

## MakeMyTrip Cash back offer - Terms and Conditions

1. Under the offer all Standard Chartered Credit and Debit Cardholders (“**Cardholders**”) are eligible to get below mentioned discounts/cash back in the form of eCash which is credited to MyWallet on prevailing rates for bookings made at **makemytrip.com, Makemytrip Mobile App and m.makemytrip.com (“Offer”)** except for **Online Holidays(Domestic & International)** as the same can only be booked online at **makemytrip.com**

Trip Type	Offers	Minimum transaction	Promo Code
Domestic Flights	₹300 eCash*	₹4000 - ₹6000	SCDF
	₹600 eCash	₹6001 – ₹15000	
	₹800 eCash	₹15001 and above	
International Flights	₹700 eCash	₹15000 - ₹29999	SCIF
	₹2000 eCash	₹30000 – ₹79999	
	₹4000 eCash	₹80000 and above	
Domestic Hotels	15% eCash up to ₹1500	₹4000	SCHOT
	Extra ₹250 on mobile app		
International Hotels	10% eCash up to ₹1500	₹5000	SCIHOT
	Extra ₹250 on mobile app		
Flight plus hotel	10% eCash up to ₹2000	₹12000	SCFPH
Online Domestic Holidays	10% eCash up to ₹2000	₹40000	SCOH
Online International Holidays		₹50000	
Offline# Domestic Holidays	4% cash back up to ₹1750	₹30000 (1st booking)	SCDOM
	4% cash back up to ₹2750	₹30000 (on 2nd booking)	
Offline International Holidays	5% cash back up to ₹2000	₹40000	SCIH
Bus	₹50 eCash	₹750	SCBUS
	₹100 eCash	₹2000	

\*eCash is the amount credited to the users MyWallet account

#Cash Back to card -for Offline holidays the cash back will be credited to customers credit / debit card used in the booking

2. The offer is valid till **31 March, 2016. (“Offer Period”)**

### How to avail the offer?

Cardholder making bookings under the offer shall follow the below process:

#### 1. Online Bookings:

- Cardholder has to log on to makemytrip.com; m.makemytrip.com; MakeMyTrip Mobile App as the case may be
- Select the desired option (Hotel/flight/holiday/bus)
- Enter the correct code in the ‘Deal Code’ field
- Make the payment
- Cashback will be credited to the MyWallet account as per the applicable T&C’s

#### 2. Offline Booking process

- Cardholder should call MakeMyTrip call centre at 1800118747, 18001028747 or visit MakeMyTrip retail outlets to avail the offer
- Mention the deal code while booking/making the payment

### MakeMyTrip Terms and Conditions:

1. This offer is applicable on bookings made via Standard Chartered credit and debit cards only
2. Cash back for all offers except Offline Holidays (Both Domestic & International) would be given in the form of credit in **cardholders MakeMyTrip wallet**. MakeMyTrip wallet would be created against the Email ID used by the customer while making his booking and the Cash back amount would be credited in the same wallet only
3. Cash back amount must be utilized within 180 days from the date of remittance if not then the cash back amount would be forfeited automatically
4. The cash back amount shall not be refundable or cannot be withdrawn by the customer after expiry of the validity period
5. Cash back credited to MakeMyTrip wallet can be used against Domestic Flights, Domestic & International Hotel bookings only
6. The Cash back offer is valid for the bookings made from **9 April, 2015 to 31 March, 2016. (“Offer Period”)**
7. The Cardholder needs to enter the correct Deal Code at the time of booking to be eligible for the Cash back offer
8. The cash back offer on Domestic Flight can be availed by the Cardholder for a maximum of 2 transactions per calendar month not exceeding 1 (one) transaction per card per day
9. The cash back offer on International Flight can be availed by the Cardholder for a maximum of 2 transactions per calendar month
10. The cash back offer on Online Holidays (Domestic and International booked online) shall be subject to the following:
  - This offer is valid only on packages booked online at makemytrip.com. This is not valid for bookings done through retail outlets or through call centers.
  - The offer is valid only on packages that include both flight and hotel stay
11. Hotel offer (both Domestic and International) is not valid for select hotels and pay at hotel option
12. Cash back will be calculated on each Booking ID and not on the number of transactions. For example, if a Cardholder pays in 2 instalments/transactions for 1 Booking ID, the cash back will be calculated on basis of the base amount or card charged amount (whichever is lower) of the Booking ID
13. If the customer doesn't receive the cash back amount, he/she can claim for the same within 3 months from the booking date. In the event the Cardholder fails to do so, he/she will not be eligible for the cash back amount
14. Offer is not valid on payments made through PayPal account, Cash on Delivery (COD) Options
15. For all bookings except offline holidays, MakeMyTrip will process credit of the applicable cash back amount to the Cardholder's MakeMyTrip wallet (assigned to cardholders Email ID) within 21 working days following the date of transaction
16. For offline Holidays, the cash back amount shall be credited to the same credit card/debit card as was used for the purpose of making the booking. For credit card bookings, the cash back amount will reflect in the monthly card statement/s. Cash back shall be processed to the Bin series provided by the Bank. If the BIN series of the credit card does not match with the one provided by the Bank to MakeMyTrip, then the Cardholder shall approach the Bank and MakeMyTrip reserves the right to withhold or deny the offer to the Cardholder
17. Debit card customers need to provide account information while booking, so that cash back can be credited: IFSC code (Indian Financial System Code), Account Number, Account Type (Saving/Current), Account holder's name, Bank Name, Branch Name and Bank City
18. For any card related claims, the Cardholder shall approach the Bank and MakeMyTrip shall not entertain any such claims
19. MakeMyTrip shall not be liable for any claims or grievances' solely attributable to the Bank
20. The Cardholder cannot club two offers in the same booking ID. The cash back benefit cannot be combined with any other promotional benefit offered for bookings on MakeMyTrip, except in scenarios where the other benefit is not extended/funded by MakeMyTrip
21. The Cardholder shall not be entitled to cash back amount in the event of cancellation of booking and the booking amount will be refunded after deduction of applicable cancellation penalty/charges
22. If the Cardholder cancels the travel service purchase after the cash back amount has been credited to the wallet, MakeMyTrip will deduct the cash back amount from the wallet. In the event the cash back amount credited to the wallet has already been utilized by the customer, the said cash back amount shall be deducted from the refund amount along with the applicable cancellation charges
23. In case of offline bookings, if the Cardholder cancels the travel service purchase after the cash back amount is credited, MakeMyTrip will refund the purchase price after deducting the cash back amount and any other applicable cancellation charges/penalty. For example, if a Cardholder has paid ₹10,000 (price quoted by MakeMyTrip) for a travel service and a cash back of ₹1,000 has been credited to the Cardholder's account, the net amount paid by the Cardholder is ₹9,000. Thus, if the Cardholder cancels the booking, MakeMyTrip will deduct the cancellation charge/penalty from ₹9,000 and the balance amount will be credited to the Cardholder's account
24. For Bus bookings, the offer is not valid on OSRTC, UPSTRC, Luxaria Travels, BSRTC, Punjab Roadways and other state road transport corporation buses
25. User Agreement and Privacy Policy at MakeMyTrip website shall apply
26. Cardholders, who are Travel Agents by occupation, are barred from making bookings for their customers and MakeMyTrip reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, MakeMyTrip shall not refund the booking amount
27. Standard Chartered Bank and MakeMyTrip reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether
28. In no event, the entire liability of MakeMyTrip for any dispute arising in connection with this offer shall exceed the cash back amount, a Cardholder is entitled to under the said offer
29. MakeMyTrip in no event shall be liable for any incidental, consequential and financial losses in any event whatsoever
30. MakeMyTrip shall not be liable for any claims arising due to Force Majeure events or situations beyond MakeMyTrip's reasonable control
31. Disputes, if any, shall be subject to the exclusive jurisdiction of the competent courts/tribunals in New Delhi only

### Other Terms and Conditions

1. Standard Chartered Bank does not make any warranties or representation of the quality, merchantability, suitability or availability of the products or services included in this offer
2. The participation is voluntary and deemed as acceptance of the terms and conditions mentioned herein
3. In case MakeMyTrip processes a refund, the transaction will not be applicable for the cash back
4. The Standard Chartered Bank holds the right at its sole discretion to refuse or deny the offer to any Cardholder. The Cardholder shall become ineligible to participate in this offer if his/her Card is cancelled before the expiry of /during the offer Period
5. The offer shall be subject to usual force majeure events and on occurrence of such event, the offer may be withdrawn at the discretion of Standard Chartered Bank
6. Any taxes or liabilities or charges payable to the Government or any other authority or body, if any, shall be borne directly by Cardholder and/or billed to the account of the Cardholder
7. Offer is not valid on NRE debit cards
8. Standard Chartered Bank reserves its absolute right at any time to add, alter, withdraw, modify or change or vary any or all the terms and conditions of the offer at its sole discretion and the same shall be binding on the Cardholder at all times
9. This offer may be withdrawn or extended at any time at the sole discretion of Standard Chartered Bank and MakeMyTrip
10. Standard Chartered Bank is not making any commitment to make such similar offers beyond the offer Period
11. All other terms and conditions of the Cardholder's Agreement shall continue to apply
12. Any disputes shall be subject to the exclusive jurisdiction of the Courts in New Delhi only