

## **E-Statements**

In consideration of the Bank agreeing to send my/our account statement to the specified e-mail address, as per the requested frequency, and subsequent cancellation of any existing instruction(s) to hold mail or to send all statements by post or courier service, I/we hereby unconditionally agree that all statements sent by the Bank for my/our account(s) shall be accepted and upheld by me/us as correct.

I/We agree to report any errors appearing on the e-Statement within 14 days of receipt of the e-Statement. Otherwise the same shall be considered correct by the Bank. I/We hereby confirm that I/we will be solely responsible to keep the secrecy of the information related to my/our account(s), or any other information which is accessible or which can be copied or stored from any other computer. I/We acknowledge that the e-mail address provided will replace any previously supplied e-mail address. I/We hereby expressly waive my/our legal rights, past or future, against the Bank for providing the aforesaid Service and fully accept the risks and responsibilities of the e-Statements transmitted by the Bank. The Bank does not warrant against any external factors affecting the privacy and/or security of e-mails during Online transmission.

I/We hereby further agree to keep the Bank indemnified against all actions, proceedings, liabilities and claims, cases, damages, costs and expenses in relation to or arising out of the Bank so accepting my/our request and transmitting statements and information through e-mail. I/We hereby agree to pay all fees and charges which the Bank may impose from time to time in connection with the Service in the manner stipulated by the Bank. The Bank may add to, discontinue or vary the Service from time to time or as necessary, change the terms and conditions without assigning any reasons. In the event such a change is necessary, the same shall be affected by displaying a message via e-mail notification by the Bank or any other means as determined by the Bank. I/We further agree to the Bank utilizing my/our email address/addresses to communicate promotional material, service related information or any other notices/information that the Bank may wish to communicate periodically. I/We confirm that any change in my/our e-mail address or any request for discontinuation of this Service will be immediately communicated by me/us in writing for Corporates and Institutions or through the Contact Centre or the Phone Banking service for Personal Customers, the latter only if I/we have signed up for the service. I/We acknowledge that the Bank may contact me/us to receive instruction over the phone on matters relating to the e-statement Service including change of e-mail address and shall keep the Bank indemnified against any losses arising out of acting on such instructions given over the phone. Failure to receive any service due to change of e-mail address not communicated to the Bank will not excuse me/us from claiming non-receipt of the e-Statement. The Bank shall not be liable or responsible for data corruption, delay, interception, or an unauthorized amendment of the information so given and the Bank reserves its right to update and vary such information from time to time and at any time. This agreement is in addition to and is not in substitution to any other agreements, mandates, terms and conditions relating to the your account(s) with the Bank.

The Bank is sending me/us e-Statements based on the above terms and conditions being agreed to by me/us. Where I/we are in disagreement over the terms and

conditions, I/we will immediately inform the Bank by calling our Contact Centre, on 2480480. If I/we are a Personal Customer/s I/we may contact the Contact Centre to communicate my/our desire to de-enroll from the service, please allow the Bank three working days to effect any changes.