

Standard Chartered Bank COVID-19 Advisory

As the situation around COVID-19 continues to evolve, we would like to update the public on the measures that the Bank has taken to protect our clients and employees at this time of unique challenges.

We have taken a series of actions to reduce the risks to our people, clients and business activity and are working closely with authorities, while continuing to transact business and serve our clients. Our Group-wide actions include travel restrictions, and these are updated continuously as we respond to external conditions and advisories from governments and health departments in the 60-plus markets in which we operate. To also ensure that all local regulatory authority requirements are met, we have instituted additional measures such as reduced face-to-face meetings, working from home for certain functions, split locations and cancelling or delaying events.

In the Philippines, in line with the government's enhanced community quarantine in Luzon, the Bank has been operating with skeletal workforce in our Makati and Quezon City offices, and on flexible working arrangement since March 17 until further notice. This is to ensure continuity of our service to our clients while supporting efforts to halt the further spread of the coronavirus. We have a well-established business continuity plan for pandemic emergencies such as this. We continue to be responsive to our clients' needs while making our digital platforms available to access our transactional services across cash management, trade, foreign exchange and securities services. Despite these challenging times, we continue to invest in our digital offerings and experiences to ensure that clients can do business with us across the globe, 24/7.

Rest assured that the Bank is monitoring the situation very closely and we will continue to keep the public and our clients updated. We pray for everyone's safety and well-being.