

Dear Valued Customer,

As per Reserve Bank of India (RBI) guidelines*, cheque books issued by banks need to be compliant with the Cheque Truncation System (CTS-2010) standards.

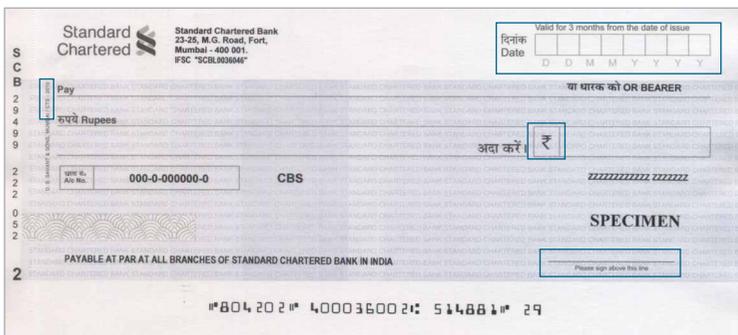
Since RBI is now moving towards accepting only CTS-2010 standards compliant cheques, please note that the old non-CTS 2010 compliant cheques should not be used post 31st December, 2012.

We are pleased to advise that Standard Chartered Bank has been issuing CTS-2010 standard compliant cheque books to our customers since April, 2011.

All customers who hold the earlier cheque books issued by the Bank are requested to apply for a new cheque book as per the CTS-2010 standards at the earliest.

Please note, post-dated cheques issued by you and due after 31st December, 2012, will need to be replaced by fresh cheques meeting the above mentioned guidelines.

Listed below are key identification signs to confirm that the cheque book you hold is a CTS-2010 compliant cheque book:



1. Date space is in check box format
2. Rupee symbol (₹) is mentioned in the space where the amount in numbers needs to be mentioned
3. Along the cheque perforation, CTS-2010 has been mentioned
4. "Please sign above this line" has been mentioned near the signature section

You can apply for a new cheque book through any of the following modes:

1. Application at the Branch
2. Request through Online Banking
3. Request through Phone Banking

For any further information, please feel free to contact your nearest Branch or call our Phone Banking numbers.

Yours truly,

Standard Chartered Bank

*For detailed RBI guidelines, refer Annexure to Circular DPSS.CO.CHD.NO. 1832/04.07.05/2009-2010 dated February 22, 2010.

Phone Banking numbers:

Ahmedabad, Bangalore, Chennai, Delhi, Hyderabad, Kolkata, Mumbai, Pune	39404444 / 66014444
Allahabad, Amritsar, Bhopal, Bhubaneswar, Chandigarh, Cochin / Ernakulum, Coimbatore, Indore, Jaipur, Jalandhar, Kanpur, Lucknow, Ludhiana, Nagpur, Patna , Rajkot, Surat, Vadodara	3940444 / 6601444
Gurgaon, Noida	011 - 39404444 / 011 - 66014444
Jalgaon, Guwahati, Cuttack, Mysore, Thiruvananthapuram, Vishakhapatnam, Proddatur, Dehradun, Mathura, Saharanpur	1800 345 1000 (For domestic dialling within India only)
Siliguri	1800 345 5000 (For domestic dialling within India only)