



Important Notes:

- a) All government excise duties / taxes / Zakat etc. are applicable in addition to fee / charges.
- b) Out of pocket expenses will be collected for all banking services.
- c) Correspondent bank charges will be recovered at actual. For funds transfer, applicable correspondent bank charges will be recovered either at the time of transaction origination or at the time of receipt of funds by the beneficiary.
- d) Courier charges and postage may be recovered, where applicable.
- e) Charges relating to corporate, business clients and commercial customers may differ as a result of an agreement between the concerned customer and the Bank.
- f) Average monthly balance is defined as the average of each day-end balance for the month.
- g) Federal Excise Duty, wherever applicable, will be collected over and above normal charges. However, service charges on maintaining balance below the minimum monthly average balance will not exceed Rs 50 and will be inclusive of FED.
- h) Account maintenance fee / service charges are waived for the following categories of accounts.
 - Accounts of Students
 - · Accounts of Mustahiqeen of Zakat
 - Accounts of Employees of Government / Semi Government institutions maintained for salary and pension purposes, including widows / children of deceased employees eligible for family pension / benevolent fund grant etc, shall be exempted from levy of service charges in any manner whatsoever
- No service fee shall be charged from students depositing amount of fee directly in fee collecting account of educational institution.
 - Charge of 0.50% of fee / dues or Rs 25 per instrument, whichever is less, will be levied for making Pay Order / Demand Draft / any other related instrument for payment of fee / dues in favour of educational institutions, HEC / Board etc.
- j) The bank reserves the right to grant partial / full exemption to some or all charges on a case to case basis depending on customer relationship, collateral business or as deemed appropriate by the Bank's Management.
- k) For Foreign Currency account, equivalent charges to that of Pak Rupee will be levied (if not mentioned separately).
- No "Processing Charges" will be levied for requests of verification of bank account / statement received from Foreign Missions, Embassies / High Commissions and any other relevant office for Visa purpose (as per SBP BPRD Circular No. 06 of May 17, 2010).
- m) Accounts opened and maintained by School Management Committees (SMCs) duly constituted by Education Department, Government of Sindh are exempted from levy of service charges on account of non-maintenance of minimum balance requirement (as per SBP BPRD Circular Letter No. 02 of January 25, 2010).
- n) No service charges will be deducted from account which has been marked as dormant or unclaimed.
- Senior Citizens, pensioners and physically handicapped clients are to be offered Basic Banking Account and Basic Saver Account in order to avail concession on basic banking services related charges
- p) This SOC is applicable from 1st of July 2016 and any changes/ revisions that are issued by the bank will be charged based on this SOC unless a specific campaign based waiver has been given. If you do not contact us within 30 days period prior to implementation of these charges, it will be considered that you are in agreement to be charged as per the charges mentioned in the SOC.

Important Note:

This is an abridged version of the Schedule of Charges.

For detailed charges, please refer to the Schedule of Charges available online at www.sc.com/pk and at all SCBPL branches.

Contents

Retail Clients

DREAMPACK	07
Auto Financing	06
Mortgage	06
Revolving Credit / Ready Cash	06
Personal Loans	06
American Express Cards	05
MasterCard Credit Cards	04
Visa Credit Cards	04
Phone Banking	03
Safe Deposit Lockers	03
Standing Instructions	03
General Banking	03
Cheque Book Services	02
Account Balance and Cheque Book Charges	02
Infinite Visa Debit Card	01
Platinum / PIA / Platinum Visa Debit Card	01
Visa Debit Card / Xtra Mile Visa Debit Card	01

To view the latest benefits on DREAMPACK please visit the website: www.sc.com/pk

Business Clients

Tana Bana	08
Business Power / Business Finance	08
Pharma Line (Mortgage)	08
Rang hi Rang	08
Agri Deal	08
Tijarat Classic Account / Tijarat Plus Account	09
Loans and Advances (Business Clients-Relationship)	09
Payroll	09

Priority & International Clients

10

Retail Clients Visa Debit Card / Xtra Mile Visa Debit Card

Issuance Fee

Current Account
Rs 800Savings Account
Rs 1,100

Annual Fee

Current Account
Rs 800Savings Account
Rs 1,100

Replacement Fee

Current Account
Rs 800Savings Account
Rs 1,100

Chip Issuance Fee

Current Account
Rs 1,000Savings Account
Rs 1,000

Chip Maintenance Fee Current Account Rs 1,000 Rs 1,000

Platinum / PIA / Platinum Visa Debit Card

Issuance Fee

Current Account
Rs 3,000Savings Account
Rs 3,000

Annual Fee

Current Account
Rs 3,000Savings Account
Rs 3,000

 Current Account
 Savings Account

 Rs 3.000
 Rs 3.000

Chip Issuance Fee

Current Account
Rs 1,000Savings Account
Rs 1,000

 Chip Maintenance Fee

 Current Account
 Savings Account

 Rs 1,000
 Rs 1,000

Infinite Visa Debit Card (Subject to launch of product)

 Summer Fee

 Current Account
 Savings Account

 Rs 10,000
 Rs 10,000

Annual Fee Current Account Rs 25,000 Savings Account Rs 25,000

Replacement FeeCurrent Account
Rs 10,000Savings Account
Rs 10,000

avings Account Is 10,000

Chip Issuance Fee Chip Maintenance Fee Current Account Savings Account Current Account Savings Account

Rs 1,000 Rs 1,000

Current Account
Rs 1,000Savings Account
Rs 1,000

POS Transaction Fee (International merchants and airlines) 3% of transaction amount and Re 1 per USD

ATM Cash Withdrawal

ATM Transaction Fee (International ATMs) 3% of transaction amount and Re 1 per USD

1-Link ATMs Cash Withdrawal Rs 15 per withdrawal

MNET ATMs Cash Withdrawal

Rs 15 per withdrawal

ATM Access Fee

Rs 300

01

Account Balance and Cheque Book Charges

		-			
Types of Accounts	Initial Deposit Requirement	Monthly Average Balance Requirement	Minimum Balance Charges*	Cheque Book Charges	
Current Accounts					
Rupee Current	Rs 100,000	Rs 100,000	Rs 50 / month	Rs 10 / Leaf	
Basic Banking Account	Rs 1,000	NIL	NIL	Rs 10 / Leaf	
Xtra Mile	Rs 100,000	Rs 100,000	Rs 50 / month	Rs 10 / Leaf	
Pensioner Current	NIL	NIL	NIL	Rs 10 / Leaf	
Special Savings Accounts					
Supersave	Rs 200,000	Rs 200,000	Rs 50 / month	Rs 10 / Leaf	
Privilege	Rs 500,000	Rs 500,000	Rs 50 / month	Rs 10 / Leaf	
Mahana Izafa	Rs 200,000	Rs 200,000	Rs 50 / month	Rs 10 / Leaf	
High Yield	Rs 500,000	Rs 500,000	Rs 50 / month	Rs 10 / Leaf	
6 Monthly Savings (Local Currency)	Rs 200,000	Rs 200,000	Rs 50 / month	Rs 10 / Leaf	
Flex Account	Rs 200,000	Rs 200,000	Rs 50 / month	Rs 10 / Leaf	
Bonus Saver	Rs 500,000	Rs 500,000	Rs 50 / month	Rs 10 / Leaf	
Regular Savings Accounts					
Pensioner Savings	NIL	NIL	NIL	Rs 10 / Leaf	
Basic Saver	Rs 100	NIL	NIL	Rs 10 / Leaf	
Regular Savings Account	Rs 100	NIL	NIL	Rs 10 / Leaf	
Asaan Account	Rs 100	NIL	NIL	Rs 10 / Leaf	

* Minimum Balance Charges inclusive of Federal Excise Duty in compliance with BPRD Circular Letter No. 27 of September 2010

Cheque Book Services

*Minimum Balance Charges (on accounts not maintaining Delivery of Cheque Book by Courier minimum balance requirements) Foreign Currency equivalent of Rs 50 / month Balance Requirement given below: USD 2,000 GBP 2,000 EURO 2,000 JPY 200,000 _____

Inland Rs 250 / Cheque book Foreign Rs 2,000 / Cheque book

Temporary Cheque Book 5 leaf temporary cheque book for Current and Savings Account will be up to Rs 500

* Minimum Balance Charges are waived for the following categories of accounts: Accounts of Students

Accounts of Students
 Accounts of Mustahingeen of Zakat
 Accounts of Employees of Government / Semi Government Institutions maintained for salary and pension purposes including
 widows / children of deceased employees eligible for family pension/benevolent fund grant etc. shall be exempted from levy of service
 charges in any manner whatsoever

Charges will be levied on intercity deposit and withdrawal and intercity account to account transfer of funds if the customer is not maintaining an average balance of Rs 100,000 for Current Account and Rs 200,000 for Savings Account in the previous month

Rs 400 per transaction

*General Banking

Issuance of Pay Order / Demand Draft

Current Account: Rs 180 Savings Account: Rs 300

Online Transaction Fee (for Foreign Currency and Rupee Accounts) for Over-The-Counter Transactions Current Account: Rs 150 Savings Account: Rs 200 Note 1: Online transaction charges will be levied, if the following monthly balance is not maintained. Current Account: Rs 100,000 Savings Account: Rs 200,000

Note 2: All transactions carried out at parent branch will be free of charge

Stop Payment of Cheques

Up to 5 leaves: Rs 500 Over 5 leaves: Rs 1.000 Foreign Currency draft USD 25 or cheque in case of insufficient funds Local Currency draft Rs 500 / draft

Swift (Customer)

Mini Statement Charge

Rs 10 per statement

Inward clearing

Inward clearing

Rs 35

Rs 1,500 / USD 15 / EUR 15 / GBP 15

Duplicate / Additional Copy of Bank Statement

**Cheque Return Charges (Due to insufficient funds)

Current Account: Rs 50 for Outward and Rs 500 for

Savings Account: Rs 150 for Outward and Rs 1,000 for

Cheque Return Charges

USD 5 or equivalent for FCY accounts

Standing Instructions

Standing Instructions fee will be recovered in addition to the usual charges

Rs 400 per transaction

***Safe Deposit Lockers

- 1. Extra Small: Rs 2,000
- 2. Small: Rs 4,000
- 3. Medium: Rs 5,000
- 4. Large / Extra Large: Rs 8,000

Phone Banking

A waiver of up to 50% on normal charges is offered on some services'

* For details refer to the complete Schedule of Charges.
 ** Cheque Return Charges can be deducted from dormant account where actual charges are paid to NIFT on account of inward cheques returned unpaid.
 *** Locker rental charges may be deducted from dormant accounts, only if lockers are in operation.

Visa Credit Cards

Visa Platinum and Visa PIA Co-Brand / Travel (WorldMiles) Platinum Credit Card

Visa Platinum	
Annual Fee	Chip Issuance Fee
Rs 8,000	Rs 1,000
Supp. Annual Fee	Chip Maintenance Fee
Rs 4,000	Rs 1,000

Supp. Chip Issuance Fee Rs 1,000 Supp. Chip Maintenance Fee

Visa PIA Co-Brand Platinum / Travel (WorldMiles) Platinum

Rs 8,000 Supp. Annual Fee

Rs 4,000

Annual Fee Chip Issuance Fee Rs 1,000 Chip Maintenance Fee Rs 1,000

Supp. Chip Issuance Fee Rs 1,000 Supp. Chip Maintenance Fee Rs 1,000

Rs 1,000

Visa Gold, Visa PIA Co-Brand / Travel (WorldMiles) Gold Credit Card, Visa Classic and Visa PIA Co-Brand / Travel (WorldMiles) Classic Credit Card

Rs 5,000 Supp. Annual Fee Rs 2,500

Annual Fee

Supp. Chip Issuance Fee Chip Issuance Fee Rs 1,000 Rs 1,000 Chip Maintenance Fee Supp. Chip Maintenance Fee Rs 1,000 Rs 1.000

MasterCard Credit Cards

MasterCard Titanium / Travel Titanium

Annual Fee Rs 5,000 Supp. Annual Fee Rs 2,500

Supp. Chip Issuance Fee Rs 1,000 Supp. Chip Maintenance Fee Rs 1,000

MasterCard Cashback

Annual Fee Rs 3,000 Supp. Annual Fee

Rs 1,000

Rs 1,000 Chip Maintenance Fee Rs 1,000

Rs 1,000

Chip Issuance Fee Rs 1,000

Chip Issuance Fee

Chip Maintenance Fee

Supp. Chip Issuance Fee Rs 1,000 Supp. Chip Maintenance Fee Rs 1,000

MasterCard Easy Credit

Annual Fee Rs 2,500 (Credit Limit <150K) Rs 4.000 (Credit Limit >150K) Supp. Annual Fee Rs 500

Chip Issuance Fee Rs 1,000 Chip Maintenance Fee Rs 1,000

Supp. Chip Issuance Fee Rs 1,000 Supp. Chip Maintenance Fee

Rs 1,000

Charges applicable on all variants

• Service Fee (Retail and Cash)*

3.5% per month of the outstanding amount translated into APR of 42%

Late Fee

Rs 1,500 or 10% of the minimum amount due, whichever is higher (subject to regulatory approval) Cash Advance Fee**

Rs 1,000 (per transaction) or 3% of the cash advance transaction amount, whichever is higher. Plus all charges passed on by acquiring bank

* Service Fee for Easy Credit (Retail and Cash) will be charged from the date of transaction * Discounts on rates may be offered during special promotions * Withholding tax of 0.3% of the value for transaction or sum of all transactions in a day exceeding Rs 50,000 ** Service Fee on Cash Advance Transaction will be charged from the date of transaction

American Express Cards

Charges applicable on all variants

• Service Fee (Credit Cards)*

3.5% per month of the outstanding amount translated into APR of 42% per annum

• Late Payment Charges (Credit Cards)

Rs 1,500 or 10% of the minimum amount due, whichever is higher (subject to regulatory approval) • Late Payment Charges (Charge Cards and Corporate Cards)

Rs 1,500 / USD 20 (subject to regulatory approval)

* Refer to important notes for tax implications
 * Discounts on rates may be offered during special promotions

Personal Loans



Mark-up Rates 16%- 38% per annum (fixed)

Application Processing Fee (inclusive of stamp duty) Rs 5,000 or 1% of the loan amount, whichever is higher

Prepayment Charges Rs 5,000 or 10% of the outstanding amount, whichever is higher

ODD Day Interest

If the first instalment due date is greater than 30 days from the date of disbursal of the loan, interest (at the rate applicable to the personal loan) will be charged for the additional days (greater than 30)

Revolving Credit / Ready Cash



Annual Fee Rs 2,500

Mark-up Rates With prompt payment bonus 33% Without prompt payment bonus 36%

Processing Fee (inclusive of stamp duty) Rs 2,000

Mortgage



Prepayment Fee 10% of the Outstanding Balance Late Payment Fee

Rs 1,000 or 2% per month on amount overdue

Auto Financing



Repossession Charges Rs 30,000

Legal Fee Rs 30,000

Early Purchase Processing Charges

7.5% of outstanding amount in 5th Year 10% of outstanding amount in 3rd and 4th Year 13% of outstanding amount in 1st and 2nd Year

Vehicle Insurance

7.5% of the vehicle value



12. Free Stop Cheque Facility 13. Free Balance Confirmation/Tax Certificates

14. Free SCB Salary Transfers

15. Free SMS Alerts

- 2. High Yield Savings Account
- 3. Free Straight2bank***
- 4. Free Debit Cards*
- 5. Free Cheque Books
- 6. Free Intercity Transactions
- 7. No Transaction Fees
- 8. Free Duplicate eStatement

Monthly Membership fee of Rs 2,000. Fee will be waived off on maintenance of monthly average balance of Rs 500,000 and above in Current Account

- * First time issuance fee waiver ** 100% waiver on first year locker rental fee (subject to availability) *** S2B is free for a period of 6 months



Tijarat Classic Account / Tijarat Plus Account



Online Banking (Intercity Transaction) Rs 1.5 Million / day free, upon exceeding the limit, flat fee of Rs 500

Loans and Advances (Business Clients-Relationship)



Arrangement Fee 2.0% minimum Penalty for Late Mark-up Payment Maximum rate as per "Finance Review Fee 2.0% minimum Rs 5,000

Facility Fee on Excess Over Limit (EOL, OTT, etc)

1% of EOL or Rs 1Mn

Annual Account Maintenance Fee 0.15% of facility limits

Agreement"

15% OF lacinty liftins

Note: Mark-up / profit / loss to be recovered from customer from time-to-time

Payroll

Minimum Balance Requirement Current Account: Rs 100,000 Savings Account: Rs 200,000 Pay Order Issuance Current Account: Rs 150 Savings Account: Rs 300

Cheque Book Issuance Rs 10 per leaf

09

Priority & International Clients

Individual Clients (including Non-Resident Pakistanis) who maintain the below mentioned assets under management on relationship basis, will be eligible to avail the following services free of charge:

Average assets under management for the past three months of Rs 3,000,000 and above in Rupee Current Account, Savings Account, Term Deposit, Mutual Funds, Certificate of Deposit, Bancassurance Single Premium, Fixed Income Products, Defence Savings and Special Savings Certificate (DSC & SSC) purchased through SCBPL, or by availing Saadiq Home Finance facility of Rs 20,000,000.

Please note the initial cheque deposit requirement for Priority Account Opening is of Rs 3,000,000 (or equivalent

a) Debit Card:

Platinum Visa Debit Card



- Waiver on Annual Fee for Qualified Priority Clients

b) Banking Services:

- 1. Issuance of Pay Orders, Drafts and Telegraphic
- Standing Instructions Related to Regular Banking
 Cancellation of Pay Orders and Demand Drafts
- calculation of vay orders and bernario brands
 Issuance of Balance Confirmation Certificate
 Proceed Realisation Certificate
 Collection of Cheques (Local Currency / Foreign
- Currency) 6. Intercity Banking 7. Duplicate Statement

c) Locker Facility:

50% waiver on 1st year locker rental fee

Annual and joining fee waivers on credit cards except WorldMiles Credit Card

g) Membership Fee:

The fee will be waived off for Priority Clients who meet the qualification criteria mentioned above

- 8. Zakat Certificate
- 10. Stop Payments of Cheques 11. Return of Unpaid Cheques
- 12. Delivery of Cheque Books by Courier 13. Inward Remittance 14. Issuance of Courter Cheques

- 15. Issuance of Cheque Books 16. Free eStatements

d) Auto Loan / Lease:

50% waiver on regular processing fee

f) Mortgage:

50% waiver on regular processing fee

Complaints? Suggestions?

Please contact us through any of the following:



Call: 111-002-002



e-mail: Complaints.Pakistan@sc.com



Web: www.sc.com/pk



Post: Client Care Unit, Standard Chartered Bank, 1st Floor, NJI Building, I.I. Chundrigar Road, Karachi.

Please obtain your tracking number for reference.



