

IMPORTANT DOCUMENT

31 May 2017

Dear [Client's Name – Lastname] [Address.....] [Address....]

Subject: Notify Discontinuation of Safe Deposit Box Service at Charoenkrung Branch

Ref: Safe Deposit Box Rental Agreement dated DD/MM/YY, Safety Deposit Box No.xx

This is with reference to the announcement on 22 December 2016 whereby Standard Chartered Bank (Thai) Pcl (the "Bank"), has entered into an agreement to transfer Retail Banking business to TISCO Bank PLC and All – Ways Co., Ltd, a subsidiary of TISCO Financial Group PLC. The Retail Banking products under such agreement include credit card, personal loans, business loans, mortgage loans, wealth management, bancassurance and retail deposits of the Bank.

As per terms and conditions of the agreement, we regret to inform you that the <u>Deposit Box Service for</u> <u>Charoenkrung Branch will be discontinued</u>. Please kindly contact Charoenkrung Branch which you use the safe deposit box service to collect your property and return the safe deposit key to the Bank <u>within 3 July 2017</u>. The Bank will process to refund annual fee of safe deposit box – the refund will be calculated on a pro-rata basis. Should you be unable to contact the Bank within the aforementioned date, your safe deposit box rental agreement shall be automatically terminated and the Bank reserves the right to open the safe deposit box and process as stipulated in the agreement and in accordance with the Bank's procedures.

For Corporate & Institutional Banking and Commercial Banking, the Bank remains committed to serve our clients in Thailand and you can still access our products and services as usual. The Bank values your business and will continue to serve your banking and financial needs.

Once again, we would like to thank you for your trust in banking with us and would like to offer our apologies in advance should you experience any inconvenience during this business transfer process. Should you have any queries, please contact Charoenkrung Branch at telephone no. 02-2257451 – 52, 02-6228630 Exit 7111, 7131, 7230 or 082-2247002, 082-2247024, 082-2247030, 082-2247245.

Yours Sincerely,

Maliwan Boonpanitchyakarnkul Senior Branch Manager Charoenkrung Branch