

Important notice 6 September 2017

Subject: The eStatement delivery amendments (All products)

Dear Valued Customer,

Please kindly be informed that the Bank will adjust the delivery of eStatement which will be effective from 23rd September 2017 onwards.

Details of this adjustment for each channel of eStatement delivery shall be as follows:

1. For “View Online” via Online Banking channel

You will not be able to access it via Online Banking from 27th September at 21:00 onwards. eStatement will be sent to your latest e-mail as provided to the Bank from 23rd September 2017 onwards.

2. For eStatement via e-mail

You will still be able to access it via your current email. However, you will not be able to change your password to view the file via Online Banking from 27th September at 21:00 onwards. If you wish to change eStatement password, kindly do so before 27th September 2017. The new password will be applied to the following month of eStatement only.

In this regard, please kindly be informed that Online Banking services will be stopped from 27th September 2017 at 21:00 onwards.

For further information, please contact our Call Centre at 1595 or +662 724 7050.

Yours sincerely

Standard Chartered Bank (Thai) Pcl