

## Terms and Conditions for The Good Life Dining Program

### 1. Definitions

- i. **Bank:** Standard Chartered Bank in India.
- ii. **Offer:** The offer means an instant discount of up to 15% given to customers who swipe their Standard Chartered credit or debit card at program partnered restaurant. Cardholders can view the entire list of partner restaurants on [sctgl.co.in](http://sctgl.co.in).
- iii. **Qualifying criteria:** No minimum spends are required to avail the discount. No maximum discount cap is applicable. Cardholder will have to call out his/her intention to avail the discount before the restaurant bill is generated, and, payment has to be made with a valid Standard Chartered credit/debit card. Discount will not be applicable after the bill is generated.
- iv. **Offer Period:** While the overall program is an evergreen feature, each participating restaurant will have a unique validity date. This is an on-going offer with no particular offer end date. However, each participating restaurant will have a unique offer expiry date. Respective restaurant offer validity date will be published against each restaurant name on [sctgl.co.in](http://sctgl.co.in)
- v. **Qualified Customer:** The offer is applicable to all valid Standard Chartered credit and debit card holders.

### 2. How to avail the Offer

- i. Discount will be applicable across the participating set of restaurants only.
- ii. In case a cardholder wishes to avail the discount; cardholder has to call out her intent to avail the discount before bill is generated.
- iii. Discount amount will be directly reduced from total outstanding at the time of bill generation.
- iv. Discount will be applicable after the offer is launched. Retrospective discount will not be granted.
- v. In event a cardholder is denied the offer; the cardholder can reach out to any of Standard Chartered Bank customer service contact points.
- vi. Cardholder has to produce the invoice in order to claim discount.
- vii. If a cardholder does not use Standard Chartered credit/debit card to make the bill payment, discount will not be applicable.
- viii. In case a cardholder states that the restaurant denied the offer and hence the cardholder did not dine at that restaurant, Bank will take this as a feedback. Cardholder will not be compensated by Bank in such an event.

### 3. Offer Terms and Conditions

- i. The cardholder has to present his valid Credit/Debit card to the restaurant and state the intention to use the offer before asking for the bill
- ii. The benefits as mentioned herein above cannot be used or redeemed in combination with any other discounts or promotions or vouchers or special events such as 'Sunday Brunches' or 'Happy Hours', and is also not valid on the Blackout Dates (24th Dec, 25th Dec, 31st Dec, 14th Feb, Durga Puja Holidays & Public Holidays), unless otherwise stated by the respective partner
- iii. The benefits mentioned above are subject to change/withdrawal without prior notice
- iv. This offer has no monetary value, is not transferable, is not for sale or re-sale nor redeemable for cash
- v. No two offers can be clubbed together
- vi. Offer not valid on group bookings (10 pax and above)
- vii. The discount is valid on only the net amount (excluding taxes or any other charges)
- viii. Any applicable taxes have to be paid by the card holder
- ix. In case of any escalation, a copy of the bill is mandatory
- x. The offers are ongoing till the specified validity date
- xi. Reservations at participating restaurants (Dining Partner) are subject to table availability and at the restaurant's discretion
- xii. Individual Restaurant Terms & Conditions apply
- xiii. Offer not valid on Home Delivery
- xiv. Rights of admission are reserved by the restaurant

### 4. Communication of the Offer

- i. Entire list of participating restaurants will be available on [sctgl.co.in](http://sctgl.co.in)/The Good Life mobile application
- ii. The offer will also be promoted to customers through –SMS and/or e-mailer on their registered email address or mobile number only.

### 5. General Terms and Conditions

- i. This is an exclusive Offer provided by Standard Chartered Bank. All details regarding the Offer are available on the [sctgl.co.in](http://sctgl.co.in)
- ii. The Bank reserves the right to modify / change all or any of the terms applicable to this Offer. The Bank also reserves the right to modify, withdraw or discontinue the Offer without assigning any reasons whatsoever. Neither anything contained in the terms and conditions set out herein nor those forming part of the e-mailers or running this Offer shall be construed as an obligation on the part of the Bank to continue the Offer up to the date of termination/expiry of the Offer.
- iii. Participation in this Offer is entirely voluntary and it is agreed and understood by the Participants that participation shall be deemed to have been made on a voluntary basis.
- iv. The Offer shall not be available wherever it is prohibited under law and / or cannot be made/continued for any reason whatsoever.
- v. All disputes under this Offer are subject to the exclusive jurisdiction of the competent courts / tribunals of Mumbai.
- vi. In all matters relating to this Offer, the decision of the Bank shall be final and binding.
- vii. By participating in the Offer, the Participants agree to be bound by the terms and conditions contained herein and those forming part of the e-mailers.
- viii. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Qualified Customer, shall be solely borne by the Qualified Customer.