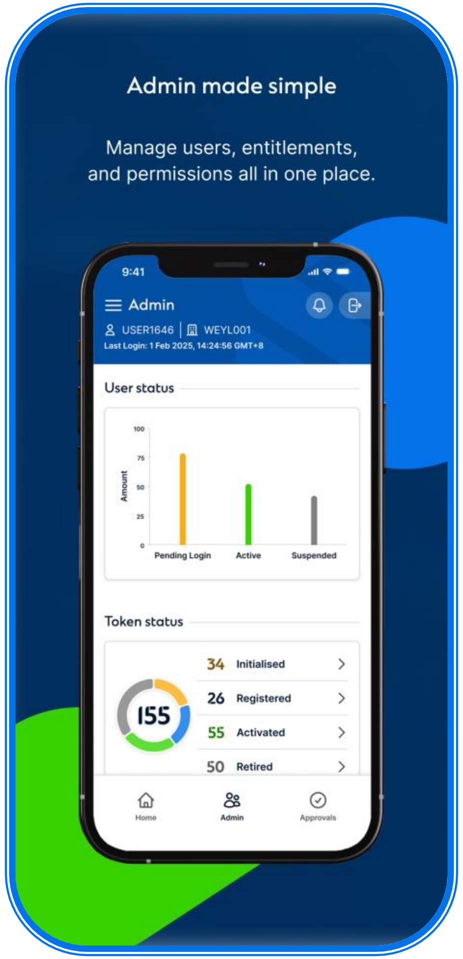
Straight2Bank Mobile App Overview











Log in to Straight2Bank with the mobile digital token.

Use biometrics to log in and approve transactions.

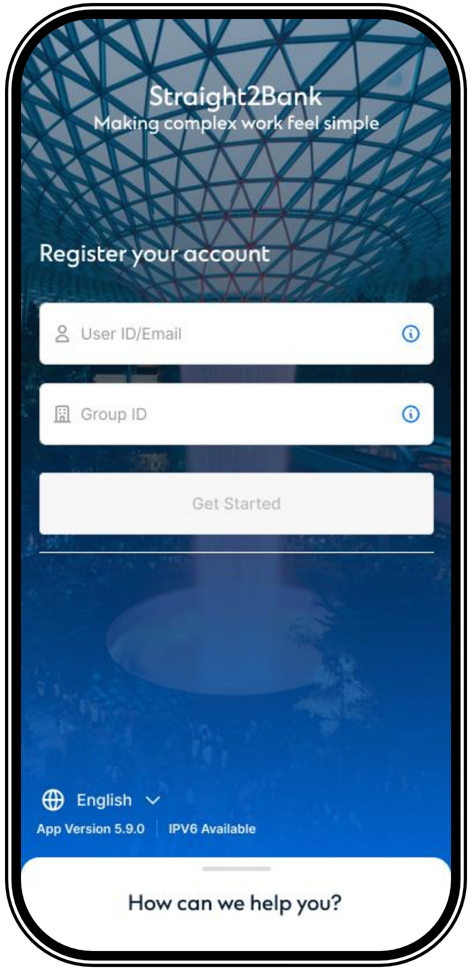
Act on your critical pending tasks from the Homepage.

Search, filter and approve one or multiple transactions in one go.

Approve your operator and inquiry user setup requests.

User account registration

How to setup the app for the first time?



Key in the User ID that you had indicated on the user request form submitted to us. Your Group ID can be found in the welcome email sent to the email address you provided.

Activation Code

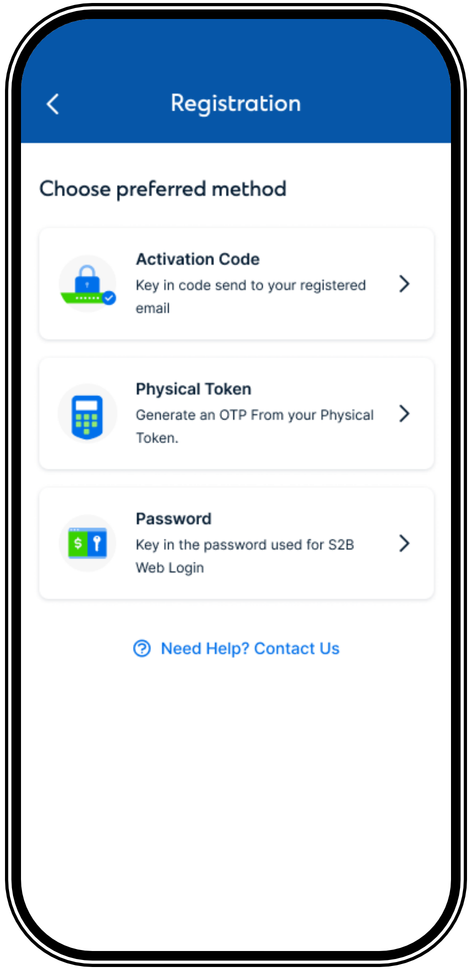
Select this option if you are new to Straight2Bank, or if you have used this method to successfully register in the past.

Physical Token

Select this option if you were issued a physical token in the past.

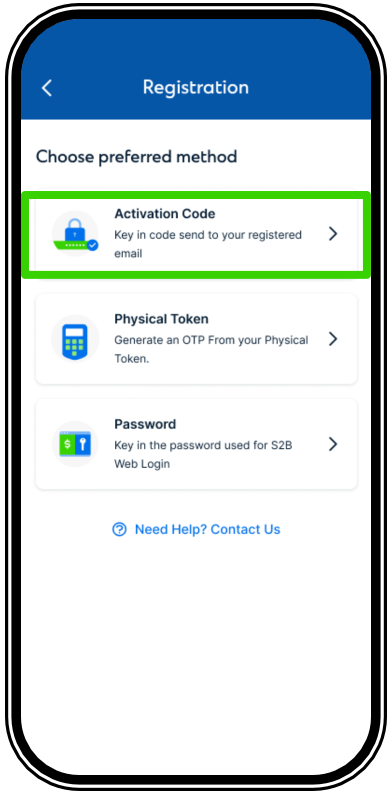
Password + SMS OTP

Select this option if your existing login to Straight2Bank Web is via password.

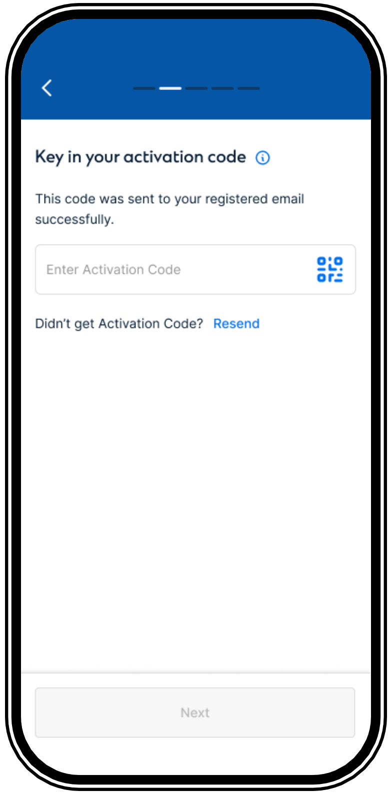


User registration for app

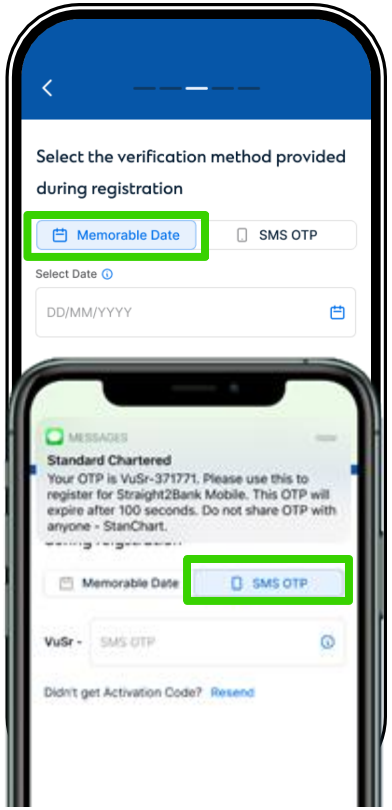
Using Activation Code and Memorable Date



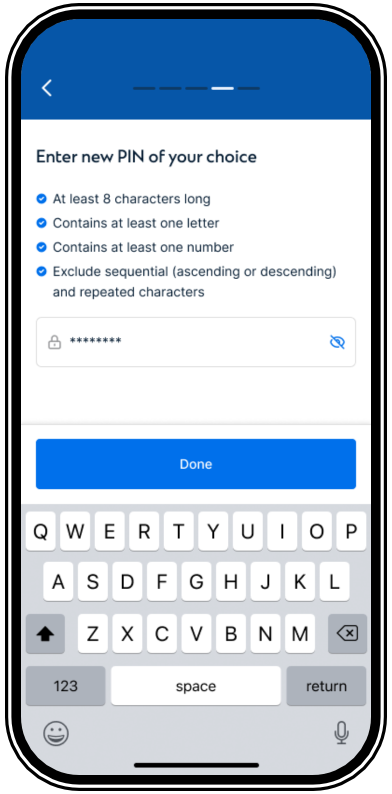
Select Activation Code.



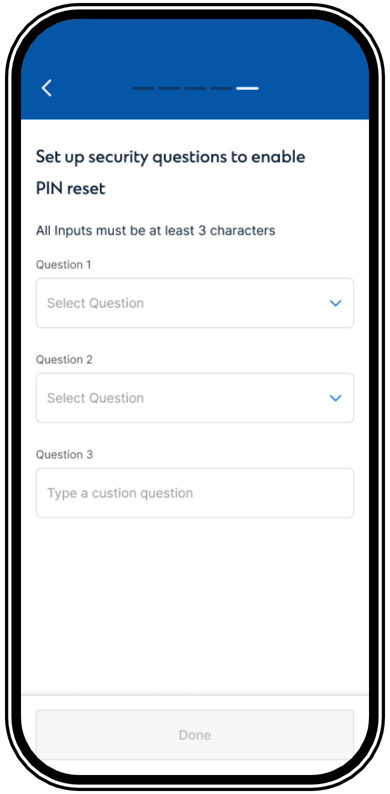
Key or scan in the activation code sent to your registered email address and tap Next.



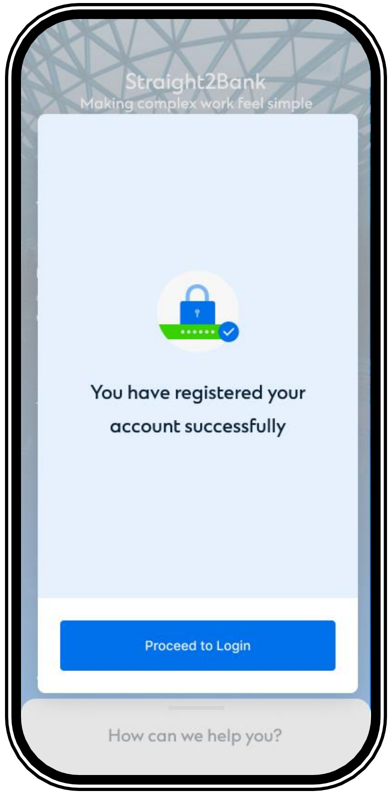
Enter your memorable date registered with the bank, or tap SMS OTP to get a 6-digit code sent to your registered mobile number.



Create a PIN to secure your mobile app.



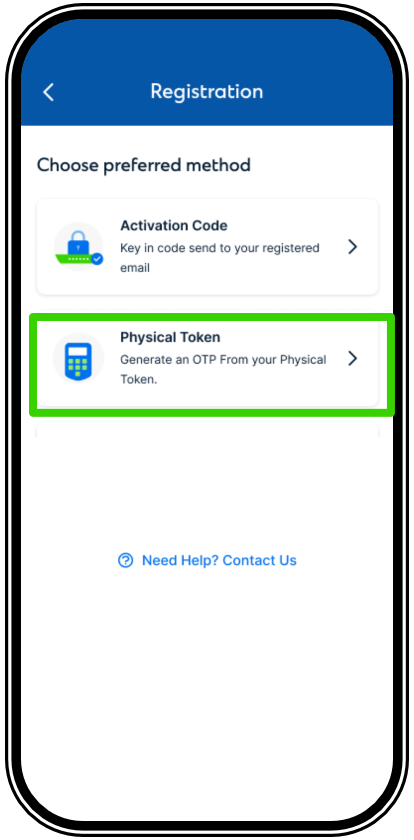
Set up your security questions and answers – you will need them to reset your PIN in the future.



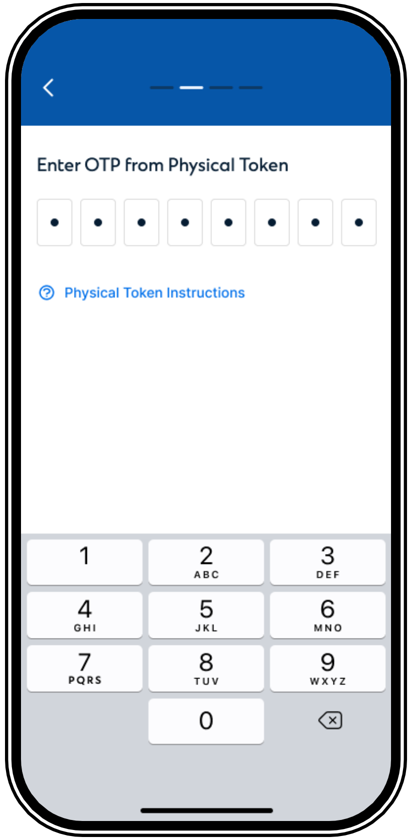
For some markets, certain functions could be temporarily disabled after registration as part of fraud prevention measures.

User registration for app

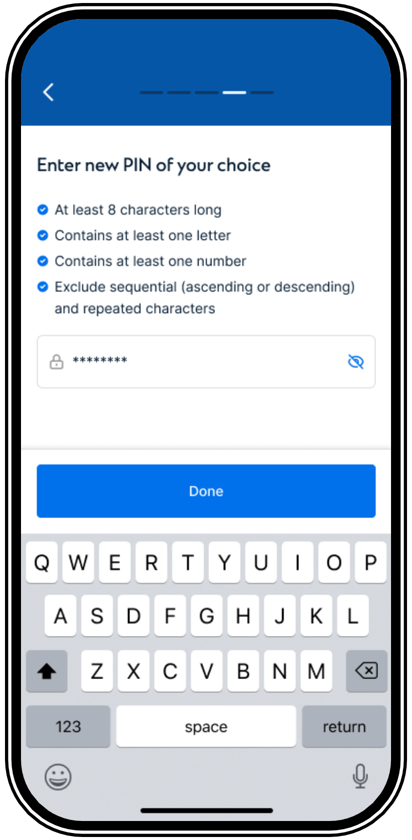
Using Physical Token



Select Physical Token.



Enter the OTP shown on your Physical Token.



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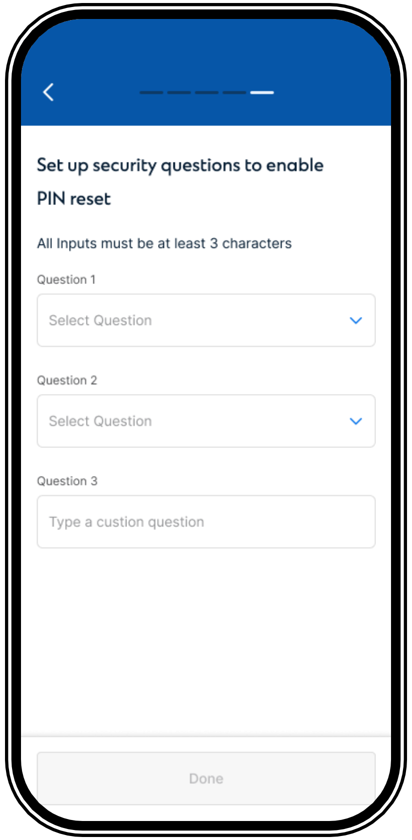
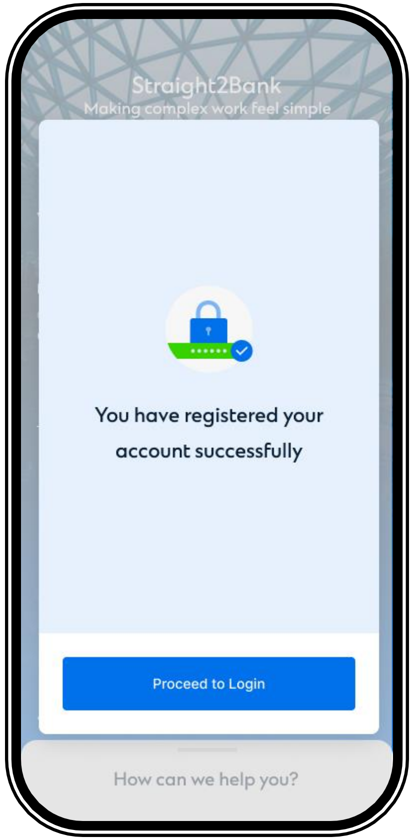


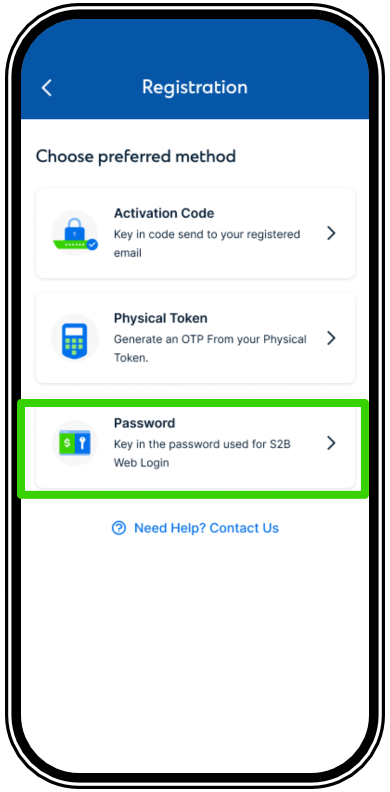
Set up your security questions and answers – you may need them to reset your PIN in the future .



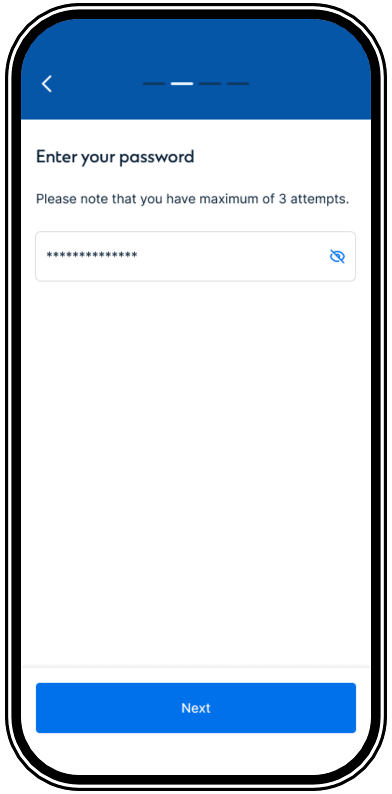
For some markets, certain functions could be temporarily disabled after registration as part of fraud prevention measures.

User registration for app

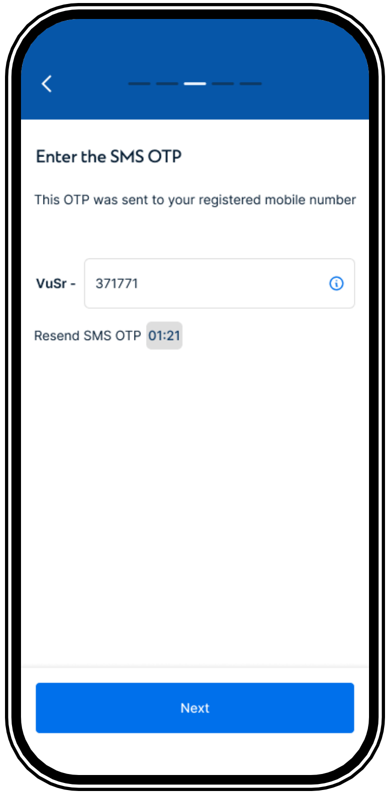
Using Web Password



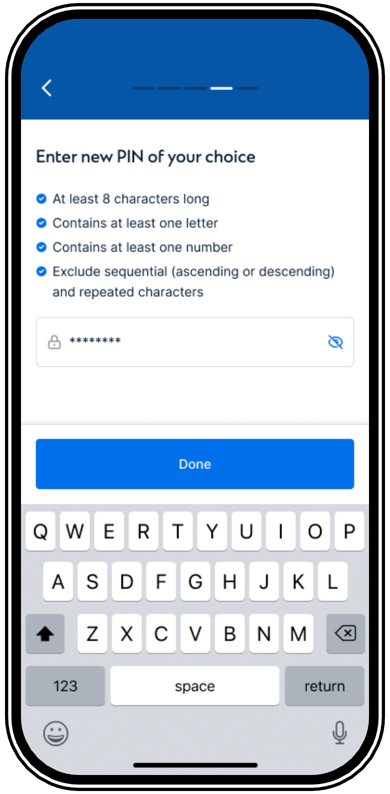
Select Password if you have an existing password to log into web



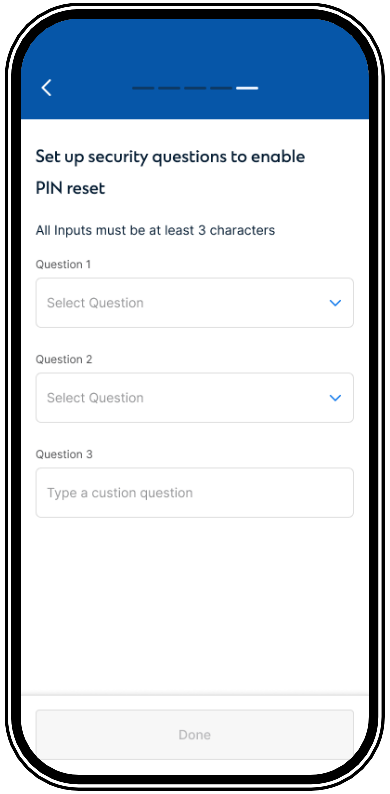
Key in your Straight2Bank Web login password.



Enter the SMS OTP which is sent to your mobile number registered with the bank during onboarding.



Create a PIN to secure your mobile app.



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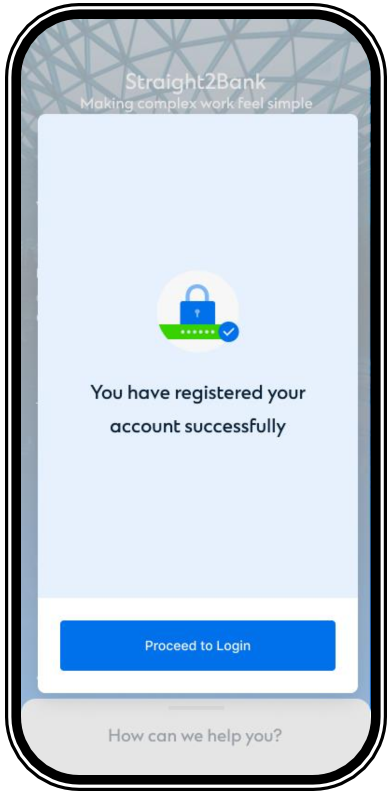
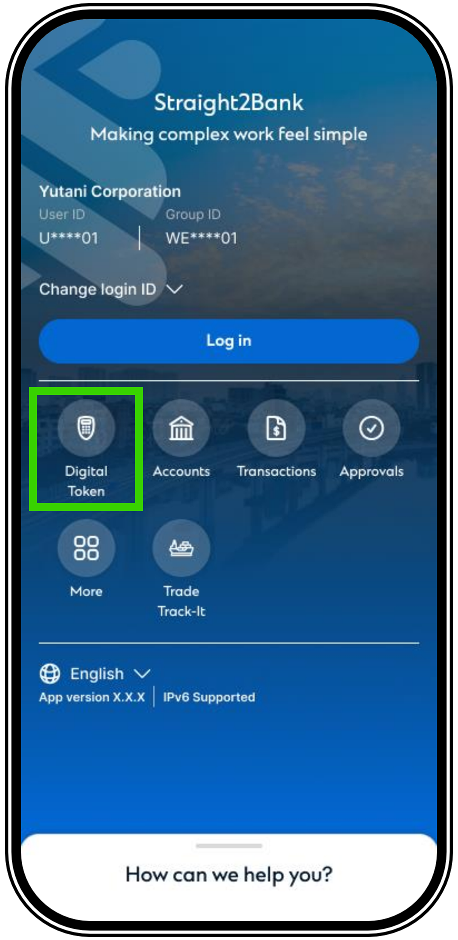


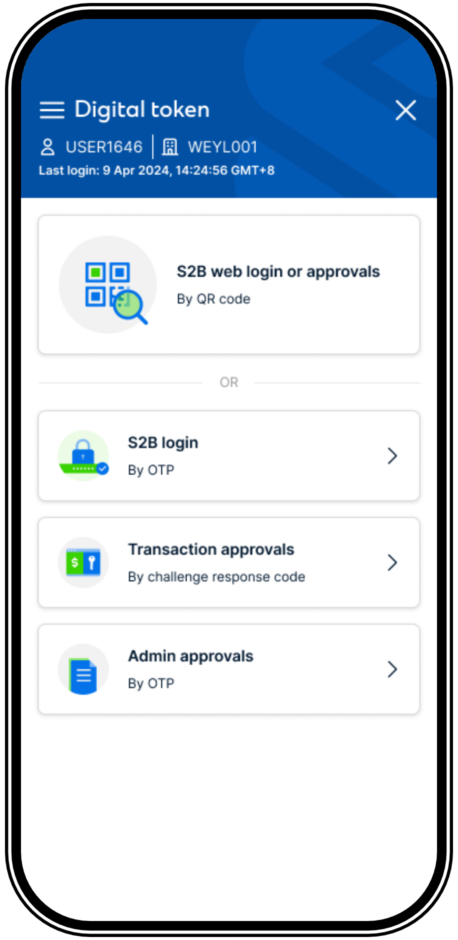
For some markets, certain functions could be temporarily disabled after registration as part of fraud prevention measures.

Digital Token

Different options will appear based on each user's role and entitlements.

Download and Register your ID in the Straight2Bank mobile app to use the Digital Token for your activities on Straight2Bank.





Scan QR to Login or Approve transactions. Not usable if device is offline

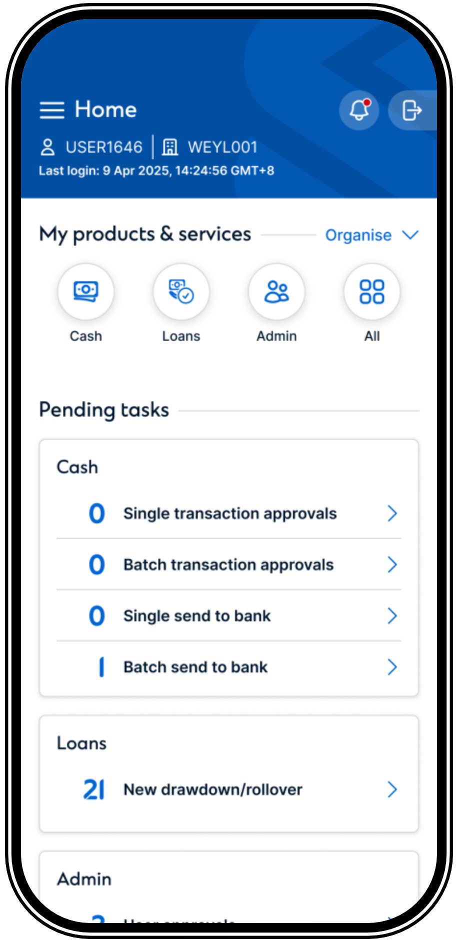
OTP option for Login

OTP option for transaction approval

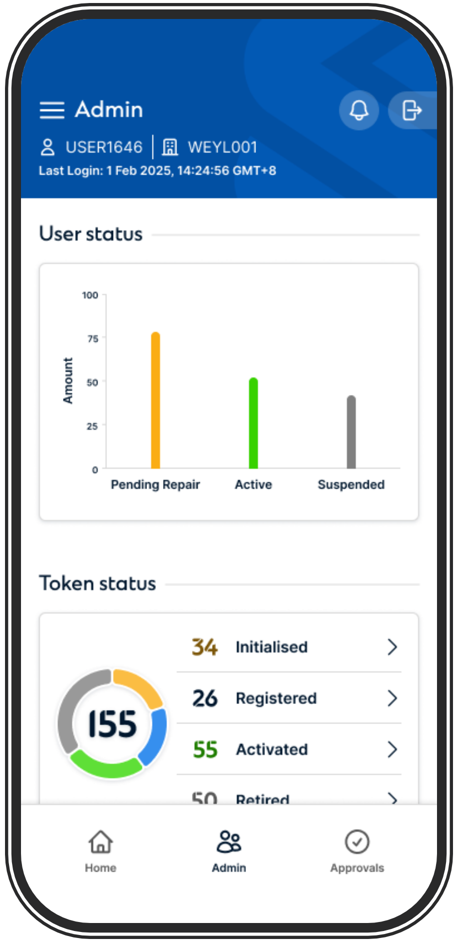
Only visible to users with Straight2Bank User Administration access

Workspaces

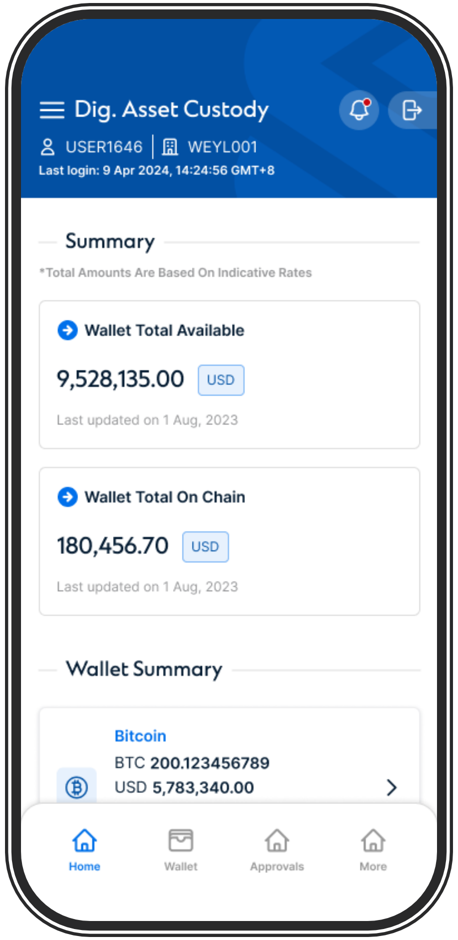
Dashboards summarise your balances and key actions pending. Tap in to view more details of the transaction



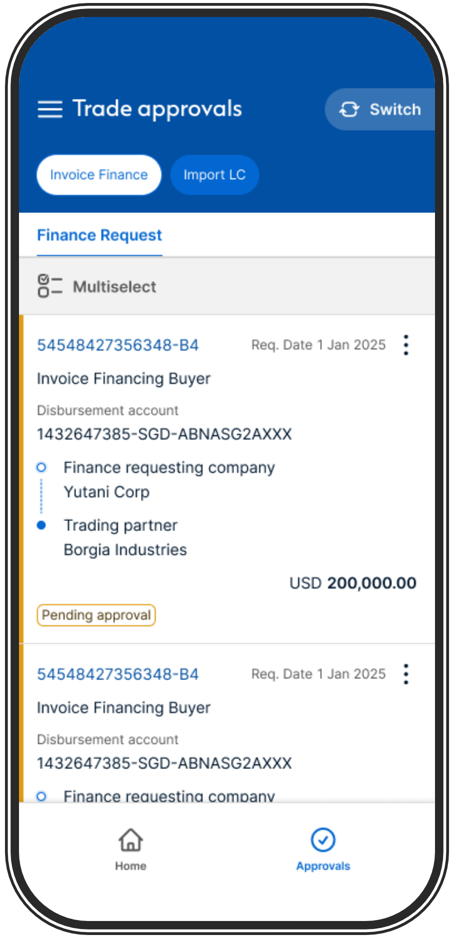
Dashboard



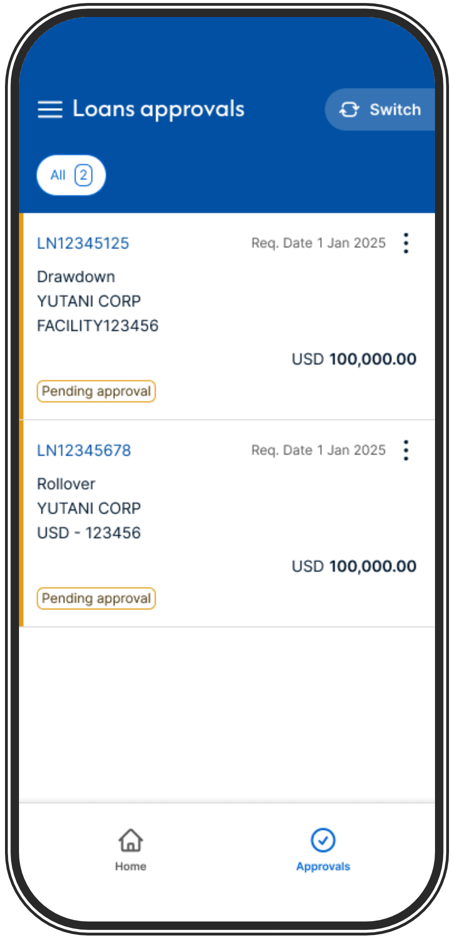
Client Self Administration



Digital Asset Custody



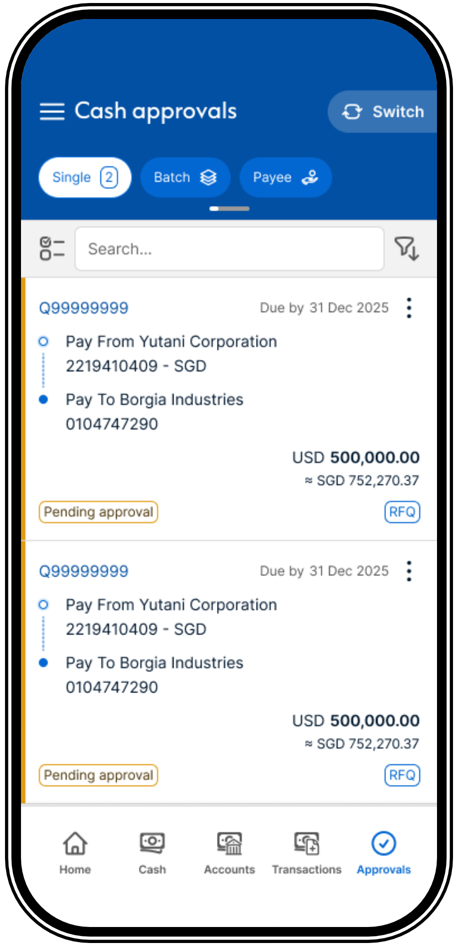
Trade – Invoice Financing



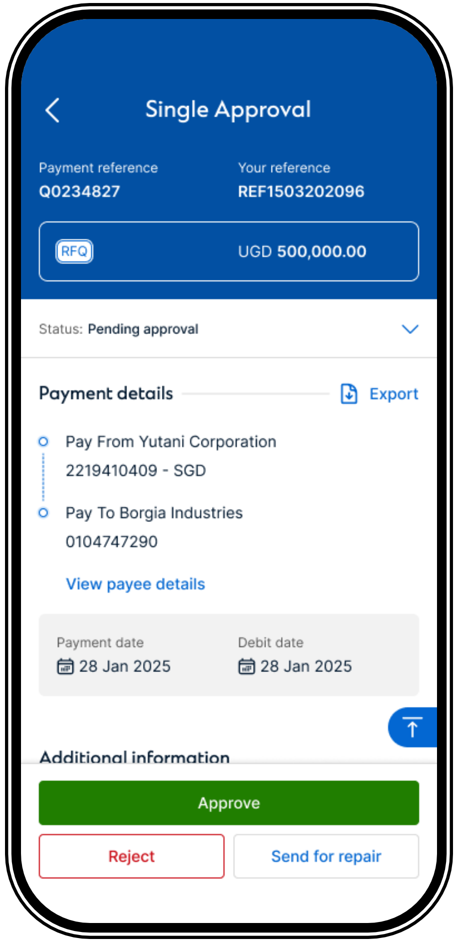
Working Capital Loans

Approval Flow

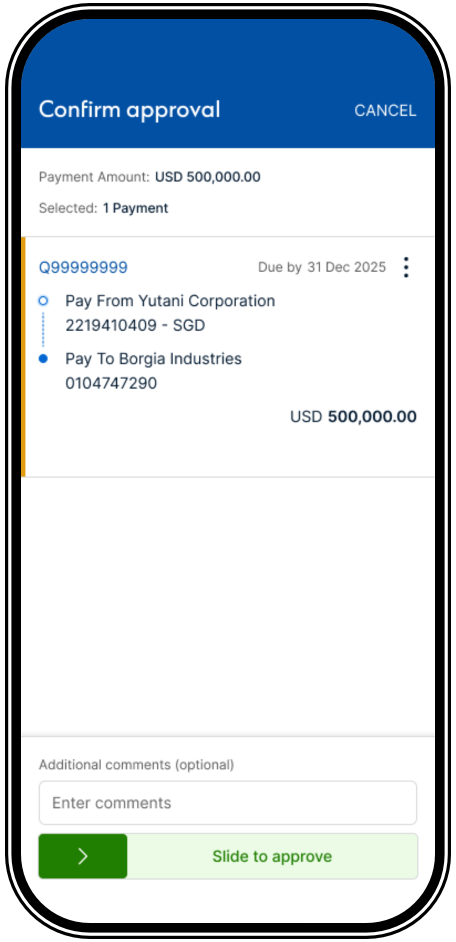
Consistent for every product, ensuring a seamless and uniform experience for you



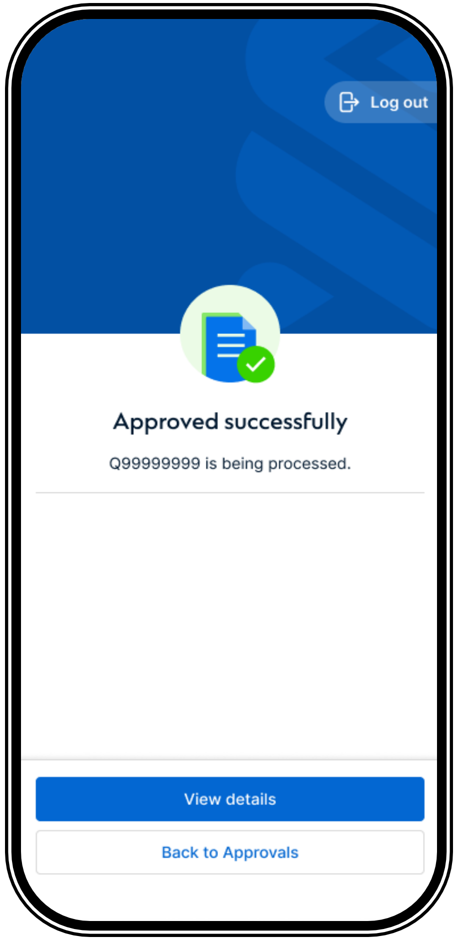
View transactions pending your approval.



Tap in to view more details



Confirm your action.



Receive confirmation that your instruction has been submitted.

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