

press release

FOR IMMEDIATE RELEASE

30 July 2014

Standard Chartered Alert on Fraudulent Email, Website

Standard Chartered Bank (Hong Kong) Limited (the “Bank”) would like to alert its customers of a scam email sent by ENT@HK-541R671.pb.dk.

The email requests the recipient to reactivate their credit cards by clicking on a hyperlink:

<http://www.driving-fear.com/a176/visa.htm?HK/online/personale/7b8b137-8480-11d6-ac6e-009027fd3897&GUID=&SMAUTHREASON=0&METHOD=GET&SMAGENTNAME=-SM-YBZV3%2bJ1OhwOaFZrfwEkwjPQiDMm9hPDGC0bBz3UIns6wXpOiSuxqhPWqNebwkn0&TARGET=-SM-%2fbPOL%2fbancoposta%2f6a895a28bd6d86dce5274ddab3021fab6a895a28bd6d86dce5274ddab3021fab>

which then connects to the fake website bearing a Standard Chartered hotline number and a credit card image to solicit the recipient’s personal information.

Customers are strongly advised not to access such website. They should ensure they are connected to a valid Standard Chartered’s website before keying in any confidential personal data.

Standard Chartered would like to remind its customers that it does not request customers’ personal information (including user names and passwords) by email. Passwords, such as One-Time passwords, are also never requested by the Bank over the phone. Customers are further reminded that they should only log into Standard Chartered Online Banking through the Bank’s website www.sc.com/hk/ and not through hyperlinks embedded in emails or third party websites.

The Bank has reported the above-said incident to the Hong Kong Police and has urged the administrators of this website in question to remove it immediately.

For enquiries, please call the Bank’s 24-hour customer service hotline at (852) 2886 8868 (press 2 - 6 - 0).

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