Press Release

Standard Chartered Bank : Beware of Debt Collection Scam

Please be aware of bogus callers from fraudsters impersonating and claiming to act on behalf of Standard Chartered Bank (Thai). Recently, there were debt collection scams using the Line application and/or direct telephone call as communication channels.

Please be informed that Standard Chartered Bank (Thai) ("the Bank") has ceased its retail business operation since 2017. Therefore, please be alerted if you are contacted by fraudsters claiming to be from the Bank or a debt collection agency representing the Bank to request you to perform any transaction. For your safety, please follow the steps below should you be contacted by a possible fraudster.

1. Do not trust the message you receive.
2. Do not disclose any personal information nor perform any transaction according to the message sent to you.
3. Please contact the debt collection agency directly following its official contact detail only.

Standard Chartered Bank (Thai) has no policy to contact our previous retail customers regardless of channel or transactional purpose. If you have any queries, please contact your debt collection agency directly.

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About Standard Chartered

We are a leading international banking group, with a presence in 59 of the world's most dynamic markets and serving clients in a further 85. Our purpose is to drive commerce and prosperity through our unique diversity, and our heritage and values are expressed in our brand promise, Here for good.

Standard Chartered PLC is listed on the London and Hong Kong Stock Exchanges.

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