

Promotion Details

1. Programme name: Promotion for Vietnam Airlines Lotusmiles members applying for Standard Chartered Credit cards.
2. Programme period: effective from 01 March 2018 until 14 August 2018 (both dates inclusive), in which credit card application period is from 01 March 2018 until end of 31 May 2018.
3. Eligible products: WorldMiles Credit Card issued by Standard Chartered Bank (Vietnam) Limited (“the Bank”), but not applicable for credit card issued to Standard Chartered’s staff.

4. Programme Offers:

From 01 March 2018 to 31 May 2018, Vietnam Airlines Lotusmiles members applying Standard Chartered will be rewarded:

- Reward 10,000 miles to Lotusmiles membership card for clients applying to Primary credit card and the card is issued no later than 15 June 2018.
- Reward additional 5,000 miles to Lotusmiles membership card for above clients who spend at least VND 15,000,000 within 60 days from issuance date but no later than 14 August 2018.
- Eligible transactions must be posted at Standard Chartered system no later than 17 August 2018

5. Programme Terms & Conditions:

- 5.1 The programme only apply for Lotusmiles members who own Lotusmiles membership card.
- 5.2 Card must be issued no later than 15 June 2018.
- 5.3 Eligible customers will be notified through email address or mobile phone number registered with the Bank
- 5.4 Reward miles will be added to eligible Lotusmiles membership card which registered with the Bank as the expected timing mentioned in clause 5.5 and within 30 days since the end of the promotion programme which is no later than 13 September 2018.
- 5.5 Expected timing to receive the notification SMS/email from the Bank:

Credit card application period		Card issued by	Transaction spent by	Transaction posted by	Notification email sent by
01 Mar 2018	15 Mar 2018	15 Apr 2018	15 Apr 2018	15 Apr 2018	05 May 2018
01 Mar 2018	31 May 2018	31 May 2018	31 May 2018	31 May 2018	20 Jun 2018
01 Mar 2018	31 May 2018	10 Jun 2018	09 Aug 2018	14 Aug 2018	13 Sep 2018

6. General terms and conditions

- 6.1 Client must not close the card within (06) six months from the date the programme ends or been considered by the Bank, at its own authority, not in good credit standing, the Bank shall have the right to charge back value of the products/services that he/she had redeemed successfully (if any) and debit such amount to any account he/she own at the Bank.
- 6.2 Credit Cardholders, who refuse the reward, submit a cancellation request or the card is cancelled due to any reason before or on the notification date will be disqualified.
- 6.3 The Bank accepts no liability for undelivered notification email/SMS due to errors in contact email address or phone number registered by Cardholders.
- 6.4 The Bank is not the supplier of products/services. Product and services are solely provided by the relevant merchants. The Bank accepts no liability in connection with such products and services. And eligible client will be bound by the Term and Conditions of the supplier of these products/services. In case of any inquires or disputes related to the products/services, eligible clients must contact the suppliers directly.
- 6.5 The Bank reserves the sole and exclusive right to refuse offering the promotion, giving the products/services to any eligible clients considering them do not or refuse to provide the Bank with clear and complete supporting documents or violates any part of these Terms and Conditions of the programme.
- 6.6 Unless otherwise provided in this Terms & Conditions, the Bank is not liable for any clear or implied agreement or guarantee about quality and conformity of the products/services provided by the suppliers. The Bank holds no responsibility in case products/services are not being used during promotion period.

- 6.7 General Terms and Conditions, Account and Card's Term and Condition and any other relevant terms and conditions of the Bank (as amended, supplemented and/or replaced from time to time) shall be applied.
- 6.8 In case of the Bank's reasonable discretion and in compliance with the laws, the Bank reserves the right to vary the Promotion details.
- 6.9 These Terms & Conditions have been written in both Vietnamese and English versions. The Vietnamese version shall prevail in case of discrepancies and/or inconsistencies.
- 6.10 By participating in the program, client by default accepts all Terms and Condition of the Program as listed.