

# press release

FOR IMMEDIATE RELEASE

17 April 2013

## **Update: Standard Chartered Alerts on New Fraudulent Email, Website**

Standard Chartered Bank (Hong Kong) Limited (the “Bank”) would like to alert its customers of a scam email containing an embedded hyperlink <http://www.standardchartered.com.hk> that connects to a fraudulent internet website.

The fraudulent website, which is not authorized and uses a similar name as Standard Chartered, asked customers to verify their account information and password. Customers are strongly advised not to access such website through hyperlinks embedded in emails. They should ensure they are connected to a valid Standard Chartered’s website before keying in any confidential personal data.

Standard Chartered would like to remind its customers that it does not request customers’ personal information (including user names and passwords) through hyperlinks embedded in emails. Passwords, such as One-Time passwords, are also never requested by the Bank over the phone. Customers are further reminded that they should only log into Standard Chartered Online Banking through the Bank’s website [www.standardchartered.com.hk](http://www.standardchartered.com.hk) and not through hyperlinks embedded in emails or third party websites.

The Bank has reported the above-said incident to the Hong Kong Police and has urged the administrators of this website in question to remove it immediately.

For enquiries, please call the Bank’s 24-hour customer service hotline at (852) 2886 8868 (press 1 - 6 - 0).

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For media enquiries please contact:

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