

DIGITAL SERVICES FORM



(USE BLOCK LETTERS & CROSS OUT UNUSED SECTIONS)

Please Fill In The Required Section(s) Only [Keep SR# Blank]

(*) indicates mandatory fields

Date:

D	D	/	M	M	/	Y	Y	Y	Y
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Account No/Card No (*)		
Account Name		
Authorize & Agree	Signature: Primary A/C Holder	Signature: Joint A/C Holder
I/We have authorized the below instructions. I/We both agree to the relevant Terms, Conditions and Clauses mentioned in this form and overleaf.		

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<input type="checkbox"/> A. Online Banking Enrolment		
Sign Up for Online Banking**	<input type="checkbox"/> Yes <input type="checkbox"/> No	**If Mobile and Email are not updated, please use Account Services Form (1) to update first
Mobile Number (*) (Please include Int'l Direct Dialling Code e.g. 880)		
E-mail Address (*)		

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<input type="checkbox"/> B. SMS Banking Enrolment		
Mobile Number (*) (Please include Int'l Direct Dialling Code e.g. 880)		
Mobile Operator Name (*) (We do not provide SMS Banking for Teletalk)		

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<input type="checkbox"/> C. SMS Banking De-enrolment		
Mobile Number (*)		
Reason for Cancellation		

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<input type="checkbox"/> D. E-Statement Enrolment		
E-mail Address-1 (*)		
E-mail Address-2		
E-mail Address-3		
Frequency of e-Statement (*) (Applicable for Accounts only, For Credit Card default frequency is Monthly)	<input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Half Yearly <input type="checkbox"/> Yearly	

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<input type="checkbox"/> E. E-statement De-enrolment		
Cancellation Type (*)	<input type="checkbox"/> Individual Account <input type="checkbox"/> All Accounts (under master)	
Cancel E-statement Facility and start sending Hardcopy (*)	<input type="checkbox"/> Yes	

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<input type="checkbox"/> F. Online Banking (Sign Up & Link CC)		
Sign-up & Link with Credit Card (*)	<input type="checkbox"/> Yes <input type="checkbox"/> No	

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<input type="checkbox"/> G. Link Credit Card with Existing Online Banking ID		
	<input type="checkbox"/> Link	

For Bank Use Only		
Verified by Staff (Sign, Seal and Date)	Customer met in person & was identified through <input type="checkbox"/> Photo ID <input type="checkbox"/> Bank Account No. <input type="checkbox"/> Debit Card <input type="checkbox"/> Credit Card	

Received Instruction through Bearer (Callback Details)		
Telephone Number(s) Used		
Date & Time of Attempted Contact		
Name(s) of the Contacted Person(s)		
Could Not be Contacted due to		
Authentication Details		
Name of the Staff Making Callback & Bank ID		
Signature		

Terms & Conditions

Where the accountholder is more than one person "I", "me" or "my" shall be read as "we", "us" or "our". The terms and conditions, shall bind each one individually or any one or more or all of them collectively and all agreements, obligations and liabilities of the joint customers are joint and several.

Alternate Channel Enrolment:

I hereby authorize the Bank to update the information provided herein in all my Accounts and Credit Cards recorded with Standard Chartered Bank (the 'bank'). I also authorize the bank to enrol my said Account(s) and/or Credit Card(s) in the alternate channels identified overleaf and also authorize the bank to send my user ID, Passwords and financial information through SMS or any other electronic channels or through courier. I also request the Bank to do the same for my other account(s) linked with the said service request mentioned in the Account Opening Form, Credit Card agreement & Online Banking Site of Standard Chartered Bank and agree to comply with them. I also hereby acknowledge that I am fully aware of the associated risks of using of Alternate Channels for any types of financial and non-financial transactions and also agree to bear that risk. I also accept that use of the Alternate Channels services is subject to compliance of prevailing regulations and schedule of charges/pricing of the bank.

(A, F, G) Online Banking

I acknowledge that my use of the Online Banking services shall be governed by the banks prevailing terms and conditions available in the bank's website at www.sc.com/bd and I accept the same. I hereby instruct and authorise the bank to email or SMS me the Online Banking ID and Password (collectively "security code") relating to my access to the Online Banking services to the email address and mobile number as per bank's record. If I choose to same, I agree the risk of non receipt and/or non-disclosure of the security codes to an unauthorized third party shall be fully borne by me. Subject to the bank's prevailing terms and conditions governing the use of the services, I hereby authorise and instruct the bank to act on any instruction received through the use of security codes, including but not limited to the transfer of funds(subjects to limits as may be imposed by the bank from time to time) from my account with the bank (which I am entitled to operate on a single signatory basis) to the third party accounts named under the heading "beneficiary accounts" and to any accounts which I may designate from time to time for this purpose under the bank's prevailing procedures.

(D, E) E-statement

In consideration of the bank agreeing to accept my request for sending statements to my email address (unless instructed by me in writing to the contrary) will be at my sole risk and responsibility and I shall not raise any objection against the bank. I agree to keep the bank indemnified against all actions, proceedings, liabilities and claims, damages, costs and expenses in relation to or arising out of so accepting my request by the bank and transmitting statements and information through email. I further agree to pay all fees and charges, which the bank may impose from time to time in connection with the service in the manner stipulated by the bank. I agree that in the event of any change in my email address I shall be under obligation to inform such change to the bank or any request for discontinuation of this service. I understand that the Bank will send or deliver to me a statement of account(s) at least half yearly (save in respect of any account that has, in the sole opinion of the bank been inactive for a period of one year or more, such statement of accounts will be sent or delivered by the Bank annually) or in each case at such other intervals as may be agreed between the Bank and me from time to time. I agree that I am solely responsible for promptly examining all itineraries thereon that I must give the bank written notice within 14 days of the date of relevant statements of any discrepancy that I believe no difference exist between any such statement and my own records. In the absence of any such notice from me, I shall be deemed to have agreed and certified conclusively (for all purpose) the correctness of the relevant statement of account.

(B, C) SMS Banking

The Application Form must be sent directly to the bank and not by facsimile. The bank will require 7 working days after receiving the SMS Banking application form for activation of the SMS service. In case of bank account, the bank will accept application form signed by the authorised signatories of the account only (subject to signature/s verification). For PUSH service, the bank will use the respective mobile phone operator's text mail service (SMS) to send the financial information related to my account on the following working day after the statement has been generated. The PUSH service will be offered free of charge. For PULL service I, the account holder will be able to obtain a range of financial information related to the account by typing a pre defined Keyword with a 4 digit PIN as a message in the mobile phone and then send the message to a prescribed SMS short code. For this service regular SMS charges of the respective mobile phone operator will apply. I shall be solely responsible to ensure the possession of the mobile phone/connection assigned to the SMS banking service to maintain the confidentiality of my financial information. If the mobile phone/connection is lost, stolen or sold to the other individual, I shall immediately notify the bank of the incident and cancel the SMS banking service. I hereby agree that the bank/mobile phone operator shall not be responsible for any disruption in SMS banking service due to any technical failure on the part of the bank or Mobile phone Operator. SMS banking service shall remain effective until otherwise advised in writing by me which should reach the bank at least one week before the next statement is due.

**For more details, please call 8332272 or 16233 (from mobile) | sc.com/bd
E-mail us at: customer.enquiries@sc.com**