

IMPORTANT DOCUMENT

Date 24 July 2017

To: Customer Name

Re: Change of servicer to your policy

Standard Chartered Bank (Thai) Public Company Limited (“the Bank”) has entered into an agreement to transfer our Retail Banking business to TISCO Bank Public Company Limited (“TISCO”) and All-Ways Company Limited, a subsidiary of TISCO Financial Group, on 22 December 2016. Under the said agreement, the Retail Banking Business, including Bancassurance segment of the Bank will be taken care by TISCO from 1 October 2017 onwards.

The Bank wishes to inform you that TISCO will service and facilitate you in respect of your policy from 1 October 2017 onwards. Nevertheless, all protections and benefits under your policy as shown in the policy e.g. insurance pay out (if any), dividend (if any), maturity benefit (if any), including the rights under the policy, shall remain unchanged.

Should you wish not to be serviced or facilitated in respect of your policy by TISCO, please proceed your request to the insurance company in charge of your policy within 29 September 2017 via channels as below:

- 1) contacting the Bank’s branches (bringing with your Passport or copy of your Passport) or
- 2) contacting Call center of your insurance company in charge of your policy as detailed below:

	Insurance Company	Contact Address	Contact Phone
1	Prudential Life Assurance (Thailand) Plc	9/9 @Sathorn Building, 20 th -27 th fl., South Sathorn Road, Yannawa, Sathorn, Bangkok 10120	Hotline : 1621 02-352-8000
2	MSIG Insurance (Thailand) Plc	1908 MSIG Building, New Petchburi Road, Bangkapi, Huai Kwang, Bangkok 10310	02-788-8888
3	Chubb Samaggi Insurance Plc	399 Interchange 21 Building, 26 th -30 th fl., Sukhumvit Road, Klong Toei Nua, Wattana, Bangkok 10110	02-611-4000
4	AXA Insurance Plc	1168/67 Lumpini Tower 23 Building, Rama IV Road, Thung Mahamek, Sathorn, Bangkok 10120	02-118-8111

	Insurance Company	Contact Address	Contact Phone
5	Thaivivat Insurance Plc	71 Dindaeng Road, Samsen Nai, Phyathai, Bangkok 10400	Hotline : 1231
6	The Viriyah Insurance Plc	10/7 Ratchaprarop Road, Phyathai, Bangkok 10400	Hotline : 1557 02-239-1557
7	Dhipaya Insurance Plc	63/2 Rama IX Road, Huai Kwang, Huai Kwang, Bangkok 10310	Hotline : 1736
8	Allianz Ayudhya Assurance Plc	898 Ploenchit Road, Lumpini, Pathumwan, Bangkok 10330	Hotline : 1373
9	Cigna Insurance Plc	589 Q House Building, Ploenchit Road, Lumpini, Pathumwan, Bangkok 10330	Hotline : 1758 02-763-0000

Thank you for banking with us. Should you have any queries about the servicing of your insurance policy, please contact any branch of Standard Chartered Bank (Thai) PCL at your convenience or our call center at No.1595.

Yours sincerely,

Standard Chartered Bank (Thai) Public Company Limited