

关于个人电子月结单服务升级的公告

尊敬的客户:

感谢您长期以来对渣打银行的信赖和支持!

为了能够向您提供更加丰富便捷的服务,并进一步确保您账户的信息安全,我行计划于 2013 年 9 月15日起升级个人电子月结单服务。

升级后,

- (1). 您可以通过个人网上银行在线查看或下载您的电子月结单。
- (2). 您还可以设置"<u>在线查看及邮件通知"</u>,在月结单发送日收到电子邮件,提醒您当月电子月结单已生成,您可以及时在线查阅月结单。

*<u>您</u>需通过渣打银行个人网上银行设置<u>在线查看及邮件通知"服务</u>,设置流程请<u>点击</u>此处>>。

更多关于本次升级的详情,请访问我行<u>官网</u>或致电客服热线 800-820-8088,港、澳、台及海外地区,请拨打(86-755)25892333。

特此公告。

中英文如有差异,应以中文为准。

渣打银行(中国)有限公司 2013 年 9 月13日



Dear Customer,

Thank you for your continuous support to Standard Chartered Bank.

In order to provide you with more convenient and secure services we are glad to inform you that we are going to upgrade our e -Statement service on 15 September 2013. The new service will enable you to:

- View and download e-Statement via Standard Chartered Online Banking
- Receive monthly email alerts* to notify you when your eStatement is ready.
 - * You will need to switch from receiving eStatements via email to viewing eStatements via Online Banking. Please click here >> for setup details

For more information about the e-Statement upgrade, please click here, or call our customer service hotline at 800-820-8088, or (86-755) 25892333 if calling from Hong Kong, Macau, Taiwan or overseas.

The Chinese version shall in any event prevail if there is any discrepancy between the Chinese and English versions.

Standard Chartered Bank (China) Limited September 13, 2013