

MakeMyTrip - terms and conditions

OFFER 1

Get additional 30% cash back (maximum ₹1200) on Dubai Hotels only applicable on payments made using Standard Chartered Bank Credit & Debit Cards.

Coupon Code	Offer Details	Booking Channel	Applicable Banks	Validity
N.A	Get additional 30% cash back to card (maximum ₹1200) on Dubai hotels only	Website, Android & iOS App only	Standard Chartered Bank Credit & Debit	0000 hours on 29 November till 2359 hours on 5 December 2016

WHAT YOU GET

- Additional 30% cash back to card (maximum ₹1200) on Dubai hotels only
- User can pay through My Wallet however cash back will be calculated only on the amount paid using the Standard Chartered Bank Credit & Debit only
- Cash back for all eligible users will be credited within 21 working days from the date of booking

HOW DO YOU GET IT

- The offer is valid on bookings made between 000 hours on 29 November till 2359 hours on 5 December 2016
- This offer is valid for hotel check outs till 31 March 2017
- The cash back offer is valid for only 1 booking per card per day per user basis email id
- A customer can make max 5 bookings in last 30 days using any eligible offer code on Hotel bookings
- A customer can make max 3 bookings in a day using any eligible offer code on Hotel bookings
- The offer is valid for bookings made on MakeMyTrip's website, Android App, iOS App only

WHAT ELSE DO YOU NEED TO KNOW

- Offer is valid on select hotels only
- Offer is not valid on bookings made through Pay at Hotel option
- Offer is not valid on payments made directly at hotel, through PayPal account, Cash on Delivery (COD)
- To know more about MakeMyTrip MyWallet, please check <http://www.makemytrip.com/mywallet/>

CONDITIONS IN CASE OF CANCELLATION

- In case of full cancellation the offer stands void and customer will not be eligible for cash back
- If the Customer cancels the travel service purchase after the cash back amount is credited, MakeMyTrip will deduct the cash back amount from the refund and cancellation charges shall apply
- In case of partial cancellation, offer stand void if the revised booking amount is not eligible for cash back. If the revised booking amount is still eligible for cash back, then it will be appropriately reduced basis booking amount

OTHER TERMS AND CONDITIONS

- If the Cardholder doesn't receive the cash back amount, he/she can claim for the same within 3 months from the booking date. In the event the Cardholder fails to do so, he/she will not be eligible for the cash back amount.
- This offer cannot be clubbed with any other offer of MakeMyTrip.
- PAYBACK points will not be credited for transactions where E-Coupon or Deal Code has been applied.
- MakeMyTrip reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- For any card related claims, the customer shall approach the Bank and MakeMyTrip shall not entertain any such claims.
- MakeMyTrip is the sole authority for interpretation of these terms.
- MakeMyTrip shall not be liable for any loss or damage arising due to force majeure event.
- In the event of any misuse or abuse of the offer by the customer or travel agent, MakeMyTrip reserves the right to deny the offer or cancel the booking.
- In no event the entire liability of MakeMyTrip under this offer shall exceed the amount of promotional discount under this offer.
- MakeMyTrip shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer.

- Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.
- User Agreement and Privacy Policy at MakeMyTrip website shall apply.
- Customers, who are Travel Agents by occupation, are barred from making bookings for their customers and MakeMyTrip reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, MakeMyTrip shall not refund the booking amount.

OFFER 2

Flat ₹12,000 Cash back to Card on all Dubai Holiday Packages exclusively for Standard Chartered Bank Debit & Credit Cardholders only

WHAT YOU GET

- In order to be eligible for this offer, your package booking must include:
- A minimum of 2 pax and 4 nights stay in Dubai
- Airport transfers in Dubai
- Airfare to/from Dubai (tickets bought separately not qualify)
- At least one sightseeing activity in Dubai
- For customized bookings, offer is valid on bookings with a minimum of 2 passengers and a minimum booking value of ₹75,000

HOW TO AVAIL THE OFFER:

- No deal code required for availing this offer
- To be eligible for the cash back offer, booking needs to be made between 0000 hours on 29 November and 2359 hours on 5 December 2016 and 100% booking amount must be paid using Standard Chartered Bank Debit & Credit Cards on or before 19 December 2016
- A user can avail the offer only once per card during the entire offer period
- For eligible bookings cash back amount would be credited by MakeMyTrip by 11 January 2017 only for the eligible bookings
- In order to make a booking under this offer, the customer may call on 1800 102 8900 or visit a retail branch offices or visit MakeMyTrip Mobile App or www.makemytrip.com.
- There is no restriction on travel dates

WHAT ELSE DO YOU NEED TO KNOW

- This offer is valid on Standard Chartered Bank EMI transactions as well
- This offer is not valid for payments made by swiping card on EDC machines

CONDITIONS IN CASE OF CANCELLATION

- In case of full cancellation the offer stands void and customer will not be eligible for cash back
- If the Customer cancels the travel service purchase after the cash back amount is credited, MakeMyTrip will deduct the cash back amount from the refund and cancellation charges shall apply
- In case of partial cancellation, offer stand void if the revised booking amount is not eligible for cash back. If the revised booking amount is still eligible for cash back, then it will be appropriately reduced basis booking amount

TERMS AND CONDITIONS

- For any service related request/queries please feel free to reach us at <https://support.makemytrip.com/>
- For Customers making multiple bookings under this offer through Standard Chartered Bank credit card, the first booking will be considered
- Cash back offers are valid for one booking per LOB per card. Hence, the same card can be used to avail the cash back offer to buy one holiday, one flight and one hotel. But cannot be used to purchase two holidays with the same card
- The offer is only valid on selective holiday package bookings
- For Cash back offer, Cash back will be calculated on each Booking ID and not on the number of transactions. For example, if a Cardholder pays in 2 instalments/transactions for 1 Booking ID, the cash back will be calculated on basis of the amount paid by a single Standard Chartered Bank Debit/Credit Card charged amount of the Booking ID
- A user can make payments using multiple Standard Chartered Bank Debit & Credit Cards
- If the Cardholder doesn't receive he cash back amount, he/she can claim for the same within 3 months from the booking date. In the event the Cardholder fails to do so, he/she will not be eligible for the cash back amount
- Products and services are subject to availability
- For any card related claims, the customer shall approach the Bank and MMT shall not entertain any such claims
- The Cardholder cannot club two offers in the same booking ID
- In no event shall the customer be entitled to cash back on partial and full cancellations

- The customer shall not be entitled to cash back in the event of cancellation of booking. If the Cardholder cancels the travel service purchase after the cash back amount is credited, MakeMyTrip will refund the purchase price after deducting the cash back amount and any other applicable cancellation charges/penalty. For example, if a Cardholder has paid ₹10,000 (price quoted by MakeMyTrip) for a travel service and a cash back of ₹1,000 has been credited to the Cardholder's account, the net amount paid by the Cardholder is ₹9,000. Thus, if the Cardholder cancels the booking, MakeMyTrip will deduct the cancellation charge/penalty from ₹9,000 and the balance amount will be credited to the Cardholder's account
- In no event shall MMT entertain customer name change requests
- Offer is not valid on payments made through Cash on Delivery (COD), PayPal account
- In the event of rescheduling, the customer shall bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other applicable rescheduling fees
- User Agreement and Privacy Policy at MakeMyTrip website shall apply
- Cardholders, who are Travel Agents by occupation, are not eligible to avail this offer and are barred from making bookings for their customers and MakeMyTrip reserves the right to deny the Cash back offer against such bookings
- This offer is valid for franchise partners
- MakeMyTrip will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the customer or the claim is not eligible under the offer
- MakeMyTrip reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether
- In no event, the entire liability of MMT for any dispute arising in connection with this offer shall exceed the cash back that the customer is entitled to receive under the offer
- MMT in no event shall be liable for any incidental, consequential and financial losses in any event whatsoever
- Offer is not valid on payments made through payback, my wallet, external wallets, cash on delivery(COD), paypal account
- MMT shall not be liable for any claims or grievances' solely attributable to the Bank
- MMT shall not be liable for any claims arising due to Force Majeure events or situations beyond MMT's reasonable control
- Disputes, if any, shall be subject to the exclusive jurisdiction of the competent courts/tribunals in New Delhi only

OFFER 3

OFFER DETAILS

Get 15% up to ₹5,000 Cash back to Card on all Dubai Flight bookings (departing from India)

Coupon Code	Offer Details	Minimum booking amount (₹)	Booking Channel	Applicable Banks	Validity
MMTDUBAI	Get 15% up to ₹5,000 Cash back to Card on all Dubai Flight bookings	₹15,000	Website, Android & iOS App only	Standard Chartered Bank Debit & Credit Cards only	0000 hours on 29 November till 2359 hours on 5 December 2016

WHAT YOU GET

- The customer will receive cash back as per the details mentioned on the table above
- Cash back amount will be calculated on the card paid amount
- The Cash Back amount will be credited to the customer's card account within 21 working days from the date of booking

HOW DO YOU GET IT

- To avail the offer, customer must enter E-Coupon MMTDUBAI in the E-Coupon field
- This offer is valid on payment made through Standard Chartered Bank Debit & Credit Cards only
- The offer is valid from 000 hours on 29 November till 2359 hours on 5 December 2016 only
- The offer is valid for bookings made on MakeMyTrip's website, Android & iOS App only.
- The offer is valid on 1 booking per card per offer
- Cash back will be calculated on per Booking ID basis. Cash back will not be processed for each passenger
- Offer is only valid on a minimum card paid amount of ₹15,000

WHAT ELSE DO YOU NEED TO KNOW

- This offer is valid on flight bookings originating from India and travel to Dubai
- Offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet - bonus amount), 3rd party wallets, payback points, COD, Pay Pal, Pay at Hotel, EMI and net banking payments

CONDITIONS IN CASE OF CANCELLATION

- In case of full cancellation the offer stands void and customer will not be eligible for cash back
- If the Customer cancels the travel service purchase after the cash back amount is credited, MakeMyTrip will deduct the cash back amount from the refund and cancellation charges shall apply
- In case of partial cancellation, offer stand void if the revised booking amount is not eligible for cash back. If the revised booking amount is still eligible for cash back, then it will be appropriately reduced basis booking amount
- If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees

OTHER TERMS AND CONDITIONS

- If the customer doesn't receive the cash back, he/she must write to internationalbookings@makemytrip.com within 3 months from the booking date. In the event the Cardholder fails to do so, he/she will not be eligible for the cash back amount.
- This offer cannot be clubbed with any other offer of MakeMyTrip
- PAYBACK points will not be credited for transactions where E-Coupon or Deal Code has been applied
- MakeMyTrip reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether
- For any card related claims, the customer shall approach the Bank and MakeMyTrip shall not entertain any such claims
- MakeMyTrip is the sole authority for interpretation of these terms
- MakeMyTrip shall not be liable for any loss or damage arising due to force majeure event
- In the event of any misuse or abuse of the offer by the customer or travel agent, MakeMyTrip reserves the right to deny the offer or cancel the booking
- In no event the entire liability of MakeMyTrip under this offer shall exceed the amount of promotional discount/cash back under this offer
- MakeMyTrip shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer
- Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi
- User Agreement and Privacy Policy at MakeMyTrip website shall apply
- Customer's, who are Travel Agents by occupation, are barred from making bookings for their customer's and MakeMyTrip reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, MakeMyTrip shall not refund the booking amount