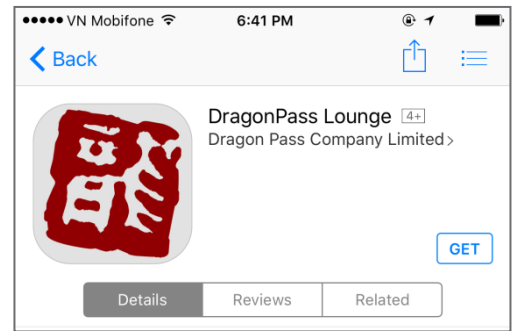


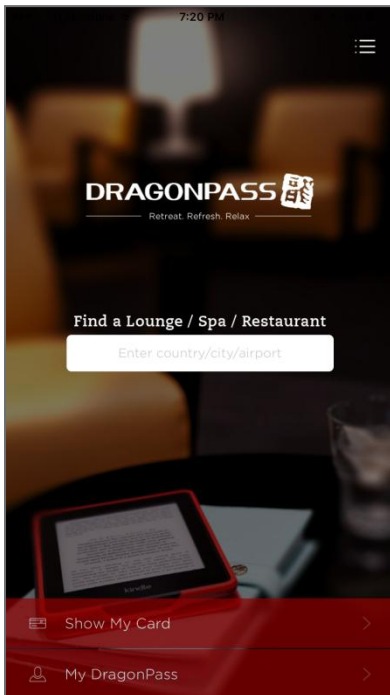
DRAGONPASS MOBILE APP GUIDANCE

1. How to download

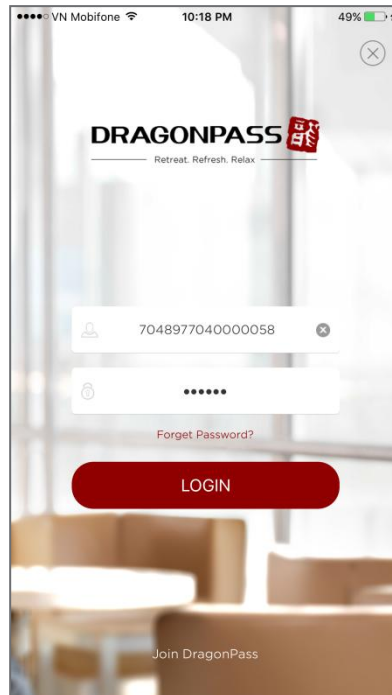
To get started, download the DragonPass mobile app through your mobile device's app store.
(available on both Apple Store for iOS and Google Play for Android OS)



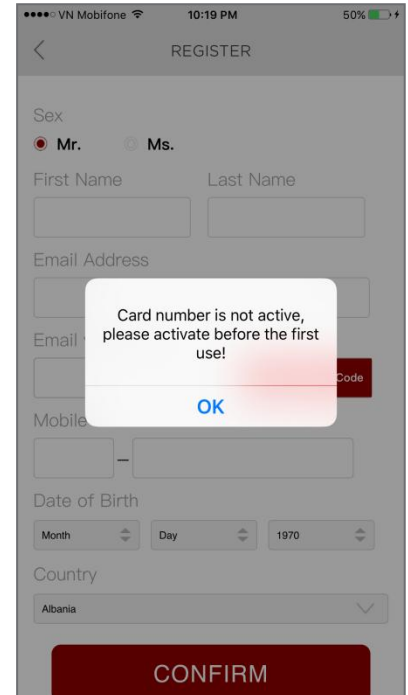
2. How to register



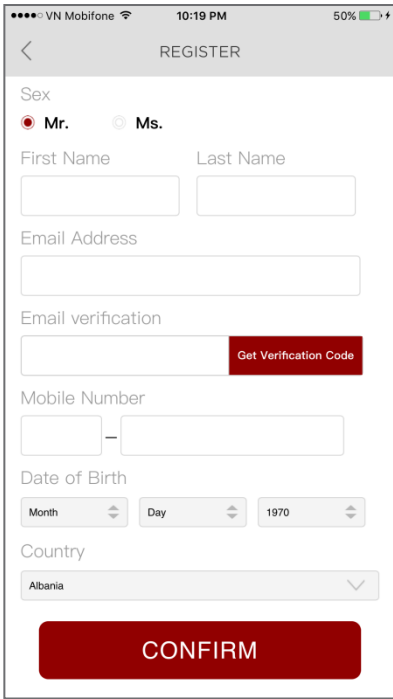
Step 1: Once you have downloaded the app, login by tapping "Show my card"



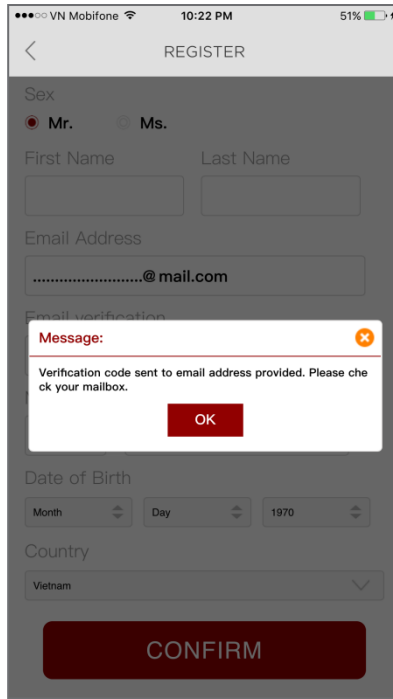
Step 2: Login with your DragonPass membership number and password provided by Standard Chartered



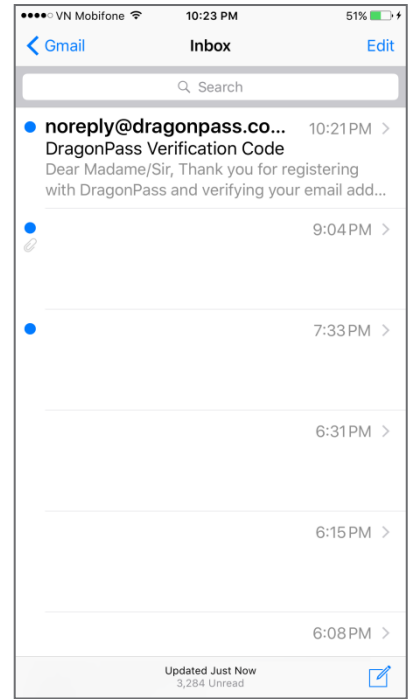
Step 3: After logging in for the first time, you will be asked to activate your user number by registering



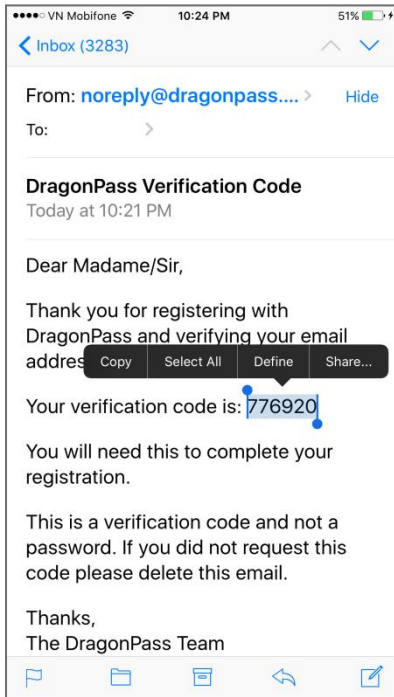
Step 4: You are required to provide all information



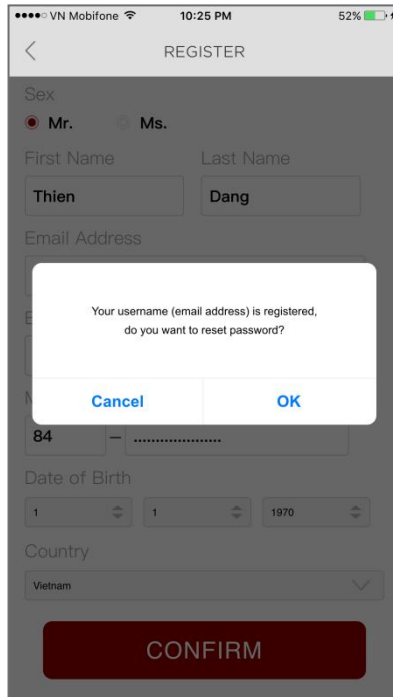
Step 5: After entering your Email Address, tap 'Get verification code'



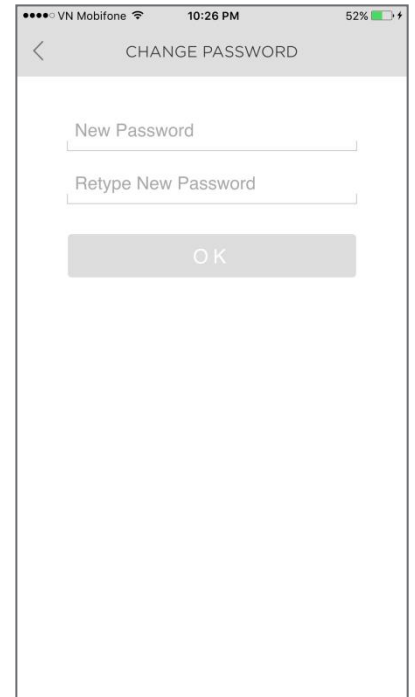
Step 6: Check your mailbox and select the email sent by DragonPass



Step 7: Copy the 6-digit verification code and paste in the email verification field



Step 8: Enter all information and tap 'Confirm' to register. Tap 'OK' to reset your password

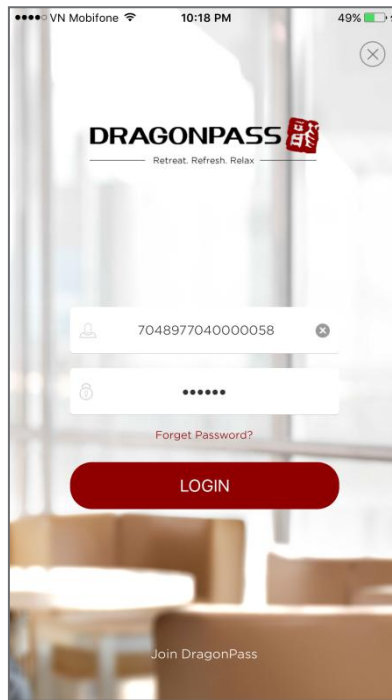


Step 9: Simply change your password by typing your chosen new password twice & tap 'OK'

3. How to open app



Step1: Copy the 6-digit verification code and paste in the email verification field

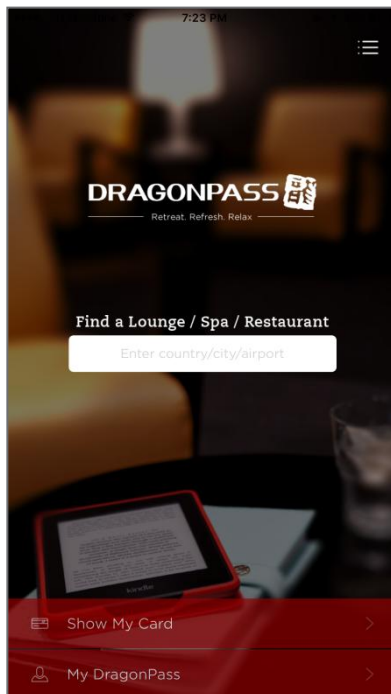


Step 2: Login with your DragonPass membership number and your new password

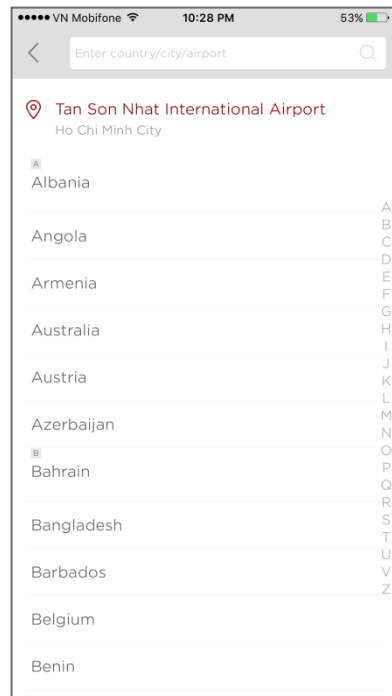


Step 3: Account details shown after logging in

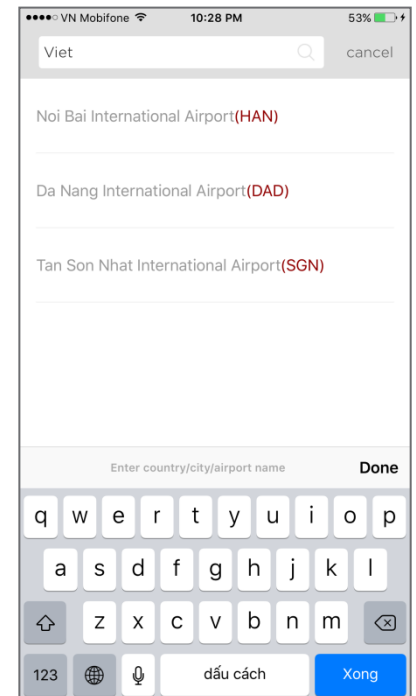
4. How to access



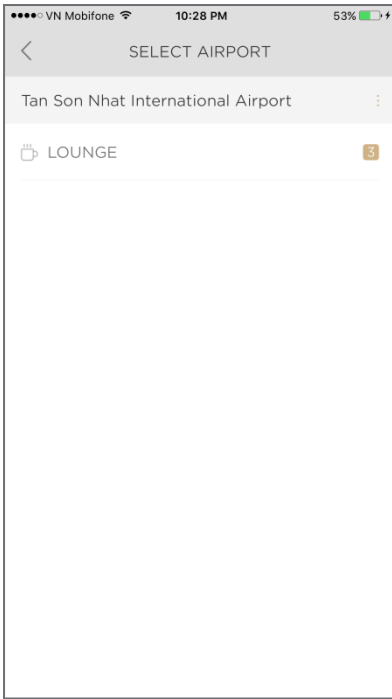
Step1: Tap search box on homepage



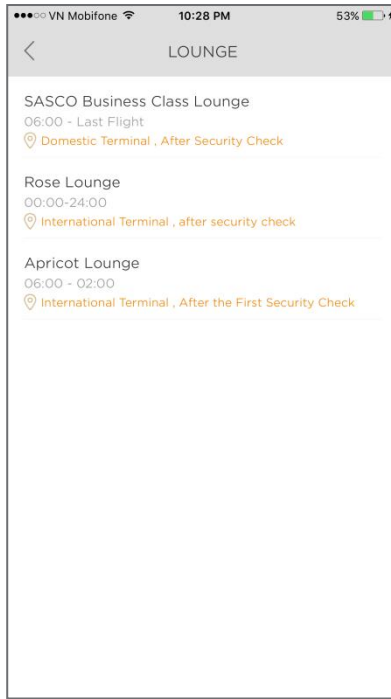
Step 2: Airports are displayed by country in list format



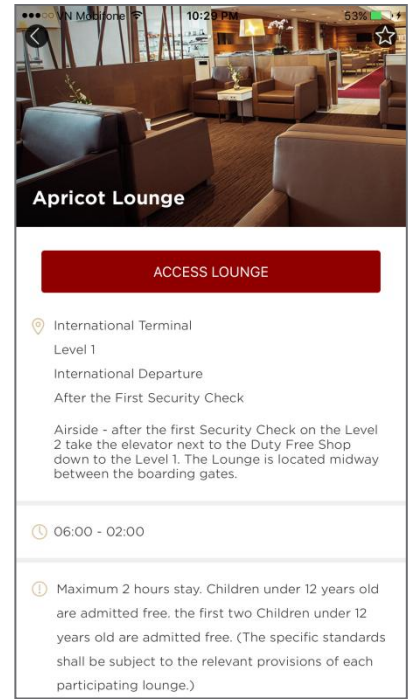
Step 3: Type country/city/airport in search bar and then tap the chosen airport in the results



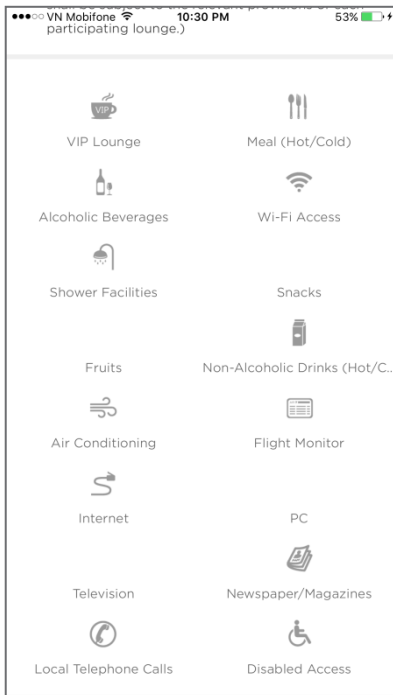
Step 4: You will then be shown the facilities in that airport



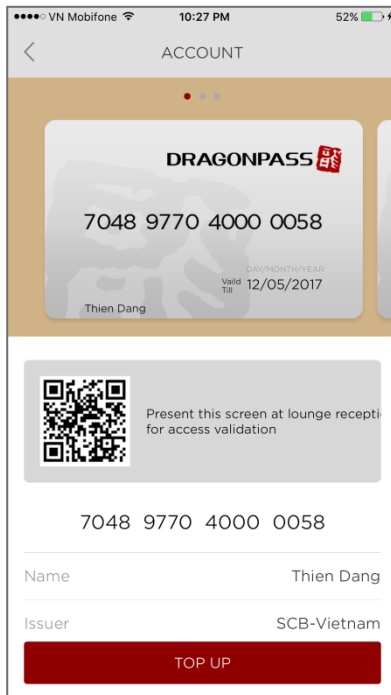
Step 5: Details of airport lounges within chosen airport. Tap the lounge for more information



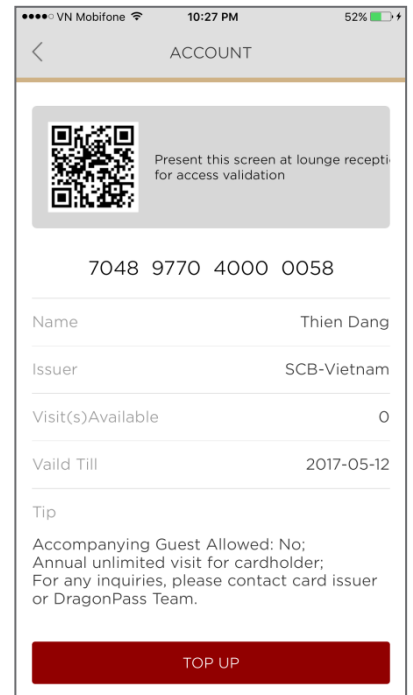
Step 6: Full details of the lounge are displayed



Step 6: Full details of the lounge are displayed

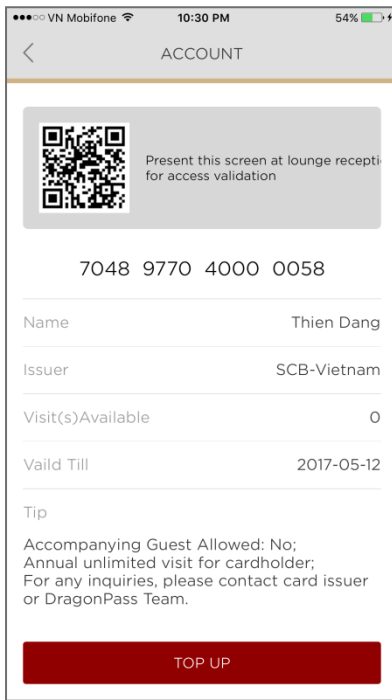


Step 7: After tapping 'Access lounge', client shows this to the lounge staff to gain entry

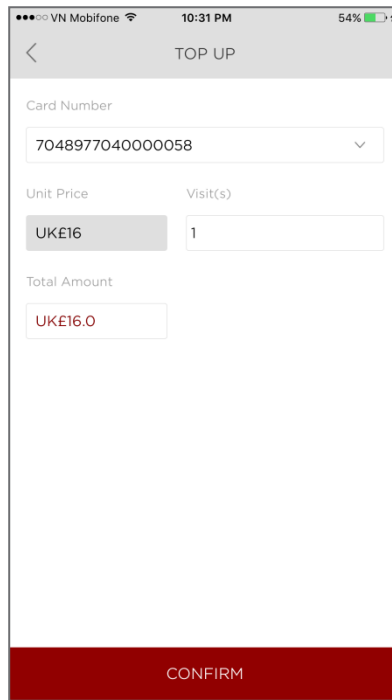


Step 7: After tapping 'Access lounge', client shows this to the lounge staff to gain entry

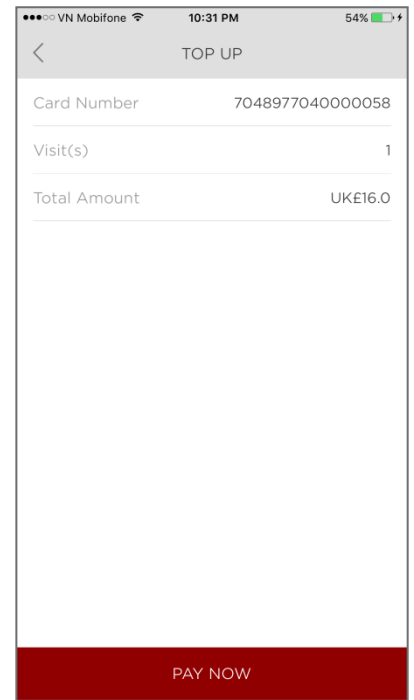
5. How to top-up visits



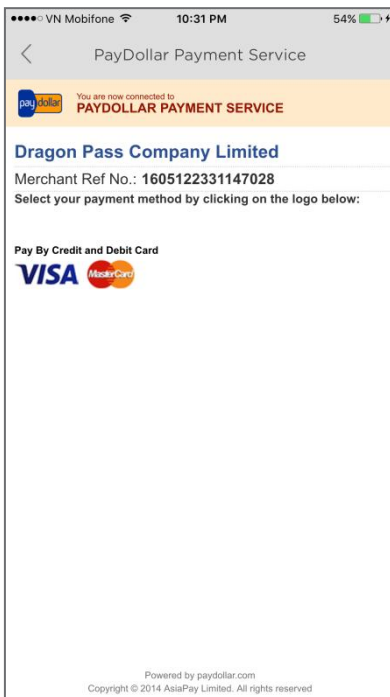
Step 1: Under your account details, tap 'Top up'



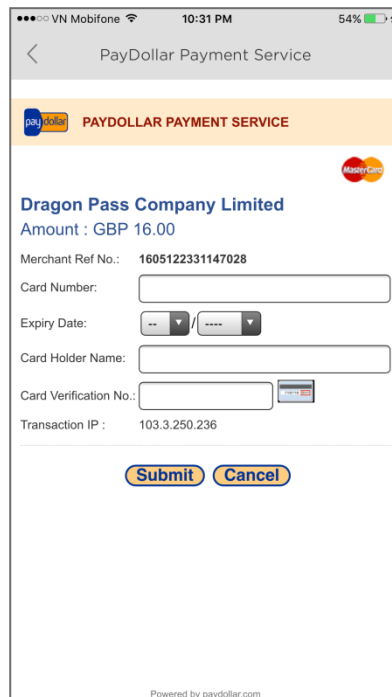
Step 2: Choose the number of visits you wish to top up and tap 'Confirm'



Step 3: Double check and confirm your order by tapping 'Pay now'



Step 4: Pick MasterCard logo to pay with your credit card



Step 5: Enter your credit card details and tap 'Submit' to complete your order