

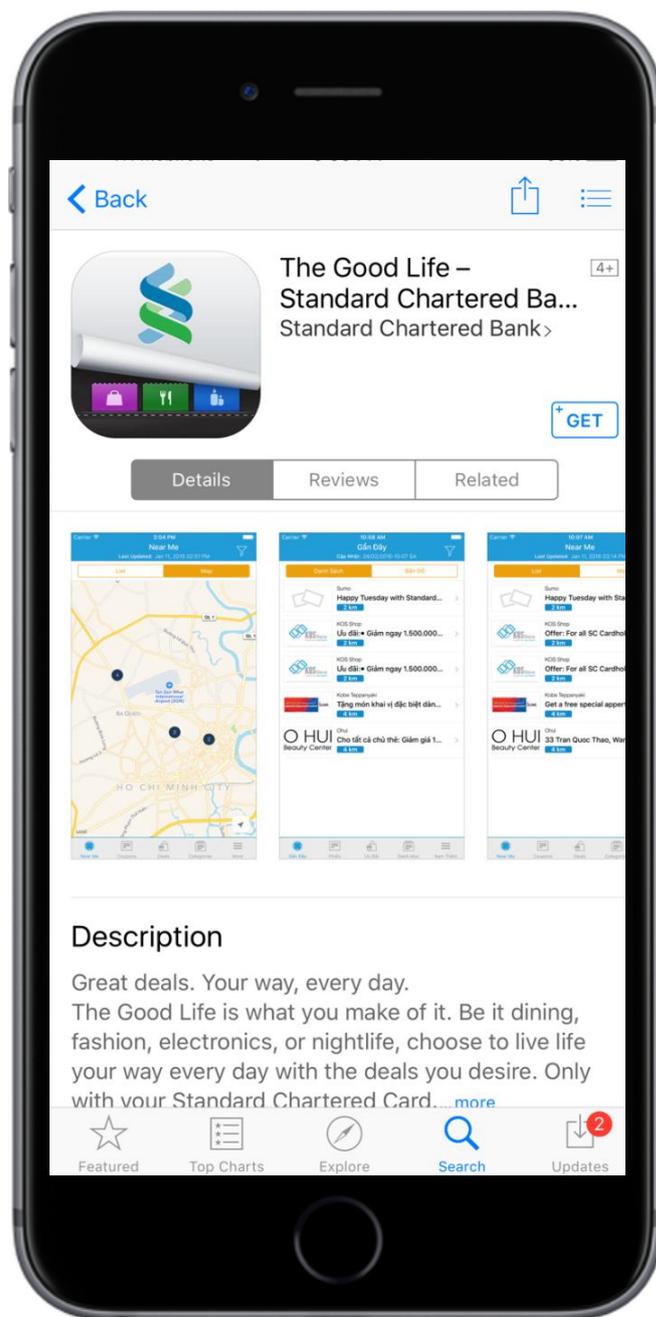
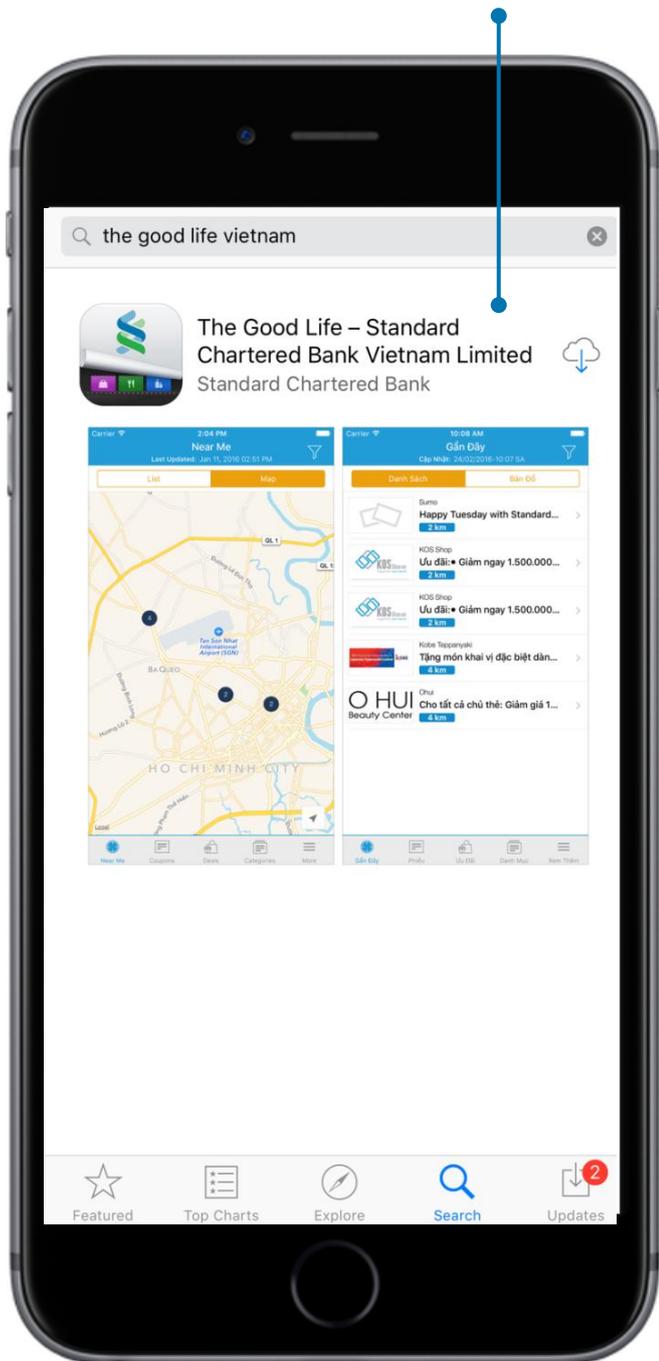
The Good Life App User Guide

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4. The Good Life Concierge Services
 - 4.1 Travel Redemption
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1. Download The Good Life Mobile App (available on both App Store and Google Play)

To get started, download The Good Life app through your mobile device's app store by searching "The Good Life Vietnam"

The Good Life Vietnam



2. Open The App

Once The Good Life app is installed on your mobile, open it by tapping the icon:

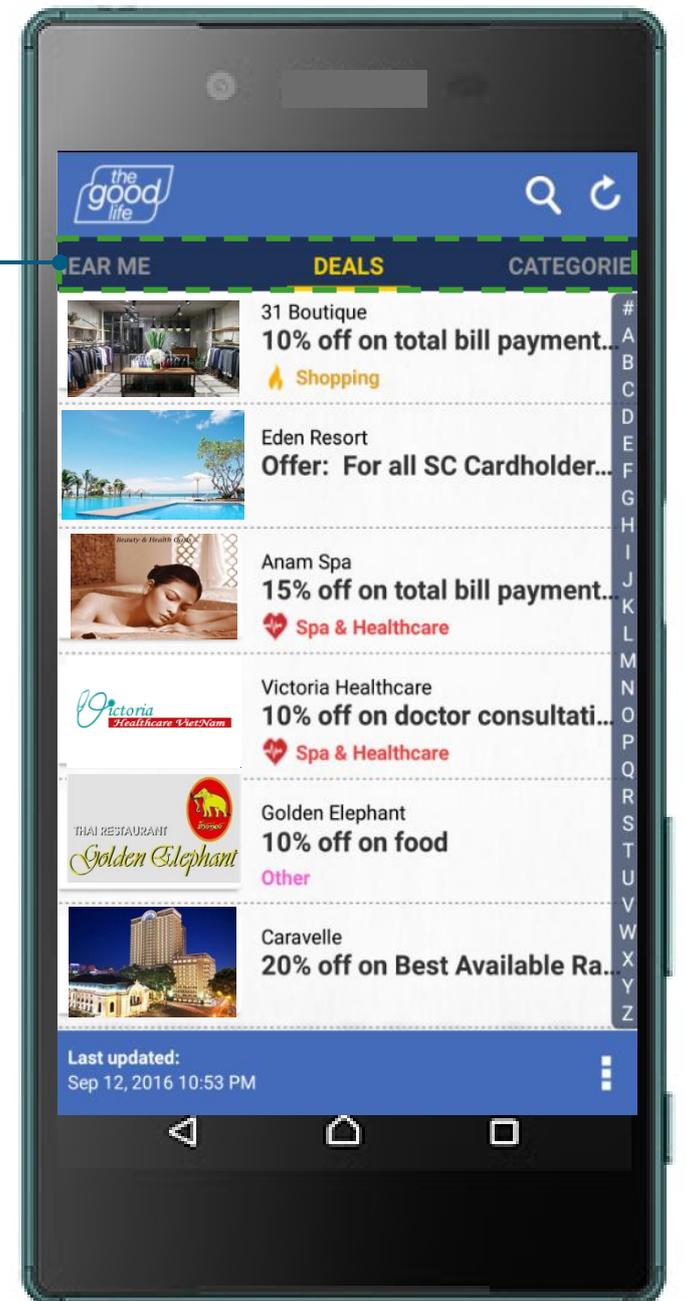
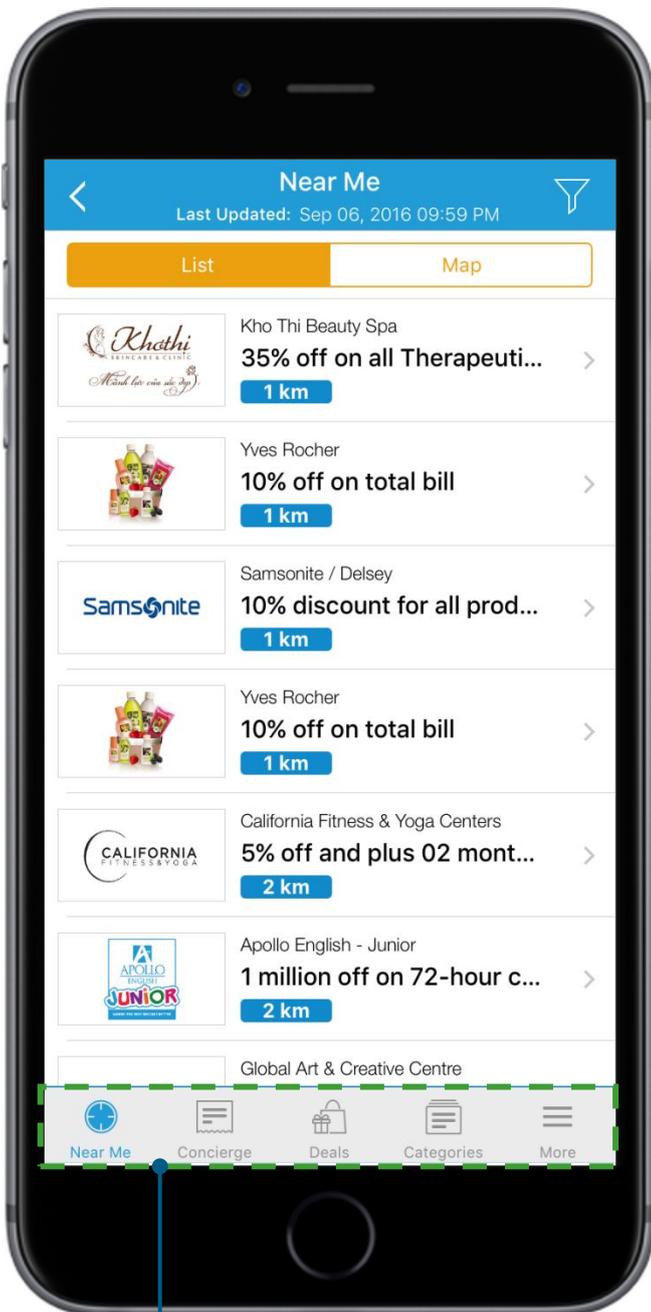


Click tabs at the bottom (for iOS operating system) or slide screens on the top (for Android operating system) to find more features in The Good Life app.

iOS operating system

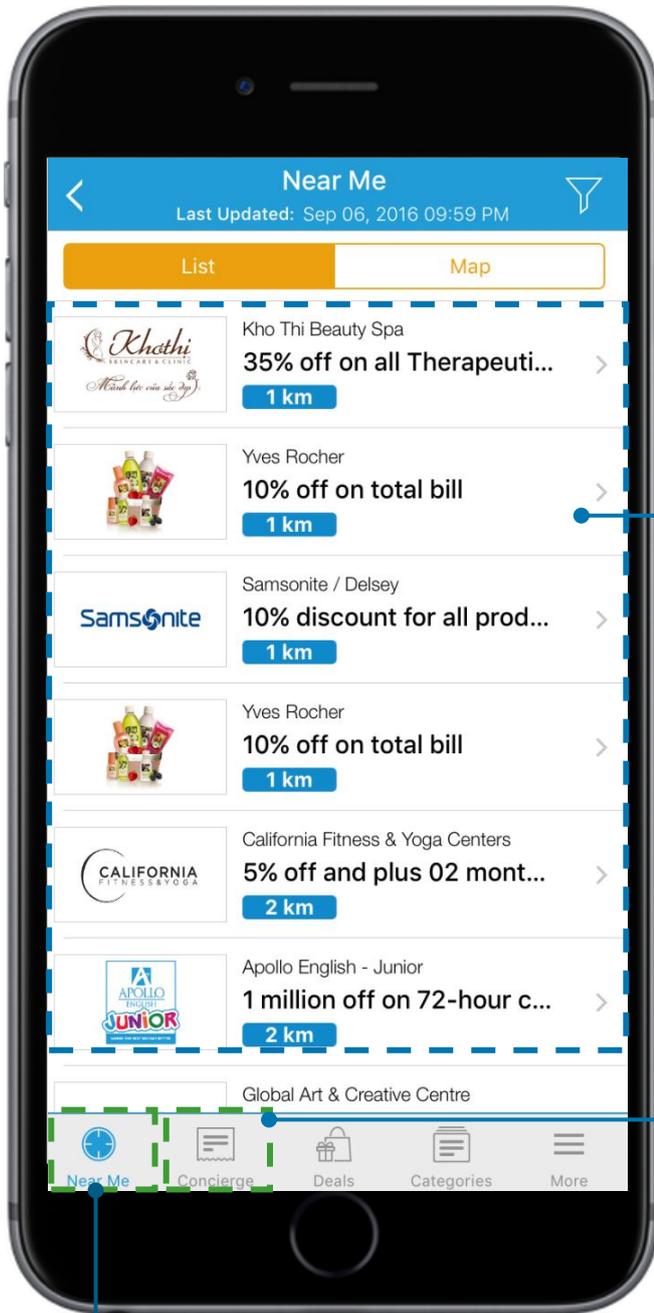
Android operating system

Slide here to find more



Click here to find more

3. The Good Life Offers



Click for more information about details, locations, terms & conditions, etc.

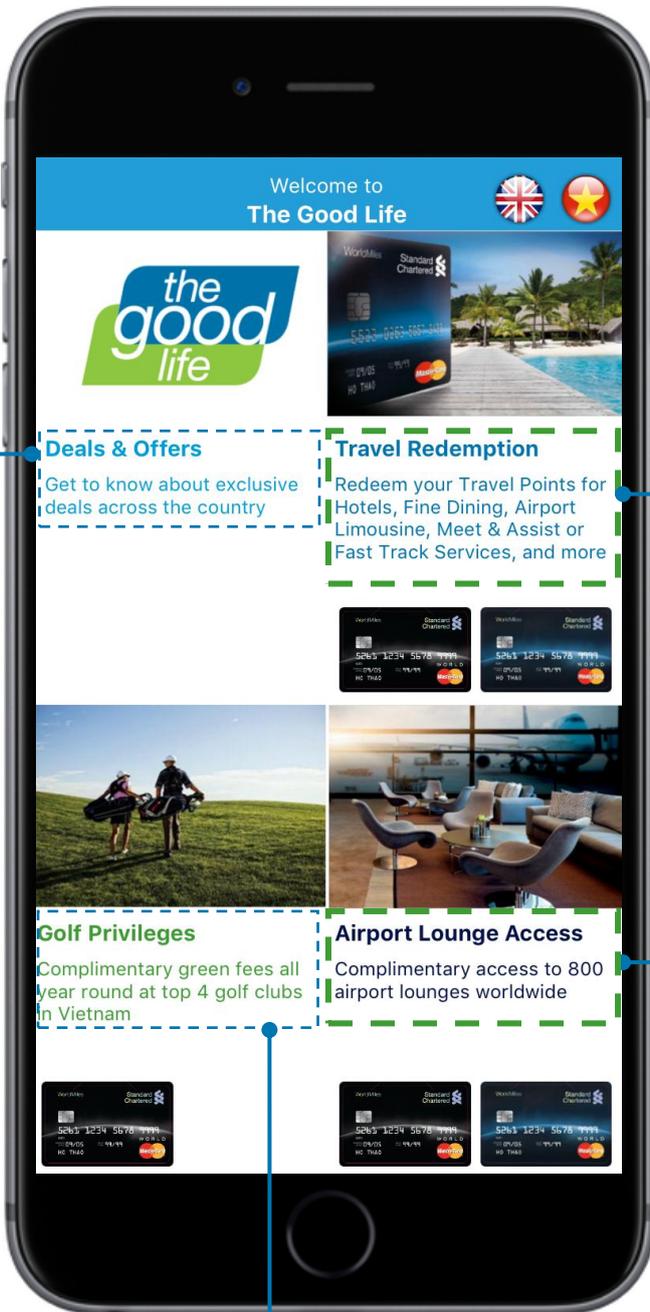
Click "Concierge" to get more details of other privileges for Priority WorldMiles and WordMiles credit cardholders

Click "Near Me" to find The Good Life nearest offers. Please ensure that your mobile location service is turned on to enable this function.

4. The Good Life Concierge Services

With The Good Life Concierge Services, you can explore more about exciting offers and experience the benefits of Priority WorldMiles and WorldMiles credit cards including: travel redemption, golf booking, VIP airport lounge access, etc.

Merchant offers for all Standard Chartered cards



Deals & Offers

Get to know about exclusive deals across the country

Travel Redemption

Redeem your Travel Points for Hotels, Fine Dining, Airport Limousine, Meet & Assist or Fast Track Services, and more

Golf Privileges

Complimentary green fees all year round at top 4 golf clubs in Vietnam

Airport Lounge Access

Complimentary access to 800 airport lounges worldwide

Exclusive to WorldMiles and Priority WorldMiles Credit Cardholder

Exclusive to WorldMiles and Priority WorldMiles Credit Cardholder

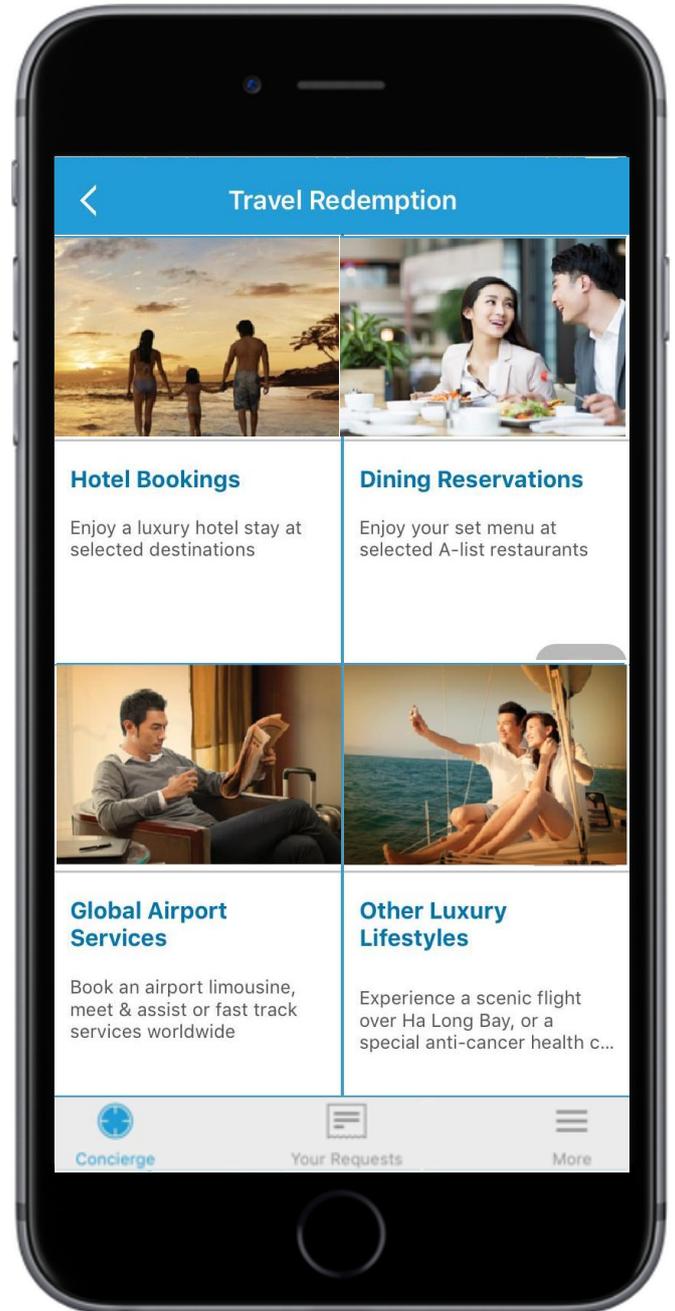
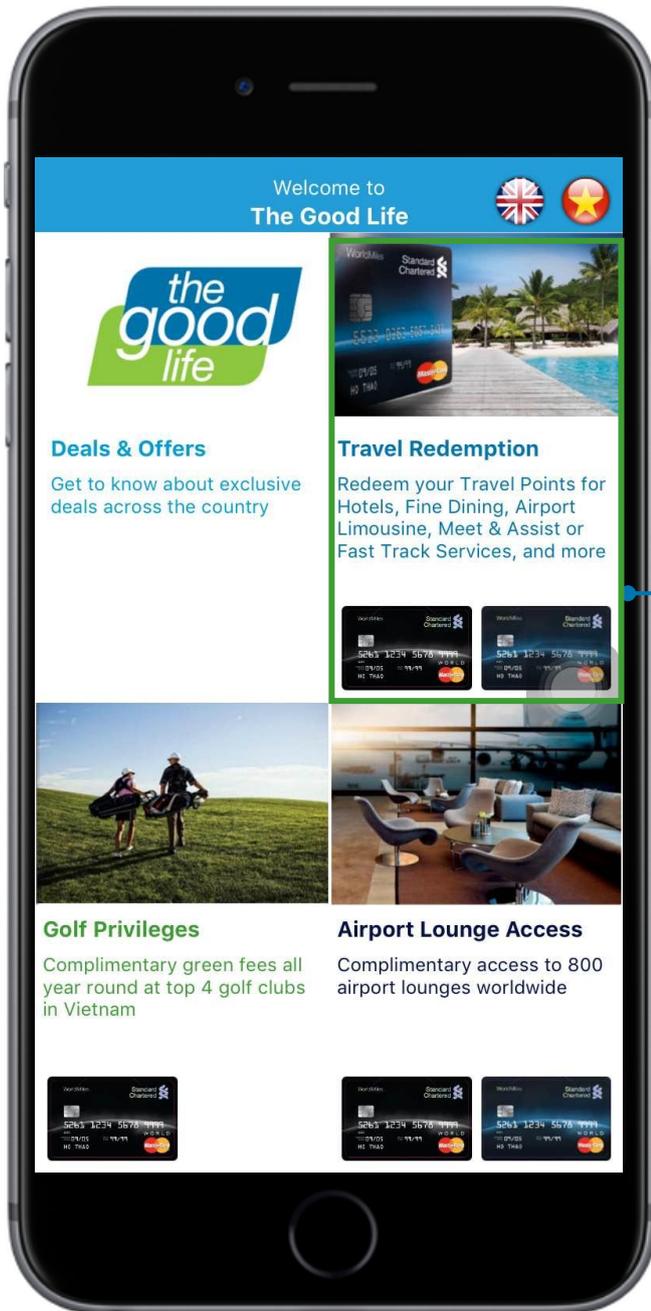
Exclusive to Priority WorldMiles Credit Cardholder

4.1 Travel Redemption

You can use travel points to redeem unique experiences with your loved ones.

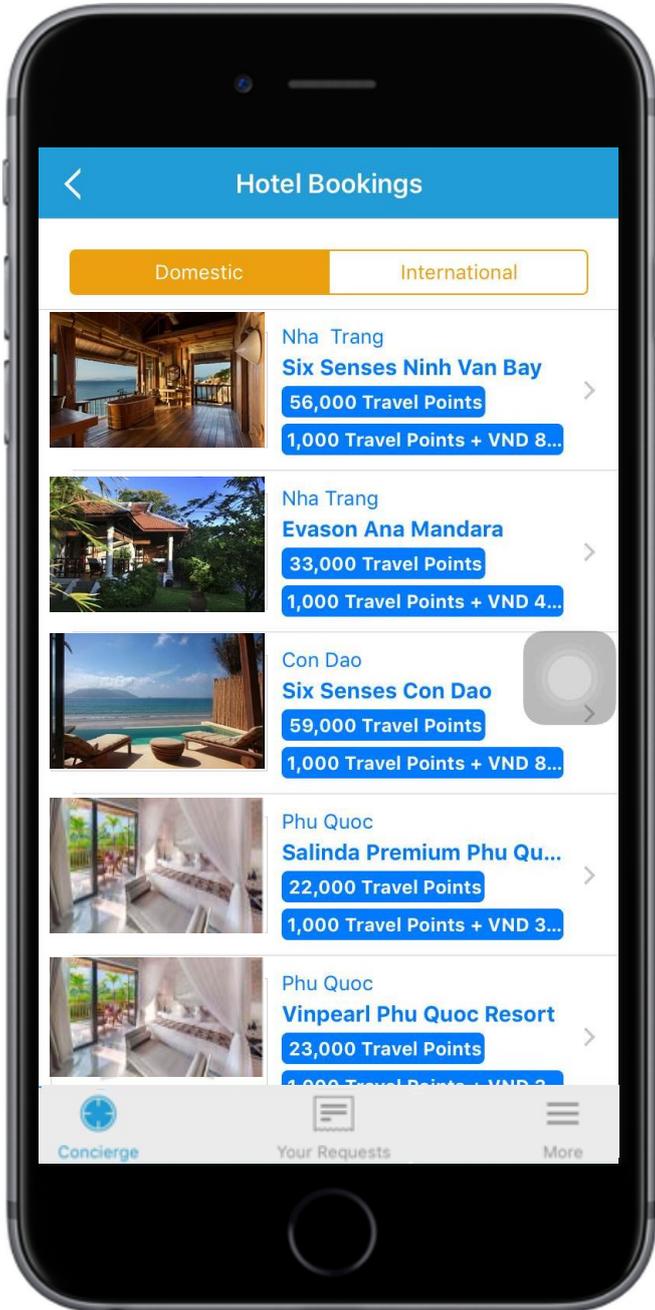
Click here to explore more about travel point redemption

4 categories for your choice

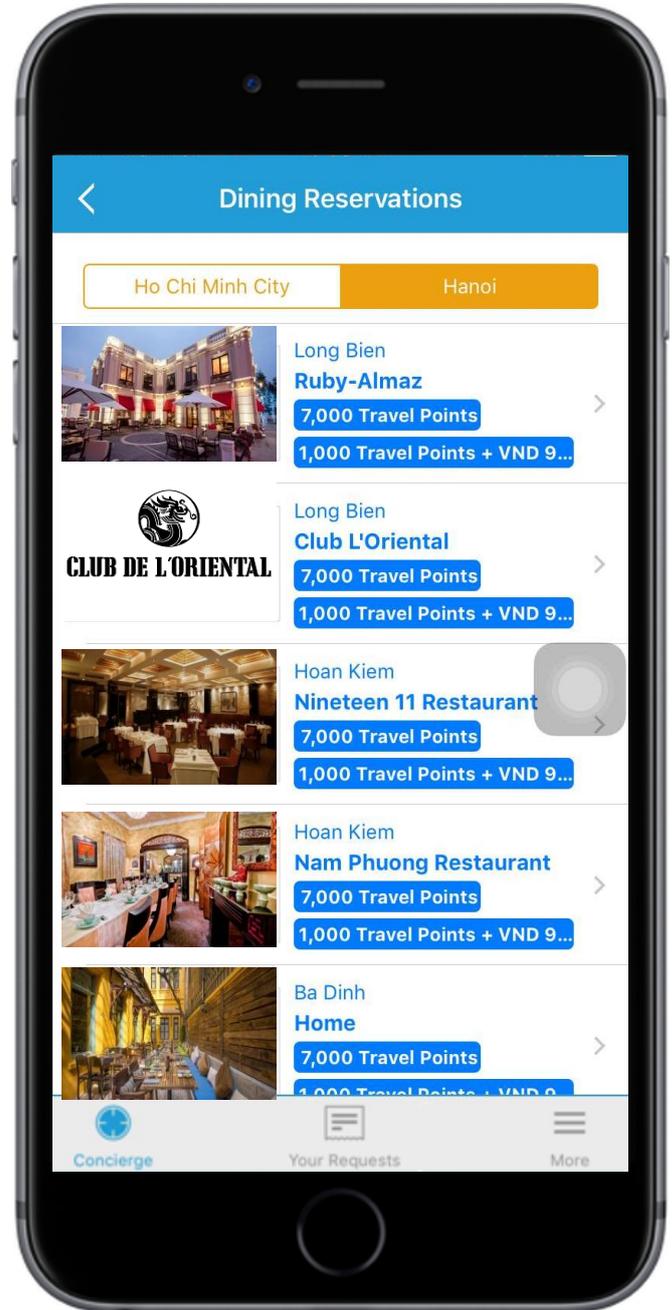


Travel Redemption Categories

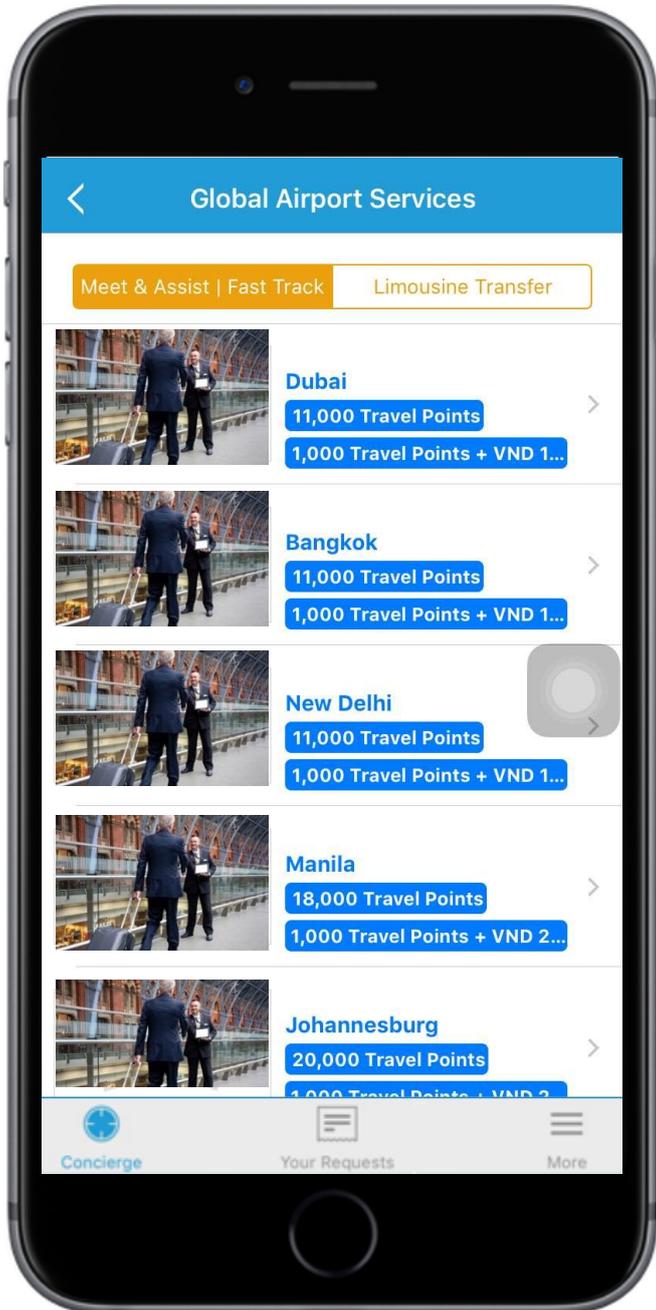
Hotel Booking



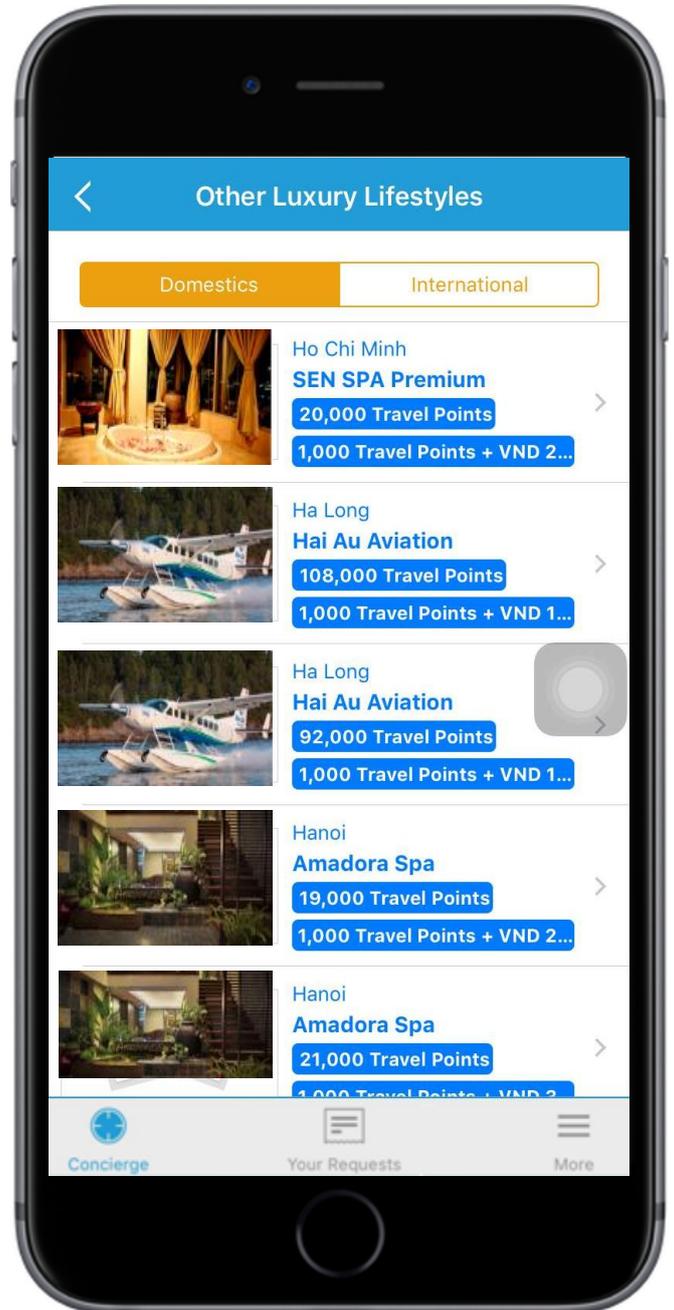
Dining Reservation



Global Airport Services



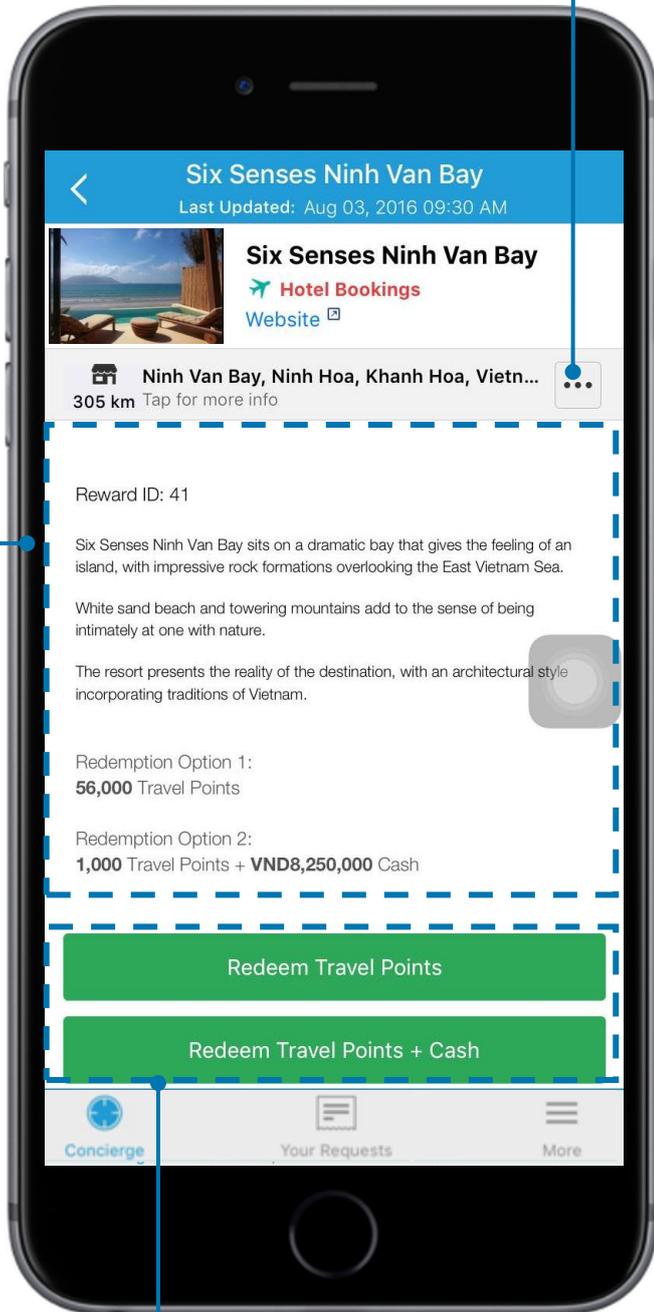
Other Luxury Lifestyles



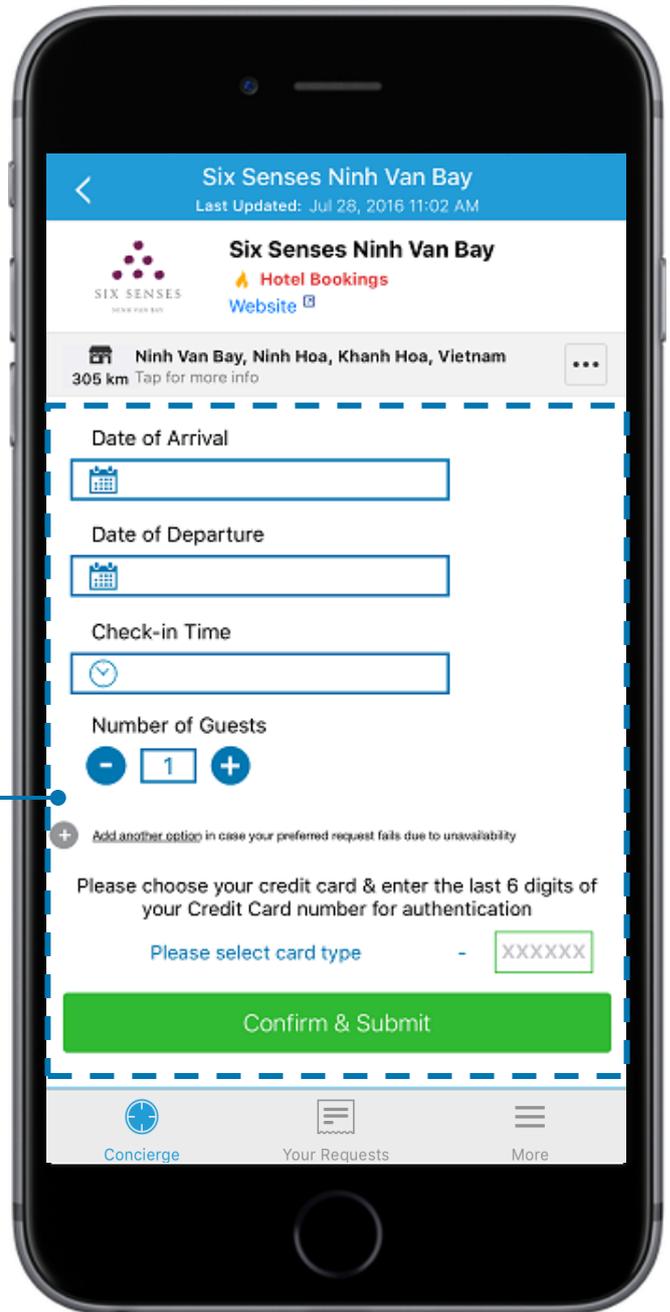
Required information to be inputted for travel redemption

Click for more information about details, locations, terms & condition...etc

Information about travel redemption choices



Choose redemption option

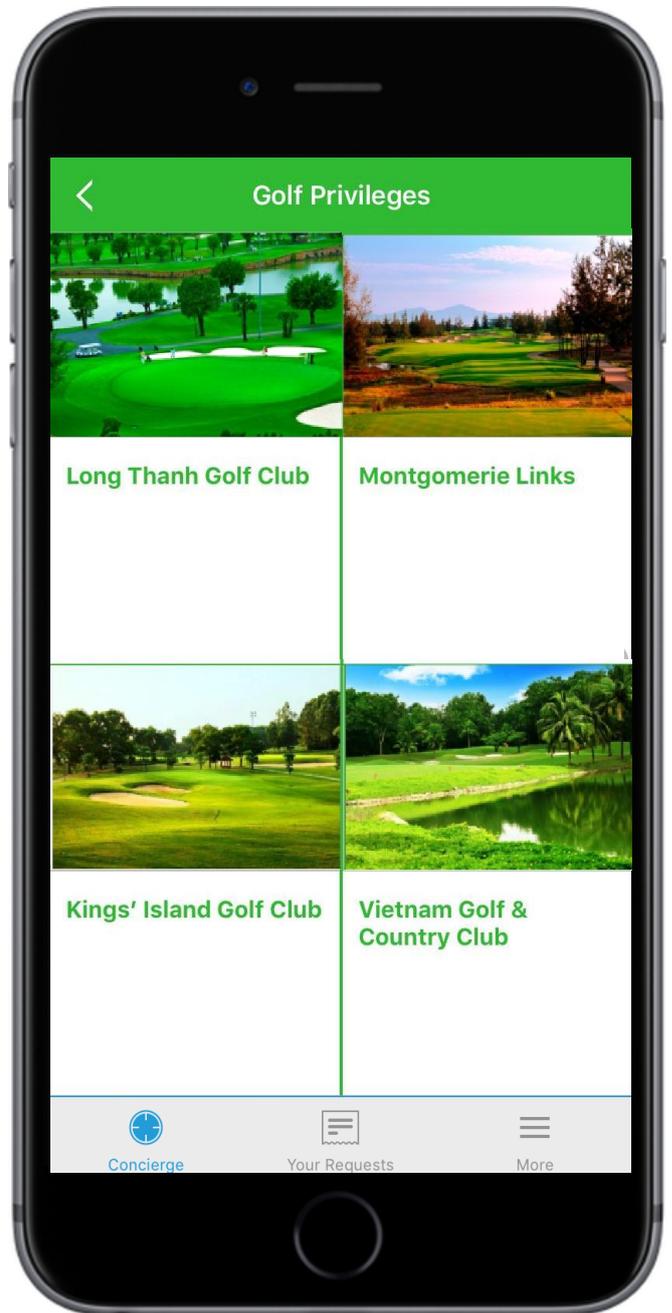
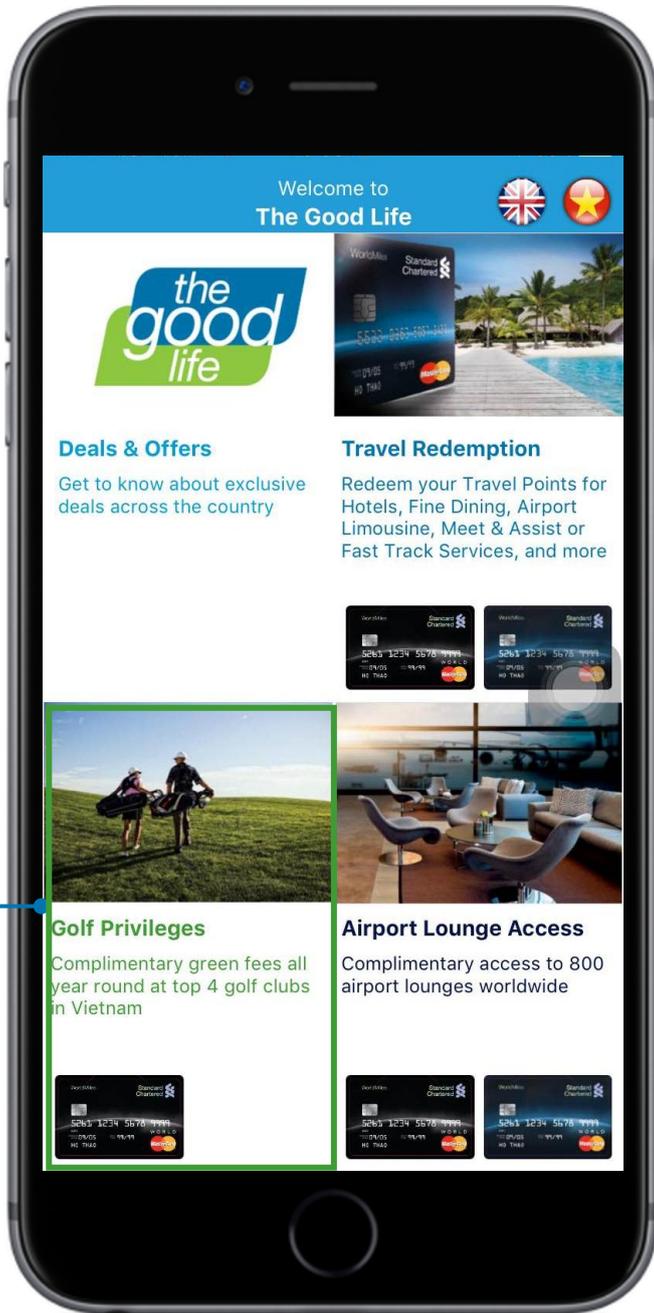


Please fill in details, click submit and wait for confirmation

Note: You are requested to add 2nd option of your redemption. In case your 1st request is not booked successfully due to service unavailability, the Bank will process your 2nd redemption option.

4.2 Golf Privileges

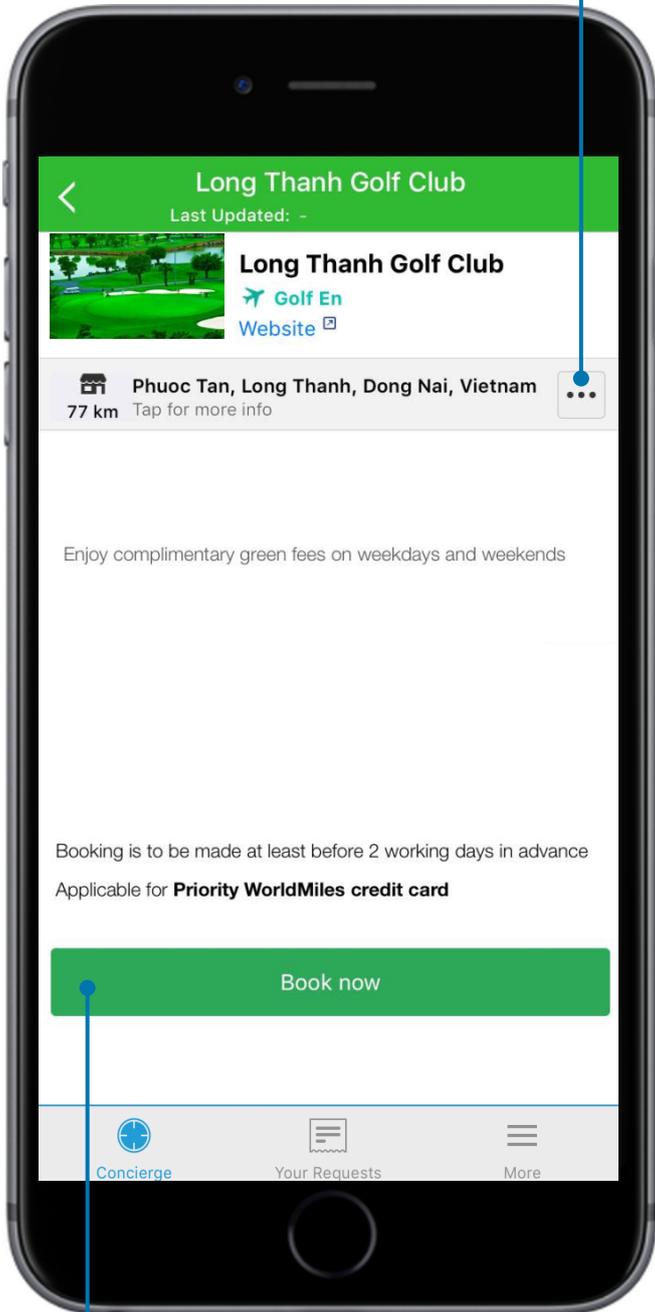
Enjoy complimentary green fee at 4 famous golf clubs in Vietnam



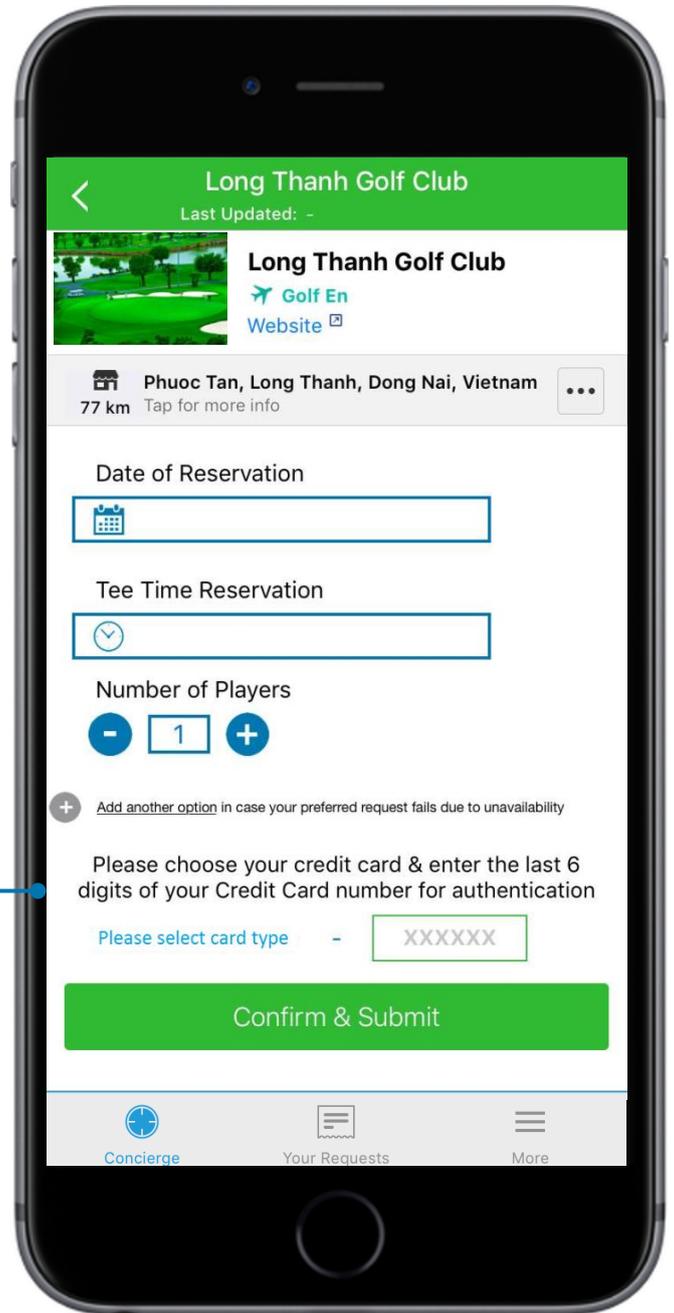
Click here to explore more about golf privileges.

Required information to be inputted for golf booking

Click for more information about details, locations, terms & condition,...etc



Choose "Book Now"



Please fill in details that are requested for Redemption and click "Confirm & Submit". After that, you just need to wait for confirmation from the Bank

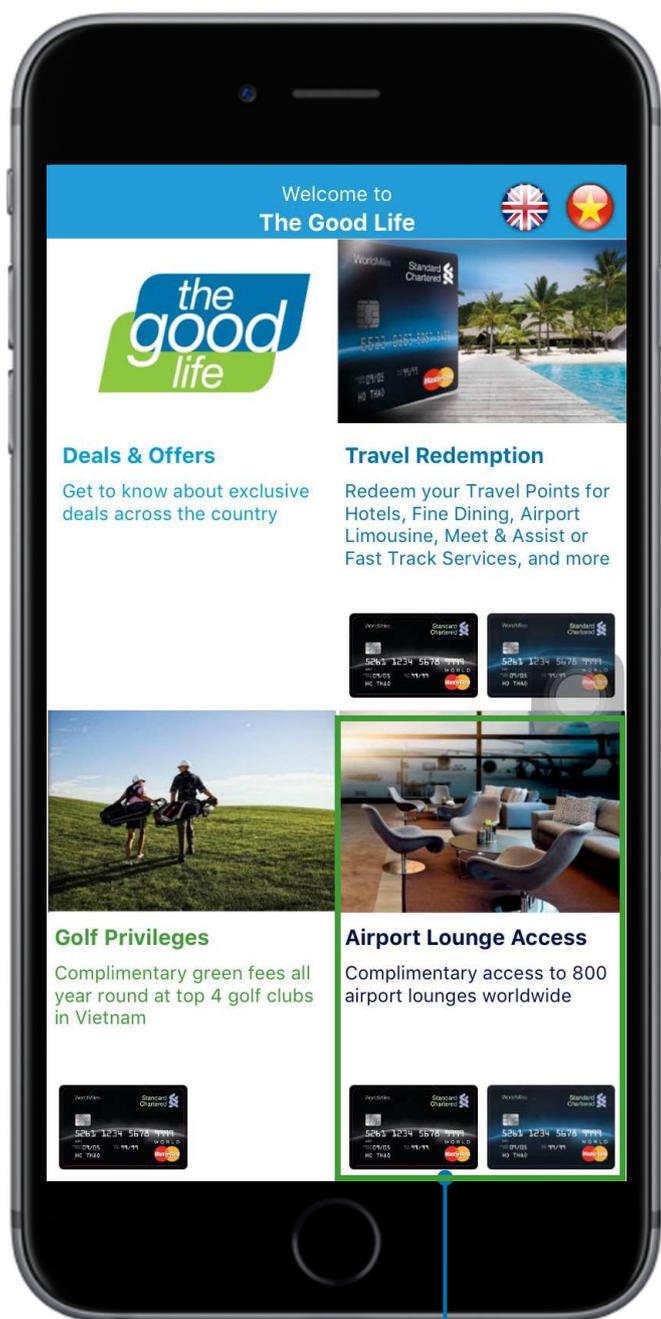
Note: You are requested to add 2nd option of your redemption. In case your 1st request is not booked successfully due to service unavailability, the Bank will process your 2nd redemption option.

4.3 Airport Lounge Access

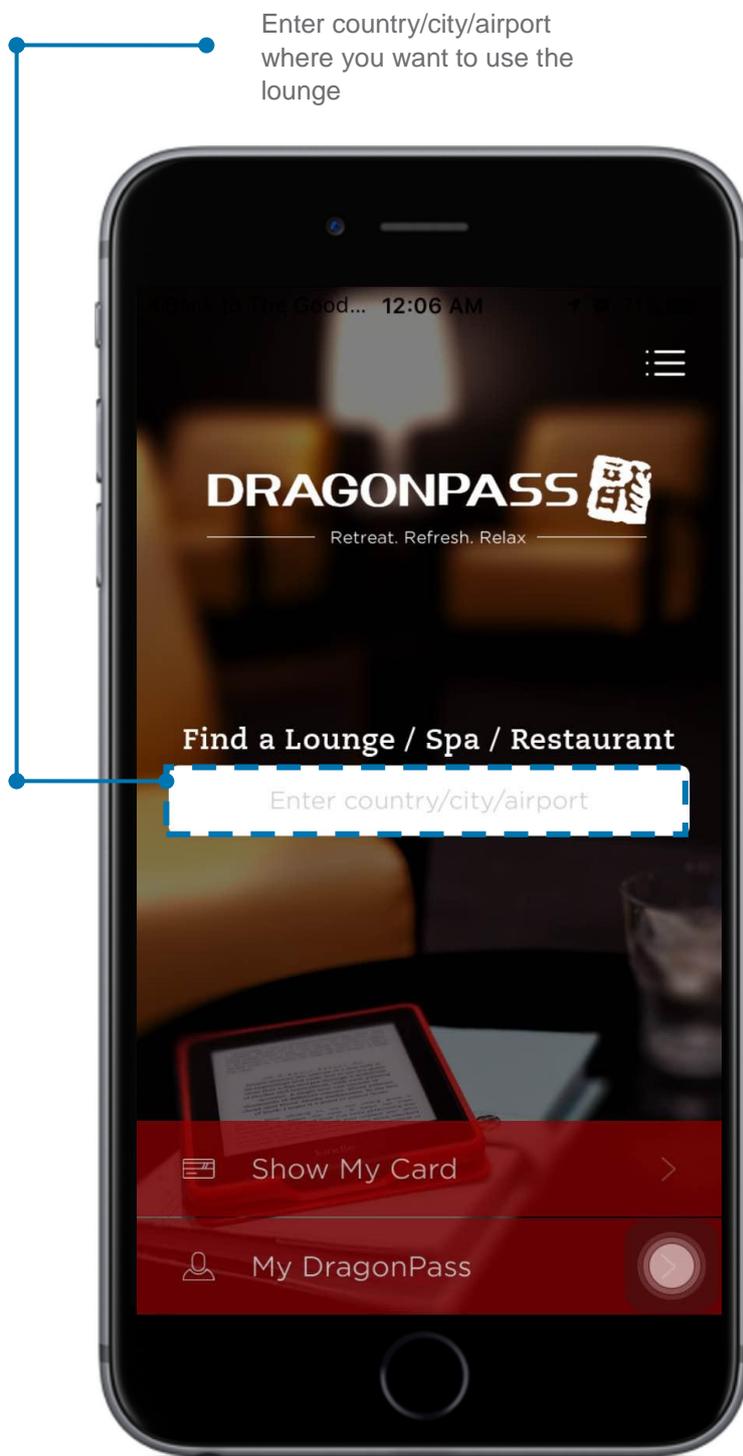
Indulge in the comfort of VIP lounge whenever you want.

The service is provided in conjunction with DragonPass, please download DragonPass* app to enjoy this privilege.

*Account registration for DragonPass is required



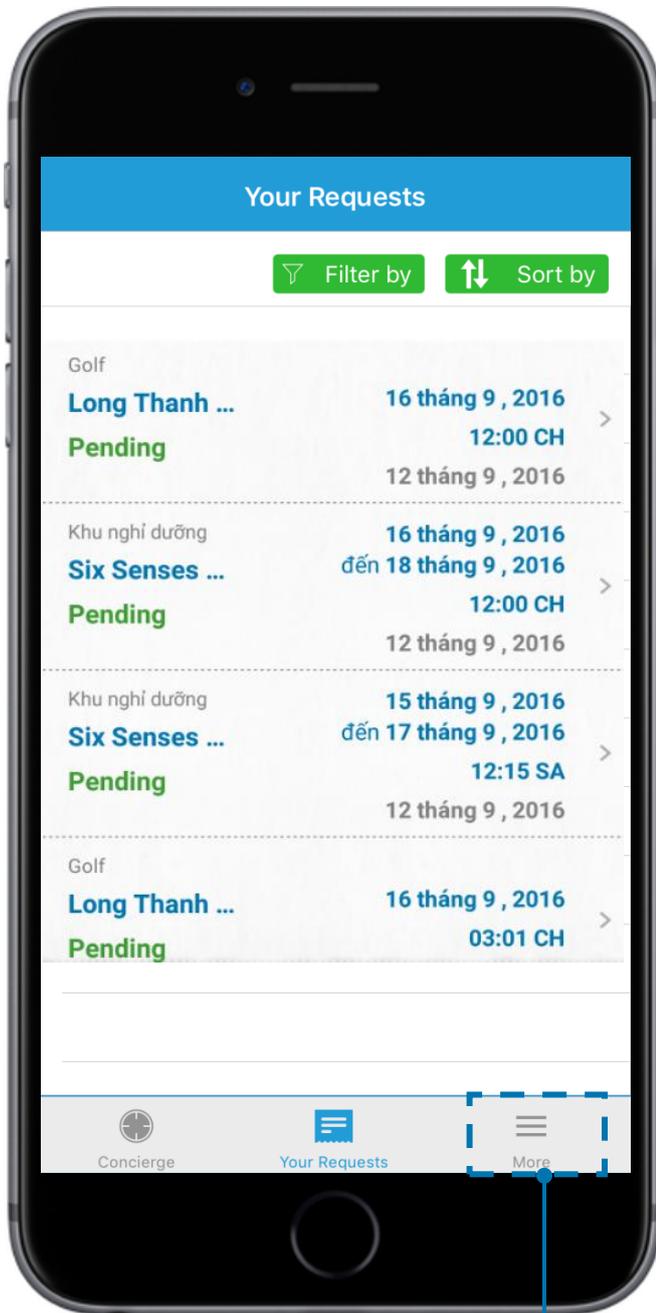
Click here to open DragonPass App



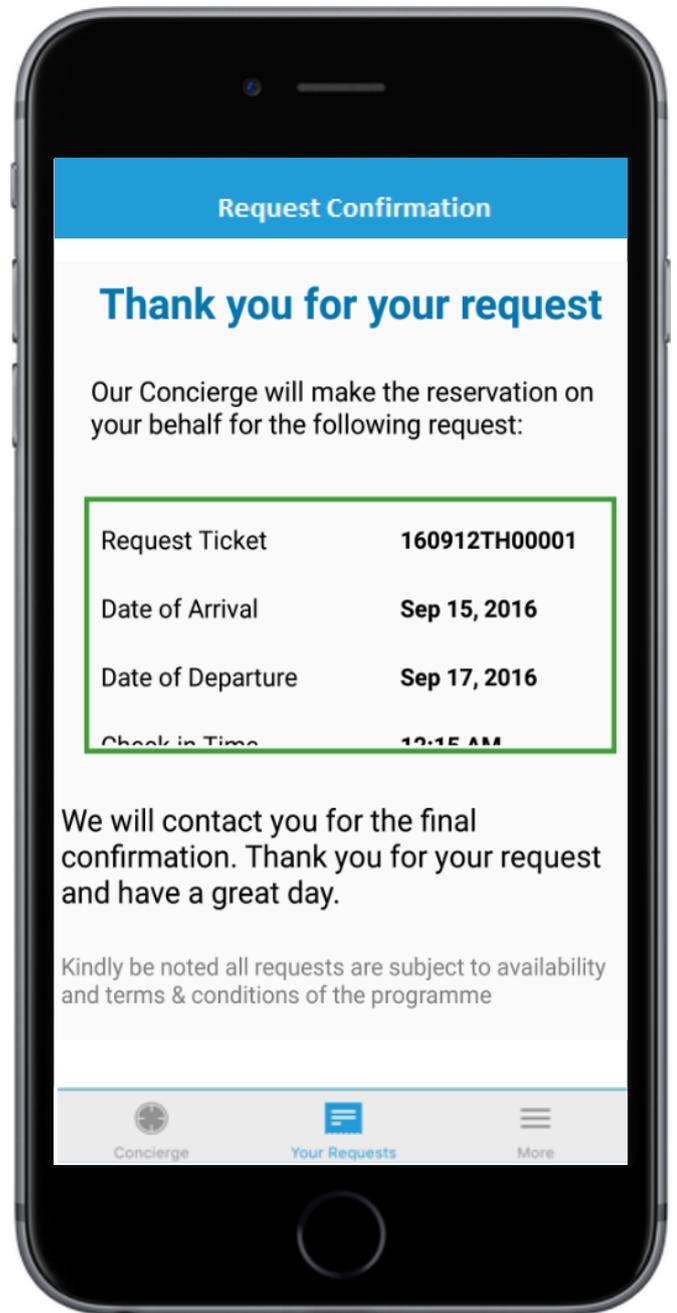
Enter country/city/airport where you want to use the lounge

4.4 'Your Requests' Tracking

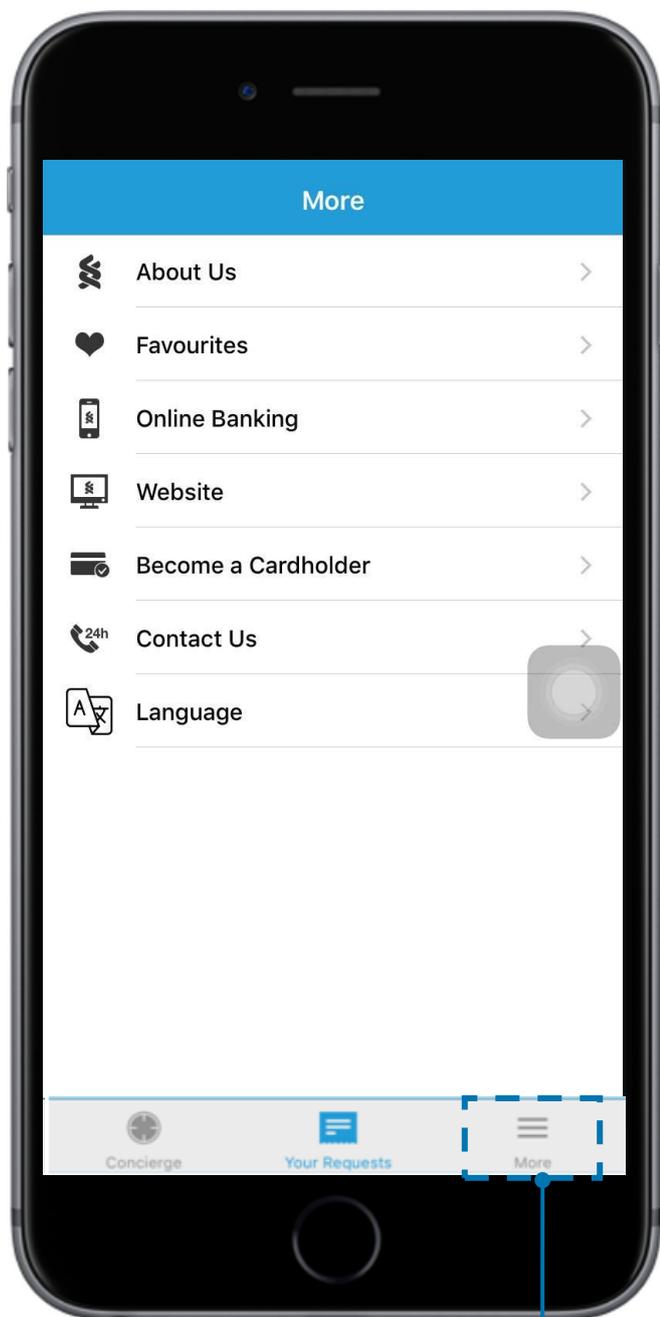
You can find your bookings you have requested and their status in a single view.



Other services also available at "More" section



With “More”, you can save your favourite offers, access Online Banking, contact us, select your preferred language or apply for a Standard Chartered card.



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