

NOTICE: ENHANCING OUR ANTI-MONEY LAUNDERING PROCEDURES

In line with enhancements to our Group Anti-Money Laundering and Counter-Terrorist Financing Procedures we now require the following information for all cross-border payment transactions, regardless of currency:

- The beneficiary's full name, account number and address including country, effective 30 Nov 2014
- Your full name, account number and address including country (please note we already have your details on account and will automatically use them in your transaction, but if you have changed your contact details, could you please update them at your nearest branch)

Thank you for your cooperation with this very important initiative. If you have any questions or wish to discuss any of the above, please contact your Relationship Manager or your local Phone Banking Hotlines.