

Standard Chartered Bank Malaysia Berhad (Incorporated in Malaysia) and its subsidiaries

Financial statements for the three months ended 31 March 2017

Domiciled in Malaysia Registered office/Principal place of business Level 16, Menara Standard Chartered No. 30, Jalan Sultan Ismail 50250 Kuala Lumpur

(Incorporated in Malaysia) **AND ITS SUBSIDIARIES**

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2017

		Gro	bup	Bank		
	Note	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000	
Assets	11010					
Cash and short term funds		5,553,218	6,500,523	4,175,483	5,345,827	
Deposits and placements with banks		, ,	, ,	, ,	, ,	
and other financial institutions		-	1,278,509	3,652,150	5,507,040	
Securities purchased under resale						
agreements		214,759	109,778	214,759	109,778	
Financial assets held for trading	10	3,677,291	1,582,445	3,677,291	1,582,445	
Investment securities available-for-sale	11	4,645,079	2,813,353	4,545,179	2,713,777	
Loans, advances and financing	12	27,669,460	29,027,623	21,839,893	22,427,136	
Derivative financial assets		3,307,362	4,437,138	3,314,065	4,485,347	
Other assets	14	1,696,557	404,157	2,127,329	874,590	
Current tax assets		44,139	72,381	40,539	67,674	
Statutory deposits with Bank Negara		004.070	750 000	400.000	007450	
Malaysia	15	624,072	750,302	483,399	607,152	
Investments in subsidiaries		-	-	411,522	411,522	
Property, plant and equipment Deferred tax assets		55,944	60,327 57,210	55,826	60,176	
Total assets	_	48,622 47,536,503	57,319 47,093,855	44,820 44,582,255	51,432 44,243,896	
Total assets	=	47,530,503	47,093,655	44,302,235	44,243,090	
Liabilities						
Deposits from customers	16	32,937,301	31,530,426	30,359,573	29,136,849	
Investment account of customers	10	771,125	668,677		20,100,040	
Deposits and placements of banks		771,125	000,077			
and other financial institutions	17	2,017,027	3,810,994	1,942,071	3,749,974	
Derivative financial liabilities		3,298,353	4,056,364	3,296,487	4,091,140	
Other liabilities	18	2,884,521	1,509,139	3,558,202	1,937,328	
Subordinated debts	-	1,000,000	1,000,000	1,000,000	1,000,000	
Total liabilities		42,908,327	42,575,600	40,156,333	39,915,291	
		<u> </u>	<u> </u>	<u> </u>	<u> </u>	
Equity						
Share capital		163,000	163,000	163,000	163,000	
Reserves		4,465,176	4,355,255	4,262,922	4,165,605	
Total equity attributable to owner						
of the Bank		4,628,176	4,518,255	4,425,922	4,328,605	
Total liabilities and equity		47,536,503	47,093,855	44,582,255	44,243,896	
Commitments and continuous is a		174 171 004	170 001 105	176 455 405	170 704 204	
Commitments and contingencies	26 _	174,171,334	178,001,105	176,455,425	179,724,304	

(Incorporated in Malaysia) AND ITS SUBSIDIARIES

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF COMPREHENSIVE INCOME FOR THE 1ST QUARTER AND THREE MONTHS ENDED 31 MARCH 2017

		Group					
		1st Quarte	er ended	Three mon	ths ended		
		31 March	31 March	31 March	31 March		
	Note	2017 RM'000	2016 RM'000	2017 RM'000	2016 RM'000		
Internet income	20	361,164	372,834	361,164	372,834		
Interest income Interest expense	20 21	(155,848)	(174,053)	(155,848)	372,834 (174,053)		
Net interest income	—	205,316	198,781	205,316	198,781		
Net income from Islamic Banking operations	22	82,089	90,965	82,089	90,965		
	_	287,405	289,746	287,405	289,746		
Other operating income	23	116,954	194,662	116,954	194,662		
Total net income	_	404,359	484,408	404,359	484,408		
Other operating expenses	24	(273,872)	(239,988)	(273,872)	(239,988)		
Operating profit		130,487	244,420	130,487	244,420		
Provisions for loans, advances and financing	25	19,589	(33,404)	19,589	(33,404)		
Profit before taxation		150,076	211,016	150,076	211,016		
Tax expense Profit for the period	_	(38,445)	(51,706) 159,310	(38,445) 111,631	(51,706) 159,310		
From for the period	=	111,031	159,510	111,031	159,310		
Other comprehensive (expense)/income,							
net of income tax							
Items that may be reclassified subsequently to profit or loss							
Fair value reserve (investment securities							
available-for-sale):-		(4, 2, 2, 2)		(1.000)			
Net changes in fair value Net amount transferred to profit or loss		(1,263) (807)	4,340 (5,376)	(1,263) (807)	4,340 (5,376)		
Cash flow hedges:-		(007)	(3,070)	(007)	(0,070)		
Effective portion of changes in fair value		358	752	358	752		
Net amount transferred to profit or loss	_	2	1	2	1		
Other comprehensive expense		(1 710)	(000)	(1 710)	(000)		
for the period, net of income tax	_	(1,710)	(283)	(1,710)	(283)		
Total comprehensive income for the period	=	109,921	159,027	109,921	159,027		
Profit attributable to:		111 001	450.040	111 001	450.040		
Owner of the Bank	=	111,631	159,310	111,631	159,310		
Total comprehensive income attributable to:							
Owner of the Bank	=	109,921	159,027	109,921	159,027		

(Incorporated in Malaysia) AND ITS SUBSIDIARIES

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED STATEMENTS OF COMPREHENSIVE INCOME FOR THE 1ST QUARTER AND THREE MONTHS ENDED 31 MARCH 2017

			Ban	ık	
		1st Quarte	er ended	Three mon	ths ended
		31 March	31 March	31 March	31 March
		2017	2016	2017	2016
	Note	RM'000	RM'000	RM'000	RM'000
Interest income	20	392,772	413,692	392,772	413,692
Interest expense	21	(155,848)	(174,053)	(155,848)	(174,053)
Net interest income		236,924	239,639	236,924	239,639
Other operating income	23	141,062	214,907	141,062	214,907
Total net income		377,986	454,546	377,986	454,546
Other operating expenses	24	(264,102)	(225,211)	(264,102)	(225,211)
Operating profit		113,884	229,335	113,884	229,335
Provisions for loans, advances and financing	25	19,790	(28,548)	19,790	(28,548)
Profit before taxation		133,674	200,787	133,674	200,787
Tax expense		(34,373)	(49,183)	(34,373)	(49,183)
Profit for the period	_	99,301	151,604	99,301	151,604
Other comprehensive (expense)/income, net of income tax					
Item that may be reclassified subsequently					
to profit or loss					
Fair value reserve (investment securities					
available-for-sale):-		(1 507)	E 620	(1 507)	F 620
Net changes in fair value		(1,537)	5,639	(1,537)	5,639
Net amount transferred to profit or loss Cash flow hedges:-		(807)	(5,376)	(807)	(5,376)
Effective portion of changes in fair value		358	752	358	752
Net amount transferred to profit or loss		2	1	2	1
Other comprehensive (expense)/income for the	, –				
period, net of income tax		(1,984)	1,016	(1,984)	1,016
Total comprehensive income for the period	_	97,317	152,620	97,317	152,620
	_				

STANDARD CHARTERED BANK MALAYSIA BERHAD (Incorporated in Malaysia)

AND ITS SUBSIDIARIES

CONDENSED INTERIM FINANCIAL STATEMENTS STATEMENTS OF CHANGES IN EQUITY FOR THE THREE MONTHS ENDED 31 MARCH 2017

	← Attributable to owner of the Bank →									
	Non-Distributable Reserves					Distributable Reserves				
GROUP	Share capital RM'000	Share premium RM'000	Statutory reserves RM'000	Regulatory reserves RM'000	Capital redemption reserves RM'000	AFS reserves RM'000	Cash flow hedge reserves RM'000	Retained profits RM'000	Total equity RM'000	
At 1 January 2017	163,000	717,000	265,750	260,000	190	(4,419)	(3,051)	3,119,785	4,518,255	
Fair value reserve (investment securities available-for-sale):- Net changes in fair value Net amount transferred to profit or loss	-	-	-	-	-	(1,263) (807)	-	-	(1,263) (807)	
Cash flow hedges:- Effective portion of changes in fair value Net amount transferred to profit or loss	-	-	-	-	-	-	358 2	-	358 2	
Total other comprehensive (expense)/income for the period	- -	_	-	_	-	(2,070)	360	-	(1,710)	
Profit for the period	-	-	-	-	-	-	-	111,631	111,631	
Total comprehensive (expense)/income for the period	-	-	-	-	-	(2,070)	360	111,631	109,921	
At 31 March 2017	163,000	717,000	265,750	260,000	190	(6,489)	(2,691)	3,231,416	4,628,176	

STANDARD CHARTERED BANK MALAYSIA BERHAD (Incorporated in Malaysia) AND ITS SUBSIDIARIES CONDENSED INTERIM FINANCIAL STATEMENTS STATEMENTS OF CHANGES IN EQUITY

FOR THE THREE MONTHS ENDED 31 MARCH 2017

	← Attributable to owner of the Bank →								
		•	— I	Non-Distributable Reserves				Distributable Reserves	
GROUP	Share capital RM'000	Share premium RM'000	Statutory reserves RM'000	Regulatory reserves RM'000	Capital redemption reserves RM'000	AFS reserves RM'000	Cash flow hedge reserves RM'000	Retained profits RM'000	Total equity RM'000
At 1 January 2016	163,000	717,000	265,750	260,000	190	8,828	(5,789)	2,817,933	4,226,912
Fair value reserve (investment securities available-for-sale):- Net changes in fair value Net amount transferred to profit or loss	-	-	-	-	-	4,340 (5,376)	-	-	4,340 (5,376)
Cash flow hedges:- Effective portion of changes in fair value Net amount transferred to profit or loss Actuarial gains from defined benefit plan		- -	- -	- -	- - -	-	752 1 -	- - -	752 1 -
Total other comprehensive (expense)/ income for the period	-	-	-	-	-	(1,036)	753	-	(283)
Profit for the period	-	-	-	-	-	-	-	159,310	159,310
Total comprehensive (expense)/income for the period	-	-	-	-	-	(1,036)	753	159,310	159,027
At 31 March 2016	163,000	717,000	265,750	260,000	190	7,792	(5,036)	2,977,243	4,385,939

CONDENSED INTERIM FINANCIAL STATEMENTS STATEMENTS OF CHANGES IN EQUITY FOR THE THREE MONTHS ENDED 31 MARCH 2017

	Non-Distributable Reserves					Distributable Reserves				
BANK	Share capital RM'000	Share premium RM'000	Statutory reserves RM'000	Regulatory reserves RM'000	Capital redemption reserves RM'000	AFS reserves RM'000	Cash flow hedge reserves RM'000	Retained profits RM'000	Total equity RM'000	
At 1 January 2017	163,000	717,000	163,000	260,000	190	(3,613)	(3,051)	3,032,079	4,328,605	
Fair value reserve (investment securities available-for-sale):- Net changes in fair value Net amount transferred to profit or loss	-	-	-	-	-	(1,537) (807)	-	-	(1,537) (807)	
Cash flow hedges:- Effective portion of changes in fair value Net amount transferred to profit or loss	-	-	-	-	-	-	358 2	-	358 2	
Total other comprehensive (expense)/income for the period	-	-	-	-	-	(2,344)	360	-	(1,984)	
Profit for the period	-	-	-	-	-	-	-	99,301	99,301	
Total comprehensive (expense)/income for the period	-	-	-	-	-	(2,344)	360	99,301	97,317	
At 31 March 2017	163,000	717,000	163,000	260,000	190	(5,957)	(2,691)	3,131,380	4,425,922	

CONDENSED INTERIM FINANCIAL STATEMENTS STATEMENTS OF CHANGES IN EQUITY FOR THE THREE MONTHS ENDED 31 MARCH 2017

	Attributable to owner of the Bank						>			
	Non-Distributable Reserves				Distributable Reserves					
BANK	Share capital RM'000	Share premium RM'000	Statutory reserves RM'000	Regulatory reserves RM'000	Capital redemption reserves RM'000	AFS reserves RM'000	Cash flow hedge reserves RM'000	Retained profits RM'000	Total equity RM'000	
At 1 January 2016	163,000	717,000	163,000	260,000	190	6,966	(5,789)	2,735,572	4,039,939	
Fair value reserve (investment securities available-for-sale):- Net changes in fair value Net amount transferred to profit or loss	-	-	-	-	-	5,639 (5,376)	-	-	5,639 (5,376)	
Cash flow hedges:- Effective portion of changes in fair value Net amount transferred to profit or loss	-	-	-	-	-	-	752 1	-	752 1	
Total other comprehensive income for the period	-	-	-	-	-	263	753	-	1,016	
Profit for the period	-	-	-	-	-	-	-	151,604	151,604	
Total comprehensive income for the period	-	-	-	-	-	263	753	151,604	152,620	
At 31 March 2016	163,000	717,000	163,000	260,000	190	7,229	(5,036)	2,887,176	4,192,559	

(Incorporated in Malaysia) **AND ITS SUBSIDIARIES**

CONDENSED INTERIM FINANCIAL STATEMENTS UNAUDITED CONDENSED STATEMENTS OF CASH FLOWS FOR THE THREE MONTHS ENDED 31 MARCH 2017

	Grou	р	Bank		
	31 March 2017 RM'000	31 March 2016 RM'000	31 March 2017 RM'000	31 March 2016 RM'000	
Profit before taxation Adjustment for non-cash items	150,076 (13,539)	211,016 2,285	133,674 (13,794)	200,787 2,872	
Operating profit before working capital changes Changes in working capital:-	136,537	213,301	119,880	203,659	
Net changes in operating assets	(339,659)	960,792	(491,966)	1,892,434	
Net changes in operating liabilities	1,090,734	(2,757,129)	1,035,696	(3,955,158)	
Income taxes paid	(963)	(31,196)	-	(29,278)	
Net cash generated from / (used in)					
operating activities	886,649	(1,614,232)	663,610	(1,888,343)	
Net cash (used in) / generated from					
investing activities	(1,833,954)	1,289,674	(1,833,954)	859,856	
Net decrease in cash and cash equivalents	(947,305)	(324,558)	(1,170,344)	(1,028,487)	
Cash and cash equivalent at beginning of the period	6,500,523	6,889,236	5,345,827	5,907,593	
Cash and cash equivalent at end of the period	5,553,218	6,564,678	4,175,483	4,879,106	

REVIEW OF PERFORMANCE

The Group registered profit before taxation of RM150.08 million for the financial period ended 31 March 2017, as compared to RM211.02 million in the same period last year.

Net interest income increased by 3.29% to RM205.32 million. Other operating income, however, reduced by 39.92% to RM116.95 million. Included in other operating income is a Credit Valuation Adjustment ("CVA") release of RM 0.90 million in 2017 (2016: RM 34.61 million). Meanwhile, other operating expenses increased by 14.12% to RM273.87 million as the Group continues to invest in technology projects.

Loans, advances and financing declined 4.68% to RM27.67 billion during the quarter, while deposits from customers increased by 4.46% to RM 32.94 billion. The Group remains well capitalised with Common Equity Tier 1 capital ratio and Total Capital Ratio of 13.087% and 18.059%, respectively.

PROSPECTS

Our Retail business will continue enhancing customer value propositions while investing in technology and people and expanding our partnerships and alliances while the focus of Commercial Banking business will be to ensure a balanced and healthy portfolio supporting high growth sectors. Meanwhile, our Corporate and Institutional Banking segment will continue to align with the Standard Chartered PLC Global Banking agenda, with emphasis on elevating our client relationships through resourcing of coverage teams.

Notes to the financial statements for the three months ended 31 March 2017

1. Basis of preparation of the financial statements

The unaudited condensed interim financial statements for the first quarter and the three months ended 31 March 2017 have been prepared in accordance with Malaysian Financial Reporting Standards ("MFRS") 134, *Interim Financial Reporting in Malaysia*.

The financial statements incorporate those activities relating to Islamic Banking which have been undertaken by the Group. Islamic Banking refers generally to the acceptance of deposits and granting of financing under the Syariah principles.

The accounting policies and methods of computation in the unaudited condensed interim financial statements are consistent with those adopted in the last audited financial statements, except for the adoption of the following MFRS and Amendments to MFRSs during the current financial period:

MFRSs and Amendments to MFRSs effective for annual periods beginning on or after 1 January 2017

i) Amendments to MFRS 107 Statement of Cash Flows – Disclosure Initiative

ii) Amendments to MFRS 112 Income Taxes – Recognition of Deferred Tax Assets for Unrealised Losses

The adoption of the above MFRS and Amendments to MFRSs do not have any material impacts on the financial statements of the Group and the Bank.

The following MFRSs and Amendments to MFRSs have been issued by the Malaysian Accounting Standards Board ("MASB") but are not yet effective:

MFRSs and Amendments to MFRSs effective for annual periods beginning on or after 1 January 2018

- i) MFRS 9 Financial Instruments (2014)
- ii) MFRS 15 Revenue from Contracts with Customers

MFRSs, Interpretations and amendments effective for annual periods beginning on or after 1 January 2019 i) MFRS 16 *Leases*

MFRSs and and Amendments to MFRSs effective for a date yet to be confirmed

i) Amendments to MFRS 10 Consolidated Financial Statements and MFRS 128, Investments in Associates and Joint Ventures – Sale or Contribution of Assets between an Investor and its Associate or Joint Venture

The initial application of the abovementioned accounting standards and amendments are not expected to have any material impact to the financial statements of the Group except as mentioned below:-

MFRS 15, Revenue from Contracts with Customers

MFRS 15 replaces the guidance in MFRS 111, Construction Contracts, MFRS 118, Revenue, IC Interpretation 13, Customer Loyalty Programmes, IC Interpretation 15, Agreements for Construction of Real Estate, IC Interpretation 18, Transfer of Assets from Customers and IC Interpretation 131, Revenue - Barter Transactions Involving Advertising Services.

The Group and the Bank are currently assessing the financial impact that may arise from the adoption of MFRS 15.

MFRS 9, Financial Instruments

MFRS 9 replaces the guidance in MFRS 139, Financial Instruments: Recognition and Measurement on the classification and measurement of financial assets. Upon adoption of MFRS 9, financial assets will be measured at either fair value or amortised cost.

The adoption of MFRS 9 will result in a change in accounting policy. The Group and the Bank are currently assessing the financial impact of adopting MFRS 9.

Notes to the financial statements for the three months ended 31 March 2017 (continued)

1. Basis of preparation of the financial statements (continued)

The unaudited interim financial statements should be read in conjunction with the audited financial statements for the financial year ended 31 December 2016. The explanatory notes attached in the unaudited condensed interim financial statements provide an explanation of events and transactions that are significant for an understanding of the changes in the financial position and performance of the Group and the Bank since the financial year ended 31 December 2016.

2. Auditor's report on preceding annual financial statements

The auditor's report on the financial statements for the financial year ended 31 December 2016 was not qualified.

3. Seasonal or cyclical factors

The business operations of the Group and the Bank have not been affected by any material seasonal or cyclical factors.

4. Unusual items due to their nature, size or incidence

There were no unusual items affecting the assets, liabilities, equity, net income or cash flows of the Group and the Bank in the first quarter and three months ended 31 March 2017.

5. Changes in accounting estimates

There were no material changes in estimates of amounts reported that have a material effect on the unaudited condensed interim financial statements in the first quarter and three months ended 31 March 2017.

6. Issuances, cancellations, repurchases, resale and repayments of securities portfolio

There were no issuance and repayment of debt and equity securities, share buy-backs, share cancellations, shares held as treasury shares and resale of treasury shares in the first quarter and three months ended 31 March 2017.

7. Dividend

No dividend has been been proposed for the first quarter and the three months ended 31 March 2017.

8. Subsequent events

There were no material events subsequent to the statement of financial position date that requires disclosure or adjustments to the unaudited condensed interim financial statements.

9. Changes in the composition of the Group

There were no changes in the composition of the Group during the three months ended 31 March 2017.

10. Financial assets held for trading

	Gre	oup	Bank		
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000	
<u>At fair value</u>					
Malaysian Government treasury bills	-	69,439	-	69,439	
Malaysian Government					
bonds/securities	3,014,609	1,278,102	3,014,609	1,278,102	
Government Islamic bonds	390,406	163,017	390,406	163,017	
Bank Negara Malaysia bills	227,371	57,006	227,371	57,006	
Sukuk	44,905	14,881	44,905	14,881	
	3,677,291	1,582,445	3,677,291	1,582,445	

11. Investment securities available-for-sale

	Gr	oup	Bank		
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000	
<u>At fair value</u>					
Malaysian Government treasury bills Malaysian Government bonds/	49,471	3,364	49,471	3,364	
securities	2,319,758	1,900,798	2,319,758	1,900,798	
Bank Negara Malaysia bills	496,333	-	496,333	-	
Bankers' acceptances and Islamic					
acceptance bills	-	54,597	-	54,597	
Negotiable instruments of deposit	1,325,302	400,116	1,325,302	400,116	
Government Islamic bonds	293,304	293,436	193,404	193,860	
Corporate bonds	151,570	151,701	151,570	151,701	
	4,635,738	2,804,012	4,535,838	2,704,436	
Unquoted securities :-					
Equity shares, at cost	9,098	9,098	9,098	9,098	
Private debt securities, at fair value	243	243	243	243	
	4,645,079	2,813,353	4,545,179	2,713,777	

12. Loans, advances and financing

(i) By type

<i>, , , , , , , , , ,</i>	Gr	oup	Bank			
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000		
At amortised cost						
Overdrafts Term loans/financing	348,403	331,972	348,403	331,972		
 Housing loans/financing 	12,356,310	12,464,983	9,348,322	9,396,817		
 Syndicated term loan/financing 	347,172	223,932	347,172	223,932		
- Hire purchase receivables	87,830	101,619	-	-		
 Lease receivables 	179,629	256,026	-	-		
 Other term loans/financing 	7,761,881	8,282,077	5,588,059	6,151,476		
Bills receivable	3,309,935	3,416,766	2,845,369	2,782,340		
Trust receipts	704,918	826,250	596,542	530,700		
Staff loans/financing	30,382	32,633	25,604	28,072		
Loans/financing to banks and other						
financial institutions	54,461	56,964	54,461	56,964		
Credit card receivables	2,007,958	2,099,819	2,007,958	2,099,819		
Revolving credit	2,072,264	2,624,462	1,699,174	1,899,107		
	29,261,143	30,717,503	22,861,064	23,501,199		
Less: Unearned interest and income	(484,362)	(520,128)	(11,860)	(11,139)		
Gross loans, advances and financing	28,776,781	30,197,375	22,849,204	23,490,060		
Less: Impairment provisions on loans, advances and financing:-						
 Individual impairment provisions 	(746,512)	(768,121)	(716,452)	(741,959)		
- Collective impairment provisions	(360,809)	(401,631)	(292,859)	(320,965)		
Total net loans, advances and						
financing	27,669,460	29,027,623	21,839,893	22,427,136		

(ii) By type of customer

	Gr	oup	Ba	nk
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Domestic banking institutions Domestic non-bank financial institutions	36,025 216,511	280,915 593.846	36,025 128,431	280,915 295,221
Domestic business enterprises	11,532,815	12,225,884	8,992,069	9,268,203
Small medium enterprises Others	3,455,008 8,077,807	3,602,842 8,623,042	2,539,429 6,452,640	2,601,474 6,666,729
Individuals	14,409,627	14,726,991	11,655,380	11,884,963
Other domestic entities	255	98	255	98
Foreign entities	2,581,548	2,369,641	2,037,044	1,760,660
=	28,776,781	30,197,375	22,849,204	23,490,060

12. Loans, advances and financing (continued)

(iii) By interest/profit rate sensitivity

	Group		Bank	
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Fixed rate				
Housing loans/financing	16,774	18,224	15,483	16,861
Other fixed rate loan/financing	4,205,252	4,546,758	3,232,288	3,353,485
Variable rate				
BLR plus/ Base rate plus	15,361,860	15,441,067	12,295,065	12,374,272
Cost plus	8,437,812	9,361,732	7,204,428	7,638,644
Other variable rates	755,083	829,594	101,940	106,798
	28,776,781	30,197,375	22,849,204	23,490,060

(iv) By sector

-	Gr	Group		Bank	
	31 March	31 December	31 March	31 December	
	2017	2016	2017	2016	
	RM'000	RM'000	RM'000	RM'000	
Agriculture	176,433	188,613	43,269	58,373	
Mining and quarrying	113,204	280,017	20,086	40,168	
Manufacturing	4,258,032	4,303,284	3,538,386	3,618,096	
Electricity, gas and water	57,036	46,022	55,381	44,328	
Construction	646,818	640,761	498,283	471,977	
Real estate	1,799,091	1,691,471	1,460,434	1,351,849	
Wholesale & retail trade and					
restaurants & hotels	2,484,336	3,018,359	2,011,001	2,202,584	
Transportation, storage and					
communication	489,556	695,474	423,004	621,720	
Finance, insurance and business					
services	1,465,516	1,979,674	954,683	1,314,262	
Household	16,563,593	16,835,624	13,311,615	13,491,067	
Others	723,166	518,076	533,062	275,636	
	28,776,781	30,197,375	22,849,204	23,490,060	

(v) By purpose

	Group		Bank	
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Purchase of landed property	15,328,440	15,511,969	11,705,428	11,815,880
- Residential	12,231,579	12,329,533	9,460,786	9,508,447
- Non-residential	3,096,861	3,182,436	2,244,642	2,307,433
Fixed assets excluding land & building	82,476	95,725	-	-
Personal use	1,222,481	1,272,681	948,543	964,301
Credit cards	2,007,958	2,099,819	2,007,958	2,099,819
Working capital	10,080,965	11,160,217	8,132,814	8,553,096
Others	54,461	56,964	54,461	56,964
	28,776,781	30,197,375	22,849,204	23,490,060

(Incorporated in Malaysia)

12. Loans, advances and financing (continued)

(vi) By maturity structure

	Group		Bank	
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Maturing within one year	9,216,366	10,624,843	8,183,311	8,916,301
One year to three years	1,312,623	1,302,063	819,932	835,582
Three years to five years	1,892,944	2,068,483	1,174,373	1,478,567
Over five years	16,354,848	16,201,986	12,671,588	12,259,610
	28,776,781	30,197,375	22,849,204	23,490,060

(vii) By geographical distribution

	Gr	Group		Bank	
	31 March	31 December	31 March	31 December	
	2017	2016	2017	2016	
	RM'000	RM'000	RM'000	RM'000	
Within Malaysia	28,575,550	30,052,975	22,694,746	23,452,112	
Outside Malaysia	201,231	144,400	154,458	37,948	
	28,776,781	30,197,375	22,849,204	23,490,060	

(viii) Analysis of foreign currency exposure

	Gr	Group		Bank	
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000	
USD	4,127,692	4,618,011	3,041,579	3,566,151	
GBP	61,966	90,393	61,966	90,393	
Other foreign currencies	26,058	36,431	26,058	26,455	

(Incorporated in Malaysia)

13. Impaired loans, advances and financing

(i) Movements in impaired loans, advances and financing

	Group		Ba	ank
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
At 1 January	1,379,042	1,287,013	1,322,159	1,250,196
Currency translation differences Classified as impaired during the	(9,092)	6,913	(9,092)	6,913
financial period/year Reclassified as performing during the	161,069	927,329	136,072	807,245
financial period/year Amount recovered during the financial	(81,400)	(294,854)	(57,842)	(240,231)
period/year Amount written off during	(47,129)	(136,878)	(46,142)	(133,470)
the financial period/year	(77,837)	(410,481)	(68,436)	(368,494)
At end of reporting period/year	1,324,653	1,379,042	1,276,719	1,322,159
Individual impairment provisions	(746,512)	(768,121)	(716,452)	(741,959)
Net impaired loans, advances and				
financing	578,141	610,921	560,267	580,200

(ii) Movements in impairment provisions for loans, advances and financing

	Group		Ва	Bank		
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000		
Collective impairment provisions						
At 1 January	401,631	381,614	320,965	288,265		
Impairment made during the financial						
period/year	3,917	114,209	2,895	93,750		
Amount written back	(44,739)	(94,192)	(31,001)	(61,050)		
At end of reporting period/year	360,809	401,631	292,859	320,965		
As a percentage of gross loans, advan and financing less individual impairment provisions	ces 1.29%	1.36%	1.32%	1.41%		
Individual impairment provisions						
At 1 January	768,121	702,759	741,959	674,137		
Currency translation differences	(3,721)	6,913	(3,721)	6,913		
Impairment made during the financial						
period/year	56,858	340,783	36,485	266,578		
Transferred from provision for commitr						
and contingencies	-	102,388	-	102,388		
Amount written back	(48,767)	(81,446)	(44,674)	(67,498)		
Amount written off	(25,979)	(303,276)	(13,597)	(240,559)		
At end of reporting period/year	746,512	768,121	716,452	741,959		

13. Impaired loans, advances and financing (continued)

(iii) Impaired loans, advances and financing by sector

	Group		Bank	
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Agriculture	19,868	19,938	19,868	19,938
Mining and quarrying	3,456	28,386	3,456	28,386
Manufacturing	879,058	899,069	878,620	898,230
Construction	5,491	2,876	4,325	2,421
Real estate	78,103	77,798	78,103	77,798
Wholesale & retail trade and				
restaurants & hotels	104,858	109,073	99,872	102,801
Transportation, storage and				
communication	6,837	6,990	3,752	3,453
Finance, insurance and business services	2,053	2,097	876	1,011
Education, health & others				
Household	216,565	224,946	184,240	183,734
Others	8,364	7,869	3,607	4,387
-	1,324,653	1,379,042	1,276,719	1,322,159

(iv) Impaired loans, advances and financing by purpose

	Group		Bank	
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Purchase of landed property	135,617	174,127	114,170	143,700
- Residential	122,037	134,614	101,200	109,352
- Non-residential	13,580	39,513	12,970	34,348
Fixed assets excluding land & building	2,967	2,743	-	-
Personal use	97,595	88,804	81,193	73,254
Credit cards	14,459	15,328	14,459	15,328
Working capital	1,074,015	1,098,040	1,066,897	1,089,877
	1,324,653	1,379,042	1,276,719	1,322,159

(v) Impaired loans, advances and financing by geographical distribution

	Gr	Group		Bank	
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000	
Within Malaysia	1,324,370	1,378,962	1,276,436	1,322,079	
Outside Malaysia	283	80	283	80	
	1,324,653	1,379,042	1,276,719	1,322,159	

14. Other assets

	Group		Bank	
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Interest/Income receivables Unquoted Subordinated Sukuk of a subsidiary	65,184	53,949	80,640	72,269
company Other receivables, deposits and	-	-	100,000	100,000
prepayments	1,631,373	350,208	1,946,689	702,321
	1,696,557	404,157	2,127,329	874,590

15. Statutory deposits with Bank Negara Malaysia

The non-interest bearing statutory deposits maintained with Bank Negara Malaysia are in compliance with Section 26(2)(c) of the Central Bank of Malaysia Act, 2009 to satisfy the Statutory Reserve Requirement ("SRR"); the amounts of which are determined at set percentages of total eligible liabilities.

16. Deposits from customers

(i) By type of deposits

	Group		Bank	
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Demand deposits	14,818,241	13,730,530	14,009,771	12,973,291
Savings deposits	3,497,935	3,363,025	3,415,210	3,276,238
Fixed/Investment deposits	12,861,919	12,680,721	11,299,780	11,254,465
Negotiable instruments of deposits	1,759,206	1,756,150	1,634,812	1,632,855
	32,937,301	31,530,426	30,359,573	29,136,849

The maturity structure of the fixed/investment deposits and negotiable instruments of deposits is as follows:-

	Gr	Group		ank
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Due within six months	10,508,045	10,841,975	9,246,790	9,570,813
Six months to one year	2,631,144	2,513,855	2,400,720	2,357,965
One year to three years	973,020	561,334	898,020	556,844
Three years to five years	166,221	181,303	46,367	63,294
Over five years	342,695	338,404	342,695	338,404

(ii) By type of customers

	Gr	Group		ank
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Government and statutory bodies	702,840	713,030	42,769	45,800
Business enterprises	14,829,074	13,066,289	13,926,628	12,444,490
Individuals	12,032,411	12,014,405	11,407,800	11,370,312
Others	5,372,976	5,736,702	4,982,376	5,276,247
	32,937,301	31,530,426	30,359,573	29,136,849

(Incorporated in Malaysia) AND ITS SUBSIDIARIES

17. Deposits and placements of banks and other financial institutions

	Gr	Group		ank
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Licensed banks	542,361	1,842,393	542,360	1,842,393
Bank Negara Malaysia	-	30,000	-	30,000
Other financial institutions	1,474,666	1,938,601	1,399,711	1,877,581
	2,017,027	3,810,994	1,942,071	3,749,974

18. Other liabilities

	Gr	Group		ink
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Interest/Income payable	148,169	139,940	145,324	137,232
Amount owing to subsidiaries	-	-	22	22
Other payables and accruals	2,736,352	1,369,199	3,412,856	1,800,074
	2,884,521	1,509,139	3,558,202	1,937,328

19. Provision for credit commitments and contingencies

	Group and Bank	
	31 March 2017 RM'000	31 December 2016 RM'000
As at 1 January	-	97,852
Currency translation difference	-	4,536
Transfer to Individual Impairment provision (Note 13)	-	(102,388)
As at end of reporting period/ year	-	

Provision for credit commitments and contingencies comprises those undrawn contractually committed facilities and contingent exposures where there is doubt as to borrowers' ability to meet their repayment obligations.

STANDARD CHARTERED BANK MALAYSIA BERHAD (Incorporated in Malaysia)

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20. Interest income

	Group				
	1st Quart	er ended	Three mon	ths ended	
	31 March 2017 RM'000	31 March 2016 RM'000	31 March 2017 RM'000	31 March 2016 RM'000	
Loans and advances - Interest income other than recoveries					
from impaired loans	283,382	295,026	283,382	295,026	
 Recoveries from impaired loans Money at call and deposit placements 	6,655	7,951	6,655	7,951	
with banks and other financial institutions	19,649	25,363	19,649	25,363	
Financial assets held for trading	20,075	15,592	20,075	15,592	
Investment securities available-for-sale	31,403	28,902	31,403	28,902	
	361,164	372,834	361,164	372,834	

	Bank				
	1st Quart	er ended	Three mon	ths ended	
	31 March 2017 RM'000	31 March 2016 RM'000	31 March 2017 RM'000	31 March 2016 RM'000	
Loans and advances - Interest income other than recoveries					
from impaired loans	283,382	295,026	283,382	295,026	
 Recoveries from impaired loans Money at call and deposit placements 	6,655	7,951	6,655	7,951	
with banks and other financial institutions	51,257	66,221	51,257	66,221	
Financial assets held for trading	20,075	15,592	20,075	15,592	
Investment securities available-for-sale	31,403	28,902	31,403	28,902	
	392,772	413,692	392,772	413,692	

21. Interest expense

	Group and Bank			
	1st Quart	er ended	Three mon	ths ended
	31 March	31 March	31 March	31 March
	2017	2016	2017	2016
	RM'000	RM'000	RM'000	RM'000
Deposits and placements of banks and				
other financial institutions	9,974	24,600	9,974	24,600
Deposits from customers	133,837	136,529	133,837	136,529
Subordinated debts	12,037	12,924	12,037	12,924
	155,848	174,053	155,848	174,053

22. Net income from Islamic Banking operations

. Net income nom islamic banking o	perations	_		
	Group			
	1st Quart	er ended	Three mon	ths ended
	31 March 2017 RM'000	31 March 2016 RM'000	31 March 2017 RM'000	31 March 2016 RM'000
Income derived from investment of				
depositors' funds and others	79,481	83,547	79,481	83,547
Income derived from investment account funds	24,824	27,350	24,824	27,350
	,	,	,	,
Income attributable to depositors	(33,123)	(34,089)	(33,123)	(34,089)
Income attributable to investment account				
holders	(5,596)	(5,901)	(5,596)	(5,901)
Income attributable to the equity holder				
of the Bank	65,586	70,907	65,586	70,907
Income derived from investment of				
Islamic banking capital funds and				
shareholder's funds	16,503	20,058	16,503	20,058
	82,089	90,965	82,089	90,965

STANDARD CHARTERED BANK MALAYSIA BERHAD (Incorporated in Malaysia)

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23. Other operating income

. Other operating income	Group 1st Quarter ended Three months ended			
	31 March 2017 RM'000	31 March 2016 RM'000	31 March 2017 RM'000	31 March 2016 RM'000
Fee and commission				
Fee and commission income:- Arising from financial instruments not fair valued through profit or loss - Commission income - Service fees - Guarantee fees	62,159 38,171 12,608 11,380	65,600 35,299 17,463 12,838	62,159 38,171 12,608 11,380	65,600 35,299 17,463 12,838
Fee and commission expense:-				
Arising from financial instruments not fair valued through profit or loss - <i>Commission charges</i> - <i>Service charges</i>	(19,425) (7,554) (11,871) 42,734	(14,471) (4,853) (9,618) 51,129	(19,425) (7,554) (11,871) 42,734	(14,471) (4,853) (9,618) 51,129
Net trading income	72,704	01,120	72,704	01,120
Gains/(losses) from sale of financial assets held for trading and derivative financial instruments Unrealised gains on revaluation of financial assets held for trading	39,382	(101,204)	39,382	(101,204)
and other financial instruments Foreign exchange currency - Gains/(losses) from dealing in foreign currency	29,678	160,505	29,678	160,505
- Unrealised (losses)/gains from foreign	48,958	(23,479)	48,958	(23,479)
exchange translation	(45,372)	104,237	(45,372)	104,237
	72,646	140,059	72,646	140,059
Other income				
Gains from sale of investment securities available-for-sale Rental income Others	1,465 8 101 1,574	3,239 8 227 3,474	1,465 8 101 1,574	3,239 8 227 3,474
Total other operating income	116,954	194,662	116,954	194,662

STANDARD CHARTERED BANK MALAYSIA BERHAD (Incorporated in Malaysia)

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23. Other operating income (continued)

	, Bank			
Fee and commission	1st Quarte 31 March 2017 RM'000	r ended 31 March 2016 RM'000	Three mont 31 March 2017 RM'000	hs ended 31 March 2016 RM'000
Fee and commission income:- Arising from financial instruments not				
fair valued through profit or loss - <i>Commission income</i> - <i>Service fees</i> - <i>Guarantee fees</i>	62,159 38,171 12,608 11,380	65,600 35,299 17,463 12,838	62,159 38,171 12,608 11,380	65,600 35,299 17,463 12,838
Fee and commission expense:- Arising from financial instruments not fair valued through profit or loss	(19,425)	(14,471)	(19,425)	(14,471)
- Commission charges - Service charges	(19,423) (7,554) (11,871)	(4,853) (9,618)	(7,554) (11,871)	(14,471) (4,853) (9,618)
	42,734	51,129	42,734	51,129
Net trading income				
Gains/(losses) from sale of financial assets held for trading and derivative financial instruments Unrealised gains on revaluation of financial assets held for trading	39,382	(101,204)	39,382	(101,204)
and other financial instruments Foreign exchange currency - Gains/(Losses) from dealing in	33,333	160,505	33,333	160,505
foreign currency - Unrealised (losses)/gains from foreign	48,958	(23,479)	48,958	(23,479)
exchange translation	(45,372)	104,237	(45,372)	104,237
	76,301	140,059	76,301	140,059
Other income				
Gains from sale of investment securities available-for-sale	1,465	3,239	1,465	3,239
Rental income	8	8	8	8
Others	20,554	20,472	20,554	20,472
	22,027	23,719	22,027	23,719
Total other operating income	141,062	214,907	141,062	214,907

24. Other operating expenses

1st Quarter ended 31 March 2017 Three months ended 31 March 2016 Three months ended 31 March 2017 Three months ended 31 March 2016 Three months ended 31 March 2017 Three months ended 31 March 2017 Three months ended 31 March 8,142 Three Months 10,000 Three months ended 31 March 8,142 Three months ended 31 March 8,142 Three months ended 31 March 8,142 Three months 10,000 Three Months 31 March 8,142 Three Months 11,007 Three Months 11,007 Three Months 11,007 Three Months 11,007 Three Months 11,007 Three Months 11,007 March 11,007		Group				
$\begin{array}{c c c c c c c c c c c c c c c c c c c $		1st Quar	ter ended	Three mor	nths ended	
Personnel costs- Salaries, bonuses, wages and allowances $85,025$ $84,158$ $85,025$ $84,158$ - Pension fund contributions $9,269$ $9,279$ $9,269$ $9,279$ - Other staff related cost $11,007$ $4,803$ $11,007$ $4,803$ - Depreciation of property, plant and equipment $6,541$ $6,243$ $6,541$ $6,243$ - Rental- Depreciation of property, plant and equipment $6,541$ $6,243$ $6,541$ $6,243$ - Information technology and project expenses $70,903$ $36,124$ $70,903$ $36,124$ - Others- 13,918 $13,600$ $13,918$ $13,600$ - Marketing expenses- Advertisement and publicity $4,628$ $3,416$ $4,628$ $3,416$ - Others- 2,899 $3,928$ $2,899$ $3,928$ - Advertisement and publicity $4,628$ $3,416$ $4,628$ $3,416$ - Others- 2,899 $3,928$ $2,899$ $3,928$ - Communication expenses $2,550$ $2,709$ $2,550$ $2,709$ - Group administration and general expenses $26,698$ $22,933$ $26,698$ $22,933$ - Outsourcing expenses $26,698$ $22,933$ $26,698$ $22,933$ - Others $8,142$ $17,147$ $8,142$ $17,147$ - 0thers $8,142$ $17,147$ $8,142$ $17,147$		2017	2016	2017	2016	
- Salaries, boruses, wages and allowances 85,025 84,158 85,025 84,158 - Pension fund contributions 9,269 9,279 9,269 9,279 - Other staff related cost 11,007 4,803 11,007 4,803 - Depreciation of property, plant and equipment 6,541 6,243 6,541 6,243 - Rental 6,208 6,460 6,208 6,460 - Information technology and project expenses 70,903 36,124 70,903 36,124 - Others 13,918 13,600 13,918 13,600 - Others 2,899 3,928 2,899 3,928 - Advertisement and publicity 4,628 3,416 4,628 3,416 - Others 2,899 3,928 2,899 3,928 - Advertisement and publicity 4,628 3,416 4,628 3,416 - Others 2,899 3,928 2,899 3,928 - Others 2,899 3,928 2,709 2,550 2,709 - Group administration and general expenses 2,550 2,709 2,550 2,709 <td></td> <td>110000</td> <td>1100 000</td> <td></td> <td></td>		110000	1100 000			
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Establishment costs 6,541 6,243 6,541 6,243 - Depreciation of property, plant and equipment 6,541 6,243 6,541 6,243 - Rental 6,208 6,460 6,208 6,460 - Information technology and project expenses 70,903 36,124 70,903 36,124 - Others 13,918 13,600 13,918 13,600 97,570 62,427 97,570 62,427 Marketing expenses - Advertisement and publicity 4,628 3,416 4,628 3,416 - Others 2,899 3,928 2,899 3,928 - 7,344 - Others 2,899 3,928 2,899 3,928 - 7,344 - Others 2,550 2,709 2,550 2,709 - 7,09 - 2,550 2,709 - Group administration and business support expenses 26,084 29,188 26,084 29,188 - Outsourcing expenses 26,698 22,933 26,698 22	 Other staff related cost 	11,007	4,803	11,007	4,803	
$\begin{array}{c c c c c c c c c c c c c c c c c c c $		105,301	98,240	105,301	98,240	
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	Establishment costs					
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	- Depreciation of property, plant and equipment	6,541	6,243	6,541	6,243	
$\begin{array}{c c c c c c c c c c c c c c c c c c c $		6,208	,	6,208	6,460	
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	- Information technology and project expenses	70,903	36,124	70,903	36,124	
Marketing expenses- Advertisement and publicity $4,628$ $3,416$ $4,628$ $3,416$ - Others $2,899$ $3,928$ $2,899$ $3,928$ $7,527$ $7,344$ $7,527$ $7,344$ Administration and general expenses $2,550$ $2,709$ $2,550$ $2,709$ - Group administration and business support expenses $26,084$ $29,188$ $26,084$ $29,188$ - Outsourcing expenses $26,698$ $22,933$ $26,698$ $22,933$ - Others $8,142$ $17,147$ $8,142$ $17,147$ - Others $8,142$ $17,147$ $8,142$ $17,147$	- Others	13,918	13,600	13,918	13,600	
$\begin{array}{c c c c c c c c c c c c c c c c c c c $		97,570	62,427	97,570	62,427	
$\begin{array}{c c c c c c c c c c c c c c c c c c c $	Marketing expenses					
$\begin{array}{c c c c c c c c c c c c c c c c c c c $		4 628	3 416	4 628	3 4 1 6	
7,527 7,344 7,527 7,344 Administration and general expenses 2,550 2,709 2,550 2,709 - Group administration and business support expenses 26,084 29,188 26,084 29,188 - Outsourcing expenses 26,698 22,933 26,698 22,933 - Others 8,142 17,147 8,142 17,147		,	,	,	,	
- Communication expenses 2,550 2,709 2,550 2,709 - Group administration and business support expenses 26,084 29,188 26,084 29,188 - Outsourcing expenses 26,698 22,933 26,698 22,933 - Others 8,142 17,147 8,142 17,147		,				
- Communication expenses 2,550 2,709 2,550 2,709 - Group administration and business support expenses 26,084 29,188 26,084 29,188 - Outsourcing expenses 26,698 22,933 26,698 22,933 - Others 8,142 17,147 8,142 17,147	Administration and general expenses					
- Group administration and business support expenses 26,084 29,188 26,084 29,188 - Outsourcing expenses 26,698 22,933 26,698 22,933 - Others 8,142 17,147 8,142 17,147 - 63,474 71,977 63,474 71,977	• •	2 550	2 709	2 550	2 709	
support expenses26,08429,18826,08429,188- Outsourcing expenses26,69822,93326,69822,933- Others8,14217,1478,14217,14763,47471,97763,47471,977	•	_,	_,	_,000	_,	
- Outsourcing expenses 26,698 22,933 26,698 22,933 - Others 8,142 17,147 8,142 17,147 63,474 71,977 63,474 71,977	•	26.084	29.188	26.084	29.188	
Others 8,142 17,147 8,142 17,147 63,474 71,977 63,474 71,977		,	,	,	,	
63,474 71,977 63,474 71,977		,	,	,	,	
Total other operating expenses 273,872 239,988 273,872 239,988						
	Total other operating expenses	273,872	239,988	273,872	239,988	

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24. Other operating expenses (continued)

. Other operating expenses (continued)		Bank			
	1st Quar	ter ended	Three mor	nths ended	
	31 March 2017 RM'000	31 March 2016 RM'000	31 March 2017 RM'000	31 March 2016 RM'000	
Personnel costs					
- Salaries, bonuses, wages and allowances	82,004	82,123	82,004	82,123	
- Pension fund contributions	9,269	9,279	9,269	9,279	
- Other staff related cost	10,347	4,536	10,347	4,536	
	101,620	95,938	101,620	95,938	
Establishment costs					
- Depreciation of property, plant and equipment	6,530	6,111	6,530	6,111	
- Rental	5,917	6,058	5,917	6,058	
 Information technology and project expenses 	70,048	36,116	70,048	36,116	
- Others	13,559	13,117	13,559	13,117	
	96,054	61,402	96,054	61,402	
Marketing expenses					
 Advertisement and publicity 	4,628	3,414	4,628	3,414	
- Others	2,883	3,902	2,883	3,902	
	7,511	7,316	7,511	7,316	
Administration and general expenses					
 Communication expenses 	2,527	2,667	2,527	2,667	
- Group administration and business					
support expenses	22,472	18,607	22,472	18,607	
 Outsourcing expenses 	26,698	22,933	26,698	22,933	
- Others	7,220	16,348	7,220	16,348	
	58,917	60,555	58,917	60,555	
Total other operating expenses	264,102	225,211	264,102	225,211	

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25. Provisions for loans, advances and financing

		Gro	up	
	1st Quart		Three mon	ths ended
	31 March 2017	31 March 2016	31 March 2017	31 March 2016
	RM'000	RM'000	RM'000	RM'000
Provisions for loans, advances and				
financing:-				
Individual impairment provisions	13,273	40,498	13,273	40,498
- Made in the financial period	43,397	42,521	43,397	42,521
 Discounting of expected cashflows 	13,461	12,583	13,461	12,583
- Written back	(43,585)	(14,606)	(43,585)	(14,606)
Collective impairment provisions				
- Made in the financial period	3,917	34,719	3,917	34,719
- Written back	(44,739)	(53,520)	(44,739)	(53,520)
Bad and doubtful debts on loans, advances				
and financing:-				
Written off	26,704	33,465	26,704	33,465
Recovered	(18,744)	(21,758)	(18,744)	(21,758)
	(19,589)	33,404	(19,589)	33,404
		Bar		
	1st Quart	ter ended	Three mon	ths ended
	31 March	31 March	31 March	31 March
	2017	2016	2017	2016
	RM'000	RM'000	RM'000	RM'000
Provisions for loans, advances and				
financing:-				
Individual impairment provisions	(3,007)	25,819	(3,007)	25,819
 Made in the financial period 	23,024	24,644	23,024	24,644
 Discounting of expected cashflows 	13,461	12,583	13,461	12,583
- Written back	(39,492)	(11,408)	(39,492)	(11,408)
Collective impairment provisions				
- Made in the financial period	2,895	32,890	2,895	32,890
- Written back	(31,001)	(44,968)	(31,001)	(44,968)
Bad and doubtful debts on loans, advances				
and financing:-				
Written off	26,704	33,465	26,704	33,465
Recovered	(15,381)	(18,658)	(15,381)	(18,658)
	(-) /	(-) /		/
	(19,790)	28,548	(19,790)	28,548

26. Commitments and contingencies

In ordinary course of business, the Group and the Bank make various commitments and incur certain contingent liabilities with legal recourse to its customers. No material losses are anticipated as a result of these transactions.

The commitments and contingencies are as follows:-

Group	Principal amount RM'000	31 March 2017 Credit equivalent amount RM'000	Risk weighted amount RM'000	31 Principal amount RM'000	December 2016 Credit equivalent amount RM'000	Risk weighted amount RM'000
Direct credit substitutes	1,922,413	1,922,413	1,209,356	2,141,367	2,141,367	1,284,151
Transaction-related contingent items	3,404,228	3,404,228	1,030,301	3,776,779	3,776,779	1,175,690
Short-term self liquidating trade-related contingencies	479,055	478,229	70,298	184,446	183,862	37,893
Other commitments to extend credit:- - maturity not exceeding one year - maturity exceeding one year	35,291,519 2,575,161	4,183,907 707,160	1,908,216 811,043	36,257,881 2,429,059	4,172,955 694,304	1,740,395 587,007
Foreign exchange related contracts:- - less than one year - one year to less than five years - five years and above	49,644,435 12,415,710 1,594,692	2,032,545 2,302,955 308,793	463,911 813,985 115,255	49,581,064 12,551,181 2,641,904	3,009,224 1,961,981 870,460	689,570 772,759 136,908
Interest rate related contracts:- - less than one year - one year to less than five years - five years and above	21,474,006 31,263,834 6,848,913	49,677 914,163 573,947	7,688 179,823 112,441	21,155,218 32,199,345 7,761,427	53,426 890,570 618,786	7,569 188,180 120,372
Miscellaneous commitments and contingencies	7,257,368	514,773	247,583	7,321,434	646,066	261,846
	174,171,334	17,392,790	6,969,900	178,001,105	19,019,780	7,002,340

26. Commitments and contingencies (continued)

	31 March 2017			31 December 2016			
Bank	Principal amount RM'000	Credit equivalent amount RM'000	Risk weighted amount RM'000	Principal amount RM'000	Credit equivalent amount RM'000	Risk weighted amount RM'000	
Direct credit substitutes	1,919,465	1,920,918	1,208,797	2,138,550	2,139,904	1,283,614	
Transaction-related contingent items	3,191,832	3,247,192	998,339	3,564,104	3,619,175	1,153,576	
Short-term self liquidating trade-related contingencies	350,399	421,534	55,783	143,256	146,281	28,906	
Other commitments to extend credit:- maturity not exceeding one year maturity exceeding one year 	38,365,744 2,136,688	3,894,745 642,090	1,748,024 722,731	38,692,777 2,024,073	3,833,121 601,746	1,573,827 509,514	
Foreign exchange related contracts:- - less than one year - one year to less than five years - five years and above	49,641,605 12,415,710 1,594,692	2,031,218 2,590,455 308,793	463,249 915,009 115,255	49,536,213 12,551,180 2,641,904	3,007,750 2,249,466 870,460	686,077 868,321 136,908	
Interest rate related contracts:- - less than one year - one year to less than five years - five years and above	21,474,006 31,239,392 6,848,913	49,677 913,674 573,947	7,688 196,684 112,441	21,155,218 32,174,557 7,761,427	53,426 889,910 618,786	7,569 206,389 120,372	
Miscellaneous commitments and contingencies	7,276,979 176,455,425	516,512 17,110,755	248,208 6,792,208	7,341,045 179,724,304	648,386 18,678,411	262,731 6,837,804	

Foreign exchange and interest rate related contracts are subject to market risk and credit risk.

27. Fair values of financial assets and liabilities

Fair value hierarchy

The table below analyses financial instruments carried at fair value, by valuation method. The different levels have been defined as follows:-

- Level 1: Quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e as prices) or indirectly (i.e derived from prices).
- Level 3: Inputs for the asset or liability that are not based on observable market data (unobservable inputs).

The valuation hierarchy, and the types of instruments classified into each level within that hierarchy, is set out below:-

	Level 1	Level 2	Level 3
Fair value detemined using	Unadjusted quoted prices in an active market for identical assets and liabilities	Valuation models with directly or indirectly observable market inputs	Valuation models using significant non- observable market inputs
Type of financial assets	Actively traded government and agency securities	Corporate and other government bonds and loans	Private debt equity investments
		Over-the- counter ("OTC") derivatives	
Type of financial liabilities		OTC derivatives	-

27. Fair values of financial assets and liabilities (continued)

Fair value hierarchy (continued)

Group	Fair value of financial instruments carried at fair value				
31 March 2017 Assets	Level 1 RM'000	Level 2 RM'000	Level 3 RM'000	Total RM'000	
Financial assets held for trading					
Malaysian Government / Bank Negara Bills	-	227,371	-	227,371	
Debt securities	-	3,449,920	-	3,449,920	
Derivative financial instruments Investment securities available-for-sale	1,476	3,305,886	-	3,307,362	
Malaysian Government / Bank Negara Bills	-	545,804	-	545,804	
Debt securities	-	4,090,177	-	4,090,177	
At 31 March 2017	1,476	11,619,158	-	11,620,634	
Liabilities					
Deposits from customers Deposits and placements of banks and other	-	53,473	-	53,473	
financial institutions		3,614	-	3,614	
Derivative financial instruments	814	3,297,539	-	3,298,353	
At 31 March 2017	814	3,354,626	-	3,355,440	

Group	Fair value of financial instruments carried at fair value					
31 December 2016 Assets	Level 1 RM'000	Level 2 RM'000	Level 3 RM'000	Total RM'000		
Financial assets held for trading						
Malaysian Government / Bank Negara Bills	-	126,445	-	126,445		
Debt securities	-	1,456,000	-	1,456,000		
Derivative financial instruments Investment securities available-for-sale	495	4,436,643	-	4,437,138		
Malaysian Government / Bank Negara Bills	-	3,364	-	3,364		
Debt securities	-	2,800,891	-	2,800,891		
At 31 December 2016	495	8,823,343	-	8,823,838		
Liabilities						
Deposits from customers	-	72,173	-	72,173		
Deposits and placements of banks and other		44.070		44.070		
financial institutions	-	44,073	-	44,073		
Derivative financial instruments	267	4,056,097	-	4,056,364		
At 31 December 2016	267	4,172,343	-	4,172,610		

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27. Fair values of financial assets and liabilities (continued)

Fair value hierarchy (continued)

Bank	Fair value of financial instruments carried at fair value					
31 March 2017	Level 1	Level 2	Level 3	Total		
Assets	RM'000	RM'000	RM'000	RM'000		
Financial assets held for trading						
Malaysian Government / Bank Negara Bills	-	227,371	-	227,371		
Debt securities	-	3,449,920	-	3,449,920		
Derivative financial instruments Investment securities available-for-sale	1,476	3,312,589	-	3,314,065		
Malaysian Government / Bank Negara Bills	_	545,804	_	545,804		
Debt securities	-	3,990,277	-	3,990,277		
At 31 March 2017	1,476	11,525,961	-	11,527,437		
Liabilities						
Deposits from customers Deposits and placements of banks and other	-	35,717	-	35,717		
financial institutions	-	-	-	-		
Derivative financial instruments	814	3,295,673	-	3,296,487		
At 31 March 2017	814	3,331,390	-	3,332,204		

Bank	Fair value of financial instruments carried at fair value					
31 December 2016 Assets	Level 1 RM'000	Level 2 RM'000	Level 3 RM'000	Total RM'000		
Financial assets held for trading						
Malaysian Government / Bank Negara Bills	-	126,445	-	126,445		
Debt securities	-	1,456,000	-	1,456,000		
Derivative financial instruments	495	4,484,852	-	4,485,347		
Investment securities available-for-sale						
Malaysian Government / Bank Negara Bills	-	3,364	-	3,364		
Debt securities	-	2,701,315	-	2,701,315		
At 31 December 2016	495	8,771,976	-	8,772,471		
Liabilities						
Deposits from customers	-	54,574	-	54,574		
Deposits and placements of banks and other						
financial institutions	-	40,468	-	40,468		
Derivative financial instruments	267	4,090,873	-	4,091,140		
At 31 December 2016	267	4,185,915	-	4,186,182		

There were no transfers between Level 1 and Level 2 during the period ended 31 March 2017.

28. Capital adequacy

The capital adequacy ratios of the Group and the Bank are analysed as follows:-

	Gr	oup	Bank		
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000	
Tier 1 Capital					
Paid-up ordinary share capital	125,000	125,000	125,000	125,000	
Share premium	375,000	375,000	375,000	375,000	
Other reserves	3,497,174	3,384,655	3,294,388	3,194,199	
Less: Deferred tax assets Unrealised gains and losses on	(46,645)	(55,589)	(42,935)	(49,841)	
'available-for-sale' financial instruments Investment in subsidiaries deducted from	(6,488)	(4,417)	(5,957)	(3,613)	
CET 1 capital		-	(329,218)	(246,913)	
CET 1 capital	3,944,041	3,824,649	3,416,278	3,393,832	
Irredeemable Convertible Preference Shares Eligible Tier 1 capital	<u>380,000</u> 4,324,041	380,000	380,000 3,796,278	380,000	
	4,324,041	4,204,049	3,790,270	3,773,032	
Tier 2 Capital Subordinated debts	1,000,000	1,000,000	1,000,000	1,000,000	
Collective impairment provisions	1,000,000	1,000,000	1,000,000	1,000,000	
under standardised approach Surplus of total eligible provisions	12,195	13,558	5,865	6,339	
over total expected loss under AIRB approach	63,554	73,115	55,105	61,683	
	1,075,749	1,086,673	1,060,970	1,068,022	
Less: Investment in subsidiaries			(182,304)	(264,609)	
Eligible Tier 2 capital	1,075,749	1,086,673	878,666	803,413	
Total capital base	5,399,790	5,291,322	4,674,944	4,577,245	

Breakdown of risk-weighted assets in the various categories of risk-weights are as follows:-

	G	roup	Bank	
	31 March 2017 RM'000	31 December 2016 RM'000	31 March 2017 RM'000	31 December 2016 RM'000
Total risk-weighted assets:-				
Credit risk	24,927,809	26,688,495	22,854,956	24,229,571
Market risk	1,050,159	898,151	1,050,159	898,151
Operational risk	3,300,682	3,344,050	3,160,468	3,195,375
	29,278,650	30,930,696	27,065,583	28,323,097

The capital adequacy ratios of the Group and the Bank are as follows:-

	Group		Bank	
	31 March 2017	31 December 2016	31 March 2017	31 December 2016
Before proposed dividend:-				
CET 1 capital ratio	13.471%	12.365%	12.622%	11.983%
Tier 1 capital ratio	14.769%	13.594%	14.026%	13.324%
Total capital ratio	18.443%	17.107%	17.273%	16.161%

28. Capital adequacy (continued)

	Group		Bank	
	31 March 2017	31 December 2016	31 March 2017	31 December 2016
After proposed dividend:-				
CET 1 capital ratio	13.087%	12.002%	12.207%	11.586%
Tier 1 capital ratio	14.385%	13.230%	13.611%	12.927%
Total capital ratio	18.059%	16.744%	16.857%	15.764%

The capital adequacy ratios of the Islamic banking subsidiary of the Bank are as follows:-

	31 March 2017	31 December 2016
CET 1 capital ratio	18.488%	15.806%
Tier 1 capital ratio	18.488%	15.806%
Total capital ratio	21.758%	18.739%