

press release

Standard Chartered Bank Opens a state of the art Priority Banking centre at Speke Road Branch

22 February 2013 - Kampala, Uganda: Standard Chartered Bank Uganda has unveiled a modern trend of banking with the launch of its new Priority Banking center at Speke Road. The center has been built with enhanced digital capabilities to guarantee customers an eco friendly, self service, personalized and exclusive banking experience. The new center was formally opened by one of the Bank's customers: Mr. Emmanuel Katongole, the Managing Director of Quality Chemicals at the bank's headquarters.

The guests were welcomed by Wamaitha Mungai, General Manager Priority & International Banking who heartily extended her gratitude to the customers present for their continuous patronage, particularly as many of the customers present have been banking with Standard Chartered for several years.

According to Wamaitha, at the centre customers will be welcomed into a digital yet custom-made world of service in a spacious environment supported by a dedicated relationship team where they can enjoy a relaxing cup of coffee or soft drink, sign up for online banking, make a telegraphic transfer and other local money transfers, without touching pen to paper. In addition, customers can also check their email, book a flight, check in online or even simply relax in the exclusive lounge while their transactions are being processed in record time.

The Head of Consumer Banking Ms. Grace Muliisa while addressing the guests reiterated the Bank's commitment to building a world class international Consumer Bank.

While speaking to the guests, the CEO Herman Kasekende said;

“This Priority center has been built to transform banking through enhanced digital capabilities aimed at making banking more convenient and exciting. It is a shift from traditional banking practices characterized by lots of paperwork and bureaucratic tendencies to a paperless, self service, exclusive and personalized banking experience.”

The Guest of Honor Mr. Emmanuel Katongole, The Managing Director Quality Chemicals before officially launching the Priority centre expressed his pleasure for having been given the opportunity to preside over the event and for representing his fellow customers as their collective voice.

“I have been privileged to enjoy world class service offered by a team of seasoned and experienced relationship managers who have catered to both my business and personal banking needs. I now travel with no worries given all the benefits that come with my visa infinite card. I am recognized at any priority banking center in the world without any introduction required.” He reaffirmed.

In addition to the local centers located at Lugogo Forest Mall and Speke Road Branch, Priority Banking customers have access to over 200 priority banking centers worldwide and over 600 priority pass business class lounges globally.

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Notes to Editors

About Standard Chartered Bank in Uganda

Standard Chartered Bank Uganda is a member of the Standard Chartered Group. The Bank has been operating in Uganda for over 100 years having celebrated its centenary in August last year. As Uganda's first bank, established in 1912, it currently has a network of 12 branches and 30 ATMs spread across the country. The Bank employs over 500 people. Standard Chartered's core businesses in Uganda are in Consumer Banking, Corporate and Institutional Banking and Global Markets products and services.

Standard Chartered is committed to the community in Uganda through various community relations programs, working closely with the Ministry of Health, Uganda Red Cross, Sight Savers International, World Vision and Water Aid. The Bank's philanthropic work in Uganda was recognized when we won the awards below;

- *Bank of the Year" 2012 in Uganda - FT-The Banker - Bank of the Year*
- *Euromoney Best Bank in Uganda 2008, 2009 & 2010*
- *EMEA Finance Best Foreign Bank in Uganda 2008, 2009,2010,2011 & 2012*
- *Consumer Insights; Best Bank in customer service 2009*

Standard Chartered – leading the way in Asia, Africa and the Middle East

Standard Chartered is a leading international banking group. It has operated for over 150 years in some of the world's most dynamic markets and earns more than 90 per cent of its profits in Asia, Africa and the Middle East. This geographic focus and commitment to developing deep relationships with clients and customers has driven the Bank's growth in recent years. Standard Chartered PLC is listed on the London and Hong Kong stock exchanges as well as the Bombay and National Stock Exchanges in India.

With 1,700 offices in 70 markets, the Group offers exciting and challenging international career opportunities for nearly 87,000 staff. It is committed to building a sustainable business over the long term and is trusted worldwide for upholding high standards of corporate governance, social responsibility, environmental protection and employee diversity. Standard Chartered's heritage and values are expressed in its brand promise, 'Here for good'.