

Please Note:

- Standard Chartered Bank, India, has produced this brochure to keep you informed of our broad range of services.
- Our fees and charges reflect our commitment to providing our customers with quality service at competitive prices.
- The Bank reserves the right to amend the terms, conditions or rate stated in the brochure and to assess charges on transactions which are not covered by this schedule.
- The latest SOSC is available on our website. Clients are advised to refer to the website for the latest SOSC.
- Safe Deposit Lockers are available at certain branches and can be offered to a customer upon request. Charges for the same are available at the respective branches.
- Effective 1 June 2016, in addition to existing service tax rate @ 14%, and SBC @0.5% there would be an additional levy of Krishi Kalyan Cess (KKC) @0.5% on the value of taxable service thereby the total rate of service tax applicable would be 15% (inclusive of SBC & KKC). The revised rate of 15% is applicable on all Bank products & services offered.
- Service tax on purchase and sale of foreign currency effective 1st June 2015 would be as per table given below:-

Transaction Amount	Service Tax Payable
Upto INR 0.1 mn	0.14% of the transaction amount subject to the minimum amount of INR 35
> INR 0.1 mn but < or = INR 1 mn	INR 140 + 0.07% of the transaction amount
> INR 1 mn	INR 770 + 0.014% of the transaction amount subject to maximum amount of INR 7000

- Additionally there would be applicable SBC and KKC which would be service tax amount computed as per table above multiplied by 0.5/14 respectively. In other words for maximum amount of service tax of INR 7000 the SBC applicable would be $INR\ 7000 \times 0.5/14 = INR\ 250$ and KKC applicable would be $INR\ 7000 \times 0.5/14 = INR\ 250/-$. The maximum service tax including SBC and KKC would therefore be INR 7500/-.

Terms & conditions apply.

Phone Banking Numbers

Ahmedabad, Bangalore, Chennai, Delhi, Hyderabad, Kolkata, Mumbai, Pune	39401616 / 66011616
Allahabad, Amritsar, Bhopal, Bhubaneswar, Chandigarh, Cochin, Coimbatore, Indore, Jaipur, Jalandhar, Kanpur, Lucknow, Ludhiana, Nagpur, Patna, Rajkot, Surat, Vadodara	3940161 / 6601161
Gurgaon & Noida	011 - 39401616 / 011 - 66011616
Jalgaon, Guwahati, Cuttack, Mysore, Thiruvananthapuram, Vishakhapatnam, Proddatur, Dehradun, Mathura, Saharanpur, Siliguri	1800 425 0109 (from BSNL) & 1800 3000 1616 (from Reliance)

Email us : customercare.business@sc.com

Visit us : www.sc.com/in


Write to us : Standard Chartered Bank, Customer Care Unit, 19 Rajaji Salai, Chennai - 600 001.

SMS us : SMS "Service" to 9980033333 and we will provide assistance to you within 24 hours. The bank assures to pay ₹100 on failure of establishing contact within 24 hours*. (*Conditions apply)

In case of unresolved grievances email us at : head.service@sc.com

Business Banking
LRD/BWC

Standard
Chartered 



Schedule of Service Charges

Version - Nov 2016

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Here for good

	BEA - 250	LRD	BWC
MINIMUM BALANCE REQUIREMENT			
• Average Quarterly Balance (AQB)	₹2,50,000	NIL	NIL
AQB MAINTENANCE			
Non Maintenance Charges			
< 1,00,000	₹4500	NIL	NIL
>= 1,00,000 to < 2,00,000	₹2400	NIL	NIL
>= 2,00,000 to < 2,50,000	₹800	NIL	NIL

PAYMENT SERVICES

• Intra-Bank Fund Transfer - Branch	FREE	FREE	FREE
• RTGS	FREE	FREE	FREE
• NEFT Payment	FREE	FREE	FREE
• Cash Withdrawal	FREE	FREE	FREE
• DD payable at bank location	FREE	FREE	FREE
Cash Deposit Limits			
• Maximum free limits: 12 times AQB subject to a quarterly cap of: *Per Quarter	₹150 lakhs*	₹150 lakhs*	₹150 lakhs*
Charges (above free limits) For cash deposit is more than ₹3 lakhs kindly give 1 day advance notice to the branch.	₹3/1000	₹3/1000	₹3/1000
Teller transactions frequency charge (Cash txn/NEFT/RTGS/DD/PO/funds transfer)			
• Number of free transactions/month Beyond free limit - ₹50 txn	Upto 50	Upto 50	Upto 50
• Payable At Par Cheque Issuance Number of cheque leaves FREE per month	Upto 300	Upto 300	Upto 300
Charges above the free limit - ₹2/cheque leaf			
• Cancellation/Revalidation of Demand Draft / Pay Order	₹100	₹100	₹100
• Foreign Currency Draft	₹300	₹300	₹300

COLLECTION SERVICES

Outstation Cheque Collection			
• Cheque drawn on any SCB branch location	FREE	FREE	FREE
• Cheque drawn on another bank at other locations *per instrument	₹50*	₹50*	₹50*
• Foreign Currency Cheque collection	FREE	FREE	FREE

	BEA - 250	LRD	BWC
• Cheque collection (USD)			
< USD 50k	₹35	₹35	₹35
> USD 50k	₹55	₹55	₹55
Cleared overseas (Reject)	₹15	₹15	₹15
Investigation charges	₹50	₹50	₹50
• Cheque collection			
Other currencies (min ₹121)	0.28%	0.28%	0.28%

DOORSTEP BANKING SERVICES

Cheque Pickup (within municipal limits) Fixed Timer Services (Daily) (₹1000 per month if minimum AQB is not maintained)	Free once a day	Free once a day	Free once a day
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STRAIGHT2BANK - CORPORATE INTERNET BANKING

• Installation Charges (One-Time set up Charges)	FREE	FREE	FREE
• NEFT / RTGS/ Online Payroll Upload/ Funds Transfer across SCB Branches	FREE	FREE	FREE
• Online DD issuance (SCB locations) [#]	FREE	FREE	FREE
• Online DD issuance (Non SCB locations) [#]	FREE	FREE	FREE
• Cheque Printing at SCB locations [#] *per instrument	FREE	FREE	FREE
• Online Tax Payment (per transaction)	FREE	FREE	FREE
• Payment Advice & Invoice details via e-mail to customer	FREE	FREE	FREE
[#] Courier Charges (₹ 50) additional			

DEBIT CARD

Business Banking World Debit Card			
• Issuance / Annual Fee per card / Replacement of PIN	FREE	NIL	NIL
Foreign currency transaction on Debit Cards are charged inclusive of commission or fee levied by VISA / Master Card and 2.5% conversion commission.	FREE	NIL	NIL
ATM Card			
• Lost card re-issuance	FREE	FREE	FREE
Cash withdrawal (within India)			
• SCB ATMs	FREE	FREE	FREE

	BEA - 250	LRD	BWC
• Other VISA / MasterCard ATMs If AQB is not maintained, charges beyond first 5 txns *per transaction	FREE ₹20*	FREE ₹20*	FREE ₹20*
Cash withdrawal (outside India) - VISA / MasterCard ATMs*	₹140	₹140	₹140
• Balance Enquiry (at all locations) *Subject to Reserve Bank of India guideline			

PHONE BANKING SERVICES

Transaction through Phone Banking			
• Stop Payments (only for proprietorship firms)	FREE	FREE	FREE
• Obalance Enquiry / All kind of enquiry requests	FREE	FREE	FREE

MISCELLANEOUS SERVICES

Standing Instructions			
• Setting up charge / Execution Fee* *Charges/commission on transaction addition	FREE	FREE	FREE
• Banker's Report	FREE	FREE	FREE
• Signature Verification	FREE	FREE	FREE
Account Statements			
• Monthly Statments	FREE	FREE	FREE
Account Closure			
• Up to 14 days	FREE	-	-
• 15 days to 6 months	1000	-	NIL
• Beyond 6 months	FREE	-	-
Stop Payment			
• FREE (from net banking, mobile and phone banking)	₹50/- instruction*	₹50/- instruction*	₹50/- instruction*
Cheque / ECS Return			
• Due to Insufficient Funds- (per instruments / instruction)	₹500/	₹500/	₹500/
• Cheque return due to other reasons	FREE	FREE	FREE
• Cheque Deposited and Returned	FREE	FREE	FREE
• Foreign currency change return (Other Bank's charges additional)	₹250/	₹250/	₹250/
• Foreign Inward Remittance Certificate / From 10H	FREE	FREE	FREE
SCB = Standard Chartered Bank AQB = Average Quarterly Balance			