

STANDARD CHARTERED BANK MALAYSIA BERHAD

UPDATE MOBILE NUMBER CAMPAIGN (DECEMBER 2016)

TERMS AND CONDITIONS

Campaign

- The Standard Chartered Bank Malaysia Berhad ("the Bank") UPDATE MOBILE NUMBER Campaign ("Campaign") commences on 27 December 2016 and ends on 28 February 2017, inclusive of both dates ("Campaign Period").
- 2. By participating in this Campaign, participants agree to be bound by all the terms and conditions below.

Eligibility

- 3. This Campaign is open to credit cardholders of any credit card issued by the Bank ("SCBMB Card") invited by the Bank through **letter** to participate in this Campaign, and who have maintained all their accounts with the Bank in good standing, without any breach of the terms and conditions or agreements, throughout the Campaign Period ("Eligible Customers).
- 4. Individuals below the age of 21 years are not eligible for this Campaign.
- 5. Customers whose accounts are cancelled, or terminated for any reason, or suspended for any breach or suspected breach by the customer, during the Campaign Period or within 1 month after the Campaign Period, will not be entitled to receive any rewards under this Campaign.

Participation

- 6. In order to participate in the Campaign, Eligible Customers **must update a valid mobile number through Standard Chartered branches** (whether local or international) ("Criteria") for their SCBMB Card on or by **28 February 2017**. ("Qualified Customers").
- 7. For mobile number successfully registered under the Bank's system during the Campaign Period will count towards meeting the Criteria.

CashBack

- 8. At the end of the Campaign Period, a maximum of **1,500 Qualified Customers** who meet the Minimum Criteria will be entitled to receive **RM50 CashBack** each.
- CashBack is limited to one (1) per Qualified Customer, regardless of how many SCB Cards they hold.

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- 10. All CashBack will be credited into the Qualified Customer's principal SCB credit card account as determined by the Bank within eight (8) weeks after the end of the Campaign Period. No CashBack will be credited to any supplementary card account.
- The customer loses his/her entitlement to the CashBack and will have to refund the CashBack to the Bank If:
 - 14.1 the customer breaches any of the terms and conditions of the SCBMB Card; or
 - the Bank discovers at any time that the customer did not in fact satisfy the requirements under this Campaign,
- This refund may be done by either of the following methods, at the Bank's discretion, and the participants agree for this to be done:
 - 15.1 the Bank may charge the refund amount to the customer's credit card account; or
 - 15.2 the Bank may debit the refund amount from any current or savings account held by the customer with the Bank
- 16. If a customer closes and/or cancels **all his SCBMB Card** account(s) before the CashBack is credited, the customer loses his/her entitlement to the CashBack, and is not entitled to any payment or compensation. CashBack will not be paid to the customer's current and/or savings account with the Bank.

Selection of Campaign Winners

- 17. At the end of every month, Qualified Customers will be sorted in ascending order by bank customer number.
- 18. Total number of Qualified Customers will be divided by 1,500 to identify the winners. The result will then be rounded down to the closest whole number to define a "Multiple Number". The campaign winners will be selected at the "N"th multiply.
- 19. For example, if the total number of Qualified Customers is 9,000, the multiplier will be 9,000/1,500=6. Whereby the "N"th number is 6. As such, the 1,500 winners will be selected at record 6, 12, 18, 24 onwards by nth multiply number.
- 20. In case of disqualification of any of the selected customers; the next customer in sequence as per the "Multiplier Number" will be chosen. From the same example above, if the winner at record 18 is the same as in 12, then next winner will be selected at record 19.

General

- 21. The Bank's records of details and transactions are final and conclusive for purposes of this Campaign.
- 22. The Bank's decisions relating to this Campaign are final and binding all participants. If any matters arise which are not covered in these Terms and Conditions, they will be determined solely by the Bank.

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- 23. The Bank may vary any of these Terms and Conditions and extend the Campaign Period. Any such change will be announced on the Bank's website at sc.com/my or channel(s) identified by the Bank.
- 24. By participating in the Campaign, all participants:
 - (i) agree to participate in any interviews or other publicity events required by the Bank;
 - (ii) consent for the Bank to disclose or publish their personal information such as their names and identities and any general information that the Bank sees fit about the participants or their account(s) in any media, marketing or advertising materials; and
 - (iii) grant the Bank the absolute and unrestricted right to modify, use and/or publish any still or moving image of the participants for any campaign, marketing, commercial or other related purpose, without any payment or compensation.
- 25. The Campaign and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Campaign.