

PUBLIC ADVISORY

We have received reports of a text scam where individuals purporting to represent Standard Chartered Bank Philippines (SCB PH) call or send SMS messages to various individuals, advising of an approved personal loan, the proceeds of which will purportedly be released subject to payment of a processing fee.

As previously announced, SCB PH had transferred its retail banking business, including its credit card and personal loan accounts, to EastWest Banking Corporation in November 2016. **As SCB PH no longer offers credit cards or personal loan products, please do not entertain any such calls or SMS messages.**

The Bank has taken measures to protect the public against this fraudulent scheme, but nevertheless request the public to report any such incident to Standard Chartered Bank by calling (632) 830-1390 / 830-1166 or to the Bangko Sentral ng Pilipinas Consumer Protection Department at (632) 708-7087.

Thank you.

Standard Chartered Bank Philippines