



Premium Services

Premium Banking provides you and your family with customised financial solutions that meets your needs.

- Get on-call assistance for your banking needs from our Premium Relationship Managers
- A proprietary “Fund Select” report with top mutual fund picks that will boost your financial goals
- A suite of carefully evaluated investment products from our partners to help you on your journey to create wealth
- A unique 3-in-1 proposition linked with Demat and Broking services from SCSI⁷
- A proprietary insurance needs analysis tool, that helps assess and recommend suitable insurance solutions

Eligibility Criteria

Premium Eligibility Criteria for new customers (applicable for a Standard Chartered Bank relationship for the first 12 months of account opening)

- Minimum monthly average FUM* (Funds under management) of ₹15 Lakh, or
- Minimum monthly salary credit into Standard Chartered salary account of ₹1.5 lakh¹, or
- Mortgage approved amount above ₹1 Crore¹

Premium Qualification Criteria (applicable for a Standard Chartered Bank relationship post 12 months of account opening)

- Minimum monthly average FUM* (Funds under management) of ₹15 Lakh, or
- Mortgage outstanding balance above ₹1 Crore²

¹On completion of 12 months, client has to ensure to meet the Qualification criteria

²At any point if outstanding balance falls below ₹1 Crore, client has to either restore the amount by way of top-up or meet the FUM qualification criteria

Please note, if one family member meets the Premium Eligibility criteria and subsequently maintains the Premium Qualification criteria, the other members of his family can enjoy Premium Banking benefits.

Non-maintenance of qualification/eligibility criteria shall attract a program maintenance fee and may result in discontinuation of Premium Banking services and benefits.

*FUM (Funds under management) includes any one or combination of the following products from the Bank:
Savings accounts, Term Deposits, Investments made through the Bank.

Terms and Conditions

Detailed terms and conditions apply. Please refer to the website for more details: www.sc.com/in

- 1 Customer eligible for Airport Lounge access via Priority pass will benefit from one free lounge access per main and per supplementary card, all of the following conditions are fulfilled:
 - Both cards - Primary and secondary are spends active in calendar month for which lounge access is availed
 - Spend of ₹10,000 on account level for calendar month in which the lounge access is availed
 - Customer is meeting the Premium FUM qualification criteria
- 2 Maximum cash-back per transaction: ₹100. Minimum transaction requirement: ₹750. Maximum cash-back: ₹500 per month
- 3 1% surcharge waiver on fuel, 4% cash-back on fuel, 5% cash-back on telecom and utility payments, maximum cash-back on Fuel - ₹200, Telecom - ₹200, and Utility - ₹100, 1 point per ₹150 spend on all other categories, 5X reward points for forex POS (point-of-sale) spends
- 4 Locker discount is available for customers meeting the Premium FUM qualification criteria
- 5 Senior citizens are eligible for this rate regardless of Premium status
- 6 All queries, claims, demands with respect to the Products provided by IHO to SCB Customer, shall be directed only to IHO and SCB shall not be responsible to address such queries, claims or demands
- 7 The savings bank account will be maintained with Standard Chartered Bank and the demat and broking account will be maintained with Standard Chartered Securities India Limited (SCSI). Please log on to <https://www.standardcharteredtrade.co.in/> to know more about the demat/ trading account, services and T&Cs.

*Premium Banking benefits are available with a savings account, debit or credit card

Premium Banking Helpline

• Ahmedabad, Bengaluru, Chennai, Hyderabad, Kolkata, Mumbai, New Delhi, Pune	66011500 39401500
• Allahabad, Amritsar, Bhopal, Bhubaneswar, Chandigarh, Coimbatore, Ernakulam, Indore, Jaipur, Jalandhar, Kanpur, Lucknow, Ludhiana, Nagpur, Patna, Rajkot, Surat, Vadodara	6601150 3940150
• Gurgaon & Noida	011-66011500 011-39401500
• Jaigaon, Guwahati, Cuttack, Mysore, Thiruvananthapuram, Vishakhapatnam, Proddatur, Dehradun, Mathura, Saharanpur, Thane	1800 345 1000
• Siliguri (Toll-free, call from BSNL lines only)	1800 345 5000

Standard Chartered Bank is committed to making your banking with us a pleasant experience and values your feedback:

- Visit us : <http://www.sc.com/in>
 Email us : customer.care@sc.com
 Write to us : Standard Chartered Bank, Customer Care Unit,
 19 Rajaji Salai, Chennai 600 001
 Call us : Premium Banking helpline services
 (7 days a week, 24 hours a day)

Standard Chartered
Premium



**Presenting Premium Banking.
Because you and your family
deserve more.**

**Discover a new banking
experience with digital services,
wealth solutions and more.**



With Standard Chartered Premium Banking, enjoy a suite of digital banking solutions and exclusive rewards designed for you and your family.

- We offer you a host of digital banking solutions that enables you to bank anytime, anywhere
- Get on-call assistance for your banking needs from our Premium Relationship Managers
- Exclusive travel benefits like airport lounge access that extends to a family member as well¹
- Reap more benefits with 5X rewards for overseas spends on your Super Value Titanium credit card, only for Premium Banking customers

Now make the most of Premium Banking services and share the benefits with your family. To open an account for your family members please call us at our Premium Banking Helpline.

Premium Rewards

Unlock a whole new world of rewards that you and your family can benefit from.

Shopping gets rewarding with

- Platinum Cash Back debit card that offers 5% cash back on all spends above ₹750²
- Super Value Titanium credit card that offers 5X rewards for overseas spends and 5% cash back² on fuel, telecom and utility payments³

Make your family holiday memorable with

- Complimentary Priority Pass along with Super Value Titanium credit card that allows you access to 1000+ airport lounges worldwide (including India) with one free usage per month¹
- A Forex card which powers you with more than 20 currencies and comes with an issuance fee waiver of ₹499

Ensure your valuables remain safe with

- A 25% discount on locker fee⁴

Gift your family the perfect dream home with

- A 50% waiver on processing fee for mortgage

Make sure that your parents retirement days are taken care of with

- Additional 0.5% on Terms Deposits for senior citizens⁵


Health comes above everything else with


- A free one year membership that provides unlimited tele-consultation and many other health benefits for up to 4 family members. Now enjoy these health benefits brought to you by Indian Health Organisation⁶





Premium Digital solutions


Digital banking tools that make every day banking easier and more convenient, so you can spend more time with your family.


 With the Samsung Pay app, carry your digital wallet with you wherever you go


 Make instant transfers to your friends and family using the Standard Chartered UPI app

 Secure authentication of your account when you call us via Voice ID recognition

 With Touch ID login, make your fingerprint your password for mobile banking

 Get in touch with your Premium Relationship Manager via Video Banking services wherever you are

 Connect with us instantly via our Click to Chat option

 Global Link, an online banking feature that allows you to view your account anywhere across the globe