

# press release

FOR IMMEDIATE RELEASE

20 May 2016

## **Standard Chartered alerts customers of fraudulent website**

Standard Chartered Bank (Hong Kong) Limited (the “Bank”) would like to alert its customers of a fraudulent link embedded in a phishing email.

On clicking “VERIFY MY ACCOUNT” in the email, the user will be directed to a fraudulent website:

<http://cachoeiradoouro.com.br/standardchartered.com.hk/?id=hk>

This fraudulent website purports to be Standard Chartered Hong Kong’s website for “Online Banking Verification”, where the user will be asked to enter e-banking account, password, transaction password, ATM card number and ATM PIN.

Customers are strongly advised not to click on the fraudulent link or provide any information through the fraudulent website.

Standard Chartered would like to remind its customers that it will not request customers’ personal information (including user names and passwords) by email. Passwords, such as One-Time passwords, are also never requested by the Bank over the phone.

Customers should only log into Standard Chartered Online Banking through the Bank’s website [www.sc.com/hk](http://www.sc.com/hk) and not through hyperlinks embedded in emails or third party websites. They should ensure they are connected to a valid Standard Chartered website before keying in any confidential personal data.

If any customers have provided sensitive information to the fraudulent website concerned, please report the case to the Police. The Hong Kong Police is aware of the abovementioned incident and Standard Chartered is taking steps to remove the fraudulent website.

For enquiries, please call the Bank's 24-hour customer service hotline at (852) 2886 8868 (press 2 - 6 - 0).

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For media enquiries please contact:

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