

Change of Customer Information Request Form (except Insurance and MPF services)

To: Standard Chartered Bank (Hong Kong) Limited

Note: The Bank may need to obtain further information and/or declaration from you for the purpose of fulfilling related regulatory or internal requirement.

Please complete this form and mail it to Standard Chartered Bank (Hong Kong) Limited at P.O. Box 68383, Kowloon East Post Office.

Please "✓" the appropriate box.

Date

Customer Information (Please write in BLOCK letters)

Customer Name(s) (English)	Customer ID Number(s)
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Customer ID Type <input type="checkbox"/> HKID <input type="checkbox"/> Passport <input type="checkbox"/> Others	Effective Date (DD/MM/YYYY)
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I/We hereby authorize and request the Bank to effect the following instruction(s).
 Note: 1. This change request form does not apply to Insurance or MPF services. Customers who want to change their information for Insurance and MPF accounts should contact relevant service providers for further arrangement.
 2. All borrowers must sign for personal loan account/mortgage loan account.
 3. If a customer instructs the Bank to maintain an address in the United States ("US") or a US Territory (i.e. American Samoa, Guam, Northern Mariana Islands, US Virgin Islands or Puerto Rico), the Bank will act accordingly, suspend or close all single and joint-name investment account(s) under the customer as well. The customer may be subject to a withholding tax as required by the US Internal Revenue Service ("IRS") on the income that the customer receives from US investments held with the Bank.
 4. PO Box is not allowed for Residential Address and Correspondence Address of credit card, personal loan, any investment accounts or LinkOne™.
 5. If the new correspondence address is a PO Box, customer must fill in the residential/trading office address in Part A for bank's reference.
 6. If new Correspondence Address in Chinese is provided, customer must also update New Address in English in Part A.

Section 1 - Change Correspondence / Residential Address Tick if applicable

Change my/our following address(es) recorded with you <input type="checkbox"/> Both residential address & correspondence address (Default option if not specified) <input type="checkbox"/> Residential address only (for individuals) <input type="checkbox"/> Correspondence address only <input type="checkbox"/> Permanent address only (Not applicable for HK Permanent ID holder resided in HK) <input type="checkbox"/> This change applies to all my accounts* (Default Option if not specified) * The new address change applies to ALL my/our bank accounts, credit card, loan accounts, mortgage loan* accounts and LinkOne™ * For mortgage loan, once the Bank's record is updated, all correspondence will be sent to your new address in all circumstances. <input type="checkbox"/> The new address applies to the following account only Account No.: _____	New Address in English BLOCK letters Part A: Flat _____ Floor _____ Block _____ House / Building _____ Estate / Garden _____ No. and Name of Street _____ District / Area _____ Country _____ Part B: (Please see note 4 & 5) PO Box _____ Post Office _____
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中文通訊地址：(只適用於中國境內、台灣、及澳門通訊地址) (只限於綜合月結單 Consolidated Statement only)

國家/省及區市 _____
 門牌號數及街道名稱 _____
 屋邨 _____
 室/樓數/棟；座數及大廈 _____
 郵政編號 _____

Section 2 - Change Personal Details (Please fill in the changed items only) Tick if applicable

Residential Tel:	Office Tel:	Email Address:
Local Mobile Phone:	Int'l Mobile Tel:	Country code Area code Telephone numbers
For sake of online security, One Time Password (OTP) is required for performing Online Banking registration and some online transactions. I select: <input type="checkbox"/> Local Mobile Phone or <input type="checkbox"/> Int'l Mobile Phone to receive the One Time Password (OTP) SMS		
Int'l Home Tel:	Int'l Office Tel:	Country code Area code Telephone numbers
Name of Employer:	Nature of Business:	Position:
Education:	Title: <input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms	Marital Status <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Other
Monthly Income Range HK\$: <input type="checkbox"/> 0 - 9,999 <input type="checkbox"/> 10,000 - 19,999 <input type="checkbox"/> 20,000 - 29,999 <input type="checkbox"/> 30,000 - 49,999 <input type="checkbox"/> 50,000 - 69,999 <input type="checkbox"/> 70,000 or above		

Section 3 - Change Personal Identity Information Tick if applicable

These changes apply to ALL my bank accounts, credit card, loan accounts and LinkOne™ are as follows

Customer Name	Customer ID Number	For Bank Use Only Supporting Documents Obtained & Checked by: Signing No. ()
Customer ID Type <input type="checkbox"/> HKID <input type="checkbox"/> Passport <input type="checkbox"/> Others	Date of Birth (DD/MM/YYYY)	
Nationality	Country of Birth	

Note: 1. For any IDA that I am/we are holding, I/we understand that if my/any of our identity information type is changed from non-HKID to HKID (in respect of all accountholders in case of joint account), a RMB saving sub-account will be activated under the IDA automatically.
 2. For any investment account(s) that I am/we are holding, I/we understand that if my/any of our identity information type is changed to the US or a US Territory, including but not limited to US passport and Green Card, all related single and joint-name investment account(s) will be suspended or closed accordingly. The income I/we receive from US investments through this/these account(s) may be subject to a withholding tax as required by the IRS.

DIRECT MARKETING IMPORTANT NOTE

The Bank would not use your personal data for direct marketing without your consent.
 Please check ("✓") the relevant box(es) below if you do **not** consent the Bank to use your data for direct marketing as set out in the Bank's "Notice to customers and other individuals relating to the Personal Data (Privacy) Ordinance ("Ordinance") and the Code of Practice on Consumer Credit Data", through any of the following channel(s):- Email Mobile Message Post Phone Call
For any channel not opted-out, your signing or submission of this application gives consent to the Bank to so use your data as noted above.
 Once processed, you authorise the Bank to replace all your previous selections regarding direct marketing.
 If you wish to change your existing preferences, please complete a separate form which is available at our branches or contact our Customer Services Hotline for arrangement.

Please use authorized signature(s) filed with the bank.

Customer Signature	Joint Account Holder/Co-Borrower must sign	For Bank Use Only Staff signature: <input type="checkbox"/> Submitted in person <input type="checkbox"/> Signature verified <input type="checkbox"/> ID seen <input type="checkbox"/> Big 2 + 1 verified
		Signing No. ()

Chinese version will be provided upon request. 如有需要，可向本行索取中文版。