



As part of our journey to digitisation, please note effective **1 July 2016, the Bank will no longer accept** any request or instruction submitted through fax. Fax requests received before 1 July 2016 will be processed, however after this date the fax channel will be discontinued and no longer available to our clients.

You may use any of our convenient channels for your requests and instructions at all times, as listed below:

- Online Banking
- Breeze Mobile Banking
- ATMs
- Priority Contact Centre

You may also contact us through email/mail or by visiting your nearest branch.

Kindly note that we will still accept fax requests for fund transfers and investment product transactions, until further notice.

Should you have any questions or require further information, please contact our 24 hour Priority Contact Centre on 800 4949 from within the UAE or +9714 403 9639 from outside the UAE.

Thank you for banking with Standard Chartered.