

Service interruptions on the 23rd and 24th of September 2016.

Service/Channel	Date	Downtimes	Services Affected
ATMs	23 rd September	3am – 4am	1. Debit cards on all ATMs 2. Other bank cards on our ATM's 3. Debit Cards on Point of Sale machines
		6.30am – 8am	
SMS Banking & alerts	23 rd September	7.30am – 2pm	SMS alerts and balance enquiry messages will be delayed
Online Banking	23 rd September	3am – 4am	All services
		8.30am – 10am	Card services will be inaccessible
		12pm – 1.30pm	Card services will be inaccessible
	24 th September	1.30am – 2.30am	All services
	11.30pm – 7.30am (25 th)	Instant Transfers (CEFT) will not be available	
Phone Banking	23 rd September	8.30am – 10am	Card services will be inaccessible
		12pm – 1.30pm	Card services will be inaccessible

Note: Above times and durations in the schedule may vary