

▶ Speaking up ◀

To enforce a culture of strong ethics, trust, integrity and openness, Standard Chartered encourage everybody (colleagues, former colleagues, clients, suppliers and third parties) to raise concerns to the **Speaking Up Programme** which offers secure, independent and confidential channels to report actual, planned or potential misconduct without fear of retaliation.

Third parties, clients and suppliers can make reports by using a secure and independent public Standard Chartered website [here](#). The website accepts reports in a range of languages and may be made anonymously. Reports will be handled by Standard Chartered in strictest confidence.

Complaints relating to SCB banking services should not be raised through the Speaking Up Programme in the first instance, but through our branch network, contact centres, Relationship Managers or the relevant country 'Contact Us' webpage.



Online references:

- To raise a concern
- To raise a complaint



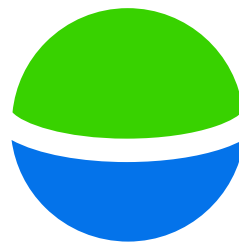
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