Terms & Conditions



- International recognition for you and your family is available through Platinum Debit Cards. Your family members must hold an eligible bank account with Standard Chartered Bank.
- ^{2.} Applicable to countries with preferential foreign exchange rates for Priority Banking clients.
- 3. This facility is available in participating countries only. Please contact your Relationship Manager to know the participating countries. You will receive a fee reversal on remittance charges. Corresponding and beneficiary bank charges (including charges from foreign Standard Chartered entities) may apply and are not included in this.
- 4. All fee waivers, charges and exchange rates are subject to change at the Bank's discretion and may be adjusted from time to time. For the latest information on services charges and terms and conditions, log on to www.sc.com/ae
- ^{5.} Pre-arrival account opening is applicable only to countries with Standard Chartered Bank presence.
- ^{6.} Countries include Bahrain, Bangladesh, Botswana, Brunei, China, Ghana, India, Indonesia, Jersey, Kenya, Malaysia, Nigeria, Pakistan, Philippines, Singapore, Sri Lanka, Thailand, Vietnam and Zambia. More countries will be added to this programme.
- 7. Emergency Cash Services
- Collection at Standard Chartered Bank branches
 - Limited to 1 transaction per month
 - Limited to USD5,000 per transaction
 - Handling fees, fees imposed by other banks, and other charges, if applicable, may apply
 - Client identification will be done by the respective Standard Chartered Bank branch
- Collection at Travelex outlets
 - You may only collect emergency cash from Travelex outlets if Standard Chartered Bank does not have branches in a country
 - Before collecting emergency cash, you will need to produce some form of identification (with your photograph on it) so that Travelex can verify your identity.
 - Limited to 1 transaction per month
 - Limited to USD2,000 per transaction
 - Handling fees and other charges (if applicable) may apply. Any
 exchange rate conversion will be effected at our prevailing rate of
 exchange for that currency or any rate prescribed by any relevant
 organisation involved in providing the emergency cash services.
 Fees imposed by other banks may apply