

# Fees and Charges for Products and Services



#### Current Account ..... a. Conventional Current Account b. Basic Current Account c. M2 Account d. Preferred M Account Super Salary Account JustOne Current Account f. Current Account Plus e\$aver **Basic Savings Account** Master Savings - Passbook Master Savings - Statement PowerP@y f. My Dream Account (Ordinary Savings) Senior Save Account g. Young Savers Account My Dream Account (Education Plan) JustOne Savings Account Overdrafts \_\_\_\_\_\_16 Personal Loan 22 a. CashOne b. Quick Cash Edge™ Classic c. Quick Cash Edge™ a. Term Loan b. MortgageOne™ c. MortgageKLIBOR Conventional Business Instalment Loan Business Instalment Loan Edge™ b. Commercial Mortgage - Term Loan C. Commercial Mortgage - Business MortgageOne™ Commercial Mortgage - SMI OneAccount™ e. f. **Trade Services Current Account** q. Fixed Deposit Account h. Foreign Currency Deposit i. Premium Service į. Straight2Bank Online Banking Service a. Inward Remittances b. Outward Remittances Safe Deposit Locker C.

Important Note: Fees and Charges will be updated on different dates for each product / service.

Branch Directory ......54

d. Others

<sup>1.</sup> All fees and charges listed are inclusive of 6% GST effective 1 April 2015.

<sup>2.</sup> Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## **CURRENT ACCOUNT**

| BASIC CURRENT ACCOUNT | CONVENTIONAL CURRENT ACCOUNT | M2 ACCOUNT | PREFERRED M2 ACCOUNT | SUPERSALARY ACCOUNT | JUSTONE CURRENT ACCOUNT | CURRENT ACCOUNT PLUS

TRANSACTIONS		FEES/CHARGES	
Minimum Deposit to Open (Individual)		Basic Current Account RM 500	
		Conventional Current Account RM2,000	
		M² Account RM2,000	
		Preferred M <sup>2</sup> Account RM500	
		SuperSalary Account No minimum required	
		JustOne Current Account & C No minimum required	urrent Account Plus
Service Fee	Half yearly service fee of RM10.60 is levied on accounts (Basic Current Account and Conventional Current Account) if the minimum monthly average balance falls below RM1,000 from 1 Jan to 30 Jun and 1 Jul to 31 Dec. No charges for overdraft facilities.		um monthly average balance falls below
	day of t	ce fee of RM10.60 is levied monthly on M2 Account if the balance at the end of any the month falls below RM5,000.	
		dar quarterly service fee of RM15.90 is levied on Preferred M2 Account if the daily balance for the quarter falls below RM6,000.	
Issuance of Cheque Book	RM7.50	(RM0.15 stamp duty per cheque le	eaf)
Postage and Delivery Charges of Cheque Book  By ordinary mail (by default when ordered through I-Banking, Phone Banking at 1 - 2 cheque books - RM2.12 3 - 4 cheque books - RM4.24 5 - 10 cheque books - RM15.90 By Courier Mail (by default for Priority Banking and SME Customers) Each cheque book - RM5.30  For Current Account Plus Courier Charges: No charge for first delivery via normal mail. Subsequent delivery:- 4 books and below - RM5.30 5 - 7 books - RM6.36 8 - 10 books and above - RM10.60 10 books and above - RM21.20		- RM2.12 - RM4.24 - RM8.48 - RM15.90 king and SME Customers)	
		Charges: rge for first delivery via normal mail. uent delivery:- s and below books books	- RM5.30 - RM6.36 - RM10.60

- 1. All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
- 2. Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## **CURRENT ACCOUNT**

| BASIC CURRENT ACCOUNT | CONVENTIONAL CURRENT ACCOUNT | M2 ACCOUNT | PREFERRED M2 ACCOUNT | SUPERSALARY ACCOUNT | JUSTONE CURRENT ACCOUNT | CURRENT ACCOUNT PLUS

TRANSACTIONS	FEES/CHARGES	
Dormant Account	Current Accounts with no transactions for 1 considered as dormant. Any dormant account delow will be deducted by the Bank as account will be closed. For account having RM10, a dormant fee charge of RM10.60 p the remaining balances are sent to unclaim Unclaimed Monies Act 1965	unt with a balance of RM10 dormant fee and the a balance of more than er annum will apply until
Other Fees and Charges	a) Service fee will be charged for every successful cash withdrawal made by a Standard Chartered account holder at the ATMs of HSBC Bank Malaysia Berhad, OCBC Bank (Malaysia) Berhad and United Overseas Bank (Malaysia)	RM 1.00
	b) Local fund transfer fees will be charged a	as follows:-
	Online Banking (via IBG)	Free (effective 2 May 2013)
	Online Banking (via IBFT instant fund transfer)	Free (effective 6 Oct 2014)
	Over the Counter (OTC) (via IBG)	RM0.53 Service fee is charged for every successful transaction
	c) Processing fee for every cheque issued	RM0.53 (effective 2 January 2015)
Additional/Extra Service	Periodic Payment / Standing Instruction  a) To own account within the same brance b) To 3 <sup>rd</sup> party account with other SCSB a   (automated) – RM2.12 per payment c) To account with other banks (automate   plus postage and any other expenses d) Any standing Instruction involving man   payment  Rejected Standing Instruction – RM 5.30 per	ch (standard) - no charge and SCBMB branches ed) – RM 5.30 per payment incurred ual intervention – RM 53 per
	cash/Cheque Deposits  a) To another branch - no charge b) Cheque issued by Government, State Authorities - no charge c) Money/postal Ord Malaysian Postal Authority - no charge	
	Dishonored Cheques due to Insufficient Funds	
	RM150 per cheque returned	

- 1. All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
- 2. Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## **CURRENT ACCOUNT**

| BASIC CURRENT ACCOUNT | CONVENTIONAL CURRENT ACCOUNT | M2 ACCOUNT | PREFERRED M2 ACCOUNT | SUPERSALARY ACCOUNT | JUSTONE CURRENT ACCOUNT | CURRENT ACCOUNT PLUS

TRANSACTIONS	FEES/CHARGES
Additional/Extra Service	Stop-Payment Instruction  a) Cheques are in a continuous series – RM21.20 per instruction b) Cheques are not in a continuous series – RM21.20 per cheque c) Instruction is accompanied with a police report – RM21.20 per instruction d) Due to insufficient funds – RM159 per cheque
	Cheque Returned Due to the cheque being post dated – RM10.60 on payee's account  Extra Free setup for Master Sweep Free Phone Banking Free eStatement subscription Free Online Banking

<sup>1.</sup> All fees and charges listed are inclusive of 6% GST effective 1 April 2015.

<sup>2.</sup> Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

#### | e\$aver

TRANSACTIONS	FEES/CHARGES	
Minimum Deposit to Open	Any amount	
Service Fee	None	
Dormant Account	Account with no transactions for 1 year (12months) dormant. Any dormant account with a balance of RN deducted by the Bank as dormant fee and the accounts having a balance of more than RM10, a dormant RM10.60 per annum will apply until the remaining bunclaimed monies as per Unclaimed Monies Act 19	M10 and below will be unt will be closed. For ormant fee charge of alances are sent to
Other Fees and Charges	a) Early account closure within 3 months	RM20
	b) Service fee will be charged for every successful cash withdrawal made by Standard Chartered account holder at the ATMs of HSBC Bank Malaysia Berhad, OCBC Bank (Malaysia) Berhad, and United Overseas Bank (Malaysia) Berhad	RM1.00
	c) Local fund transfer fees will be charged as follows	s:-
	Online Banking (via IBG)	Free (effective 2 May 2013)
	Online Banking (via IBFT instant fund transfer)	Free (effective 6 Oct 2014)
	Over the Counter (OTC) (via IBG)	RM0.53 Service fee is charged for every successful transaction
Additional/Extra Service	Transfer of Funds  a) To own account within the same branch (standard) To own account within other SCBMB branches (ac) To 3 <sup>rd</sup> party account with other SCBMB branches payment	utomated) – no charge
	Cash / Cheque Deposits  a) To another branch with the same clearing area – no charge b) To another branch in different clearing area – no charge c) Cheque issued by Government, State and Local – no charge d) Money / Postal Orders issued by Ma  Extra Free setup for Master Sweep Free Phone Banking Free Debit Card – Debit MasterCard Free eStatement subscription Free Online Banking	

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

| BASIC SAVINGS ACCOUNT | MASTER SAVINGS - PASSBOOK | MASTER SAVINGS - STATEMENT | POWERP@Y | MY DREAM ACCOUNT (ORDINARY SAVINGS) | SENIOR SAVE (AGE 50 AND ABOVE) | YOUNG SAVERS ACCOUNT

JUSTONE SAVINGS ACCOUNT FEES/CHARGES **TRANSACTIONS** Minimum Deposit to Open **Basic Savings Account** RM20 Master Savings - Passbook RM5.000 for non-individual N/A for individual Master Savings - Statement RM5.000 for non-individual N/A for individual PowerP@y & JustOne Savings Account No minimum deposit required My Dream Account (Ordinary Savings) RM2.000 Senior Save (Age 50 and above) RM5.000 **Young Savers Account** Saving Accounts with no transactions for 1 year (12 months) will be **Dormant Account** considered as dormant. Any dormant account with a balance of RM10 and below will be deducted by the Bank as dormant fee and the account will be closed. For accounts having a balance of more than RM10, a dormant fee charge of RM10.60 per annum will apply until the remaining balances are sent to unclaimed monies as per Unclaimed Monies Act 1965

<sup>1.</sup> All fees and charges listed are inclusive of 6% GST effective 1 April 2015.

<sup>2.</sup> Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

| BASIC SAVINGS ACCOUNT | MASTER SAVINGS - PASSBOOK | MASTER SAVINGS - STATEMENT | POWERP@Y | MY DREAM ACCOUNT (ORDINARY SAVINGS) | SENIOR SAVE (AGE 50 AND ABOVE) | YOUNG SAVERS ACCOUNT | JUSTONE SAVINGS ACCOUNT

TRANSACTIONS	FEES/CHARGES	
Other Fees and Charges	a) Early account closure within 3 months	RM20
	b) Service fee will be charged for every successful cash withdrawal made by a Standard Chartered account holder at the ATMs of HSBC Bank Malaysia Berhad, OCBC Bank (Malaysia) Berhad and United Overseas Bank (Malaysia) Berhad (Not applicable for Young Savers Account & JustOne Savings Account)	RM1.00
	c) Local fund transfer fees will be charged as follow	ows:-
	Online Banking (via IBG)	Free (effective 2 May 2013)
	Online Banking (via IBFT instant fund transfer)	Free (effective 6 Oct 2014)
	Over the Counter (OTC) (via IBG)	RM0.53 Service fee is charged for every successful transaction
	d) Replacement of lost passbook (Not applicable for JustOne Savings Account)	RM20 plus stamp duty of RM10 on letter of indemnity
Additional / Extra Service	Transfer of Funds  a) To own account within the same branch (stand b) To own account within other SCBMB branches c) To 3 <sup>rd</sup> party account with other SCBMB branches c) To another branch with the same clearing area b) To another branch in different clearing area c) Cheque issued by Government, State and Loc	s (automated) – no charge nes (automated) – RM2.12 per payme a – no charge no charge sal Authorities – no charge
	d) Money / Postal Orders issued by Malaysian Postal  Extra  Master Savings – Statement & Passbook  Free setup for Master Sweep  Free Phone Banking  Debit Card – VISA Electron / Debit MasterCard  Free eStatement subscription  Free Online Banking	ostal Authority – no charge

- 1. All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
- 2. Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

| BASIC SAVINGS ACCOUNT | MASTER SAVINGS - PASSBOOK | MASTER SAVINGS - STATEMENT | POWERP@Y | MY DREAM ACCOUNT (ORDINARY SAVINGS) | SENIOR SAVE (AGE 50 AND ABOVE) | YOUNG SAVERS ACCOUNT | JUSTONE SAVINGS ACCOUNT

TRANSACTIONS	FEES/CHARGES
Additional / Extra Service	Senior Save (Age 50 and above) Free Phone Banking Debit Card – Debit MasterCard Free eStatement subscription Free Online Banking Free direct debit setup and no transaction fees Option to purchase Group medical insurance 50% discount on safe deposit box free Free traveller's cheque is issuance fee Special Foreign Exchange rate Special travel insurance policy premium
	Young Savers Account Free Phone Banking Debit Card –Debit MasterCard Free eStatement subscription Free Online Banking  JustOne Savings Account Free Phone Banking Free eStatement subscription Free Online Banking Free eOnline Banking

<sup>1.</sup> All fees and charges listed are inclusive of 6% GST effective 1 April 2015.

<sup>2.</sup> Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# | MY DREAM ACCOUNT (EDUCATION PLAN)

TRANSACTIONS	FEES/CHARGES
Account Opening Fee	RM106 plus RM20 (stamp duty)
Annual Account Management Fee	RM63.60 per annum – customer as trustee RM159 when OSK Trustee Berhad assumes the office as trustee
Withdrawal Fee	a) Waiver for two (2) withdrawals per year, thereafter at RM106 per withdrawal for non- medical reasons
	b) Waiver for medical reasons (subject to a minimum medical bill of RM1,000 and supported by documentary evidence)
Standing Instruction	RM10 (stamp duty) for Standing Instruction setup RM5.30 for each failed instruction for the month
Master Insurance Policy	RM10.60 per copy (for customers who would like to hold a copy)
Account Closing Fee	Nil

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **FIXED DEPOSIT ACCOUNT**

#### | FIXED DEPOSIT

TRANSACTION TYPE	FEES/CHARGES
Interest Payable	Interest is payable upon maturity of Fixed Deposits (for tenures of
	1-12 months) Interest is payable on a half yearly basis (for tenures
	of more than 12 months)
Minimum Deposit	RM5,000 for tenures of 1 month
	RM1,000 for tenures above 1 month
Tenures	Flexible tenures of 1, 3, 6, 9, 12, 15, 18, 21 months and 2, 3, 4 & 5 years
Currencies Accepted	MYR only
Premature Upliftment Conditions	<ol> <li>Fixed Deposits of 1 – 3 months tenures: no interest will be paid</li> <li>Fixed Deposits of more than 3 months tenures:         <ul> <li>If uplifted before completion of 3 months, no interest will be paid</li> <li>If uplifted after completion of 3 months, interest at ½ the contracted rate will be paid for each completed month</li> </ul> </li> </ol>
Partial Upliftment	<ol> <li>Where the Fixed Deposit has not completed minimum of 3 months, no interest will be paid on the partially uplifted amount</li> <li>Where the Fixed Deposit has completed minimum of 3 months, interest at ½ the contracted rate will be paid on the partially uplifted amount, for each completed month</li> <li>Interest will continue to be paid on the remaining portion of the Fixed Deposit as originally contracted</li> </ol>
Withholding Tax*	Interest earned on deposits > RM100,000 will be subjected to 5% of withholding tax on interest earned *This is currently waived by the Malaysian government

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## **FOREIGN CURRENCY DEPOSITS**

#### | FOREIGN CURRENCY SAVINGS ACCOUNT

TRANSACTION TYPE	FEES/CHARGES
Interest Payable	Interest is calculated on a daily basis and payable monthly or upon closure of the Account. Balances failing below the required minimum balances will not attract any interest
Minimum Deposit To Open	USD10,000 equivalent
Fee	A fee of USD10.60 equivalent is charged for all individual accounts whose balances fall below the USD10,000 equivalent on a monthly basis
Currencies Accepted	USD, AUD, NZD, EUR, GBP, SGD, JPY, HKD, CAD, & CHF
Telegraphic Transfer	TT Charges to and from a Foreign Currency Deposits Account will apply accordingly. For details please refer to Branch Services – Outward Remittances

## **FOREIGN CURRENCY DEPOSITS**

#### | WEALTH FOREIGN CURRENCY CURRENT ACCOUNT

TRANSACTION TYPE	FEES/CHARGES
Applicability	This account is only available for Investment clients and Overdraft clients
	No withdrawal over the counter, no cheque issuance and Overdraft facility
Interest Payable	Non Interest Bearing
Currencies Accepted	USD, AUD, NZD, EUR, GBP, SGD, JPY
Telegraphic Transfer	TT Charges to and from a Foreign Currency Deposits Account will apply accordingly. For details please refer to Branch Services – Outward Remittances

<sup>1.</sup> All fees and charges listed are inclusive of 6% GST effective 1 April 2015.

<sup>2.</sup> Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **FOREIGN CURRENCY DEPOSITS**

#### | FOREIGN CURRENCY FIXED DEPOSITS

TRANSACTION TYPE	FEES/CHARGES
Interest Payable	Interest is payable upon maturity of Fixed Deposits
Minimum Deposit To Open	USD10,000 equivalent
Tenures	Flexible tenures ranging of 1 week, 2 weeks, 1 month, 2 months, 3 months, 6 months and 12 months
Currencies Accepted	USD, AUD, NZD, EUR, GBP, SGD, JPY, HKD, CAD, & CHF
Premature Upliftment Conditions	No partial upliftment is allowed Any early upliftment is subjected to penalty charges as below:  Total Penalty = Interest Accrued + Replacement Cost  Note: Replacement Cost = (Current Market Day Rate – Contract Rate) x Remaining Days to Maturity
	The Replacement Cost can be zero if the Current Market Rate at the date of the premature upliftment is less than the deposit Contract Rate
Withholding Tax*	Interest earned on deposits > RM100,000 will be subjected to 5% of withholding tax on interest earned *This is currently waived by the Malaysian government
Telegraphic Transfer	TT Charges to and from a Foreign Currency Deposits Account will apply accordingly For details please refer to Branch Services – Outward Remittances

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **FINANCIAL GOAL PRODUCT**

TRANSACTIONS	FEES/CHARGES
Account Opening Fee	RM106 plus RM20 (stamp duty)
Annual Account Management Fee	RM63 per year – customer as trustee RM159 per year when OSKT assumes the office as trustee
Withdrawal Fee	a) Waiver for two (2) withdrawals per year, thereafter at RM106 per withdrawal for non- medical reasons
	b) Waiver for medical reasons (subject to a minimum medical bill of RM1,000 and supported by documentary evidence)
Standing Instruction	RM10 (stamp duty ) for Standing Instruction setup RM5.30 for each failed instruction for the month
Master Insurance Policy	RM10.60/copy (for customers who would like to hold a copy)
Account Closing Fee	Nil
Telegraphic Transfer	TT Charges to and from a Foreign Currency Deposits Account will apply accordingly. For details please refer to Branch Services – Outward Remittances

## **NEEDS BASED PRODUCT**

TRANSACTIONS	FEES/CHARGES
Account Closing Fee	Higher Education Fund & Retirement Benefit Fund RM265 per account  Homesave Account RM53 per account
Account Management Fee	Higher Education Fund & Retirement Benefit Fund Charged on 31 <sup>st</sup> of December annually 0.25% / RM53 per year – whichever is higher  Homesave Account Charged on 31 <sup>st</sup> of December annually RM53 per year

# **EQUITY INVESTMENT**

TRANSACTIONS	FEES/CHARGES
Transfer Fee	RM31.80 per transfer
Market Exchange Charges	As imposed by the applicable Market Exchanges

- All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
   Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **OVERDRAFTS**

TRANSACTIONS	FEES/CHARGES
Overdraft against Fixed Deposits/ Overdraft against Investment Products	
For Malaysian Ringgit (MYR) Stamping Fee for Letter of Offer and Security Agreement over Bank Account/ Security Agreement over Securities	RM10 + 0.5% of Facility Amount
For OD wholly denominated in Foreign Currencies (FCY) Stamping Fee for Letter of Offer and Security Agreement over Bank Account/ Security Agreement over Securities	RM10 + 0.5% of Facility Amount subject to a max stamp duty of MYR500 irrespective of the Limit
Overdraft against Bancassurance	
For Malaysian Ringgit (MYR) Stamping Fee for Deed of Assignment and Letter of Offer	RM10 + 0.5% of Facility Amount
For OD wholly denominated in Foreign Currencies (FCY) Stamping Fee for Deed of Assignment and Letter of Offer	RM10 + 0.5% of Facility Amount subject to a max stamp duty of MYR500 irrespective of the Limit
FOR ALL OVERDRAFTS	
Commitment Fee on unutilised portion of overdraft facilities except:  a) Personal overdraft facilities with a limit below RM250,000 each b) Deceased accounts and legal block accounts. Legal block accounts are classified as those for which a hold has been placed arising from the following legal actions; bankruptcy notice, creditor's petition/winding up, bankruptcy, garnishee order and count order. c) Where the facility is frozen by the bank due to circumstances beyond the control of the borrower	1% per annum on the unutilized portion of overdraft
Late Payment/ Default Rate	1% per annum on the arrears in default
Excess of Limit	Additional 1% per annum on any amount in excess of your approved limit

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **DEBIT CARD**

Description	Others	Preferred Banking	Priority Banking	SME Banking
a) New Card Issuance Fee	RM8.48	Free	Free	RM8.48
b) Annual Fee	RM8.48	Free	Free	RM8.48
c) Replacement of card due to lost / damages cards / PIN block	RM8.00	RM8.00	Free	RM8.00
d) Replacement of faulty cards (newly issued with less than 3 months old)	Free	Free	Free	Free
e) ATM (via MEPS IBFT instant fund transfer)				
i) SCB debit card at MEPS ATM		RM0.53		
ii) SCB debit card at SCB ATM	(Servic	RM0.32 se fee is charged for every	v successful transaction)	
f) HOUSe Network* withdrawal	RM1.00	RM1.00	RM1.00	RM1.00
g) HOUSe Network* Balance Enquiry	Free	Free	Free	Free
h) Overseas Cash Withdrawal	RM12.72	RM12.72	Free	RM12.72
i) Overseas transaction charges (foreign currency) – Debit MasterCard/ Visa Debit Card	shall be con Visa Internation conversion VISA Intern	ns in a currency other the threath of the exchange at the exchange of the exch	e rate determined by orldwide / Bank. The ransaction fee levied orldwide plus the Ba	
j) Fees & Minimum Number of Transactions	JustOne S No Debit / A	avings Account ATM Card		
	No ATM/ D	vers Account ebit Card. Only one ca		al is allowed at
k) Sales Draft Retrieval Fee	RM5.30 pe	r request		
*HOUSe Network consists of Standard Chartered OCBC Bank (Malaysia) Berhad and United Ove			Malaysia Berhad,	

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

#### **MEPS Shared ATM Network**

Description		Others	Preferred Banking	Priority Banking
Description			(per transaction)	
Cash withdrawal (from any JustOne Current Account)	:	RM4.24	RM4.24	RM4.24
		First 2 MEPS SAN withdrawals each month: RM1.06	First 3 MEPS SAN withdrawals each month: RM1.06	First 4 MEPS SAN withdrawals each month: RM1.06
Cash withdrawal (Other Current Account or Savings Account)	а	NOTE: this applies ONLY IF your average daily account balance across all your Ringgit current and savings accounts in the previous month exceeded RM5,000.  Otherwise, the fee will be RM4.24 per transaction		
		Others	Preferred Banking	Priority Banking
Description		(p	er transaction)	
<b>p</b>			4 <sup>th</sup> MEPS withdrawal onwards: RM4.24	5 <sup>th</sup> MEPS withdrawal onwards: RM4.24
Balance enquiry		Free	Free	Free

<sup>\*\*</sup>average daily account balance = Total balance of each day of the month / Total no. of days in a month

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## **CREDIT CARD**

FRANSACTIONS	FEES/CHARGES		
Annual Fees	Principal Card	Supplementary Card	
	RM	RM	
Classic	95.40	53	
old	185.50	106	
old MasterCard (Basic Card)	Free	Free	
ashBack Gold Mastercard	185.50	106	
ustOne Gold MasterCard	185.50	FREE	
usiness Gold VISA	212	N/A	
usiness Platinum VISA	318	N/A	
atinum	265	143.10	
stOne Platinum MasterCard	265	Free	
orldMiles MasterCard	636*	Free	
sa Infinite	848	424	

<sup>\*</sup>All WorldMiles cardholders acquired prior to 1 March 2016 will be provided a grace period of 1 year before the implementation of annual fee of RM636 which will come into effect in March 2017. In the meantime, existing WorldMiles cardholders can continue to enjoy an array of travel offers and privileges with the current membership fee of RM190.80 per annum.

TRANSACTIONS	FEES/CHARGES	
Monthly Fees	Principal Card	Supplementary Card
Visa translucent credit card	8.48	Free

Your annual fee for the Visa translucent credit card is payable in 12 months payments.

<sup>1.</sup> All fees and charges listed are inclusive of 6% GST effective 1 April 2015.

<sup>2.</sup> Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **CREDIT CARD**

TRANSACTIONS	FEES/CHARGES
Finance Charges* (Effective 1 April 2015) Interest rate % p.a. On:	Finance / Interest charges shall only be imposed on retail and cash advances or withdrawal transactions.
Retail Transactions	Based on prompt repayment of minimum or full payment for: i. Last 12 consecutive months is 15% p.a. ii. 10 months or more within the last 12 consecutive months is 17% p.a. lii. Less than 10 months within the last 12 consecutive months is 18% p.a.
Cash Advance	18% p.a. of the outstanding amount calculated on a daily basis from the transaction date until full repayment date.
Balance Transfer / Balance Transfer PLUS / Cheque-on-Call / Cheque-on-Call Plus / FlexiPay / Flexi-On-Balance FlexiPay Plus / Flexi-On- Balance Plus	Visa Translucent Credit Card has different finance/interest charges for retail transactions and cash advance. Please refer to Finance/Interest charges for Visa Translucent Credit Card section for more information. A prevailing finance charge of 18% p.a. will be levied on the outstanding balance if the monthly instalment is not paid in full on time every month.
Retail Transactions (Effective 1 <sup>st</sup> July 2008 onwards)	
Interest Free period	20 days from statement date – if all outstanding balance of the previous months is fully paid.
No Interest Free period	If Cardholder opts to pay partial or minimum payment within due date, finance charges on retail transaction (excluding Cash Advance or Balance Transfer / Balance Transfer PLUS/ Cheque-on-Call / Cheque-on-Call Plus / FlexiPay / Flexi-On-Balance / FlexiPay Plus / Flexi-On-Balance Plus) will be imposed from the day transaction is posted to the card account
Cash Advance Fee (applicable for Credit Card and Cheque-on-Call / Cheque-on- Call Plus)	A Cash Advance fee of up to 5.3% or minimum of RM26.50 will be imposed on each transaction (applicable for Credit Card and Cheque-on-Call / Cheque-on-Call Plus).
Finance/Interest Charges for Visa Translucent Credit Card	The following interest rates are applicable for the Visa Translucent Credit Card for retail transactions and cash advances. Based on prior prompt repayments of the minimum/full payment for: i. Last 12 consecutive months and new customers: 8.88% p.a. ii. Less than 12 months within the last 12 consecutive months: 16.99% p.a.
Overlimit Service	A Fee of RM53 will be charged if Cardholder had exceeded his/her approved credit limit.
Minimum Monthly Repayment	5% of the outstanding balance or a minimum of RM50 whichever is higher for: i. Credit Card ii. Balance Transfer iii. Easy Payment Scheme iv. Cheque-on-Call v. FlexiPay vi. Flexi-On-Balance  For Cheque-on-Call Plus / Balance Transfer PLUS / FlexiPay Plus / Flexi-On-Balance Plus: The full amount of the monthly installment due.

- All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
   Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## **CREDIT CARD**

TRANSACTIONS	FEES/CHARGES
Late Payment Charge* (Effective 1 April 2015)	Minimum RM10 or 1% of total retail and cash advances or withdrawal transactions as at statement date, whichever is higher, capped to a maximum of RM100 per account.
Conversion for Overseas Transactions	Transactions in a currency other than Ringgit Malaysia shall be converted at the exchange rate determined by Visa International / MasterCard Worldwide / the Bank and with such fees, charges and commission as determined by Visa International / MasterCard Worldwide on the date the transaction is processed
	<ul> <li>The Bank will charge a 1% administration fee on the amount transacted in foreign currency or amount transacted overseas with any MasterCard Credit Card and/or Visa Credit Card.</li> </ul>
Credit Card Statement Request	RM5.30 per copy for statement 36 months and below RM10.60 per copy for statement above 36 months
Sales Slip Request	RM21.20 for each transaction
Credit Balance Refund	Customer Initiated Credit balance will be refunded to a Standard Chartered Savings or Current Account. If cardholder does not have a valid account in Standard Chartered, the credit balance will be refunded via IBG to cardholder's account in other banks.
	Bank Initiated for closed accounts Credit balance will be refunded via Cashiers Order unless you have another active account with us (either a Standard Chartered Credit Card or Savings/Current Account) for refunds to be directly credited into.
	Note: Credit balance of less than or equal to RM9.99 will be absorbed by the bank as cost in line with BNM guideline. Cashiers order fee of RM5.30(inclusive GST) and Processing fee of RM0.53 (inclusive GST) will be deducted from the surplus amount for cheque clearing charges.
Early Settlement ahead of agreed term  1) Balance Transfer 2) Cheque-on-Call / Cheque-on-Call Plus 3) FlexiPay / Flexi-On- Balance 4) FlexiPay Plus/ Flexi-On- Balance Plus	Cardmember has to settle in full the remaining pre-determined monthly instalment payable (comprises of both principal and interest) for the entire applicable tenure.
Payment in Foreign Currency Cheque	RM53 will be imposed on each foreign currency cheque received for Credit Card payment.
Rewards Points Transfer	You must pay a transfer fee of RM10.60 for every 50,000 points transferred.
	You will be charged RM10.60 if you transfer 40,000 <i>points</i> . You will be charged RM21.20 if you transfer 60,000 <i>points</i> .
	There is no charge for transfer of points between principal and supplementary cardholders.
Redirection of Rewards Gift Delivery to An Alternative Address	Once we have accepted a redemption request, gifts will be delivered to the address you have notified us as the address for receipt of notices and other communications in connection with our banking agreement.
	If you require us to deliver the gifts to an alternative address, you must pay a redirection fee of RM10.60 per gift. This fee will be debited from your <i>credit</i> card account or any other account with us.

#### \*Rates are subject to change from time to time

- All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
   Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## **PERSONAL LOAN**

## **CASHONE**

TRANSACTIONS	FEES/CHARGES
Processing Fee	Nil
Early Settlement	One (1) month's prior written notice
Late Payment / Default Rate	Any default in payment shall be subject to additional interest at the rate of 1% per annum calculated on daily rest.
Stamp Duty (Letter of Offer)	0.5% of the loan amount

# QUICK CASH EDGE<sup>TM</sup> CLASSIC

TRANSACTIONS	FEES/CHARGES
Processing Fee	Nil
Late Payment / Default Rate	Any default in payment shall be subject to additional interest at the rate of 1% per annum calculated on daily rest.
Stamp Duty (Letter of Offer)	0.5% of the loan amount

# QUICK CASH $EDGE^{TM}$

TRANSACTIONS	FEES/CHARGES
Processing Fee	Nil
Early Settlement	Quick Cash EDGE <sup>TM</sup> Full redemption is subject to: a) One (1) month's prior written notice b) Any amount under the facility which is prepaid shall not be re-drawn or re-borrowed
Late Payment / Default Rate	Any default in payment shall be subject to additional interest at the rate of 1% per annum calculated on daily rest.
Stamp Duty (Letter of Offer)	0.5% of the loan amount

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **MORTGAGE**

#### | TERM LOAN

TRANSACTIONS	FEES/CHARGES	
Processing Fee (applicable for approved	For size of loan up to RM30,000 – <b>RM53</b>	
applications only)	For size of loan up to RM30,000 up to RM100,000 – <b>RM106</b>	
	For size of loan above RM100,000 – RM212	
Late Payment Fee	Any default in payment shall be subject to additional interest at the rate of 1% per annum calculated on daily rest	
Early Redemption Fee	An early redemption fee of 2% on the approved loan amount will apply for any early redemption during the locked-in period stated in the letter of offer. The locked-in-period shall be the first 3 years or 5 years from the date of the letter of offer or any period as stated in the letter of offer.	
	Note: Effective 1 July 2012, the early redemption fee is only applicable for loan packages where the Bank subsidizes the legal & valuation fees.	
Photocopies of Legal Documents including Letter of Offer	RM26.50 per item	
Setup Fee	None	
Maintenance Fee	None	
Letter to Confirm Total Interest Paid for the Year	RM26.50 per letter	
Statement Request	Statements within 1 year from date of first drawdown – RM5.30 per cycle	
	Statements > 1 year after date of first drawdown – RM10.60 per cycle	
Request for Issuance of Redemption Statement RM53 per request		
Request for Issuance of Confirmation Letter to EPF	RM21.20 per request	
Request for Interest Rate Reduction	RM53 per request (charged upon acceptance of new rate)	
Cancellation Fee	If customer were to cancel the Facility(ies) after accepting the Letter of Offer and before the first drawdown to the Facility(ies), customer shall pay the Bank a cancellation fee. If it is stipulated in the Letter of Offer that the Bank is to bear or finance the legal fees, valuation fees and stamp duty, the cancellation fee is 2.25% of the total Facility(ies) amount. If it is stipulated in the Letter of Offer that customer is to bear the legal fees, valuation fees and stamp duty, the cancellation fee is 0.5% of the Facility(ies) amount.	

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **MORTGAGE**

# | MortgageOne<sup>TM</sup>

TRANSACTIONS	FEES/CHARGES		
Processing Fee (applicable for approved	For size of loan up to RM30,000 – RM53		
applications only)	For size of loan up to RM30,000 up to RM100,000 – <b>RM106</b>		
	For size of loan above RM100,000 – RM212		
Late Payment Fee	Any default in payment shall be subject to additional interest at the rate of 1% per annucalculated on daily rest		
Early Redemption Fee	An early redemption fee of 2% on the approved loan amount will apply for any early redemption during the locked-in period stated in the letter of offer. The locked-in-period shall be the first 3 years or 5 years from the date of the letter of offer or any period as stated in the letter of offer.		
	Note: Effective 1 July 2012, the early redemption fee is only applicable for loan packages where the Bank subsidizes the legal & valuation fees.		
Photocopies of Legal Documents including Letter of Offer	RM26.50 per item		
Setup Fee	One time fee of RM212		
Maintenance Fee	RM10.60 monthly		
Utilisation Fee	A Utilisation Fee shall be charged at the rate of 1%p.a. on the unutilised portion of the Total Loan Limit Available At Last Due Date whenever the Utilisation Rate is 30% ("Trigger Level") or below the Total Loan Limit Available At Last Due Date		
Letter to Confirm Total Interest Paid for the Year	erest RM26.50 per letter		
Statement Request	Statements within 1 year from date of first drawdown – RM5.30 per cycle		
	Statements > 1 year after date of first drawdown – RM10.60 per cycle		
Request for Issuance of Redemption Statement	RM53 per request		
Request for Issuance of Confirmation Letter to EPF	RM21.20 per request		
Request for Interest Rate Reduction	RM53 per request (charged upon acceptance of new rate)		
Cancellation Fee	If customer were to cancel the Facility(ies) after accepting the Letter of Offer and before the first drawdown to the Facility(ies), customer shall pay the Bank a cancellation fee. If it is stipulated in the Letter of Offer that the Bank is to bear or finance the legal fees, valuation fees and stamp duty, the cancellation fee is 2.25% of the total Facility(ies) amount. If it is stipulated in the Letter of Offer that customer is to bear the legal fees, valuation fees and stamp duty, the cancellation fee is 0.5% of the Facility(ies) amount.		

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **MORTGAGE**

#### | MortgageKLIBOR

TRANSACTIONS	FEES/CHARGES	
Processing Fee (applicable for approved	For size of loan up to RM30,000 – RM53	
applications only)	For size of loan up to RM30,000 up to RM100,000 – <b>RM106</b>	
	For size of loan above RM100,000 – <b>RM212</b>	
Late Payment Fee	Any default in payment shall be subject to additional interest at the rate of 1% per annum calculated on daily rest	
Early Redemption Fee	An early redemption fee of 2% on the approved loan amount will apply for any early redemption during the locked-in period stated in the letter of offer. The locked-inperiod shall be the first 3 years or 5 years from the date of the letter of offer or any period as stated in the letter of offer.	
	Note: Effective 1 July 2012, the early redemption fee is only applicable for loan packages where the Bank subsidizes the legal & valuation fees.	
Photocopies of Legal Documents including Letter of Offer	RM26.50 per item	
Setup Fee	None	
Maintenance Fee	None	
Letter to Confirm Total Interest Paid for the Year	RM26.50 per letter	
Statement Request	Statements within 1 year from date of first drawdown – RM5.30 per cycle	
	Statements > 1 year after date of first drawdown – RM10.60 per cycle	
Request for Issuance of Redemption Statement	RM53 per request	
Request for Issuance of Confirmation Letter to EPF	RM21.20 per request	
Request for Interest Rate Reduction	RM53 per request (charged upon acceptance of new rate)	
Cancellation Fee	If customer were to cancel the Facility(ies) after accepting the Letter of Offer and before the first drawdown to the Facility(ies), customer shall pay the Bank a cancellation fee. If it is stipulated in the Letter of Offer that the Bank is to bear or finance the legal fees, valuation fees and stamp duty, the cancellation fee is 2.25% of the total Facility(ies) amount. If it is stipulated in the Letter of Offer that customer is to bear the legal fees, valuation fees and stamp duty, the cancellation fee is 0.5% of the Facility(ies) amount.	

- All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
   Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

#### | CONVENTIONAL BUSINESS INSTALMENT LOAN

TRANSACTIONS	FEES/CHARGES	
Structuring Fee (applicable for approved applications only)	1.06% of the Facility approved limit OR RM530, whichever is higher, is payable upor acceptance of the letter of offer.	
Redemption*	Should the Customer request for a redemption of the Facility during the 1 <sup>st</sup> year, a redemption fee of minimum of RM5,000 or 10% will be levied on the amount redeemed whichever is higher.	
	During the 2 <sup>nd</sup> year, a redemption fee of minimum RM2,500 or 5% will be levied on the amount redeemed whichever is higher.	
	From the 3 <sup>rd</sup> year onward, the facility may be redeemed subject to one month notice in writing being given to the Bank.	
	Note: Effective 1 July 2012, the early redemption fee will not be applicable for individual & sole proprietor borrowers.	
Late Payment / Default Rate	1% p.a. on daily rest balance	
Request for Issuance of Redemption Statement*	RM53 per statement request. One month notice in writing is required.	
Stamp Duty Fee	0.5% of the approved Facility limit as per the Stamp Duty Act 1949 (revised 1989)	

<sup>\*</sup>only applicable for SME companies with annual turnover above RM50M (BNM definitions)

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## | BUSINESS INSTALMENT LOAN EDGE<sup>TM</sup>

TRANSACTIONS	FEES/CHARGES	
Structuring Fee (applicable for approved applications only)	1.06% of the Facility approved limit OR RM530, whichever is higher, is payable upor acceptance of the letter of offer.	
Redemption*	Prepayment that partially settles the outstanding sum ("partial prepayment") is not allowed throughout the tenure of the Facility.	
	Should the Customer request for a redemption of the Facility within the first two (2) years from the date of the first drawdown, an early settlement fee of up to RM5,000 or 10% calculated on the full redemption amount whichever is higher.	
	Note: Effective 1 July 2012, the early redemption fee will not be applicable for individual & sole proprietor borrowers.	
Late Payment / Default Rate	1% p.a. on daily rest balance	
Request for Issuance of Redemption Statement*		
Stamp Duty Fee	0.5% of the approved Facility limit as per the Stamp Duty Act 1949 (revised 1989)	

<sup>\*</sup>only applicable for SME companies with annual turnover above RM50M (BNM definitions)

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

#### | COMMERCIAL MORTGAGE - TERM LOAN

TRANSACTIONS	FEES/CHARGES	
Administrative Fee – applicable for approved applications only  SME companies with annual turnover of RM50M and below	For shophouse, RM53 is payable upon acceptance of the letter of offer. For factory, RM212 is payable upon acceptance of the letter of offer.	
(as per BNM's definitions)		
Late Payment Fee	Any default in payment shall be subject to an additional interest at the rate of 1% p.a calculated on a daily rest basis or such other rate as maybe stipulated by us from time to time	
Early Redemption Fee  An early redemption fee of 2% on the approved loan amount will a redemption during the locked-in-period stated in the letter of offer. The shall be the first 3 years or 5 years from the date of the first drawdown stated in the letter of offer.		
	Note: Effective 1 July 2012, the early redemption fee is only applicable for SME companies. For individual and sole proprietor borrowers, early redemption fees is only applicable for loan packages where the Bank subsidises the legal and valuation fees.	
Photocopies of Legal Documents including Letter of Offer	RM26.50 per item	
Overdraft Facility Fee	A yearly renewal / facility maintenance fee of RM212 is payable annually by the Borrowel upon each anniversary date of this letter of offer. The Bank reserves the right to debit the account of the Borrower for facilitating the payment of the renewal / facility maintenance fee.	
Letter to Confirm Total Interest Paid for the Year	RM26.50 per letter	
Statement Request	Statement within 1 year from date of first drawdown – RM5.30 per cycle Statements > 1 year after date of first drawdown – RM10.60 per cycle	
Request for Interest Rate Reduction	None	
Cancellation Fee	If the Facility is cancelled by the Borrower after acceptance of this letter of offer and before the first drawdown of the Facility, the Borrower agrees to pay the Bank a cancellation fee amounting to RM5,000 or actual cost incurred by the Bank, whichever is higher for processing and approving the Facility including but not limited to valuation fees, legal fees, stamp duty for any other charges incidental to the Facility.	
Request for Issuance of Redemption Statement*	RM53 per statement request. One month notice in writing is required.	

<sup>\*</sup>only applicable for SME companies with annual turnover above RM50M (BNM definitions)

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# | COMMERCIAL MORTGAGE – BUSINESS MortgageOne™

TRANSACTIONS	FEES/CHARGES	
Setup Fee	RM212 is payable upon acceptance of the letter of offer	
Administrative Fee – applicable for approved applications only	For shophouse, RM53 is payable upon acceptance of the letter of offer. For factory, RM212 is payable upon acceptance of the letter of offer.	
SME companies with annual turnover of RM50M and below (as per BNM's definitions)		
Late Payment Fee	Any default in payment shall be subject to an additional interest at the rate of 1% p.a. calculated on a daily rest basis or such other rate as maybe stipulated by us from time to time	
Early Redemption Fee	An early redemption fee of 2% on the approved loan amount will apply for any early redemption during the locked-in-period stated in the letter of offer. The locked-in-period shall be the first 3 years or 5 years from the date of the first drawdown or any period as stated in the letter of offer.	
	Note: Effective 1 July 2012, the early redemption fee is only applicable for SME companies. For individual and sole proprietor borrowers, early redemption fees is only applicable for loan packages where the Bank subsidises the legal and valuation fees.	
Photocopies of Legal Documents including Letter of Offer	RM26.50 per item	
Monthly Maintenance Fee	A monthly maintenance fee of RM10.60 shall be levied for the Business MortgageOne Account and the Borrower hereby irrevocably authorises the Bank to auto debit the Borrower's current account monthly for the amount of the maintenance fee.	
Utilisation Threshold and Fee	A utilisation fee of 1% per annum on the unutilised portion of the available loan limit calculated on a monthly rest basis (or other such rate as may be stipulated by the Bank from time to time) will be levied should the monthly average utilisation rate for that particular month be equal to or less than 30% or 50% of the available loan limit (as per the Letter of Offer). The Borrower hereby irrevocably authorises the Bank to auto debit the Borrower's current account for the amount of the utilisation fee, if so incurred.	
Letter to Confirm Total Interest Paid for the Year	RM26.50 per letter	
Statement Request	Statement within 1 year from date of first drawdown – RM5.30 per cycle Statements > 1 year after date of first drawdown – RM10.60 per cycle	
Request for Interest Rate Reduction	None	
Cancellation Fee	If the Facility is cancelled by the Borrower after acceptance of this letter of offer and before the first drawdown of the Facility, the Borrower agrees to pay the Bank a cancellation fee amounting to RM5,000 or actual cost incurred by the Bank, whichever is higher for processing and approving the Facility including but not limited to valuation fees, legal fees, stamp duty for any other charges incidental to the Facility.	
Request for Issuance of Redemption Statement*	RM53 per statement request. One month notice in writing is required.	

\*only applicable for SME companies with annual turnover above RM50M (BNM definitions)

- All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
   Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## | COMMERCIAL MORTGAGE - SMI OneAccount™

TRANSACTIONS	FEES/CHARGES	
Setup Fee	RM212 is payable upon acceptance of the letter of offer	
Administrative Fee – applicable for approved applications only  SME companies with annual turnover of RM50M and below (as per BNM's definitions)	offer. For factory, RM212 is payable upon acceptance of the letter of offer.	
Late Payment Fee	Any default in payment shall be subject to an additional interest at the rate of 1% p.a calculated on a daily rest basis or such other rate as maybe stipulated by us from time time	
Early Redemption Fee	An early redemption fee of 2% on the approved loan amount will apply for any early redemption during the locked-in-period stated in the letter of offer. The locked-in-period shall be the first 3 years or 5 years from the date of the first drawdown or any period as stated in the letter of offer.	
	Note: Effective 1 July 2012, the early redemption fee is only applicable for SME companies. For individual and sole proprietor borrowers, early redemption fees is only applicable for loan packages where the Bank subsidises the legal and valuation fees.	
Photocopies of Legal Documents including Letter of Offer	RM26.50 per item	
Monthly Maintenance Fee	A monthly maintenance fee of RM10.60 shall be levied for the SMI OneAccount <sup>TM</sup> and the borrower hereby irrevocably authorises the Bank to auto debit the Borrower's current account monthly for the amount of the maintenance fee.	
Letter to Confirm Total Interest Paid for the Year	RM26.50 per letter	
Statement Request	Statement within 1 year from date of first drawdown – RM5.30 per cycle Statements > 1 year after date of first drawdown – RM10.60 per cycle	
Request for Interest Rate Reduction	None	
Cancellation Fee	If the Facility is cancelled by the Borrower after acceptance of this letter of offer and before the first drawdown of the Facility, the Borrower agrees to pay the Bank a cancellation fee amounting to RM5,000 or actual cost incurred by the Bank, whichever is higher for processing and approving the Facility including but not limited to valuation fees, legal fees, stamp duty for any other charges incidental to the Facility.	
Request for Issuance of Redemption Statement*	RM53 per statement request. One month notice in writing is required.	

<sup>\*</sup>only applicable for SME companies with annual turnover above RM50M (BNM definitions)

- All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
   Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

#### | TRADE SERVICES

* TRANSACTIONS FEES/CHARGES		
1.0	EXPORTS*	
1.1	Bills for Collection (including those under Letter of Credit)	Collection / Handling Commission – 0.10% flat  Minimum – RM50 Maximum – RM150 (Note 1) (maximum RM500 for RM bills)
1.2	Bills under Letter of Credit	Document Checking Fee
	Discrepant documents Non-Discrepant documents	RM106 RM53
1.3	For foreign currency bills settled in foreign currency charges in lieu of exchange will be imposed	(Flat RM50 for Confirmed Letter of Credit)
1.4	Overdue Bills (Note 2)	Penalty: Local bills: BLR plus 1.00% p.a. Foreign bills: COF plus 1.00% p.a. Processing Fee – RM100
1.5	Letter of Credit Confirmation	Confirmation Fee varies from 0.125% per month Minimum – USD106
1.6	Pre-advise of Letter of Credit (Note 3)	Advising Commission – RM20
	Letter of Credit Advising (Note 3)	RM50
	Letter of Credit Amendments (Note 3)	RM50
	Letter of Credit / Amendment Advising for Applicant's Account	USD50
1.7	Transfer of Letter of Credit – full or partial transfer	Commission – 0.125% per month
	Borrowing Trade Customer	Minimum – RM300
	Non-Borrowing Trade Customer	Minimum – RM500

Note: OB - Outward Bills

CBN - Credit Bills Negotiation ECR - Export Credit Refinancing

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## | TRADE SERVICES

TRANSACTIONS		FEES/CHARGES  Borrowing customer commission – min RM150 Non-Borrowing customer commission – RM200	
1.8 Amendment of Transfer of Letter of Credit			
1.9	Assignment of proceeds	Commission - 0.10% per assignment Minimum – RM200	
1.10	Credit Bills Negotiation of non- borrowing customers / other banks' customers where no account is held with SCBMB	Commission – USD300 upfront to be deducted from proceeds	

Note: 1. Only for Foreign Currency Bills 2. Interest above prescribed rate

- 3. For beneficiary's account

<sup>\*</sup>Note: The zero rating provision applies as this service relates to the export of goods overseas

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

#### | TRADE SERVICES

TRAN	NSACTIONS	FEES/CHARGES
2.0	IMPORTS	
2.1	Letter of Credit Issuance	
	a) Sight Irrevocable / Revocal (Note 4)	Commission – 0.10% per month Minimum – RM53
	b) Usance Irrevocable / Revocable (Note 4,5)	Commission – 0.10% per month Minimum – RM53
2.2	Letter of Credit Amendment	
	a) Extension of validity date (Note 4,6)	Commission – 0.10% per month Minimum – RM53
	b) Increase of amount (Note 4,7)	Commission – 0.10% per month Minimum – RM53
	c) Other amendments (Note 8)	Minimum – RM53
2.3	Back to back Letter of Credit Issuance	Commission – 0.10% per month Minimum – RM212
2.4	Back to back Letter of Credit Amendment	Commission – 0.10% per month
2.5	Standby Letter of Credit Issuance Amendment	Commission – 0.125% per month Minimum – RM53

Note: 4. Per month or part thereof for the validity of Letter of Credit

- 5. Per month or part thereof for the validity of Letter of Credit inclusive of the issuance period
- 6. On Letter of Credit value per month or part thereof on the extended period
  7. On Letter of Credit value per month or part thereof on the incremental value of Letter of Credit
- 8. Plus cost of postage or telex

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

#### | TRADE SERVICES

TRANSACTIONS		FEES/CHARGES	
2.6	Negotiation of Import documents received under Letter of Credit:		
	a) Transit interest from date of negotiation to date of payment	Interest (Note 11)	
	b) Drawing against expired Letter of Credit (Note 9)	Commission 0.10% Minimum – RM106	
	c) Drawing in excess of Letter of Credit amount (Note 10)	Commission – 0.10% Minimum – RM106	
	d) Discrepant documents	Commission – Minimum – USD79.50 Local bill – RM106	
2.7	Revolving Letter of Credit – drawing up to original credit amount (Note 12)	Commission – 0.10% per month Minimum – RM53	REMARKS:  If subsequently the total drawings there under exceed the face amount of the Letter of Credit (by reason of this revolving nature the total charge payable shall be calculated upon the total amount of drawings from the date of Letter of Credit issuance to the date of maturity of Letter of
2.8	When reimbursement is made direct to the Letter of Credit negotiating bank (Note 13)	Reimbursement fee (TT payments only) USD31.80	REMARKS: This does not apply if Negotiating Bank is a Standard Chartered office or subsidiary
2.9	Shipping Guarantees:		
	a) Under Letter of Credit (Note 14)	Commission varies from 0.125% Minimum – RM53	
	b) Not under Letter of Credit (Note 14)	Commission – 0.15% per month Minimum – RM132.50	
	c) If Shipping Guarantee is not not return within 3 months	Additional 0.50% per annum of the invoice amount to be collected until date of redemption	

- Note: 9. Per month or part thereof from Letter of Credit expiry date to Letter of Credit drawing date
  - 10. Per month or part thereof from date of last drawing on the excess amount
  - 11. Based on the prevailing interest rate of the bills currency plus margin as stipulated in the facility Letter of Offer
  - 12. Per month or part thereof
  - 13. Flat for foreign currency bills to be charged to the beneficiary
  - 14. Flat of invoice amount

<sup>1.</sup> All fees and charges listed are inclusive of 6% GST effective 1 April 2015.

<sup>2.</sup> Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

#### | TRADE SERVICES

TRANSACTIONS		FEES/CHARGES
2.10	Inward Bills for Collection	Handling Commission – 0.10% Minimum – RM53 Maximum – RM265 (Note 15) Maximum – RM500 for RM bills
2.11	Settlement of Inward Bills for Collection to Remitting Bank	Reimbursement fee (TT payments only) USD31.80 flat or equivalent for other currency to be charged to the drawer
2.12	Second & Subsequent presentation of Inward Bills for Collection	Representation charges – USD26.50 for each presentation plus other expenses incurred
2.13	Dishonoured bills returned to the Remitting Bank	Commission – 0.10%  Minimum – USD26.50 plus accumulated other charges and mail cost  Maximum – USD53 plus accumulated other charges and mail cost
2.14	Protesting of Inward Bills for Collection	Protest Fee – USD106 excludes Legal expenses
2.15	Inward Bills where proceeds are remitted through another bank	Handling Charge – 0.10% flat Minimum – RM53
2.16	Foreign Currency Cheques for collection	Handling Charge – 0.10% flat Minimum – RM53 Maximum – RM265 (Note 15) Maximum – RM530 for RM bills

Note: 15. Foreign currency bills

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

#### | TRADE SERVICES

TRANSACTIONS		FEES/CHARGES
3.0	BANK GUARANTEE (Note 16)	
3.1	Bank Guarantee Issuance	Commission – From 0.125% per month or part thereof, inclusive of any claim period  Minimum – RM53 as per approved letter of acceptance, if secured by collateral
		other than cash margin
3.2	Financial Guarantee including StandbyLC	Commission – From 0.25% per month or part thereof, inclusive of any claim period
		Minimum – RM53 as per approved letter of acceptance, if secured by collateral other than cash margin
3.3	Bank Guarantee Amendment	Commission – From 0.10% per month or part thereof on extension of expiry or increase of amount Minimum – RM53
3.4	Stamping of Bank Guarantee	Stamp Duty – as per regulatory requirements – RM10 flat Travelling charges – Minimum – RM10.60

Note: 16. Inclusive of performance bonds, bid / tender bonds, custom bonds, security bonds, etc.

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **SME BANKING**

## | TRADE SERVICES

TRAN	NSACTIONS		FEES/CHARGES
4.0	INCIDENTALS (IMPORTS & EXP		DRTS)
4.1	Fax charges other than those mentioned in the specific product		Within Malaysia: RM2.12 All other countries: RM5.30
4.2	Courier charges other than those mentioned in the specific		Within Malaysia: RM9.54 – RM15.90 Asian countries: RM21.20 – RM63.60 Other countries: RM21.20 – RM90.10
4.3	Postage (Registered Mail)		Within Malaysia: RM10.60 Other countries: RM21.20
4.4	Telex Charges: i) Full text Letter of Credit / Guarantee ii) Letter of Credit / Guarantee Amendment		Within Malaysia: RM53 Outside Malaysia: RM106 Within Malaysia: RM31.80 Outside Malaysia: RM63.66
4.5	Telex and Swift charges other than those mentioned in the specific products		Within Malaysia: RM15.90 Outside Malaysia: RM37.10
4.6	Tracers on Irregular Bills		RM15.90 flat for each request by customer

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **SME BANKING**

## | TRADE SERVICES

Standard Cut Off Time for Trade	Operations, Malaysia (Effe	ective From: January 2015)
EXPORT SERVICES	Over the counter	Straight2Bank
Export Bills for Collection - Documents against Acceptance - Documents against Payment	3:00p.m.	Not available
Export Bills under Letter of Credit - Presentation - Negotiation - Discounting	2:00p.m.	Not available
Export Bills under Letter of Credit (where doc have already checked/despatched) - Discounting	4:00p.m.	Not available
Export LC Confirmation	3:00p.m.	Not available
Export LC Advising	5:00p.m.	5:00p.m.
Same day credit of incoming export proceeds	3:00p.m.	3:00p.m.
Export Invoice Financing	3:00p.m.	3:00p.m.
Banker Acceptances - Sales / Export	3:00p.m.	Not available
Vendor Prepay (VPP)	Not available	3:00p.m.
Receivable Services (RS)	3:00p.m.	3:00p.m.
IMPORT SERVICES	Over the counter	Straight2Bank
Import Letters of Credit (LC) - Issuance - Amendment	3:00p.m.	5:00p.m.
Import Bills for Collection - Documents against Acceptance - Documents against Payment	4:00p.m.	Not available
Import Bills under LC	4:00p.m.	Not available
Settlement of Import Bills	3:00p.m.	3:00p.m.
Import Invoice Financing	3:00p.m.	3:00p.m.
Banker Acceptances - Purchase / Import	3:00p.m.	Not available
FINANCING	Over the counter	Straight2Bank
Interbank Transfer (IBT/Rentas) Telegraphic Transfer (Foreign Currency) Book Transfer (SCB account) (Saadiq Commodity Murabahah' TAT is next day if received within cut off)	12:00p.m. 2:00p.m. 3:00p.m.	12:00p.m. 2:00p.m. 5:00p.m.
Export Credit Refinancing	10:00a.m.	Not available
OTHER SERVICES	Over the counter	Straight2Bank
Bank Guarantee * Standard Formats - Issuance - Amendment	3:00p.m.	5:00p.m.
Bank Guarantee * Non - Standard Formats - Issuance - Amendment	1.00p.m.	2.00p.m.
Shipping Guarantee *	3:00p.m.	Not available
Bill of Lading endorsement	3:00p.m.	Not available
NOTE:		
Same day turnaround time commitment on client's instruction, credit limits if any		
For Non-standard Bank Guarantee forms clearance of format by compliance/client		pplicable subject to
<ul> <li>3) * Where stamping is required</li> <li>- over the counter collection at MSC is a</li> <li>- courier will be on T+1 for following day</li> </ul>		

- All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
   Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **SME BANKING CURRENT ACCOUNT**

| BASIC CURRENT ACCOUNT | BUSINESSONE ACCOUNT | BUSINESS\$AVER ACCOUNT

TRANSACTIONS	FEES/CHARGES			
Minimum Deposit to Open	Basic Current Account RM500			
	BusinessOne Account RM5,000			
	Business JustOne Accou RM5,000	nt		
	Business\$aver Account RM100,000			
Service Fee		RM10.60 is levied on accou w RM1,000 from 1 Jan to 3 cilities.		
ATM/ Debit Card Fees & Minimum Number of Transactions Interest Payable	Basic Current Account Free of charge for initial iss Interest is payable upon ma	uance of ATM/ Debit Card vaturity of Fixed Deposits.	vith unlim	ited ATM access.
Interest Payable	Interest is payable upon maturity of Fixed Deposits			
	No Annual Fees			
		unt and Business\$aver Acco Debit Card with unlimited AT		S.
Issuance of Cheque Book	RM7.50 (RM0.15 stamp du	ty per cheque leaf)		
Postage and Delivery	By Courier Mail  1 – 4 cheque books 5 – 7 cheque books 8 – 10 cheque books > 10 cheque books	Peninsular Malaysia RM5.30 RM6.36 RM12.72 RM15.90	East RM8 RM9 RM1 RM2	.54 3.78
Dormant Account	Current Accounts with no transactions for 1 year (12 months) will be considered as dormant. Any dormant account with a balance of RM10 and below will be deducted by the Bank as dormant fee and the account will be closed. For accounts having a balance of more than RM10, a dormant fee charge of RM10.60 per annum will apply until the remaining balances are sent to unclaimed monies as per Unclaimed Monies Act 1965			
Other Fees and Charges	a) Replacement of ATM/ Do			RM8
	b) Early account closure wi	thin 3 months		RM20
	withdrawal made by a Star the ATMs of HSBC Bank	arged for every successfundard Chartered account how Malaysia Berhad, OCBC nited Overseas Bank (Ma	lder at Bank	RM1.00

- All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
   Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **SME BANKING CURRENT ACCOUNT**

| BASIC CURRENT ACCOUNT | BUSINESSONE ACCOUNT | BUSINESS\$AVER ACCOUNT

POSINESSAVER	ACCOUNT	,
	d) Processing fee for every cheque issued	RM0.53 (effective
		from 2 January2015)
	Over the counter cash withdrawal and deposit below RM6,000 (exclude Basic Current Account)	RM5.30 per transaction
TRANSACTIONS	FEES/CHARGES	
Additional / Extra Service	Additional / Extra Service    Cash / Cheque Deposits	
	Stop-Payment Instruction a) Cheques are in a continuous series – RM21.20 per instruction b) Cheques are not in a continuous series – RM21.20 per cheque c) Instruction is accompanied with a police report – RM10.60 per instruction d) Due to insufficient funds – RM159 per cheque	
	Cheque Returned  a) Due to the cheque being post dated – RM10.60 on payee's account	

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **SME BANKING FIXED DEPOSIT ACCOUNT**

## | FIXED DEPOSIT

TRANSACTIONS	FEES/CHARGES
Interest Payable	Interest is payable upon maturity of Fixed Deposits (for tenures of 1 – 12 months)
	Interest is payable on a half yearly basis (for tenures of more than 12 months)
Minimum Deposit	RM5,000 for tenures of 1 month
	RM1,000 for tenures above 1 month
Tenures	Flexible tenures of 1, 3, 6, 9, 12, 15, 18, 21 months and 2, 3, 4 & 5 years
Currencies Accepted	MYR only
Premature Upliftment Conditions	1. Fixed Deposits of 1 – 3 months tenures: no interest will be paid 2. Fixed Deposits of more than 3 months tenures:    If we lifted before completing of 3 months are interest will be paid.
	<ul> <li>If uplifted before completion of 3 months, no interest will be paid</li> <li>If uplifted after completion of 3 months, interest at ½ the contracted rate will be paid for each completed month</li> </ul>
Partial Upliftment	<ol> <li>Where the Fixed Deposit has not completed minimum of 3 months, no interest will be paid on the partially uplifted amount</li> <li>Where the Fixed Deposit has completed minimum of 3 months, interest at ½ the contracted rate will be paid on the partially uplifted amount, for each completed month</li> <li>Interest will continue to be paid on the remaining portion of the Fixed Deposit as originally contracted</li> </ol>

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **SME BANKING FIXED DEPOSIT ACCOUNT**

## | FOREIGN CURRENCY CALL ACCOUNT

TRANSACTIONS	FEES/CHARGES
Interest Payable	Interest is calculated on a daily basis and payable monthly or upon closure of the account. Balances falling below the required minimum balances will not attract any interest.
	Interest may not be payable for all currencies and is quoted solely at the bank discretion and is subject to foreign exchange market conditions.
Minimum Deposit To Open	USD10,000 equivalent
Fee	A fee of USD10.60 is charged for all accounts whose balances fall below the USD10,000 equivalent on a monthly basis
Currencies Accepted	USD, AUD, NZD, EUR, GBP, SGD, JPY, HKD, CAD, CHF &RMB
Telegraphic Transfer	TT Charges to and from a Foreign Currency Deposits Account will apply accordingly. GST of 6% is applicable. For details please refer to Branch Services – Outward Remittances

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

# **FIXED DEPOSIT ACCOUNT**

## | FOREIGN CURRENCY FIXED DEPOSIT

TRANSACTIONS	FEES/CHARGES
Minimum Deposit To Open	USD10,000 equivalent
Tenures	Flexible tenures ranging of 1 week, 2 weeks, 1 month, 2 months, 3 months, 6 months and 12 months
Currencies Accepted	USD, AUD, NZD, EUR, GBP, SGD, JPY, HKD, CAD & CHF
Premature Upliftment Conditions	No partial upliftment is allowed Any early upliftment is subjected to penalty charges as below:  Total Penalty = Interest Accrued + Replacement Cost
	Note: Replacement Cost = (Current Market Day Rate – Contract Rate) x Remaining Days to Maturity  The Replacement Cost can be zero if the Current Market Rate at the date of the premature upliftment is less than the deposit Contract Rate
Telegraphic Transfer	TT Charges to and from a Foreign Currency Deposits Account will apply accordingly. GST of 6% is applicable. For details please refer to Branch Services – Outward Remittances

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## | PREMIUM SERVICE

TRANSACTIONS	FEES/CHARGES
Cash Management Reports (Current Account & Fixed Deposit)	Daily Reports – RM212 per month per customer Weekly/Monthly Reports – RM159 per month per customer
Trade Reports	Daily Reports – RM212 per month per customer Weekly/Monthly Reports – RM159 per month per customer
Cash + Trade + Foreign Exchange Reports	Daily Reports – RM318 per month per customer Weekly/Monthly Reports – RM265 per month per customer
Courier Service	RM106 per month per customer
Stamp Duty on Letter of Indemnity for Trade Services, Outward Telegraphic Transfer and RENTAS	RM10
Stamp Duty on Indemnity for SME Investment Products	RM10

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## **SME BANKING**

## | Straight2Bank ONLINE BANKING SERVICE

TRANSACTIONS	FEES/CHARGES
One off setup fees	Waived
Monthly Maintenance Fees	Waived
Vasco Token	Waived
Telegraphic Transfer	RM21.20 per transaction (if from MYR account) USD15.90 or equivalent per transaction from SGD Account USD26.50 or equivalent per transaction (if from Foreign Currency Deposits Account)
Real time gross settlement (RTGS) / RENTAS payment / Local Bank Transfer	Inward: Free Outward: RM2.12 per transaction
Direct Credit / Interbank GIRO	Waived
SCB Book Transfer	Waived
Local Bank Cheque	RM2.12 + courier charges*
International Bank Cheque	RM2.12 per item (if from MYR account) + courier charges* USD2.12 or equivalent per item (if from Foreign Currency Deposits Account) + courier charges*
Payroll	RM0.11 per transaction
Courier Service (Daily pick-up – optional)	RM106 per month

<sup>\*</sup>RM5 courier delivery within West Malaysia RM10 courier delivery within East Malaysia Courier delivery to overseas depends on country of receipt

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

### | INWARD REMITTANCES

TRANSACTIONS		FEES/CHARGES
1.0	INWARD REMITTANCES	
1.1	Inward TT payments/Mails/Transfer/ Payment Orders/Bills Payable/Demand Drafts	
	a) In Other Foreign Curren     i) Credit to account with     SCBMB	
	ii) Credit to account wit other banks	Commission – RM10.60
	b) Pay by Cashier's Order (account with other bank	Commission – RM10.60
	c) Pay on application & identification	Commission – RM21.20
	d) Credit Foreign Deposits Account	USD21.20 (or equivalent) plus stamp duty/postages, telephone and cable charges where applicable
1.2	Encashment of Interbranch Standard Chartered Chequ (Personal Cheques)	es
	a) Malaysian Cheques	No charge
	b) Singapore/Brunei (Inter-zone for Personal Account)	1% of cheque amount (minimum – RM31.80) plus stamp duty RM0.15 and phone call charges
	c) By Counter Cash Withou Voucher on Personal C Account	
1.3	Purchase of Foreign Curre Cheques Clean Bills/Cheques/Pension Warrant/Divident Warrant/Internal Postal/Mo Order	stamp duty/correspondent bank's charges, if any

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## | INWARD REMITTANCES

TRANSACTIONS		FEES/CHARGES
1.4	Foreign Currency Cheques sent for Collection	Commission – 0.1% on cheque amount (minimum – RM53, maximum – RM212) plus stamp duty/correspondent bank's charges
1.5	Cheques sent as Bills for Collection from Singapore	0.2% on cheque amount plus correspondent bank's charges (minimum – RM21.20)

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## | OUTWARD REMITTANCES

TRANSACTIONS FEES/		FEES/CHARGES
2.0	OUTWARD REMITTANCES	
2.1	CASHIER'S ORDER	
	a) Issuance	
	i) Amount over RM10,000	Commission – RM2.12 per item plus RM0.50 stamp duty
	ii) Amount less than RM10,000	Commission – RM5.30 per item plus RM0.50 stamp duty
	b) Cancellation / Repurchase of Cashier's Order from applicant	
	i) Amount over RM10,000	Commission – RM2.12 per cashier's order refunded
	ii) Amount less than RM10,000	Commission – RM5.30 per cashier's order refunded
2.2	Demand Drafts in Foreign Currencies	
	a) Issuance	Commission – RM2.12
	i) RM equivalent up to RM5,000	
	ii) RM equivalent above RM5,000	No charge
	iii) Draft in EURO	Commission RM2.12 if amount is equivalent to RM5,000 and below. Additional charge of EUR3 per draft for all amounts.
	iv) Draft In AUD	No charge
	b) Amendments	Commission – RM10.60
	c) Refunds / Cancellation	Commission – RM21.20
	d) Stop Payment for Lost Draft	Cable cost to destination country of drawee bank
2.3	Draft issued in Bangladeshi Taka, Pakistani Rupee, Indonesian Rupiah and Philippine Pesos	
	a) Issuance of Demand Drafts in Ta (BDT)	ıka
	i) RM equivalent up to RM5,000	Commission – RM6.36 (consisting of RM2.12 fee plus RM to account for the clearing charges of BDT50 and the 15% VAT)
	ii) RM equivalent above RM5,000	Commission – RM4.24 (Bangladesh clearing charges and VAT)
	b) Issuance of Demand Drafts in Pakistani Rupee, Indonesian Rupiah and Philippine Pesos	
	i) RM equivalent up to RM5,000	Commission – RM6.36 (consisting of RM2.12 fee plus RM4.24 to account for the clearing charges of BDT50 and
	ii)RM equivalent above RM5,000	
		Commission – RM4.24 (Bangladesh clearing charges and VAT)

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

c) Amendments	Commission – RM10.60
d) Refunds/Cancellation	Commission – RM21.20
e) Stop Payment for Lost Draft	Cable cost to drawee bank plus RM15.40 Additional commission of RM37.10 for Dhaka draft

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## | OUTWARD REMITTANCES

TRANSACTIONS		FEES/CHARGES	
2.4	Outward TT in RM a) Outward RENTAS (RM10,000 and above) b) Interbank GIRO payment (below RM10,000)	RM5.30 per transaction RM0.53 per transaction	
2.5	Outward TT in Currency of Destination Country		
	ASEAN Countries	Cable – RM26.10 Commission – RM10.60 if amount equivalent to RM5,000 and below	
	All other countries, except USA (Refer to 2.7 & 2.8 for USD)	Cable – RM31.80 Commission – RM10.60 if amount equivalent to RM5,000 and below	
	TT to Australia	Cable – RM31.80 Commission – RM10.60 if amount equivalent to RM5,000 and below. Additional commission charge of RM15.90 for Australian Government. Service Tax for all amounts	
	TT in EURO currency	Cable – RM31.80 Commission – RM10.60 if amount equivalent to RM5,000 and below. Additional commission of EUR21.20for all amounts	
	TT to Bangladesh in BDT	Cable – RM31.80 Commission – RM31.80 if amount equivalent to RM5,000 and below	
2.6	Outward TT in USD To New York	Cable – RM37.10 Commission – RM10.60 if amount equivalent to RM5,000 and below	
2.7	Outward TT in USD to 3 <sup>rd</sup> party country	2 cable charges depending on country  Commission – RM10.60 if amount equivalent to RM5,000 and below	
2.8	Outward TT in Third Party Currencies Other than in USD	Cable charge to destination country of beneficiary Bank plus applicable cable charge to country of currency origin.  Commission – RM10.60 if amount equivalent to RM5,000 and below	
2.9	Debit Foreign Currency Deposits Account	USD42.40 (or equivalent) plus cable charges	

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## | SAFE DEPOSIT LOCKER

BRANCH LOCATION	MEASUREMENT	ANNUAL RENTAL FEE (effective 1/3/2008)	REVISED ANNUAL RENTAL FEES (effective 22/11/2013)
KL Main Branch	4in x 5in x 21in	RM116.60	RM143.10
	4in x 8in x 21in	RM159	RM190.80
	8in x 8in x 21in	RM212	RM265
	8in x 16in x 21in	RM318	RM397.50
	16in x 16in x 21in	RM424	RM530
KL Main Branch	(Cupboards) Top 17in x 30in x 21in Middle 25in x 30in x 21in Bottom 34in x 30in x 21in  4in x 6in x 20in 5in x 5in x 20in 4in x 13in x 20in 7in x 13in x 20in 12in x 13in x 20in 16in x 13in x 20in	RM556.50 RM636 RM874.50 RM116.60 RM116.60 RM212 RM318 RM424 RM424	RM689 RM795 RM1303.80 RM143.10 RM143.10 RM265 RM397.50 RM530 RM530
Petaling Jaya	5in x 5in x 20in	RM116.60	RM143.10
	3in x 10in x 20in	RM159	RM190.80
	5in x 10in x 20in	RM212	RM265
	10in x 10in x 20in	RM318	RM397.50
	16.5in x 16.5in x 20in	RM349.80	RM434.60
Kota Kinabalu	3in x 5in x 21in	RM116.60	RM143.10
	4in x 8in x 22in	RM212	RM265
	4.7in x 10in x 22in	RM233.20	RM286.20
	8in x 8in x 22in	RM318	RM397.50
	10in x 10in x 22in	RM371	RM450.50
	8in x 16in x 22in	RM436.72	RM530
Kuching	3in x 5in x 21in	RM116.60	RM143.10
	5in x 5in x 21in	RM132.50	RM159
	3in x 10in x 21in	RM159	RM190.80
	5in x 10in x 21in	RM212	RM265
	10in x 10in x 21in	RM318	RM397.50
Sandakan	4in x 5in x 21in	RM116.60	RM143.10
	4in x 8in x 21in	RM159	RM190.80
	10in x 3in x 21in	RM159	RM190.80
	8in x 8in x 21in	RM212	RM265
	8in x 16in x 21in	RM318	RM397.50
Tawau	3in x 5in x 18in	RM116.60	RM143.10
	3in x 10in x 18in	RM159	RM190.80
	5in x 10in x 18in	RM212	RM265
	10in x 10in x 18in	RM318	RM397.50

<sup>\*</sup>Basic Insurance Coverage is limited to RM10,000 per locker

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## | OTHERS

TRANSACTIONS	FEES/CHARGES	
Document Request	a) Banker's Report – RM26.50 b) Letter of Reference – RM26.50 c) Auditor's Confirmation – RM53 d)Special Statement Reprints i. RM10.60 per statement (for reprints within one year from statement date) ii. RM26.50 per statement (for reprints more than one year after statement date)	
Service Fee a) Priority Banking	a) A monthly service fee of RM106 will be imposed if the account balance (deposits and/or investments) falls below RM250,000 or if the balances of housing loan amount falls below RM850,000	
b) Preferred Banking	b) A monthly service fee of RM53 will be imposed if the account balance (deposits and/or investments) falls below RM72,000 or if the balances of housing loan amount falls below RM400,000	
MIDF/MIH Cashier's Order a) Issuance	Commission – RM2.12 per item (plus stamp duty of RM0.50)	
b) Issuance of Cashier's Order for amount less than RM10,000	Commission - RM5.30 per item (plus stamp duty of RM0.50)	
c) Issuance to Priority Banking	Limited to 10 cashier's order per customer. No commission, stamp duty customer RM0.15 per cashier's order. Above 10 cashier's order, charges are the same as GMM	
d) Cancellation / Refund		
e) Stop payment for lost Bank	RM2.12 per cashier's order / RM5.30 per cashier's order for amount less than RM10,000	
Draft (Demand Draft in Foreign Currency)	Cable cost to destination country of drawee bank + RM15.90 for handling fee	
f) Refund/Cancellation of Cashier's Order	RM2.12 per cashier's order / RM5.30 per Cashier's Order for amount less than RM10,000	
g) Replacement of lost Cashier's Order	RM5.30 per Cashier's Order (plus stamp duty of RM0.50)	
h) Cheque encashment (For non-Standard Chartered account holders)	RM2.12 per cheque	
Encashment Facility	RM106 per year per Instruction setup (collected upfront)	

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## | OTHERS

TRANSACTIONS	FEES/CHARGES		
Exchange Rate used for foreign currency transaction			
a) Priority Banking customers	"C" Rate from RDS for amount up to RM500,000 equivalent. If amount exceeds RM500,000, rate to be quoted by dealers		
b) General and SME     Non-account holder     transaction	"A" Rate from RDS for amount up to RM500,000, rate to be quoted by dealers		
c) General and SME account holders	"B" Rate from RDS for amount up to RM500,000 equivalent. If amount exceeds RM500,000, rate to be quoted by dealers		
d) Corporate customers	"B" Rate from RDS for amount up to RM150,00 equivalent. If amount exceeds RM150,000, rate to be quoted by dealers		
Rental of Safe Deposit Boxes by Priority Banking customers	50% discount on the published rate		
Local fund transfer (Outward Funds Transfer)	Transfer Via Savings / Current Account	Service Fee	
	Online Banking (via IBG)	Free (effective 2 May 2013)	
	Online Banking (via IBFT instant fund transfer)	Free (effective 6 Oct 2014)	
	Over the Teller Counter (OTC) (via IBG)	RM0.53 per transaction Service fee is charged for every successful transaction	
	ATM (via MEPS IBFT instant fund transfer)		
	i) SCB debit card on MEPS ATM	RM0.53	
	ii) SCB debit card on SCB ATM	RM0.32	
		Service fee is charged for every successful transaction	
Cheque Image Retrieval Services	<ul> <li>a) Where the retrieval does not involve the service of the Bank's external vendor – RM11.66</li> <li>b) Where the retrieval involves the service of the Bank's external vendor – RM31.80</li> </ul>		

All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
 Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.

## **Branch Directory**

### Standard Chartered Bank Malaysia Berhad offering Saadiq products and services

#### **Alor Setar**

55, Lot 5 & 5A, Bangunan EMUM, Jalan Gangsa Kawasan Perusahaan Mergong 2 05150 Alor Setar Kedah Darul Aman

#### **Batu Pahat**

7, Jalan Kundang Taman Bukit Pasir 83000 Batu Pahat Johor Darul Takzim

#### **Bintulu**

89, Keppel Road 97000 Bintulu Sarawak

#### **Bukit Tengah (Prai)**

1816, Lengkok Perusahaan Maju Bukit Tengah 13600 Seberang Prai, Penang

#### **Butterworth**

Level 1, NB Tower 1 5050, Jalan Bagan Luar 12000 Butterworth, Penang

#### **Damansara Utama**

18-22, Jalan SS 21/39 Damansara Utama 47400 Petaling Jaya Selangor Darul Ehsan

#### lpoh

21-27, Jalan Dato Maharaja Lela, 30000 Ipoh, Perak Darul Ridzuan

### Jalan Ipoh

33-35, Jalan Ipoh 51200 Kuala Lumpur

#### Jalan Sultan Ismail

No. 36 Jalan Sultan Ismail 50250 Kuala Lumpur

#### Johor Bahru

24-26, Jalan Harimau Tarum Taman Century 80250 Johor Bahru Johor Darul Takzim

#### Kajang

36 & 37, Jalan Prima Saujana 1/1A Taman Prima Saujana Seksyen 1, 43000 Kajang Selangor Darul Ehsan

#### **Kepong**

49 & 51, Ground Floor Jalan Metro Perdana Barat 1 Taman Usahawan, Kepong 52000 Kuala Lumpur

#### **Klang**

11, 15 & 17, Jalan Kepayang 41050 Klang Selangor Darul Ehsan

### Kota Damansara

2-1, 2-2, 2-3, 2-3A & 2A-1 Jalan PJU 5/17, Dataran Sunway Kota Damansara, 47800 Petaling Jaya Selangor Darul Ehsan

### Kota Kinabalu

20, Jalan Haji Saman 88000 Kota Kinabalu Sabah

#### Kuantan

1-3, Jalan Haji Abdul Aziz 25000 Kuantan Pahang Darul Makmur

### **Kuching**

Wisma Bukit Mata Kuching Jalan TAR 93100 Kuching Sarawak

#### Melaka

671 & 672, Jalan Melaka Raya 8 Taman Melaka Raya 75000 Melaka

#### Miri

1383 & 1384, Block 10 Centre Point Phase II Jalan Kubu, 98000 Miri, Sarawak

#### **Penang**

2, Lebuh Pantai 10300 Penang

### **Petaling Jaya**

30-36, Jalan 52/4 46200 Petaling Jaya Selangor Darul Ehsan

#### **Port Dickson**

61, Jalan Baru 71000 Port Dickson Negeri Sembilan Darul Khusus

### **Puchong**

30 & 32, Jalan Puteri 1/2 Bandar Puteri Puchong 47100 Puchong Selangor Darul Ehsan

#### Sandakan

Jalan Pelabuhan 90000 Sandakan, Sabah

#### Seremban

127A & 128 Jalan Dato Bandar Tunggal S 00007 e nabmer Negeri Sembilan Darul Khusus

#### Sibu

Jalan Tukang Besi 96000 Sibu Sarawak

#### **Sitiawan**

16-20, Jalan Lumut 32000 Sitiawan Perak Darul Ridzuan

#### **Subang Jaya**

1, Jalan USJ 10/1F 47620 UEP Subang Jaya Selangor Darul Ehsan

#### **Taiping**

25, Jalan Pasar 34000 Taiping Perak Darul Ridzuan

### **Taman Molek**

86 & 88, Jalan Molek 2/2 Taman Molek 81100 Johor Bahru Johor Darul Takzim

#### Tawau

518, Jalan Habib Hussin 91000 Tawau, Sabah

### Standard Chartered Saadiq Berhad Financial Centres

### **Ampang Point**

44, Jalan Mamanda 9, Ampang Point, 68000 Selangor Darul Ehsan.

### **Bukit Tinggi**

A-G-2 Ground Floor South Tower (Tower A) BBT One, The Towers Lebuh Batu Nilam 1 Bandar Bukit Tinggi 41200 Klang

#### **Bangsar**

44 & 44A, Jalan Telawi 5, Bangsar Baru, 59100 Kuala Lumpur

### Shah Alam

No. G15, Blok 3, No. 7 Persiaran Sukan Laman Seri Business Park Seksyen 13, 40100 Shah Alam Selangor Darul Ehsan

#### Nusa Bestari

No.1, Jalan Bestari 8/2, Taman Nusa Bestari, 81300 Skudai, Johor Bahru

### **Taman Connaught**

140, Jalan Cerdas, Taman Connaught Cheras 56000 Kuala Lumpur

### Taman Tun Dr Ismail

50, 52 & 54 Jalan Burhanuddin Helmi Taman Tun Dr Ismail 60000 Kuala Lumpur

## Customer Service 1300 888 888

- 1. All fees and charges listed are inclusive of 6% GST effective 1 April 2015.
- 2. Certain services qualify as zero-rated if it falls under the 2<sup>nd</sup> schedule of the GST (Zero-Rated Supplies) Order 2014.