

Phone Banking Services

Business Banking

800 988 0018

400 888 8393

(86-755) 2589 0833

Service Hour:

Monday to Friday

8:30 AM to 6:00 PM

Note: Please do not write down Phone Banking password on this card. Please protect your information from illegal access.

Main Menu

1 Existing Account

2 New Product and Trade

1 Product Information

2 Trade Enquiry

3 Rate, Branch and Hotline Locator

1 Rate Enquiry

1.1 Exchange Rate

1.2 Time Deposits Rate

1.3 Savings Account Rate

2 Branch Information

3 Hotline Locator

Existing Account

Please Enter **Phone Banking ID** and 6-digit Telephone Identification Number

1 Balance Enquiry

1 Balance Enquiry

2 Time Deposits Balance Enquiry

3 Loan Services

2 Transaction Enquiry

1 Enquire Last 10 Transaction Records

2 Acquire Transaction Records via Fax

3 Phone Banking Setting

1 Change TIN

2 Set or Change Default Balance Flash Account

4 Cash Transaction Enquiry

5 Online Banking

6 Trade Enquiry

7 Rate, Branch and Hotline Locator

Common Keys

- ** Repeat Information
- *7 Return to Previous Menu
- *9 Return to Main Menu
- 0 Speak to Customer Care Associate