

# press release

## Standard Chartered opens new branch in Tin Shui Wai North

Enhanced services to meet clients' needs in remote districts

17 August 2017, Hong Kong – Standard Chartered Bank (Hong Kong) Limited ("Standard Chartered Hong Kong")'s newly opened Tin Shui Wai North Branch has officially started its operations. With its second branch in the district, the Bank aims to offer high quality banking services that cater to the needs of residents in Tin Shui Wai.

The newly opened Tin Shui Wai North Branch is located in One Sky Mall, which is surrounded by large scale public housing estates. The 1,446-square-feet branch provides comprehensive personal banking services such as account opening, loans and deposits, bank counters, investment and wealth management and ATMs, helping us enhance our service network in the remote districts. In addition, to offer more convenience to clients, a specially designed counter is set up in the branch to facilitate serving the disabled and elderly clients.

In order to understand banking services in remote districts, **Norman Chan, Chief Executive of the Hong Kong Monetary Authority** ("**HKMA**"), visited Tin Shui Wai North today and met with the senior executives of Standard Chartered to understand the business operations of the branch. **Norman Chan** said: "I am glad to visit the bank branches opened in Tin Sui Wai recently to better understand their work and operations after commencing business. I commend Standard Chartered for responding positively to the HKMA's call for increasing its branch network coverage to provide basic banking services for the public in remote areas."

Mary Huen, Chief Executive Officer of Standard Chartered Hong Kong, said: "Standard Chartered is committed to providing comprehensive banking services to the community and promoting financial inclusion. We opened our first branch in Tin Shui

Wai 25 years ago. With the growing population of Tin Shui Wai North, we also set up a mobile branch two years ago to provide basic banking services in a simple and convenient way. The opening of this full-fledged branch will help further meet the needs of the local community for a range of comprehensive and convenient banking services. Standard Chartered has been a part of Hong Kong's social fabric for over 150 years. We will continue to optimise our branch network to offer high quality banking services that cater to the needs of our clients. Our brand promise 'Here for good' underpins our service commitments."

Standard Chartered opened its first Tin Shui Wai branch in Tin Yiu Plaza, which is located in the south of the district, in 1992 and set up a mobile branch to Tin Ching Estate in 2015. As the newly opened Tin Shui Wai North Branch started its operation, Standard Chartered will be able to provide enhanced banking services in the district with its extensive network.



Photo 1
With the company of Mary Huen, Chief Executive Officer of Standard Chartered Hong
Kong (second from left), Norman Chan, Chief Executive of the Hong Kong Monetary

Authority (third from left), visited Standard Chartered's new Tin Shui Wai North Branch and had a chat with a resident in the district to understand their banking needs.



Photo 2

Mary Huen (first from left), Chief Executive Officer of Standard Chartered Hong Kong, said Standard Chartered will continue to optimise its branch network in order to offer high quality banking services to its clients, fulfilling the brand promise "Here for good". From second left are HKMA's Chief Executive Norman Chan, Standard Chartered Hong Kong's Head of Retail Banking Vicky Kong, HKMA's Executive Director (Banking Conduct) Carmen Chu and Standard Chartered Hong Kong's Senior Advisor to Head of CEO Office Bethy Tam.



Photo 3

Norman Chan, Chief Executive of the Hong Kong Monetary Authority (centre) took a selfie with Standard Chartered's senior executives and its staff in Tin Shui Wai North Branch.

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#### Note to editors:

### Standard Chartered

We are a leading international banking group, with more than 80,000 employees and a 150-year history in some of the world's most dynamic markets. We bank the people and companies driving investment, trade and the creation of wealth across Asia, Africa and the Middle East. Our heritage and values are expressed in our brand promise, Here for good.

Standard Chartered PLC is listed on the London and Hong Kong Stock Exchanges as well as the Bombay and National Stock Exchanges in India.

The history of Standard Chartered in Hong Kong dates back to 1859. It is currently one of the Hong Kong SAR's three note-issuing banks. Standard Chartered incorporated its Hong Kong business on 1 July 2004, and now operates as a licensed bank in Hong Kong under the name of Standard Chartered Bank (Hong Kong) Limited, a wholly owned subsidiary of Standard Chartered PLC.

For more information please visit <u>www.sc.com</u>. Explore our insights and comment on our blog, BeyondBorders. Follow Standard Chartered on Twitter, LinkedIn and Facebook.