

Announcement

Bank Indonesia Regulation Regarding Implementation of National Standard for Chip Technology and Application of Online Personal Identification Number 6 (Six) Digit for ATM Card and/or Debit Card

Dear Valued Client,

According to BI Circular No. 17/52/DKSP dated 30 December 2015 regarding Implementation of National Standard for Chip Technology and Application of Online Personal Identification Number 6 (six) Digit for ATM Card and/or Debit Card issued in Indonesia, we inform you about the implementation related to your ATM Card and/or Debit Card, as stated below:

1. Application of Chip Technology to replace Magnetic Strip which currently applied on ATM Card and/or Debit Card is Bank Indonesia regulation to increase the security on ATM Card and/or Debit Card. Regarding to this Bank Indonesia Circular, effectively on 1 January 2022 all domestic ATM and/or Debit Card transactions is required to use card with national standard of chip technology.

We will start the replacement and renewal for your ATM and/or Debit Card effectively on 1 July 2016. In regards of this card replacement and renewal process, we will inform further announcement.

2. Changing in Application for Online Personal Identification Number (PIN) from 4 (four) Digit to 6 (six) Digit. Regarding to this Bank Indonesia Circular, by 1 July 2017, no more transaction will be processed using 4 (four) digit PIN. Effective on October 2015, Standard Chartered Bank has already produced 6 digit PIN cards for new customer, also for card replacement & renewal. Hence, for the convenience of your transaction please contact our nearest branch or your Relationship Manager for card replacement.

You may refer to http://www.bi.go.id/id/peraturan/sistem-pembayaran/Pages/se_175215.aspx for further details about this regulation.

Should you have further inquiry, please contact our Call Centre on (021) 57 9999 88 or 68000 from mobile phone.

Thank you for your kind attention.

Warmest regards,

Standard Chartered Bank Indonesia