If I Have More Queries Or Other Requests, How Do I Get In Touch With The Bank?

We are happy to help you and are always at your service. To communicate your query or any other request, simply go to the ‘Mailbox’ menu. Once you are there, compose your mail and send it to us. We will be as prompt as possible to reply to your request(s).

We are committed to enhancing your experience with us.

Download the SC Mobile App from the App Store or Play Store and log in using your Online Banking details.

Call 0302 740100 or visit sc.com/gh for more information.

Our Mobile Banking App is here

Manage your finances at your finger tips.
Banking Made Convenient

Standard Chartered Mobile Banking App has been designed to make your life easier. With a clean, modern banking experience and simplified navigation, we’ve made tracking your money quicker and easier. Now, do more of your banking tasks on the go and avoid the queues, the forms or the boring paperwork.

Tell Me More?

Standard Chartered Mobile Banking App empowers you to carry out banking tasks at a touch of button. All transactions are processed in real time and you are notified via SMS and email. You can complete all your transactions wherever you are and whenever you need it.

- View account balances & transactions
- View loan statements
- Benefit from secure fund transfers
  - Between own accounts
  - Local transfers
  - International transfers
- Get access to fund transfers beneficiary setup
- Personalise your account details
- Get assistance from our 24-hour Client Care Centre

How Do I Get Started?

Download the App from the Apple store or Play Store. Once installed, use your Online Banking details to log in. Once logged in, you will be able to view your current financial situation. You will be able to ‘See’ your account(s) under the ‘I Have’ section and your loan(s) under the ‘I Owe’ section.

How Do I View My Account’s Transactions And Details?

You can click on an account on the ‘See’ page to view selected account transactions. Upon clicking on the ‘information icon’ (‘i’ icon on the top right corner of the page), you will be able to view more details of your account.

How Do I Access Other Banking Features?

You will be able to access all features by clicking on the ‘three parallel lines’ (on the top left corner of the page) of your initial screen.

How Do I Personalise My Products?

It is your banking, your way. You can customise your account the way you want by simply clicking on ‘Personalize’ on the side menu. Then, you will be able to view all the products and select the one you wish to personalise.

After selecting the product, you can change its icon and/or name and eventually save it.

How Do I Transfer To Beneficiaries In International Banks?

First of all, you need to add an international beneficiary to your menu. This can be done through the ‘Add New Beneficiary’ menu and it requires a one-time-password (OTP). Once the international beneficiary has been added, you can then proceed with your international transfers.

How Do I Transfer To Beneficiaries In Other Local Banks?

Similar to the procedure for internationals banks, you need to add a local beneficiary through the ‘Add New Beneficiary Menu’ with the help of a one-time-password (OTP). Once the local beneficiary has been added, you can then proceed with your transfers.

How Do I Transfer Cash Between My Own Accounts?

In order to execute account transfers, you need to click on ‘My Accounts’. On clicking, you will see a list of your accounts. First click on the account to which the money needs to be transferred and then click the account from which the money will be deducted. Follow the simple instructions and enjoy convenient and hassle-free account transfers.

How Do I See The Transfers/Bills I Have Paid?

It is easy to keep a track of the transactions you have made. All you need to do is click on ‘Transfer History’ to view the following:

- Local transfers
- International transfers
- Own account transfers
- Scheduled payments/transfers