

## SOTC offer

Group Packages	Discount per person
Europe	₹5000 per passenger
USA & Canada	₹5000 per passenger
South Africa	₹5000 per passenger
Australia & New Zealand	₹5000 per passenger
Far East	₹3000 per passenger
Middle East	₹3000 per passenger

### Domestic offers:

- 7% discount on HOI FIT packages - [http://www.sotc.in/holiday-packages/subcontinent/indian-subcontinent\\_customised.html](http://www.sotc.in/holiday-packages/subcontinent/indian-subcontinent_customised.html)
- ₹2000/- off on HOI GIT packages - [http://www.sotc.in/holiday-packages/subcontinent/indian-subcontinent\\_groups.html](http://www.sotc.in/holiday-packages/subcontinent/indian-subcontinent_groups.html)

### The availability of the offer to the customer is on the basis of following premises

- **Promo code** as below for debit and credit cardholders:
- **Promo Code : SCB10K** for Europe, USA, South Africa, Australia and New Zealand
- **Promo Code : SCB6K** for Far East and Middle East countries
- **Promo Code : SCBDOM** for HOI GIT
- **Promo Code : SCBHOI** for HOI FIT
- The validity of the programme is from 1 April 2016 to 31 May 2016 (Both days included) unless extended by Bank and Merchant by mutual consent in writing
- Any Card issued by Standard Chartered Bank is eligible to avail the offer.
- Any query regarding the Programme will be entertained till 30 April 2016. Post such date; Bank will not entertain any correspondence or communication regarding this Programme from any cardholder.
- This offer cannot be clubbed with any other existing offer mentioned in the communication.
- Under no circumstance the discount being offered under this Programme will be settled in lieu of cash by Bank or by Merchant.
- Bank does not endorse any of the products or brands being offered under the programme and will not accept any liability pertaining to the quality, delivery or after sales service of such products which shall be at the sole liability to Merchant.
- Pictures of products shown in the communication sent to the customer either through mailers or advertised on our website, are representative only and may not bear a resemblance to the actual products. Bank under no circumstances shall be responsible towards the same.
- All government Levies like Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Cardholder as applicable.
- Bank reserves the right to modify or change any of the terms and conditions applicable to this Programme at any time with prior notice to the Cardholders.
- Standard Chartered Bank Cardholders are not bound in anyway to participate in Programme. Any such participation will be voluntary.
- The Programme is for the consumption of individual retail consumers only.
- Offer cannot be clubbed with any other offer.
- Offer can only be redeemed on [sotc.in](http://www.sotc.in)

### Redemption process:

- Customer logs on to [www.sotc.in](http://www.sotc.in)
- Select the desired group package
- Enters the promo code
- Make payment using Standard Chartered Bank credit card or debit card

### Customer escalation process:

- For further details with reference to the offer made by [sotc.in](http://www.sotc.in) kindly Call 1800-209-3344 between 10AM and 7PM working day ( Mon-Sat)
- All issues / queries / complaints / grievances relating to the offer, if any, shall be addressed to Alliance Partner directly at [customer@care.sotc.in](mailto:customer@care.sotc.in) without any reference to Standard Chartered Bank. The same shall be addressed up to a period of 7 days after the date of transaction/purchase.