

## Branch directory

### Garden City Branch

Garden City Shopping Mall  
Plot 64-84 Yusuf Lule Road

### Acacia Mall Branch

Plot 8A-12A Copper Road Kisementi  
Acacia Shopping Mall

### Speke Road Branch

Plot 5 Speke Road, Kampala

### Gulu Branch

Plot 3, Andrea Ola Road, Gulu Town

### Freedom City Branch

Freedom City Mall Entebbe Road

### Kikuubo Branch

Plot 15, Nakivubo Lane

### City Branch

Plot 9 William Street

### Mbarara Branch

Plot 24 High Street

### Jinja Branch

Plot 2-4 Grant Road

### Lugogo Branch

Lugogo Forest Mall  
Plot 2 Sports lane

### Village Mall Branch

Plot 47A, Spring Road, Bugolobi



**Contact us: 0200 524100**  
**0313 294100**

### ATM Location

ATM Name	ATM Location	Plot Number
Speke Road 1	Standard Chartered House	5 Speke Rd
Speke Road 2	Standard Chartered House	5 Speke Rd
Bugolobi	Shell Bugolobi	47A Spring Road
Speke Road 4	Standard Chartered House	5 Speke Rd
Muyenga	Shell Muyenga	7469 Kisugu, Mbogo Rd
Speke Road 6	Standard Chartered House	5 Speke Rd
City Branch 1	Standard Chartered House	9 William Street
Rubaga	Shell Rubaga Rd	250 Rubaga Rd
Petro Bombo	Petro Bombo Rd	46 & 48 Bombo Road
Lugogo 1	Game Shopping Mall	2-8, Lugogo By-Pass
Lugogo 2	Game Shopping Mall	2-8, Lugogo By-Pass
Shell Lugogo	Shell Lugogo	Plot 17 Hesketh Bell Road Kampala
Entebbe	Total Entebbe	51-53 Berkley Road
Oasis	Oasis Shopping Mall	88-94 Kitante Road
City Branch 2	Standard Chartered, City	9 William Street
Mbarara	Standard Chartered, Mbarara	24 High Street
Jinja	Standard Chartered, Jinja	2-4 Grant Road
Nakawa	Capital Shoppers, Nakawa	1-3 Sebei Lane
Kireka	Total Kireka	18 Jinja Road
Garden City 1	Garden City Shopping Mall	64-84 Yusuf Lule Road
Garden City 2	Garden City Shopping Mall	64-84 Yusuf Lule Road
Kikuubo 1	Kikuubo Trading Centre	15 Nakivubo Road
Shell Bunga	Shell Bunga	Plot 250 Ggaba Road
Shell Kiira Rd	Shell Kiira Rd	Plot M195, Old Kira Road, Kampala
Namugongo	Quality Shopping Mall	Plot 2495, 2447 Naalya, Kyaliwajjala
Freedom City	Freedom City Mall	Plot 4010, Namasuba
Acacia	Acacia Mall	Cooper Road Kisementi
Village Mall	Village Mall Bugolobi	Plot 47A, Spring Road, Bugolobi
Shell Bukoto	Shell Bukoto	Plot 104, Old Kira Road, Bukoto
Shell Amber Court	Shell Amber Court	Plot 30-32, Church Hill Road, Jinja
Gulu Branch	Gulu Town	Plot 3 Andrea Ola Road

# Service and Price Guide General

Effective 22<sup>nd</sup> June 2017

Standard Chartered Bank Uganda Limited is regulated by the Bank of Uganda. Some of our sales staff earn commission for business acquisition. Terms and conditions apply.

[sc.com/ug](http://sc.com/ug) | Here for good

## Local Currency Accounts

### Ordinary Current Account

• Account Opening Balance	UGX 100,000
• Monthly Service Fee	UGX 20,000
• Over-the-counter withdrawal below 5m	UGX 10,000
• Over-the-counter withdrawal 5m and above	0.25% of value, max UGX 35,000
Cash and Cheque Deposits	Free

\*Refer to general services for a detailed tariff

### Flat Fee/Diva Account

• Account Opening Balance	UGX 100,000
• Monthly Service Fee	UGX 35,000
• ATM transactions across the Standard Chartered Bank local network	Free
• Salary Processing	Free
• Monthly Statements	Free
• Cash and Cheque Deposits	Free
• Cash Withdrawal	Free
• 1 Bank Draft	Free

\*All other charges apply as per ordinary current account

\*Refer to General services for a detailed tariff

### Employee Banking

#### Smart Banking Accounts (Bronze/Silver/Gold)

• Account Opening Balance	UGX 100,000
• Minimum Balance	NIL
<b>Monthly Service Fee</b>	UGX 20,000
• Over-the-Counter withdrawal below 5m	UGX 10,000
• Over-the-Counter withdrawal 5m and above	0.25% of value max. UGX 35,000
• ATM transactions across the Standard Chartered Bank local network	Free
• Internal Account Transfers	Free
• 2 Counter Withdrawals	Free

• Cash and Cheque Deposits Free

\*All other charges apply as per ordinary current account

\*Refer to General services for a detailed tariff

### Easy Go Account

• Opening Balance	UGX 50,000
• Minimum Balance	Nil
• Monthly Service Fee	10,000
• ATM withdrawals (All ATMs)	Free
• Over-the-Counter Withdrawals	0.25%, (min. 10,000) max 35,000
• Bank Draft	UGX 30,000
• Counter Debit Slip	UGX 30,000
• Cheque Book (per leaf)	UGX 1,500
• Standing Order Processing (within Standard Chartered Bank)	UGX 5,000
• Standing Order Processing (outside Standard Chartered Bank)	UGX 15,000
• Online Utilities	UGX 1,000 Per Transaction
• Other Online Banking Transactions	Free
• Mobile Banking Fees	UGX 500
• e-Statements	Free

\*Refer to general services for a detailed tariff

### Ordinary Savings Account

• Account Opening	UGX 300,000
• Minimum Balance	NIL
• Monthly Service Fee	UGX 20,000
• Over-the-Counter withdrawal below 5m	UGX 10,000
• Over-the-Counter withdrawal 5m and above	0.25% of value max. UGX 35,000
• Interest earned	Nil
• Cash and Cheque Deposits	Free

\*Refer to general services for a detailed tariff

## Safari Junior/Safari Savings Accounts

Opening Balance	UGX 50,000
Minimum Balance	UGX 50,000
Fall Below Minimum Balance Fee	UGX 20,000
1 Withdrawal per calendar quarter	Free

Extra withdrawal within a calendar quarter ( \*Withdrawals include cash, TTs, EFTs, RTGS and Inter-Account Transfers)

## Foreign Currency Accounts

### Ordinary Current Account

Account Opening Balance	USD 1,000, GBP 1,000, EUR 1,000
Minimum Balance	USD 1,000, GBP 1,000, EUR 1,000
Fall Below Minimum Balance Fee	USD 20, GBP 10, EUR 15
Monthly Service Fee	USD 15, GBP 10, EUR 12
• Cash Deposit/Withdrawal	0.5 % of value min. USD 10, GBP 5, EUR 8
• Foreign Currency Only Monthly Surcharge	USD 10, GBP 10, EUR 10

(\*Only applicable to clients without Local Currency Accounts)

## Safari Savings / Safari Junior accounts

Account Opening and Minimum Balance	USD 100, GBP 100, EUR 100
Fall Below Minimum Balance Fee	USD 20, GBP 10, EUR 15
1 Withdrawal per calendar quarter	Free
Extra withdrawal within a calendar quarter	1% of value min. USD 10, GBP 5, EUR 8

(\*Withdrawals include cash, TTs, EFTs, RTGS and Inter-Account Transfers)

• Cash Deposits	Free
-----------------	------

## General Services

• Priority Access Fee (Non-Priority Clients)	UGX 100,000 per day
• Account Closure Fee	Free
• Bankers' Opinion Charge	Free
• Certificate of Balance	Free
• Dormancy Reactivation Fee	Free
• Email Indemnity	Free
• Interim Statement Charge	UGX 10,000 Per Page
• 30 Leaves Chequebook charges	UGX 45,000, USD 13, GBP 13, EUR 13
• Counter Debit Slip	UGX 30,000
• CCTV Viewing	UGX 50,000
• Bid Application Fee	UGX 20,000
• Fees Per Cheque Written (Service Fees)	UGX 2,500, USD 0.7, EUR 0.7, GBP 0.7

## Inward Payments

• Foreign Cheque sent on collection	1.0 % of value min. USD 35, GBP 25, EUR 30 Max USD 65, GBP 50, EUR 55
• Purchase of Foreign Cheques	0.75% of value min. USD 10, GBP 5, EUR 8 Max USD 100, GBP 60, EUR 80
• RTGS	UGX 2,500
• EFT	UGX 2,500
• Telegraphic Transfers	UGX 25,000, USD 20, GBP 10, EUR 15

## Outward Payments

• Draft Issuance	Flat UGX 20,000 USD 10, GBP 5 EUR 8
• Bank Draft Repurchase	Flat UGX 10,000 USD 5, GBP 3 EUR 4
• Telegraphic Transfer In-Branch	UGX 75,000, USD 25, GBP 17, EUR 20
• Telegraphic Transfer Online/Mobile	UGX 40,000, USD 20, GBP 10, EUR 12

\*Note: all the above TT charges cater for only local Standard Chartered Bank Charges

• EFT In-Branch	UGX 20,000
• EFT Online/Mobile	UGX 4,000
• Cheques Return Charges Effects not cleared/Refer to drawer	UGX 250,000, EUR 60, USD 70, GBP 50
• Cheques Return Charges Technical	UGX 25,000, EUR 17, GBP 15, USD 10
• Cheque Stop Payment Charges	UGX 40,000, USD 17, EUR 13, GBP 12
• RTGS In-Branch (Local Currency)	UGX 25,000 per transaction
• RTGS Online/Mobile (Local Currency)	UGX 10,000 per transaction
• RTGS In-Branch (Foreign Currency)	USD 7, GBP 7, EUR 7
• RTGS Online/Mobile (Foreign Currency)	USD 4, GBP 4, EUR 4
• Standing Order Failure Charges	UGX 120,000, USD 40, GBP 31, EUR 34

• Standing Order Setup/ Ammendment Charges	UGX 10,000, USD 10, GBP 7, EUR 8
• Unpaid Direct Debit	UGX 250,000
• Swift Charge/Overseas Charge	USD 25
• Online Utilities	UGX 1,000 Per Transaction
• Over the Counter Utilities	Free
• Mobile Money Tranfers	UGX 2,000 Per Transaction

## Loan Charges

• Arrangement Fees (Personal Loans)	3% of value*, minimum UGX 450,000
• Application Fee (Personal Loans)	UGX 20,000, USD 10
• Arrangement Fees (Mortgages)	2.5% of value
• Arrangement Fees (Salary Overdrafts)	3% of value
• Loan Monitoring Fee	UGX 5,000 Per Month

\*Applied to new money only for Top-up Loans

## Cards

• Visa Gold Debit Card Issuance/Replacement	UGX 15,000
• Visa Platinum Debit Card Issuance/Replacement	UGX 25,000, USD 10
- Visa Gold	UGX 3,500
- Visa Platinum	UGX 7,500 USD 3
- Visa Infinite	UGX 30,000

## Point of Sale (POS) & e-commerce International Transactions Charge

• Within Central Europe, Middle East and Africa (CEMEA)	7.00%
• Outside (CEMEA)	7.50%

### ATMs

• ATM Cash Withdrawal (Standard Chartered Bank)	UGX 1,000, USD 0.5
• ATM Cash Withdrawal (Non Standard Chartered Bank)	UGX 5,000, USD 3
• ATM Cash Withdrawal (Non Standard Chartered Bank International Cards)	UGX 20,000, USD 10

### Others

• Mobile Banking	UGX 500 Per Transaction
• Debit Interest Charge (Unauthorized over draw)	Base Lending Rate (BLR) + 24% per annum on the overdrawn amounts
• SMS Alerts	UGX 100
• School Fees	UGX 2,500
• VISA Fee Payment	UGX 5,000
• URA Payments	Free
• Fixed Term Deposits	Negotiable

## Branch directory

### Garden City Branch

Garden City Shopping Mall  
Plot 64-84 Yusuf Lule Road

### Acacia Mall Branch

Plot 8A-12A Copper Road Kisementi  
Acacia Shopping Mall

### Speke Road Branch

Plot 5 Speke Road, Kampala

### Gulu Branch

Plot 3, Andrea Ola Road, Gulu Town

### Freedom City Branch

Freedom City Mall Entebbe Road

### Kikuubo Branch

Plot 15, Nakivubo Lane

### City Branch

Plot 9 William Street

### Mbarara Branch

Plot 24 High Street

### Jinja Branch

Plot 2-4 Grant Road

### Lugogo Branch

Lugogo Forest Mall  
Plot 2 Sports lane

### Village Mall Branch

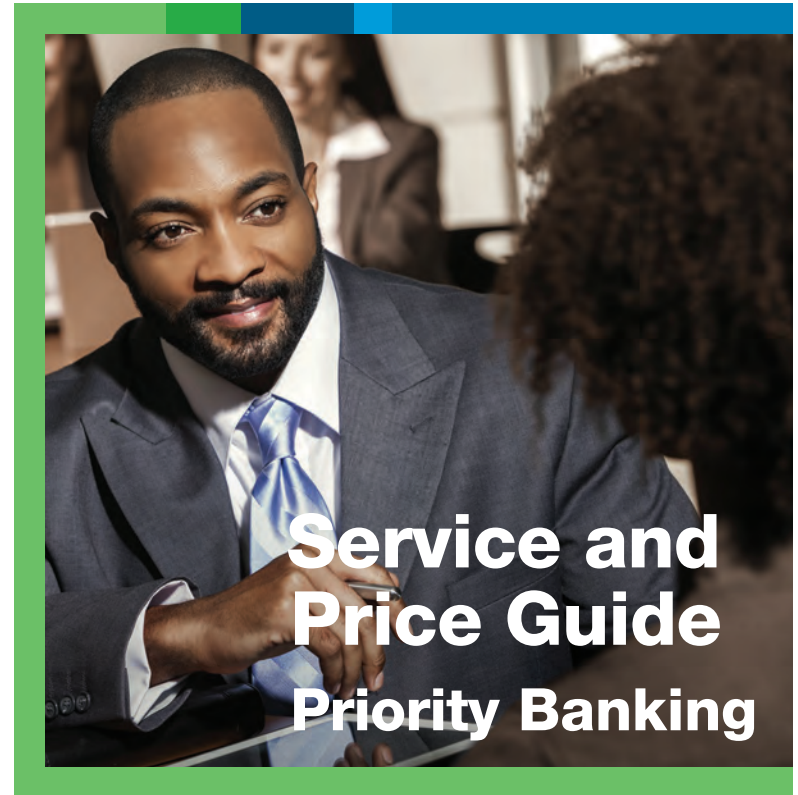
Plot 47A, Spring Road, Bugolobi

Standard Chartered  
Priority 

Contact us: 0200 524601  
0313 294601

### ATM Location

ATM Name	ATM Location	Plot Number
Speke Road 1	Standard Chartered House	5 Speke Rd
Speke Road 2	Standard Chartered House	5 Speke Rd
Bugolobi	Shell Bugolobi	47A Spring Road
Speke Road 4	Standard Chartered House	5 Speke Rd
Muyenga	Shell Muyenga	7469 Kisugu, Mbogo Rd
Speke Road 6	Standard Chartered House	5 Speke Rd
City Branch 1	Standard Chartered House	9 William Street
Rubaga	Shell Rubaga Rd	250 Rubaga Rd
Petro Bombo	Petro Bombo Rd	46 & 48 Bombo Road
Lugogo 1	Game Shopping Mall	2-8, Lugogo By-Pass
Lugogo 2	Game Shopping Mall	2-8, Lugogo By-Pass
Shell Lugogo	Shell Lugogo	Plot 17 Hesketh Bell Road Kampala
Entebbe	Total Entebbe	51-53 Berkley Road
Oasis	Oasis Shopping Mall	88-94 Kitante Road
City Branch 2	Standard Chartered, City	9 William Street
Mbarara	Standard Chartered, Mbarara	24 High Street
Jinja	Standard Chartered, Jinja	2-4 Grant Road
Nakawa	Capital Shoppers, Nakawa	1-3 Sebei Lane
Kireka	Total Kireka	18 Jinja Road
Garden City 1	Garden City Shopping Mall	64-84 Yusuf Lule Road
Garden City 2	Garden City Shopping Mall	64-84 Yusuf Lule Road
Kikuubo 1	Kikuubo Trading Centre	15 Nakivubo Road
Shell Bunga	Shell Bunga	Plot 250 Ggaba Road
Shell Kiira Rd	Shell Kiira Rd	Plot M195, Old Kira Road, Kampala
Namugongo	Quality Shopping Mall	Plot 2495, 2447 Naalya, Kyaliwajjala
Freedom City	Freedom City Mall	Plot 4010, Namasuba
Acacia	Acacia Mall	Cooper Road Kisementi
Village Mall	Village Mall Bugolobi	Plot 47A, Spring Road, Bugolobi
Shell Bukoto	Shell Bukoto	Plot 104, Old Kira Road, Bukoto
Shell Amber Court	Shell Amber Court	Plot 30-32, Church Hill Road, Jinja
Gulu Branch	Gulu Town	Plot 3 Andrea Ola Road



Service and  
Price Guide  
Priority Banking

Effective 22<sup>nd</sup> June 2017

Standard Chartered Bank Uganda Limited is regulated by the Bank of Uganda. Some of our sales staff earn commission for business acquisition. Terms and conditions apply.

[sc.com/ug](http://sc.com/ug) | Here for good

## Priority Banking Flat Fee

• Priority Banking Flat Fee	USD 40/ UGX 120,000
-----------------------------	------------------------

This fee covers the charges listed below across all your personal accounts and will be charged to one primary account.

Please note that if you hold Safari savings accounts for your children, they will be included in this package.

- Monthly Ledger Fees
- Access to the exclusive Priority Banking Centres
- Dedicated Relationship Management Team
- Cheque Book Issuance
- Telegraphic transfers; across Standard Chartered Bank network
- Inward Telegraphic Transfers; Other Banks
- Local Currency Transfers (EFT)
- RTGS (local Currency & FCY)
- Mobile Banking
- ATM withdrawal charges
- Bank Draft Issuance
- Standing Orders
- Direct Debits
- Online Banking
- Salary Processing
- Cash Deposits Local Currency
- \*Cash Withdrawals Local Currency/Foreign Currency
- Monthly Account E-Statement
- Bankers' Opinion Charge
- Certificate of Balance
- Domancy Reactivation Fee
- Fax Indemnity
- Utility Payments
- Monthly Card Fees
- Complimentary Lounge Key Access

\*Extra withdrawal fee on Savings Accounts not included

\*All other charges apply as per the General tariff

\*Refer to General services for a detailed tariff

## Minimum Account Opening Balance

### Local Currency Accounts

• Ordinary Current Account	UGX 100,000
• Flat Fee Account	UGX 100,000
• Diva Account	UGX 100,000
• Smart Banking Account (Bronze/Silver/Gold)	UGX 100,000
• Easy Go Account	UGX 50,000
• Ordinary Savings Account	UGX 300,000
• Safari Junior Account	UGX 50,000
• Safari Savings Account	UGX 50,000

### Foreign Currency Accounts

• Ordinary Current/Savings Account	USD 1,000, GBP 1,000, EUR 1,000
• Safari Savings/Safari Junior Account	USD 100, GBP 100, EUR 100
• Foreign Currency Only Monthly Surcharge	USD 10, GBP 10, EUR 10

(\*Only applicable to clients without Local Currency Accounts)

### General Services

• CCTV Viewing	UGX 50,000
• Counter Debit Slip	UGX 30,000
• Bid Application Fee	UGX 20,000
• Priority Access Fee (Priority Clients)	UGX 50,000 Per Month
• Fees Per Cheque Written (Service Fees)	UGX 2,500, USD 0.7, EUR 0.7, GBP 0.7

## Inward Payments

• Foreign Cheque sent on collection	1.0 % of value min. USD 35, GBP 25, EUR 30 Max USD 65, GBP 50, EUR 55
• Purchase of Foreign Cheques	0.75% of value min. USD 10, GBP 5, EUR 8 Max USD 100, GBP 60, EUR 80

## Outward Payments

• Bank Draft Repurchase	UGX 10,000 USD 5, GBP 3 EUR 4
• Telegraphic Transfer In-Branch	UGX 75,000, USD 25, GBP 17, EUR, 20
• Telegraphic Transfer Online/Mobile	UGX 40,000, USD 20, GBP 10, EUR, 12

\* Note: all the above TT charges cater for only local Standard Chartered Bank Charges

• Cheques Return Charges - Effects not cleared/Refer to drawer	UGX 250,000, EUR 60, USD 70, GBP 50
• Cheques Return Charges Technical	UGX 25,000, EUR 17, GBP 15, USD 10
• Cheque Stop Payment Charges	UGX 40,000, USD 17, EUR 13, GBP 12
• Standing Order Failure Charges	UGX 120,000, USD 40, GBP 31, EUR 34
• Unpaid Direct Debit	UGX 250,000
• Swift Charge/Overseas Charge	USD 25

## Loan Charges

• Arrangement Fees (Personal Loans)	3% of value* min UGX 450,000
• Application Fee (Personal Loans)	UGX 20,000 USD 10
• Arrangement Fees (Mortgages)	2.5% of value
• Arrangement Fees (Salary Overdrafts)	3% of value
• Loan Monitoring Fee	UGX 5,000 Per Month

\*Applied to new money only for Top-up Loans

## Cards

• FCY Visa Platinum Debit Card Issuance/Replacement	USD 10
• Visa Infinite Debit Card Issuance/Replacement	UGX 50,000
• Airport Lounge Visits	USD 27 per visit per extra guest

## Point of Sale (POS) & e-commerce International Transactions Charge

• Within Central Europe, Middle East and Africa (CEMEA)	7.00%
• Outside (CEMEA)	7.50%

## ATMs

• ATM Cash Withdrawal (Non Standard Chartered Bank International Cards)	UGX 20,000 USD 10
---	----------------------

\*Please note that the clients that have declined the Priority Banking Tariff shall have the General Tariff apply to them



## Branch directory

### Garden City Branch

Garden City Shopping Mall  
Plot 64-84 Yusuf Lule Road

### Acacia Mall Branch

Plot 8A-12A Copper Road Kisementi  
Acacia Shopping Mall

### Speke Road Branch

Plot 5 Speke Road, Kampala

### Gulu Branch

Plot 3, Andrea Ola Road, Gulu Town

### Freedom City Branch

Freedom City Mall Entebbe Road

### Kikuubo Branch

Plot 15, Nakivubo Lane

### City Branch

Plot 9 William Street

### Mbarara Branch

Plot 24 High Street

### Jinja Branch

Plot 2-4 Grant Road

### Lugogo Branch

Lugogo Forest Mall  
Plot 2 Sports lane

### Village Mall Branch

Plot 47A, Spring Road, Bugolobi



**Contact us: 0200 524600**  
**0313 294600**

## ATM Location

ATM Name	ATM Location	Plot Number
Speke Road 1	Standard Chartered House	5 Speke Rd
Speke Road 2	Standard Chartered House	5 Speke Rd
Bugolobi	Shell Bugolobi	47A Spring Road
Speke Road 4	Standard Chartered House	5 Speke Rd
Muyenga	Shell Muyenga	7469 Kisugu, Mbogo Rd
Speke Road 6	Standard Chartered House	5 Speke Rd
City Branch 1	Standard Chartered House	9 William Street
Rubaga	Shell Rubaga Rd	250 Rubaga Rd
Petro Bombo	Petro Bombo Rd	46 & 48 Bombo Road
Lugogo 1	Game Shopping Mall	2-8, Lugogo By-Pass
Lugogo 2	Game Shopping Mall	2-8, Lugogo By-Pass
Shell Lugogo	Shell Lugogo	Plot 17 Hesketh Bell Road Kampala
Entebbe	Total Entebbe	51-53 Berkley Road
Oasis	Oasis Shopping Mall	88-94 Kitante Road
City Branch 2	Standard Chartered, City	9 William Street
Mbarara	Standard Chartered, Mbarara	24 High Street
Jinja	Standard Chartered, Jinja	2-4 Grant Road
Nakawa	Capital Shoppers, Nakawa	1-3 Sebei Lane
Kireka	Total Kireka	18 Jinja Road
Garden City 1	Garden City Shopping Mall	64-84 Yusuf Lule Road
Garden City 2	Garden City Shopping Mall	64-84 Yusuf Lule Road
Kikuubo 1	Kikuubo Trading Centre	15 Nakivubo Road
Shell Bunga	Shell Bunga	Plot 250 Ggaba Road
Shell Kiira Rd	Shell Kiira Rd	Plot M195, Old Kira Road, Kampala
Namugongo	Quality Shopping Mall	Plot 2495, 2447 Naalya, Kyaliwajjala
Freedom City	Freedom City Mall	Plot 4010, Namasuba
Acacia	Acacia Mall	Cooper Road Kisementi
Village Mall	Village Mall Bugolobi	Plot 47A, Spring Road, Bugolobi
Shell Bukoto	Shell Bukoto	Plot 104, Old Kira Road, Bukoto
Shell Amber Court	Shell Amber Court	Plot 30-32, Church Hill Road, Jinja
Gulu Branch	Gulu Town	Plot 3 Andrea Ola Road



Effective 22<sup>nd</sup> June 2017

Standard Chartered Bank Uganda Limited is regulated by the Bank of Uganda. Some of our sales staff earn commission for business acquisition. Terms and conditions apply.

[sc.com/ug](http://sc.com/ug) | Here for good

## Local Currency Account

### Ordinary Current Accounts

• Account Opening Balance	UGX 1,000,000
• Monthly Service Fee	UGX 30,000
• Over-the-counter withdrawal below 5m	UGX 10,000
• Over-the-counter withdrawal 5m and above	0.25% of value, max UGX 35,000
• Cash Deposits	Free

\* Refer to general services for detailed tariff

### Community Heart Account

• Account Opening Balance	UGX 1,000,000
• Minimum Balance	UGX 1,000,000, USD 1,000, EUR 1,000, GBP 1,000
• Fall Below Minimum Balance	UGX 15,000, USD 10, EUR 10, GBP 10
• Charge Per Entry	Free
• Monthly Service Fees	Free
• Cash & Cheque Deposits	Free
• Incoming Telegraphic Transfer	Free
• Outward Telegraphic Transfer	Free
• RTGS	Free
• EFT	Free
• Salary Processing Fees	Free

### Ordinary Savings Accounts

Account Opening Balance	UGX 2,000,000
Minimum Account balance	UGX 1,000,000
Minimum to Earn Interest	UGX 1,000,000
• Fall Below Minimum Balance Fee	UGX 30,000
• Retain Minimum Monthly Service Fee	UGX 20,000

\* Refer to General services for a detailed tariff

## Foreign Currency Accounts

### Ordinary Current and International Trade Accounts

Account Opening Balance	USD 1,000, GBP 1,000, EUR 1,000
-------------------------	---------------------------------

Minimum Balance	USD 1,000, GBP 1,000, EUR 1,000
-----------------	---------------------------------

Fall Below Minimum Balance Fee	USD 20, GBP 10, EUR 12
--------------------------------	------------------------

Monthly Service Fee	USD 15, GBP 10, EUR 12
---------------------	------------------------

• Cash Deposit/Withdrawal	0.5 % of value min. USD 10, GBP 5, EUR 8
---------------------------	--

• Foreign Currency Only Monthly Surcharge	USD 10, GBP 10, EUR 10
---	------------------------

(\*Only applicable to clients without Local Currency Accounts)

### Community Heart Account

#### Account Opening Balance

• USD	USD 1,000
• GBP	GBP 1,000
• EUR	EUR 1,000

### Trade Finance

• Import Letter of Credit Issuance Fee	0.75% per quarter Min UGX 100,000 1% per establishment Min UGX 100,000
• Letter of Credit Amendments-Terms and Conditions	UGX 100,000
• Letters of Credit Amendments-amount and Tenor	1% per quarter Min UGX 200,000
• Discrepant Documents	USD 150
• Export LC Advising / amendments (SCB customers)	UGX 100,000
• Export LC Advising / amendments (Non - SCB customers)	USD 100 plus swift charges
• Export LC - Document handling	0.5% flat Min UGX 100,000
• Export LC Confirmation Fee	0.5% per quarter Min UGX 300,000

• Export LC Transfer	1% Min UGX 100,000
• Import Bills for Collection - handling fees	0.25% Min 100,000
• Past due Bills - Import Bills for Collection	UGX 75,000 per month
• Export Bills for Collection - Documentary Collection	0.25% Min 100,000
• Export Bills for Collection - Documentary Collection - amendment	UGX 100,000
• Guarantee Issuance Fee	0.75% per quarter Min UGX 150,000 1% per establishment Min UGX 150,000
• Issuing Guarantee (SCB)	USD 100
Guarantee Amendment - Terms and Conditions	UGX 75,000 (local); \$100 (SCB); USD 150 (other banks)
Guarantee Amendments - Amounts and Tenors	1% establishment, 0.75% per qtr Min UGX 150,000 each
Guarantee Advising	USD 100 (SCB); USD 150 (other banks)
Trade Loan / Invoice Financing	As per BCA
Past due loans establishment	1% Min UGX 100,000
Past due loans (interest charge)	Offer Letter Rate plus 12% p.a. (foreign currency) 24% p.a. (local currency)
Bills Recievable	1% Establishment, Min UGX 200,000, Interest (Foreign Currency) 24% p.a, Local Currency BCA Interest Rate plus 12% p.a
Pre-Vetting of Guarantee Formats	UGX 35,000, USD 10, GBP 8, EUR 8
Sealing a Guarantee	UGX 35,000, USD 10, GBP 8, EUR 8

All above may include swift and courier charges as below:

Swift Charges	UGX 75,000
Delivery / Courier	UGX 30,000 - within Kampala, UGX 50,000 - outside Kampala but within Uganda, USD 55 outside Uganda

## General Services

• Priority Access Fee (Non-Priority Clients)	UGX 100,000 per day
• Document Retrieval Fee	UGX 10,000
• Account Closure Fee	Free
• Bankers' Opinion Charge	UGX 40,000
• Certificate of Balance	UGX 20,000
• Dormancy Reactivation Fee	Free
• Email Indemnity	UGX 100,000
• Interim Statement Charge	UGX 10,000 Per Page
• 100 Leaves Chequebook charges	UGX 150,000, USD 40, EUR 40, GBP 40
• Counter Debit Slip	UGX 30,000
• CCTV Viewing	UGX 50,000
• Bid Application Fee	UGX 20,000
• Fees Per Cheque Written (Service Fees)	UGX 2,500, USD 0.7, EUR 0.7, GBP 0.7

## Inward Payments

• Foreign Cheque sent on collection	1.0 % of value min. USD 35, GBP 25, EUR 30 Max USD 65, GBP 50, EUR 55
• Purchase of Foreign Cheques	0.75% of value min. USD 10, GBP 5, EUR 8, Max USD 100, GBP 60, EUR 80
• RTGS	UGX 2,500
• EFT	UGX 2,500

## Telegraphic Transfers

International Trade Account	Free
-----------------------------	------

Ordinary Current Account	UGX 25,000, USD 20, GBP 10, EUR 15
• Tax Collection - URA Per Payment	Free
• Utilities	Free

## Outward Payments

• Draft Issuance	UGX 20,000 USD 10, GBP 5 EUR 8
• Bank Draft Repurchase	UGX 10,000 USD 5, GBP 3 EUR 4
• STS - Electronic Cheques Printed through Straight2Bank	UGX 5,000
• Telegraphic Transfer In-Branch	UGX 75,000, USD 25, GBP 17, EUR, 20
• Telegraphic Transfer Straight2Bank	UGX 40,000, USD 20, GBP 10, EUR, 12
• Telegraphic Transfer - International Trade Account (within the Standard Chartered network)	Free

\*Note: The above TT charges cater for only local  
Standard Chartered Bank Charges

• EFT including salary (Straight2Bank)	UGX 4,000
• EFT including salary (In-Branch)	UGX 20,000
• Cheques Return Charges - Effects not cleared/Refer to drawer	UGX 250,000, EUR 60, USD 70, GBP 50
• Cheques Return Charges - Technical	UGX 25,000, EUR 17, GBP 15, USD 10
• Cheque Stop Payment Charges	UGX 40,000, USD 17, EUR 13, GBP 12
• RTGS Processing Fee - Straight2Bank (Local Currency)	UGX 10,000 per transaction
• RTGS Processing Fee - Straight2Bank (Foreign currency)	USD 4, GBP 4, EUR 4
• RTGS Processing Fee (In-Branch)	UGX 25,000 per transaction

• RTGS Processing Fee - (In-Branch Foreign Currency)	USD 7, GBP 7, EUR 7
• Salary Processing - Straight2Bank (within Standard Chartered Bank)	Free
• Salary Processing - In-Branch (within Standard Chartered Bank)	UGX 5,000
• Standing Order Failure Charges	UGX 120,000, USD 40, GBP 31, EUR 34
• Standing Order Setup/ Ammendment Charges	UGX 10,000, USD 10, GBP 7, EUR 8
• Unpaid Direct Debit Premium Service Banking	UGX 120,000 UGX 75,000 p.m.
National Collection Services	UGX 2,500 per transaction
• Cash in Transit Charge (Mon - Sat) within Kampala	UGX 62,000 per trip inclusive VAT
• Cashin Transit Charge (Mon - Sat) outside Kampala	Negotiable

## Loan Charges

• Arrangement Fees	Min. 1%, Max 2% of value
• Short Term Loan Renewal Fees	0.25% of value, Min UGX 500,000
• Loan Monitoring Fee	UGX 5,000 Per Month
• Late Loan Standing Order Fee	UGX 120,000
Temporary Excess Arrangement Fees	2% of value

## Cards

• SME Visa Platinum Debit Card Issuance/Replacement	UGX 25,000, USD 10
• Monthly Card Fees	UGX 7,500, USD 3

## Point of Sale (POS) & e-commerce International Transactions Charge

• Within Central Europe, Middle East and Africa (CEMEA)	7.00%
• Outside (CEMEA)	7.50%
• ATM Cash Withdrawal (All ATMs)	UGX 1,000, USD 0.5

## Others

• Debit Interest Charge (Unauthorized over draw)	Base Lending Rate (BLR) + 24% per annum on the overdrawn amounts
• SMS Alerts	UGX 100
• School Fees	UGX 2,500
• VISA Fee Payment	UGX 5,000
• Straight to Bank Token Issuance	Free
• Straight to Bank Token ReplacementFor Lost Token	UGX 60,000, USD 15, EUR 15, GBP 15